AUGUST 2, 2018 BOARD APPROVED REVOCATION OF OPERATING AND DEGREE GRANTING AUTHORITY

Item #II-5 August 2, 2018

HEARING OFFICER'S FINDINGS AND RECOMMENDATIONS RE: POSSIBLE REOVCATION OF OPERATING AND DEGREE GRANTING AUTHORITY – NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

Submitted for: Action.

Summary: Item II-5 presents the hearing officer's findings and

recommendations regarding the Possible Revocation of Operating and Degree Granting Authority for Northwest Suburban College

of Basic and Allied Health Sciences.

Action Requested: That the Illinois Board of Higher Education move to revoke the

Operating and Degree Granting Authority for Northwest Suburban College of Basic and Allied Health Sciences as

presented in Item II-5.

STATE OF ILLINOIS BOARD OF HIGHER EDUCATION

HEARING OFFICER'S FINDINGS AND RECOMMENDATIONS RE: POSSIBLE REOVCATION OF OPERATING AND DEGREE GRANTING AUTHORITY – NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

The following documents are attached:

Executive Summary

Hearing Transcript

IBHE's Exhibit A

IBHE's Exhibit B

IBHE's Exhibit C

Defendant's Exhibit 1

Defendant's Exhibit 2

Defendant's Exhibit 3

Defendant's Exhibit 3A

Defendant's Exhibit 4

Defendant's Exhibit 5

IBHE's Closing Summary

NWSC's Closing Summary

IBHE's Reply to NWSC's Closing Summary

Hearing Officer's Findings and Recommendation

IBHE's Motion to Reconsider

NWSC's Motion to Reconsider

IBHE's Reply to NWSC's Motion to Reconsider

NWSC's Reply to IBHE's Motion to Reconsider

Hearing Officer's Denial of Motions to Reconsider

Agenda Item from 12.12.17 Board Meeting Appointing Hearing Officer

To: Board Members

Illinois Board of Higher Education ("IBHE")

From: BURKE BURNS & PINELLI, LTD. ("BBP")

Date: July 20, 2018

Re: Executive Summary

1) On December 12, 2017, IBHE Staff determined that Northwest Suburban College of Basic and Allied Health Sciences ("NWSC") and its degree programs do not meet the criteria in Section 1030 of the Illinois Administrative Code and recommended that the Board appoint a hearing officer for the possible revocation of its operating and degree granting authorities.

- 2) On December 12, 2017, the Board appointed hearing officer Joseph Cavanaugh.
- 3) A hearing was held on March 6, 2018 that lasted approximately four and a half hours. The IBHE and NWSC were both represented by counsel. Evidence and testimony were presented.
- 4) On or around April 13, 2018, the Hearing Officer made a written decision making findings of fact and a recommendation. In summary, the Hearing Officers' recommendation was as follows:
 - a) The IBHE's revocation power is discretionary.
 - b) IBHE has permissible grounds to revoke NWSC's baccalaureate programs and Physical Therapist Assistant Degree.
 - c) IBHE should not revoke NWSC's associate degree program or its operational authority.
- 5) IBHE filed a Motion to Reconsider on or about May 9, 2018 alleging the following:
 - a) The Hearing Officer committed two errors of law:
 - i) First, the Hearing Officer committed a reversible error when he found, pursuant to Section 1030 of the Illinois Administrative Code, IBHE's authority to revoke NWSC operating and degree granting authority is not mandatory but rather the IBHE has the discretion to allow NWSC to continue to operate without accreditation.
 - ii) Second, the Hearing Officer erred by relying on information that was never admitted into evidence to make his findings and recommendation.
- 6) NWSC filed a Motion to Reconsider on or about May 9, 2018 alleging the following:

- a) That NWSC has new evidence that it could achieve accreditation for its Bachelor of Science in Biology program within a reasonable time frame and therefore, the Hearing Officer should reconsider its recommendation to revoke NWSC's Bachelor of Science in Biology program.
- 7) On or around June 13, 2018, the Hearing Officer denied the Motions for Reconsideration.
- 8) The matter now before the Board for final determination as to whether the findings of fact and recommendation from the Hearing Officer should be:
 - a) Approved
 - b) Reversed
 - c) Remanded
- 9) It should be highlighted that the current IBHE Administrative Code provides that "The Hearing Officer shall make a written report of findings and recommendation to the Board, which shall make a final determination and shall notify the institution of its decision." Section 1030.80(b)(5)(B)(iv).

Page 1			Page 3
ILLINOIS BOARD OF HIGHER)	1	EXHIBITS	
EDUCATION,)			PAGE
Plaintiff,)	2		-
-vs-)	3	Plaintiff's Exhibit A	40
) NORTHWEST SUBURBAN)	4	Plaintiff's Exhibit B	47
COLLEGE,)	5	Plaintiff's Exhibit C	104
) Defendant.)	6	D 1 4 E 135 1	00
Record of proceedings before JOSEPH J.	7 8	Respondent's Exhibit 1 Respondent's Exhibit 2	80 86
CAVANAUGH, Administrative Hearing Judge, commencing	9	Respondent's Exhibit 3	92
at 1:45 o'clock p.m. on the 6th day of March, A.D. 2018 upon the above entitled caption.	10	Respondent's Exhibit 3A	108
A P P E A R A N C E S : BURKE BURNS & PINELLI	11	Respondent's Exhibit 4	120
MR. MARK JAMIL	12	Respondent's Exhibit 5	130
MS. SUSAN D. STEFFY 70 West Madison Street	13	-	
Suite 4300 Chicago, Illinois 60602	14		
312-541-8600	15		
on behalf of the Illinois Board of	16 17		
Higher Education;	18		
HUSCH BLACKWELL	19		
MS. LISA J. PARKER 120 South Riverside Plaza	20		
Suite 2200	21		
Chicago, Illinois 60606 312-526-1539	22		
on behalf of the Northwest Suburban College.	23		
2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	24		
Page 2	_		Page 4
1 EXAMINATION BY PAGE 2	1	HEARING OFFICER: Good after	• •
Direct Examination Dr. Bernoteit 3 Ms. Steffy 12	2 3	My name is Joseph Cavanaugh, spe C-a-v-a-n-a-u-g-h, and I'll be presidi	
4 Cross Examination Dr. Bernoteit Ms. Parker 49	4	hearing officer today in this matter.	ing as a
5	5	This matter is the Illinois Boa	rd of Higher
Re-Direct Examination Dr. Bernoteit 6 Ms. Steffy 58	6	Education, and it involves Northwe	•
7 Direct Examination Dr. AliNiazee Ms. Parker 60	7	College of Basic and Allied Health	
8	8	this hearing is being conducted to d	
Cross Examination Dr. AliNiazee 9 Ms. Steffy 102	9	possible revocation of the Northwes	
10 Re-Direct Examination Dr. AliNiazee Ms. Parker 108	10	College operating and degree autho	•
11 Re-Cross Examination Dr. AliNiazee	11	issues that have been set forth in the	
12 Ms. Steffy 111	12	February 1st. And everyone has a c	
13 Direct Examination Mr. Irfan Ms. Parker 114	13	notice, I take it, or would you like n	ne to indicate
14 Cross Examination Mr. Irfan	14	for the record what it is?	
15 Ms. Steffy 134	15	MS. STEFFY: We have a copy.	ovo vou a come of
16 Re-Direct Examination Mr. Irfan Ms. Parker 143	16 17	HEARING OFFICER: Okay. He that, and I imagine it might be intro	• • •
17 Direct Examination Jeanette Kantengwa	18	evidence as the notice from the Boa	
18 Ms. Parker 148	19	So, what we're going to do is	
Ms. Steffy 152	20	to proceed just like any other hearing	
20 Recall Examination Dr. Bernoteit	21	We'll have brief opening statements	-
21 Ms. Parker 158 22 Recall Examination Dr. AliNiazee	22	positions, and then the Board will g	
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Ms. Parker 172	23	evidence, and cross, and then we'll	proceed with the
	23	evidence, and cross, and then we'll college's position on this case, and	=

1 (Pages 1 to 4)

Page 5 Page 7 1 the same way. And we'll have closing arguments at 1 any other questions regarding that issue? 2 2 the end of this case, okay? Okay. So, opening statement for the Board? 3 3 That being said, is there any other issues MS. STEFFY: Yes. This matter is before the 4 we should address? Is there -- fine with everyone 4 Illinois Board of Higher Education. It's pursuant 5 5 being in the same room? I don't know if you have to the Private College Act and the Academic Degree 6 6 witnesses or whatever? Act. Pursuant to that Act, the Illinois Board of 7 7 Okay. Let's first do this, okay, because Higher Education has, the Board has determined to 8 8 I'm asking questions and everyone is looking at me, revoke Northwest Suburban College's authorization to 9 9 so, I'm sorry, let's identify ourselves for the operate and award degrees, based on certain sections 10 10 record, okay. We'll start with the Board, please, of the statute, which was pursuant to 1030.80. 11 11 and introduce yourselves. One of the matters is for loss of 12 12 MS. STEFFY: Susan Steffy, S-t-e-f-f-y, as accreditation. Loss of accreditation status within 13 Counsel for the Illinois Board of Higher Education. 13 an accrediting body, with which the institution is 14 14 DR. BERNOTEIT: Stephanie Bernoteit, or was affiliated. And also for failure to maintain the 15 B-e-r-n-o-t-e-i-t, Deputy Director for Academic 15 16 Affairs, Illinois Board of Higher Education. 16 conditions under which the institution and/or its 17 MR. JAMIL: Mark Jamil, J-a-m-i-l, outside 17 certificates and/or its degrees were authorized, and 18 Counsel. 18 also failure to offer degrees or instruction for one 19 12-month period. 19 HEARING OFFICER: I'm sorry? 20 MR. JAMIL: Outside Counsel for the IBHE. 20 As we'll present today to you evidence that 21 HEARING OFFICER: Okay. So would the College 21 the accrediting body, which we'll refer to as ACICS, 22 22 introduce themselves, please. has issued on November 16th, 2017, issued a letter 23 23 to Northwest Suburban College that they had lost MS. PARKER: Lisa Parker, outside Counsel, 24 representing Northwest Suburban College. 24 their accreditation due to suspension. Page 6 Page 8 1 1 HEARING OFFICER: Okay. I believe Northwest Suburban College had 2 MR. IRFAN: Kareem Irfan, Executive 2 filed an appeal, however, that appeal was denied. 3 Vice-President Northwest Suburban College. 3 And as of November 16th, ACICS withdrew their 4 HEARING OFFICER: Thank you. 4 accreditation. And at this time Northwest Suburban 5 DR. ALINIAZEE: I'm Dr. AliNiazee, I'm President 5 College is no longer, is without accreditation. 6 6 of Northwest Suburban College. And pursuant to the rules and the statute, 7 7 DR. ZIMMERMAN: I'm Dr. Larry Zimmerman. I am a private college cannot operate without having an 8 8 Chairman of the Advisory Board of Northwest Suburban accreditation authority. 9 9 College. Additionally, there is, we'll present 10 10 MS. KANCENGWA: I'm Genette Kancengwa, evidence today there will be, there is certain 11 K-a-n-c-e-g-w-a, I'm a student at Northwest Suburban 11 programs and Associate degree programs and Bachelor 12 College. 12 of Science degree programs, which while they were HEARING OFFICER: You're a student? 13 13 approved by the Illinois Board of Higher Education, 14 MS. KANCENGWA: Yes. 14 they never received the proper accreditation under, HEARING OFFICER: Okay. So, that being said, 15 15 through ACICS, and for over a 12-month continuous any other preliminary matters we need to address? 16 16 period, and, therefore, those programs also have to 17 MS. PARKER: Just, as a preliminary matter, we 17 be withdrawn under, pursuant to the statute, so. 18 just wanted to note for the record that we have 18 HEARING OFFICER: I'm sorry, I didn't hear you. 19 requested to know the identify of the hearing 19 MS. STEFFY: No, I'm sorry. 20 officer, prior to the hearing, so we're glad to 20 HEARING OFFICER: That's okay. Take your time. 21 21 finally meet you, but we did not receive that MS. STEFFY: So, yes, under that, so pursuant to 22 22 information. So I just wanted to note that. the rules and the statute, the Illinois Board of 23 HEARING OFFICER: Okay. I have no affiliation 23 Higher Education determined to revoke Northwest 24 24 with the Board. I'm independent, so. Okay. Just, Suburban College's authorization to operate and

Page 11 Page 9 1 award degrees, and this is why we're now here for 1 conditions are, and all that they have come back 2 2 the hearing, pursuant to the statute, Northwest with is that there was a loss of accreditation. 3 3 And then the third ground on which they Suburban College is entitled to a hearing, and 4 that's why we're here today. 4 have sought to revoke the operating and degree 5 5 HEARING OFFICER: Okay. Thank you. College? granting authority is based on the idea that, as 6 they have set forth in a letter to us, that the 6 MS. PARKER: Good afternoon. We are here, of 7 7 course, Northwest Suburban College, and as we will rules do not permit any gap in accreditation. And 8 8 we disagree with that understanding of the rules, have the testimony of our founder and president, you 9 9 will learn a little bit about the College, as well which we will explain. 10 10 We think that there is discretion that IBHE as our advisory board and student, as to the passion 11 has with respect to whether or not they will allow a 11 behind the College, the mission of the College, and 12 12 school to proceed without accreditation. its purpose. 13 13 So, on those three grounds, we will be On behalf of the IBHE, as they have set 14 14 forth, they set forth three grounds on which they responding. 15 believe are for the possible revocation of the 15 HEARING OFFICER: Okay. Thank you very much. 16 College's operating authority and degree granting 16 Okay. Board, would you like to present your first 17 witness? 17 authority. 18 Just to clarify, one of the things that 18 MS. STEFFY: Yes, we'll be calling 19 19 Miss Steffy said was that the Board had determined Dr. Bernoteit. 20 20 that these should be revoked. It's our HEARING OFFICER: Okay. And I think that's fine 21 21 to sit there, if that's okay with you. understanding that we're at this hearing today so 22 22 Swear in the witness. that you can look into the possible determination, 23 it's not quite been determined yet, but we're here 23 (Witness sworn.) 24 to explain why we think the grounds set forth are 24 Page 10 Page 12 1 DIRECT EXAMINATION 1 not accurate. And so we'll go through each one of 2 2 those three grounds as part of our presentation by Ms. Steffy: 3 3 MS. STEFFY: Q Okay. Again, please state your today. 4 name for the record? 4 The first, as she mentioned, was that one 5 5 A Stephanie Bernoteit. of the grounds is you can revoke operating authority 6 6 Q And, Miss Bernoteit, what is your title? if there's not been continuous instruction or 7 7 degrees for a 12-month period. A I serve as Deputy Director for Academic 8 8 As we will explain, that is not the case Affairs with the Illinois Board of Higher Education. 9 9 here. The College is operational. It is HEARING OFFICER: Okay. So if you can speak up 10 10 a little louder than that. continually instructing students, and it has not 11 ceased operating its degree programs for a 11 MS. STEFFY: Should we put her over here? 12 12 continuous 12-month period. So it's factually HEARING OFFICER: Yeah, that's great. That's a 13 13 perfect idea, so everybody in the whole room can incorrect. 14 There was also a statement just made that, 14 hear. Thanks. 15 15 that was related to the degree programs and whether MS. STEFFY: Q And how long have you been in 16 16 your position as the Deputy Director? or not they have operated for a 12-month continuous A I have been in my position as Deputy 17 17 period. And, as we'll explain, we have been 18 offering degrees, and it's, they have not ceased for 18 Director, on an interim basis, beginning November of 19 19 2017, and on a permanent basis beginning January 20 20 The second point on which IBHE, the staff 2018. 21 21 has recommended the potential revocation is the idea HEARING OFFICER: Speak that way so everyone can 22 22 that the conditions under which IBHE had granted the 23 23 authority have somehow changed. MS. STEFFY: Q And can you please provide a 24 brief description of your job responsibilities? 24 We have asked IBHE to clarify what those

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A Yes. In my position, as Deputy Director for Academic Affairs, my responsibilities with the Board of Higher Education are to oversee the agency's statutory responsibilities to regulate post secondary education in Illinois.

I have responsibility for two broad categories of post secondary education, that includes regulation of private business and vocational schools that offer vocational training, and, also, degree granting institutions, both private, for-profit, and private, not-for-profit, as well as our State's public universities.

I have, also, responsibility for enacting the agency's priorities to promote post secondary student success in Illinois.

(Whereupon Mr. Jamil left the room.)

Q And can you explain to us what type of institutions, or what institutions have to do to get approval from the IBHE to operate a private college and award degrees?

A Yes. Our statute and administrative rules, through the Board of Higher Education, lay out a series of steps that, in this case, private independent institutions must complete in order to

authorities become effective immediately for the institution or institutions involved.

Q And about how long does that application process take?

A The average timeline is six to nine months for the application process. There are mitigating factors which can make that process more abbreviated and also extended.

Q Okay. And, obviously, Northwest College went through this application process.

Can you tell us what, approximately when and what type of authorizations Northwestern Suburban College received from the IBHE?

A Yes. Northwest Suburban College and Basic and Allied Health Sciences holds two broad categories of authorizations through the Illinois Board of Higher Education.

They hold authorization for their vocational programs as a private business and vocational school. They also hold operating and degree granting authority for their two- and four-year degree programs.

The focus of my discussion today is around the operating and degree granting authority aspect

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have authority to operate in Illinois.

And authority to operate means having a physical presence and offering credit bearing course work, as well as authority to confer degrees, as a result of offering credit bearing course work.

Those steps involve, first, attending orientation with the Board of Higher Education. Secondly, filing application materials, beginning with a notice of intent. And then subsequent application materials that lay out the institution's compliance with our requirements.

Those requirements include provisions for the financial sustainability of the institution, appropriate government structures, having qualified faculty for the types of programs and levels of programs the institution intends to offer, as well as for brand new institutions plans to seek and maintain accreditation within a five-year period of time

Upon completion of the submission of those application materials, there is staff review and a recommendation for Board decision.

At the time that our Board affirms authorities to operate and grant degrees, those

of the College's work only.

The College was first granted operating authority through the Illinois Board of Higher Education, and the process I described, in 2010, October, I believe. And, subsequently, was awarded degree granting authority for two Associate level programs. An associate in biology and an associate in physical therapist assistant in the Fall of 2011.

And, subsequently, awarded degree granting authority for two baccalaureate level programs. A baccalaureate of science in biology, and baccalaureate of science in chemistry in the fall of 2013.

Q Now, can you explain to us what, when these institutions, the IBHE authorizes this, but do the institutions have to go through an accreditation process?

A Yes. The Illinois Board of Higher Education is part of a regulatory triad for post secondary education. IBHE serves the State authorizer function. The other two entities in the regulatory triad are the U.S. Department of Education, at the federal level, and then institutional and/or programmatic accrediting bodies that have

4 (Pages 13 to 16)

Page 19 Page 17 1 responsibility for accreditation. 1 College, is going through the process and the 2 2 Subsequent to achieving State authorization accreditation, does the IBHE stay involved, did they 3 to operate and grant degrees, our administrative 3 stay involved with that process and explain in 4 4 rules require that institutions conferring degrees further detail, as you just explained to the 5 5 achieve institutional accreditation in a period of Administrative Judge? 6 6 time of five years upon the date of authorization. A We require as a condition of the application 7 7 Our application for operating authority process, for both operating and degree granting 8 8 authority, that the institution describe, if it is a requires the institutions submit plans, if they are 9 9 brand new entities, for achieving that accreditation brand new entity, not already accredited, that it 10 within the five year timeline as described in our 10 describe its timelines and plans for achieving 11 11 rules. accreditation, as well as the entity with which they 12 HEARING OFFICER: Excuse me, is that from degree 12 intend to pursue accreditation. granting authority or for operational authority, was 13 13 We, as an agency, monitor and follow-up on 14 the five year plan? 14 institutional progress toward achieving those 15 THE WITNESS: It is both. 15 projected deliverables around accreditation. And 16 HEARING OFFICER: It is both. 16 accrediting bodies routinely communicate with our 17 17 THE WITNESS: Yes. agency about their actions, about institutions, 18 HEARING OFFICER: So, but you operate, you don't 18 actions to confer accreditation, actions to place 19 19 have degree granting authority yet, right? accredited institutions on regulatory or 20 THE WITNESS: That is correct. And to clarify, 20 probationary kinds of status. Actions to remove or 21 may I clarify? 21 suspend accreditation. 22 HEARING OFFICER: Please do. 22 So accrediting bodies routinely stay in 23 THE WITNESS: Thank you so much. I should 23 communication with us and we stay in communication 24 clarify and correct my statement. Most accrediting 24 with institutions as well about their progress. Page 18 Page 20 1 1 bodies will not entertain an institutional candidate Q Okay. So jumping to the matter at hand. 2 2 for accreditation until they have achieved, first of What prompted the investigation that led the IBHE to 3 all, State authorization, as a prerequisite 3 revoke and, essentially, start this hearing process 4 4 requirement. for Northwest Suburban College, their authorization 5 5 And then, secondly, in addition to their to operate? 6 6 own accreditation application processes, A Our gathering here today is predicated on 7 7 institutions must have produced at least one class activity that began in June of 2016. At that time, 8 8 of graduating students. So degree granting my staff member, an analyst in the Academic Affairs 9 9 authority is the operating feature here. Unit, was reviewing the profile or list of 10 HEARING OFFICER: Benchmark. 10 institutions in Illinois that held accreditation 11 THE WITNESS: Yes. 11 through ACICS, the national accrediting body that is 12 12 HEARING OFFICER: So five years from the date also referred to as the Accrediting Council of 13 13 you grant it, not from the date of the first person Independent Colleges and Schools. 14 who graduates? 14 We had received, as an agency, notice from 15 THE WITNESS: Yes. 15 the U.S. Department of Education that the federal HEARING OFFICER: Okay. That's specifically 16 16 body, the Department of Education, was considering 17 spelled out in your rules and regulations or do you 17 removing ACICS from its list of approved 18 18 accreditors. know? 19 19 THE WITNESS: The rules, to my knowledge, do not IBHE staff reached out to all Illinois 20 go to that level of specificity, but they do give a 20 schools that held ACICS accreditation to ensure that 21 five year time frame to achieve accreditation. 21 these schools were aware of this potential U.S. 22 HEARING OFFICER: Okay. Thank you. 22 Department of Education action, and to encourage 23 23 MS. STEFFY: Q To clarify further, when schools to consider their options as the work of the 24 24 institutions, and specifically Northwest Suburban Department of Education unfolded.

Page 23 Page 21 1 In doing that review, the analyst assigned 1 level and receiving approval in 2011 to do that, to 2 2 to the task noted that in the case of Northwest Baccalaureate level in 2013, should have secured a 3 3 Suburban College of Basic and Allied Health approval from their accreditor to expand the, the 4 4 Sciences, that we had, as I previously noted, scope and the level of their academic offerings. 5 5 approved the College to offer four degree programs. It is our understanding, from the 6 6 Two Associate level and two Baccalaureate level accreditor, that Northwest Suburban College had not 7 7 programs. notified them of that, and sought permission to 8 8 The ACICS website listed Northwest Suburban continue to expand their scope and level of academic 9 9 College as an accredited institution, but approved offerings. 10 10 HEARING OFFICER: But when they went for only to offer the Associate in Biology program. 11 11 HEARING OFFICER: Excuse me, do you mean accreditation, wouldn't they have provided 12 12 approved by accredited? information? Did they not provide the information 13 THE WITNESS: Yes. 13 to the accrediting body that they offered those 14 14 HEARING OFFICER: Okay. So they're accredited programs? 15 to offer Associate of Arts degrees, but not approved 15 MS. STEFFY: Q Can I, just so they were 16 at that time for any Baccalaureate or higher degree 16 approved by the IBHE for four programs; is that 17 17 correct? programs. 18 THE WITNESS: Correct. The analyst reached out 18 A Yes. 19 19 to the College to ask for information about this Q And when IBHE looked at ACICS's website, 20 discrepancy, and also reached out to the accreditor 20 ACICS only listed one program being accredited by 21 to ask for information. 21 ACICS; is that correct? 22 22 So that June 2016 activity is the beginning A That is correct. 23 23 point for where we are today. Q And what program is that? 24 24 HEARING OFFICER: I have a question about that, A The Associate in Biology degree. Page 22 Page 24 1 1 Q And there was a physical therapy assistant because I looked through the materials. Just 2 2 because you are accredited, one, is there a Associate's degree and then --3 3 MS. PARKER: Can we just object to the form. requirement that you be accredited at the other one, 4 4 at that time, or don't you have the five-year period MS. STEFFY: Okay. I'm sorry, I was trying to 5 5 or? help. 6 6 THE WITNESS: An institution must seek approval MS. PARKER: I know you're trying to help. 7 7 from an accrediting body to expand their academic HEARING OFFICER: Right, right. Do your best 8 8 offerings. 9 9 HEARING OFFICER: But you indicated that, first She's asking to reask you the question. So 10 10 that you had approved them for these programs, the I'm going to let you ask the questions, and I'll 11 Board did, right? 11 continue on. 12 12 THE WITNESS: Yes. MS. STEFFY: Q Okay. Of the four degrees that 13 13 HEARING OFFICER: Okay. So they got IBHE offered, which degree was authorized by ACICS? 14 accreditation on the Associates, and so was there 14 A ACICS showed on their website that they 15 some time frame within which they're supposed to get 15 recognized Northwest Suburban College and had 16 16 accredited for the higher degrees, that's what I am approved the College to offer the Associate in 17 17 confused about? Biology degree only. 18 THE WITNESS: Because of the high stakes nature 18 Q And did the IBHE reach out to ACICS and ask 19 19 of both State authorization and accreditation, it is them why Northwest Suburban College was not 20 expected that institutions will be in communication 20 accredited for the other three programs? 21 A Yes. 21 simultaneously with their accrediting body about 22 22 developing plans. Q And what was the result of that? 23 23 A The result of that inquiry has multiple So, the institution, in expanding the level 24 parts. Staff were informed that Northwest Suburban 24 of education that it was offering from Associate

Page 25 Page 27 1 College did not know they needed to seek approval or 1 accreditation for specific programs in specific 2 2 communicate with their accreditor about the other fields. 3 3 degree programs. I add that for information sake, but the Staff also checked with ACICS to -- let me 4 4 notion of specialized accreditation for specific 5 5 back up. Staff were informed also by the College programs is not at issue here. We are speaking to 6 6 that they were in the process of filing applications institutional accreditation only, for the 7 7 to ACICS for those programs, and that they institution's scope of work. 8 8 anticipated, in December of 2016, that ACICS would HEARING OFFICER: Okay. Just one follow-up 9 9 have completed review, and certainly one would question and then I'll let you continue. 10 10 imagine with a favorable outcome. With respect to the advertising for the 11 11 In light of the discrepancy, and the College, did it specify that there is only 12 12 College's communication to staff at the agency, that accreditation for the Associate's or was it just say 13 work was underway on this front, we extended a 13 we're accredited, do you have any information on 14 14 courtesy period to see if this discrepancy could be that? removed by the accreditor. 15 15 THE WITNESS: Our administrative rules require 16 HEARING OFFICER: Let me interrupt you, to make 16 that institutions disclose on their website, their, 17 sure I understand this and the record is clear. 17 I'll call it their accreditation statute. 18 So is there some document that you provide 18 We do not require institutions to, because, 19 19 to the College saying that everything we approved, again, this is about institutional accreditation, we 20 that you must apply for accreditation within a 20 do not require them to speak to on their website 21 21 period of time? specific programmatic accreditation, unless that's 22 22 I know you have to complete it, you say, pertinent to the kind of information a student would 23 23 need to seek to make a decision about entering the within the five years from the date that you begin 24 to operate, that's what you said before, correct, 24 program. Page 26 Page 28 that's correct? 1 1 So, our rules speak to transparency for 2 THE WITNESS: Uh-huh. 2 students on a variety of matters. Students need to 3 HEARING OFFICER: So what about, it appears that 3 be assured that if they are beginning work at a 4 4 there was accreditation for the Associate degree, brand new school, that is not accredited, we require 5 but not, is there some document or rule or 5 institutions to note that students are beginning 6 regulation or code that says when you have to start 6 academic work at an institution that is authorized 7 7 applying for that accreditation? by the State, but not accredited at this time. And 8 8 THE WITNESS: To clarify, at this point in time, that implies there is a certain amount of risk. 9 9 we are talking about institutional accreditation. We give institutions up to five years to 10 10 So Northwest Suburban College holds institutional achieve institutional accreditation. And once that 11 accreditation through ACICS, and for a given scope 11 is achieved, which Northwest Suburban College did, 12 12 of work, which, in June 2016, included offering one they are to note on their institutional website that 13 Associate level program only. 13 they hold accreditation. 14 HEARING OFFICER: Okay. I understand now. 14 It is the responsibility of the accrediting 15 Okay. So there is no time frame. I mean you're 15 body to report the details of the accreditation and 16 saying it's institutional, so you can't pick your, 16 the standing or status of any individual institution 17 whatever you're approved for, you can't just pick 17 in detail on that site. 18 and say you're accredited unless accredited for all 18 You know, all the places that the school 19 this, whatever is being offered by the College, is 19 has, and this is not relevant to this particular

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7 (Pages 25 to 28)

institution, but, but institutional accreditation

levels of educational offering, et cetera.

disclosed on their website that they held

can cover multiple campuses, for example. Multiple

In this case, Northwest Suburban College

THE WITNESS: In this particular case, yes. And

the rule that I am speaking about refers to

institutional accreditation. It is not pertinent to

this matter, but there are also forms of specialized

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that?

Page 29 Page 31 1 accreditation by ACICS as we required. 1 education. 2 HEARING OFFICER: Okay. That was my question. 2 As a result, we requested that the College 3 So there was no differentiation, even though they 3 remove listing from its website the Baccalaureate did not hold accreditation for the Baccalaureate level degrees in biology and chemistry. We didn't 4 4 5 5 program, they just indicated that they were want new, for potential students to think those 6 6 accredited in June of 2016? program were available, were available as 7 7 THE WITNESS: Yes. accredited, part of the accredited institutions 8 8 HEARING OFFICER: Okay. And yet they weren't, offerings. 9 9 correct? We also, at the same time, learned that the 10 10 Accredited for the, those two programs that Associate of Physical Therapist Assistant degree had 11 were not on ACICS's information that you received, 11 not been implemented. This is in June and fall of 12 because they haven't been accredited by ACICS, 12 2016. That program had been approved in the fall of 13 correct? 13 2011. We communicated with the College that we were 14 THE WITNESS: The institution held 14 going to remove the Associate in Physical Therapist 15 accreditation, but through ACICS, however, it is my 15 Assistant degree from the program inventory for the 16 understanding, in communicating both with the 16 College, because it had not been implemented within institution and with ACICS, that the institution had 17 a period of one year from the date of authorization, 17 18 not conveyed or sought approval under that 18 as required in our rules. We had those 19 19 institutional accreditation to expand its communications. 20 20 educational offerings beyond the Associate in MS. STEFFY: Can we go off the record for a 21 Biology that they had communicated with ACICS about. 21 second? 22 Consequently, ACICS showed only the 22 HEARING OFFICER: Oh, sure. 23 Associate in Biology as part of the institutional 23 (Whereupon a break was taken at 2:23.) 24 24 accreditation. The two Baccalaureate degrees and (Back on the record at 2:29.) Page 30 Page 32 1 1 the Associate in Physical Therapist Assistant were HEARING OFFICER: Okay. 2 not reported on their website. 2 MS. STEFFY: Q So, I'm sorry if I stopped you. 3 HEARING OFFICER: On ACICS's website? 3 Was there anything else you would like to add? 4 4 THE WITNESS: (Indicating.) A Yes. Yes. In follow-up to noticing this 5 HEARING OFFICER: Okay. But on the school's 5 discrepancy, we conducted a site visit, three IBHE 6 6 College website it also said just accredited, it did staff members visited the school in October 2016 to 7 7 differentiate that they had not actually received discuss the discrepancies. And, also, to address 8 8 accreditation for the Baccalaureate programs, the matter of the U.S. Department of Education's 9 9 correct? potential actions around the accreditor, ACICS. 10 10 THE WITNESS: Correct. During the October 2016 site visit, the 11 HEARING OFFICER: You can ask questions. Thank 11 College indicated that they were potentially 12 12 exploring accreditation through the Higher Learning 13 MS. STEFFY: Q So when IBHE, going back to the 13 Commission. 14 website, noticed that ACICS had not issued approval 14 HEARING OFFICER: Are you referring to 2016, you 15 15 for the three other programs, what actions did IBHE just said October, you're talking about what year? 16 take regarding those issues? 16 THE WITNESS: October 2016. 17 A We inquired with Northwest Suburban College 17 HEARING OFFICER: Okay. So I just wanted to 18 about the discrepancy. Staff were told that the 18 make sure. 19 19 College was in the process of completing the THE WITNESS: And affirmed that work was 20 20 documentation or application paperwork involved in underway with ACICS around, I'll call it potential 21 21 securing ACICS approval for those degrees. approval of their Baccalaureate programs. 22 22 And we, consequently, and that the College MS. STEFFY: Q Did you, I'm sorry, did you say 23 anticipated a December 2016 decision on the part of 23 IBHE, was IBHE notified that the U.S. Department of 24 24 Education was planning on revoking ACICS's ACICS to recognize that expanded Baccalaureate level

8 (Pages 29 to 32)

Page 33 Page 35 1 recognition as an accreditor? 1 mean by the time frame for accrediting for HLC 2 2 A Yes. That decision was affirmed in December versus the other one that you maybe suggested to 3 3 of 2016. And institutions who were affected as them, because I'm not sure that's kind of 4 holding ACICS accreditation, were given an 18-month 4 understandable of what the time frames were with 5 5 period to pursue alternate plans. respect to the accreditation process? 6 6 Q Is there another accreditation body, though, THE WITNESS: There are two broad categories of 7 7 besides the U.S. Department of Education, that also entities that offer institutional accreditation. 8 8 accredited ACICS or is it just the Department of And both categories of accreditors can be recognized 9 9 by the Department of Education and also CHEA. Education? 10 10 One is called National Institutional A There are two bodies in the United States 11 Accreditation, ACICS, and ACCSC are national 11 that have the authority to recognize accrediting 12 12 bodies as providing legitimate review of accreditors of institutions. 13 13 institutions and their programs. The second broad category is regional 14 14 The first is the U.S. Department of accreditation. The Higher Learning Commission is 15 Education. The second is the Council for Higher 15 the regional accreditor for institutions. 16 Education Accreditation, or C-H-E-A, CHEA. 16 As the name implies, the Higher Learning 17 During this period of time, ACICS held 17 Commission is one of several regional accrediting 18 recognition through CHEA as well, and continues to 18 bodies in the United States, and it is a generally 19 19 hold, despite the actions of the Department of accepted tenant in the field of post secondary 20 Education, recognition through CHEA. 20 education, that regional accreditation is the most 21 21 Q Okay. After the October 20th, 2016 site rigorous of the two types of institutional 22 22 visit, what other steps did the IBHE take to assist, accreditations. 23 23 I'm going to refer to Northwest Suburban College as Candidacy through the Higher Learning 24 24 Commission is not assured based on interest only. NWSC, if that's okay, to assist with the Page 34 Page 36 1 accreditation issues? 1 The Higher Learning Commission has a process to vet 2 A Following the December 2016 letter from, 2 interested institutions and their viability to even 3 from the U.S. Department of Education, pertaining to 3 be a candidate for regional accreditation through 4 its decision about ACICS, its communications to the 4 the Higher Learning Commission. 5 field, I'll say, in January, let me pause a moment, 5 There is time involved in that process. In 6 I need to think, just a moment. 6 addition, both national and institutional 7 7 In January of 2017, the then Deputy accreditors will require substantial evidence from 8 8 Director for Academic Affairs conducted a site visit the applicant institution. Likely at least one site 9 9 at the institution to discuss accreditation plans. visit by an accreditation team. Time for staff with 10 10 We had concerns, because of the October 2016 site the accrediting body, regional or national, to 11 visit, that the school administration, in conveying 11 review the findings of the team and the application 12 12 interest in pursuing accreditation through the materials. 13 Higher Learning Commission, as an alternative, was 13 And then also a formal decision on the part 14 not fully aware of the complexities and the amount 14 of the accrediting body's board to affirm or deny 15 of time that it would likely take to secure 15 the application for accreditation. 16 candidacy through the Higher Learning Commission and 16 Those processes, with the Higher Learning 17 complete the entire accreditation review process. 17 Commission, can take anywhere from three to five 18 Staff advised in October 2016 that the 18 years. With national accreditors, depending on the 19 College administration consider an accreditor with a 19 type of institution and its mission and scope, you 20 shorter timeline, ACCSC, the Accrediting Commission 20 know, 18 months to three years, maybe. 21 of Career Schools and Colleges. 21 These are variable timelines, but staff in 22 The January 2017 site visit was to check in 22 October of 2016 were concerned that the College did 23 on the status of the same. We also --23 not seem to have an awareness of the complexity of 24 HEARING OFFICER: Can you elaborate on what you 24 pursuing regional accreditation, nor of the kinds of

Page 37 Page 39 1 standards for operations that would be expected. 1 ACICS then conducted, in June of 2017, what 2 2 That prompted a January 2017 follow-up they called a limited quality assurance site visit. 3 3 visit by the then Deputy Director for Academic Knowing that they had an accredited institution with 4 Affairs. 4 some compliance issues and an institution that would 5 5 We also conducted additional site visits, be allowing its accreditation through ACICS to end 6 6 related to actions that unfolded in 2017. The at the end of its cycle, they conducted a limited 7 7 Deputy Director at that time for the Board of Higher quality assurance site visit and reported to us the 8 8 Education did another site visit with the College in finding of that visit in August 2017, which included 9 9 May of 2017, and, again, expressed the importance of 15 very substantial areas of lack of compliance with 10 10 ACICS accreditation requirements. continuously maintaining accreditation. 11 Specifically addressed in that site visit 11 ACICS also notified the Board of Higher and in a follow-up letter to the school in June of 12 12 Education, in August of 2017, that they were 13 2017, that a lapse in accreditation is not 13 withdrawing accreditation for Northwest Suburban 14 14 permissible in our rules. And that would be a College of Basic and Allied Health Sciences by 15 violation of the conditions under which they were, 15 suspension. 16 as a College, granted operating and degree granting 16 Through their accreditation processes, the 17 authority. 17 College had and did seek an appeal of that decision, 18 We also followed up with a fourth site 18 which was denied on November 16th of 2017. Those 19 19 visit in September of 2017. I participated in that things were communicated to IBHE by ACICS. 20 September 2017 site visit with the then Deputy 20 Q What actions did the IBHE take, or, I'm 21 21 Director of Academic Affairs. sorry, you said, what did you receive from ACICS 22 22 Q Okay. I'm going to direct. Was there, in that notified you that the accreditation had been 23 2017, was there any communication between you and, 23 withdrawn by ACICS? 24 I'm sorry, the IBHE and ACICS regarding Northwest 24 A We received a letter. Page 38 Page 40 1 Suburban College? 1 Q A letter. 2 2 A This information was also posted on the A Yes. ACICS, as is the case for all 3 3 ACICS website. accrediting bodies, be they regional, national, 4 Q Okay. I'm going to mark this as Plaintiff's 4 institutional, or specialized, routinely communicate 5 5 Exhibit A. to our State authorizing agency, as well as any 6 6 HEARING OFFICER: So you're tendering a copy to state authorizing agency, about their work and the 7 7 decisions of their Boards. Counsel? 8 8 In January of 2017, ACICS informed us that MS. STEFFY: I'm tendering a copy to Counsel. 9 HEARING OFFICER: Is that a copy for Counsel or 9 they had deferred Northwest Suburban College's 10 10 request for approval of Baccalaureate programs. And a copy for the record? 11 in February 2017, ACICS communicated with us that 11 MS. STEFFY: I do have a copy for Counsel. 12 12 they were placing Northwest Suburban College on show HEARING OFFICER: So, you're tendering 13 13 Plaintiff's Exhibit Number A. So you wanted to show cause status for operating programs without the 14 accrediting body's approval. 14 your client that, I take it? MS. STEFFY: Q Okay. Can you tell me what --15 The accreditor, as a matter of routine, 15 16 or do you recognize this document? 16 also informed us, subsequent to that February 17 17 A Yes. decision, that in -- one moment, please. 18 That in April 2017, the, they had 18 Q And can you tell me what this document is?

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10 (Pages 37 to 40)

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A This document is a letter from the

Accrediting Council for Independent Colleges and

of the withdrawal of accreditation by suspension

Schools, dated August 9th, 2017, informing Northwest

action by ACICS, and the conditions under which that

Suburban College, President Dr. Mohammed AliNiazee,

communicated with the College to suspend

relinquish it's accreditation at the end of its

current accreditation cycle period, which at that

Baccalaureate program work, and that the College had

communicated with ACICS, the College's intention to

time would have concluded December 31st, of 2017.

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Page 41 Page 43 1 decision was made. 1 And this was a matter of existential 2 2 Q And this was actually sent to the IBHE? importance for the College's degree granting 3 3 A Yes. This letter was copied to the then operations. 4 Deputy Director for Academic Affairs of the Illinois 4 We discussed the College's intentions to 5 5 Board of Higher Education, Dr. Daniel Cullen. look at potential accreditation through ACCSC as 6 6 O Okay. well, but affirmed, again, that there was no likely 7 7 HEARING OFFICER: Are you asking for admission timeline with potential acceptance of accreditation 8 8 of that? by ACCSC, where there would not be a lapse of 9 9 MS. STEFFY: Yes, Your Honor, I would like to accreditation, and that our rules do not allow for a 10 10 admit this into evidence. lapse of accreditation. 11 HEARING OFFICER: Counsel, any objection? 11 Q And how many times through, since June of 12 12 MS. PARKER: No objection, aside from the fact 2016, did, do you feel you had communications with 13 that it's not related to the grounds, but we'll 13 NWSC regarding the lapse of accreditation? 14 14 continue to go forward, we'll address that. A We conducted four in-person site visits with 15 MS. STEFFY: Q Well, did the IBHE use this 15 the College, at which accreditation issues and the 16 letter as a basis for any actions that they took 16 importance of maintaining or achieving accreditation 17 pursuant to Northwest Suburban College? 17 without a lapse were discussed. There were 18 A Yes. IBHE used the findings of ACICS to 18 intermediate follow-up communications by phone and 19 19 request that in December of 2017 the Board of Higher letter as well. 20 Education appoint a hearing officer to pursue 20 Q At any time did the IBHE discuss with NWSC 21 21 potential revocation of the College's operating and any alternative actions that they could take in 22 22 degree granting authorities. regards to the lapse in accreditation? HEARING OFFICER: Okay. No objection, 23 23 A Yes. In conversation with President 24 Plaintiff's Exhibit A will be part of the record. 24 AliNiazee, and Executive Vice-President Irfan, we Page 42 Page 44 1 1 Do you have an extra copy for me? And then discussed the possibility that the College could 2 2 you can use this for cross, if you need to, look to relinquish, voluntarily, its operating and 3 3 Ms. Parker. degree granting authorities through the Illinois 4 4 MS. STEFFY: Q So after -- so this was issued Board of Higher Education. Maintain its 5 5 in August of 2017. You said the IBHE, I believe you authorizations to offer its vocational programs 6 had stated that the IBHE did another site visit in 6 through PBVS authorizations, and seek accreditation 7 7 September of 2017. through ACCSC for its PBVS enterprise. 8 8 Did the IBHE address the concerns with I advised the leadership, as did 9 9 ACICS at the time? Dr. Cullen, that this would be a good opportunity 10 10 A Yes. Then Deputy Director for Academic for the College to really learn more about the kind 11 Affairs, Dr. Daniel Cullen, and I conducted a site 11 of expertise they needed on their staff, especially 12 12 visit with senior leadership of Northwest Suburban their senior staff, to effectively administer a post 13 13 College, including President AliNiazee, and secondary institution and effectively ensure 14 Executive Vice-President, Kareem Irfan, on 14 compliance and communication with and across the 15 15 September 6th of 2017. various regulatory bodies. 16 16 We specifically addressed the College's That they could, as a College, build that 17 17 situation that, and were informed, verbally, during expertise, build their administrative 18 that meeting, that the College was appealing the 18 infrastructure, if you will, to ensure healthier 19 decision of the ACICS. 19 compliance. So that, for example, enrollment in 20 We discussed that regardless of the finding 20 degree programs, et cetera, is properly 21 21 of the appeals process, because the College had administered. 22 relinquished it's accreditation through ACICS, 22 And then, subsequently, come back to the 23 23 effective 12-31-17, the College would be without Board of Higher Education and seek operating and 24 24 accreditation beginning January 1, 2018. degree granting authority at a later date, and

Page 45 Page 47 1 potentially expand their mission at a later date. 1 Q And how did you find out that information? 2 HEARING OFFICER: I'm sorry, you used the term 2 A That information was shared with us via a 3 PVS, can you explain, for the record, what that is, 3 letter from ACICS, and via communications on the because I don't know. 4 4 ACICS website. 5 THE WITNESS: The term PBVS stands for private 5 Q Okay. I'm going to show you what's been 6 6 business and vocational schools. It is a category marked as Plaintiff's Exhibit B. I am tendering a 7 7 of post secondary education that the Board of Higher copy to Counsel and to the Judge. And then this is 8 8 Education regulates for vocational training leading just a copy. 9 9 to a certificate or a diploma, but not a degree. Can you look at document? 10 HEARING OFFICER: Okay. So that program wasn't, 10 A Yes. 11 was something that you were offering for the 11 Q Are you familiar with this document? 12 programs that they had in existence, or was it 12 A Yes. 13 13 something that would be helpful in the future? Q Can you tell me what this document is? 14 THE WITNESS: At this time, Northwest Suburban 14 A This document is a letter from the 15 College has authorization, through the Illinois 15 Accrediting Council for Independent Colleges and 16 Board of Higher Education, as a private business and 16 Schools, dated November 16th, 2017, addressed to vocational school, it offers a series of what I will 17 17 President Mohammed AliNiazee, of Northwest Suburban 18 call med tech kind of shorter term training 18 College, indicating that the ACICS Review Board of 19 programs. Those are not the subject of the hearing 19 Appeals considered the College's appeal of the 20 20 today. August 9th, 2017 decision by the Council to withdraw 21 They also hold degree granting authority 21 the institution's accreditation by suspension. And 22 22 and operating authority as a degree granting to affirm the previous decision of the Council. 23 23 institution. Q And based on this information that you 24 24 My recommendation, in the fall of 2017, to received from ACICS, what actions did the IBHE take? Page 46 Page 48 1 1 the College is that they voluntarily relinquish that A Based on the November 16th, 2017 decision, 2 2 operating and degree granting authority. Focus the IBHE communicated with the school and proceeded 3 3 their efforts on improving the administration of to prepare a request for our Board in their 4 4 their PBVS programs, seek accreditation for their December 2017 meeting, to request the appointment of 5 5 PBVS programs. a hearing officer for the purposes of potential 6 6 revocation of the College's operating and degree Under PBVS rules, accreditation, 7 7 institutional accreditation is optional or not granting authorities. 8 8 required, but that would be a healthy exercise for Q And, again, and why, why is this, withdrawal 9 9 the school, in my professional opinion. And then of accreditation -- or strike that. 10 10 return at a later date to seek a fresh operating and Move to admit Plaintiff's Exhibit B into 11 degree granting authorities. 11 evidence. 12 12 HEARING OFFICER: Thank you. HEARING OFFICER: Any objection to B? 13 13 MS. PARKER: No. We're willing to stipulate, MS. STEFFY: Q In August, so, in August of, 14 August 9th, 2017, you received the letter in ACICS 14 for the record, that the accreditation was lost. We 15 indicating that they withdrew. Was there any action 15 do not dispute that whatsoever. 16 16 taken by the IBHE after this letter was issued, or, HEARING OFFICER: All right. So Plaintiff's 17 17 Exhibit Number B will be admitted without objection. I'm sorry, strike that. 18 Were you -- did NWSC appeal ACICS's 18 MS. STEFFY: Okay. I think that's it for me. 19 19 withdrawal of suspension, to your knowledge? That's all, I'm done. 20 A Yes. 20 HEARING OFFICER: Okay. Cross-examination, 21 21 Miss Parker. Q And do you know the results of that appeal? 22 22 A I do know the result. ACICS denied the MS. PARKER: Okay. 23 23 appeal, and affirmed withdrawal of or suspension of 24 24 accreditation, effective November 16th, 2017.

Page 49 Page 51 1 **CROSS EXAMINATION** 1 regarding the Department of Education's potential 2 2 withdrawal of ICS's recognition by the Department? by Ms. Parker: 3 3 MS. PARKER: Q Thank you, Dr. Bernoteit. You A Uh-huh. 4 gave a lot of really detailed testimony, and for 4 Q And I want to clarify for the record, isn't 5 5 purposes of Hearing Officer Cavanaugh, I might ask it true that you reached out to all the ACICS 6 6 you to retread some ground, just because, as we schools, not just the College? 7 7 know, the world of higher education accreditation A Yes. 8 8 State authorization can be complicated. O And the fact that, is it also true that 9 9 So, to start off, isn't it true that IBHE ACICS losing, potentially losing, and ultimately 10 10 losing, their recognition, was unrelated to any of granted the College, I'm talking about Northwest 11 Suburban College, when I refer to the College, 11 the conduct of the College? 12 12 A Yes. granted the College degree granting authority for 13 its Associate's degree program, before it had the 13 Q In other words, would it be fair to say that 14 14 ACICS accreditation? the Department of Education withdraw the recognition 15 A Yes. 15 of ACICS because of its decisions related to ACICS, 16 16 not because of anything pertaining to the College? Q Is it also true that Northwest Suburban 17 College, I don't mean Northwest, I mean IBHE, is it 17 A Correct. 18 also true that IBHE granted the College degree 18 Q Just for the record, I just didn't want 19 granted authority for its Bachelor's program before 19 there be to any confusion around because there can 20 it had ACICS accreditation? 20 21 21 A Could you remind me of the date of the HEARING OFFICER: There wasn't, but thank you. 22 22 initial accreditation? May I ask that question? MS. PARKER: Okay. Good. 23 DR. ALINIAZEE: Fall of 2014. 23 Q Another topic that came up was the idea of the College listing on their website whether or not 24 HEARING OFFICER: What was the date? 24 Page 50 Page 52 1 1 MR. IRFAN: Fall of 2017. they were ACICS accredited. 2 2 HEARING OFFICER: I still can't hear you. And one of the other topics that came up 3 DR. ALINIAZEE: Accreditation date of fall of 3 was the idea that various programs, whether or not 4 4 2017. they needed to also list that they were ACICS 5 5 HEARING OFFICER: Fall of 2017? accredited. 6 6 DR. ALINIAZEE: I'm sorry, fall of 2014. In your professional experience, is it 7 7 THE WITNESS: Thank you. Yes. customary for a college or an institution to list 8 8 DR. ALINIAZEE: Fall of 2014 we got not only that they have institutional accreditation, 9 9 accreditation. And we got the authority from them but to also say that their various programs have 10 10 ACICS accreditation or accreditation from another in the fall of 2013. 11 THE WITNESS: Thank you. Yes. 11 agency? 12 12 MS. PARKER: Q And is it customary for IBHE to A It depends. 13 13 grant authority, degree granting authority, prior to Q And does IBHE require that if a college, 14 an institution receiving it's accreditation? 14 let's say, for example, is ACICS accredited, that 15 15 they list on their website that each one of their A Yes. 16 16 Q And at one point, when you were talking, I programs is approved by ACICS? 17 17 believe that you said that during your discussions A No. 18 with the College, you learned that they were going 18 Q So, in your opinion, was it unusual that the 19 to, potentially, be impacted by ACICS losing their 19 College had not listed on their website that whether 20 accreditation or their recognition from the 20 or not their specific programs were ACICS 21 Department of Education? 21 accredited? 22 A Yes. 22 A No. 23 23 Q So, to back up, you discussed at length how Q You talked about, you mentioned ACCSC a few IBHE reached out to ACICS accredited schools 24 24 times. Just, again, to clarify the record, is it

Page 53 Page 55 1 true that ACCSC is another national accrediting 1 financial aid through the U.S. Department of 2 2 Education, unless it is accredited. agency? 3 3 A Yes. So there is jeopardy for students enrolled 4 Q And you mentioned that, is it correct that 4 in institutions in being able to -- there is 5 5 you said that you recommended that the College potential jeopardy for students enrolled in 6 6 potentially consider pursuing accreditation with institutions that have a lapse or loss of 7 7 ACCSC? accreditation, that is highly consequential to 8 8 A Yes. students. 9 9 Q And what, in what context did you ask them In addition, there is a widely held 10 10 to consider pursuing accreditation with ACCSC? expectation that students who present their degrees 11 11 A That occurred on at least two separate for the purposes of employment or licensure, for 12 occasions. In October of 2016, my staff, who 12 example, have received those degrees from a State 13 conducted a site visit, recommended that the College 13 authorized and accredited institution. 14 14 consider ACCSC or a similar alternate body with a There is potential jeopardy for, for students who graduate from an institution that is 15 potentially shorter accreditation time length than 15 16 the Higher Learning Commission. 16 not accredited. 17 17 I, personally, recommended consideration of Lastly, it is an accepted standard among 18 ACCSC, based on the fall 2017 conversations with 18 post secondary education that students who wish to 19 19 senior leadership, their interest and work already transfer credits they have earned or degrees they 20 with ACCSC, and the possibilities that it would 20 have completed from one institution for the purposes 21 afford them, in addition to their degree granting, 21 of continuing in their education to degree 22 22 the possibilities that would afford them with their completion or to obtain a higher next level degree, 23 PBVS work. 23 that the transcript they present to this next 24 24 institution comes from an accredited institution. Q One of the things that I believe that you Page 54 Page 56 1 1 said a few times in your testimony was that the There is jeopardy for students who cannot 2 2 lapse of accreditation was not permissible under the do that, in not having their prior educational work 3 3 accepted for the purposes of future degree rules. 4 4 completion or additional higher level degree What rules are you referring to, 5 5 specifically? completion. 6 6 For those various reasons, there are A I am referring to the administrative rules 7 7 for the -- I'm sorry, one moment. serious issues with loss of accreditation. 8 8 The administrative rules for Illinois Q And so for IBHE, it sounds, based on your 9 9 Independent Colleges and Universities. testimony, that you're saying that the accreditation 10 10 is necessary for federal financial aid. It has Q Do you know if there is a specific rule that 11 states that a lapse in accreditation will not be 11 impact with respect to employment, licensure, 12 12 permitted? transfer of credits, but isn't it true that IBHE, 13 13 A The rules do not verbally express that though, will permit colleges, institutions to 14 precise statement. 14 operate and grant degrees, even though they do not 15 15 yet have that accreditation? Q So, on what are you basing the conclusion 16 16 that there cannot be a lapse in accreditation for a A Under certain conditions, and those 17 17 college? conditions are when the institution is brand new and 18 18 seeking accreditation for the very first time, A The administrative rules give new 19 19 institutions up to five years to achieve that's that five year period to operate and grant 20 accreditation. Accreditation is an accepted and 20 degrees. 21 21 necessary standard for operating post secondary Q Dr. Bernoteit, you talked about your regular 22 institutions, in that it serves purposes. 22 communications with the College, about their 23 23 accreditation, I believe you called it their First of all, an institution of higher 24 24 education cannot participate in Title 4 federal accreditation planning. And you talked about, at

	Page 57		Page 59
1	some point, that you, I think the words you used	1	In order for an institution, when they're
2	that you extended a courtesy to them?	2	first starting out, to get accredited, get
3	A Yes.	3	accredited, they have to have State approval first;
4	Q By giving them time, and you, I believe,	4	is that correct?
5	were talking about the fact that while IBHE had	5	A That is correct.
6	approved their Bachelor's program, ACICS had not	6	Q Okay. So once the State approves, which in
7	approved their Bachelor's program, this came to	7	this case, IBHE approves it, they then have to go
8	light, I believe you said you gave them an extended	8	through an accreditation process, correct?
9	courtesy of allowing them that time to get that	9	A That is correct.
10	accreditation; is that accurate?	10	Q And the State allows five years for that?
11	A It is accurate to say that we allowed them	11	A Yes.
12	time to resolve the discrepancy, because we	12	MS. STEFFY: Okay. I think that's it.
13	understood from the College that they were in	13	HEARING OFFICER: Any cross on that?
14	process of applying.	14	MS. PARKER: No.
15	Q Okay. So by, just to clarify, so by resolve	15	HEARING OFFICER: Okay. Anything else, Counsel,
16	the discrepancy, you mean that you gave them time to	16	are you calling anybody else?
17	apply for that accredit that approval from ACICS	17	MS. STEFFY: No, we rest.
18	related to their Bachelor's program?	18	HEARING OFFICER: You rest.
19	A Yes, yes.	19	Okay. Miss Parker, you may proceed.
20	Q Finally, one of the things that you had	20	(Whereupon a break was taken at 3:13.)
21	mentioned was that you learned through, and I think	21	(Back on the record at 3:16.)
22	these were part of the exhibits, that you learned of	22	HEARING OFFICER: You may proceed.
23	the College's loss of accreditation, ACICS	23	MS. PARKER: We call Dr. AliNiazee.
24	accreditation from ACICS.	24	HEARING OFFICER: So if you can swear in the
			,
	Page 58		Page 60
1	Did you also learn of the loss of	1	witness.
2	accreditation from the College?	2	(Witness sworn.)
3	A I don't recall.	3	DIRECT EXAMINATION
4	MS. PARKER: Okay. That's it for us.	4	by Ms. Parker:
5	HEARING OFFICER: Okay. Any redirect?	5	MS. PARKER: Q Dr. AliNiazee, would you start
6	MS. STEFFY: Yes.	6	by, would you start by explaining what your position
7	HEARING OFFICER: Okay.	7	title is at the College?
8	RE-DIRECT EXAMINATION	8	A President of North Suburban College.
9	by Ms. Steffy:	9	Q And would you, briefly, tell us a little bit
10	MS. STEFFY: Q Stephanie, to your knowledge, do	10	about your background?
11	the rules specifically state that grounds for	11	A I'm an academician. I spent over 50 years
12	revocation of the operating and degree granting	12	in academic life. I worked at University of
13	authority is one, is loss of accreditation status	13	California at Riverside, and at Davis and Berkeley
14	within an accrediting body?	14	on a combined arrangement. And then from there I
15	A Yes, that is correct.	15	went to Oregon State University. I was a there over
16	Q And that is to, just to clarify, that is	16	30 years. So my entire life has been in academic
17	what happened, they, Northwest Suburban College lost	17	areas. And so I'm an academician.
18	their accreditation with ACICS?	18	Q And Dr. AliNiazee, when did your College
19	A That is correct.	19	first receive its approval to operate and have
20	Q Okay. And then to go back to, I just wanted	20	degree granting authority from IBHE, do you
21	to, when an institution is starting out the process	21	remember?
22	to start their institution, that is the only time	22	A In 2011.
23	that they are allowed to be well, sorry, strike	23	HEARING OFFICER: So, isn't that two different
24	that.	24	things? Isn't the operating come first, or as in
i		I	

Page 61 Page 63 1 this case it's the same, because I'm confused about 1 MR. IRFAN: That's the only thing I'm going to 2 2 that. I thought you have to get operated and then do. 3 degree granting authority? 3 HEARING OFFICER: Okay. If --4 THE WITNESS: Operating authority came in 2010. 4 THE WITNESS: And I'll slow down a little bit 5 And Associate of Science authority came in 2011. 5 6 HEARING OFFICER: Okay. If need be, you can ask 6 And Bachelor of Science authority came in 2013. 7 7 HEARING OFFICER: What came in 2013? for translation. Otherwise, if you just slow down a 8 8 THE WITNESS: Bachelor of Science. little bit, so we can understand the words, that 9 9 HEARING OFFICER: Now I understand. Thank you. will be helpful. 10 10 THE WITNESS: So, in the summer of 2014, when THE WITNESS: So we had three steps, operating 11 authority, Science authority, and Bachelor of 11 the ACICS team came in, we had a long discussion 12 Science granting authority in 2013. 12 with them about all the programs that we have, our 13 13 facilities, infrastructure, faculty, administration, MS. PARKER: Q And could you tell us a little 14 bit about the history of your ACICS accreditation? 14 they were very pleased with that. They even 15 When did you first receive your ACICS 15 commented, before leaving. 16 accreditation? 16 And then at the time I asked them that I do 17 17 A I am very cognizant of accreditation. So as have approval for Bachelor's program, you want to do 18 soon as we got our approvals from IBHE in 2011, 18 it now. They said no. It's one class that has to 19 2013, we immediately looked for different agencies 19 graduate from your students, then we'll be able to 20 20 to apply for accreditation. review it. However, you can apply for higher 21 And we are very, very cautious about it. 21 degrees any time. 22 We never neglected accreditation. So we immediately 22 MS. PARKER: Q Okay. 23 applied to different agencies. We spoke with them, 23 A And he said that I'll do it in 30 days. I 24 24 some initial information, and then we decide to just want to make the comment, I'll do it within 30 Page 62 Page 64 1 1 apply to ACICS, and we applied towards the end of days. 2 2 2013. Q So let's just backtrack for a minute, to 3 3 clarify. So, you received your ACICS accreditation Do you want me to go through the whole 4 4 and included in that accreditation were your process? 5 5 certificate programs, that you described, as well as Q Briefly. 6 6 A They visit in the summer of 2014. So within your associate degree? 7 7 three years of our authority to operate and grant, A That's right, in biology. 8 8 we were accredited institution back in the fall of Q Is it also your testimony that at the time 9 9 2014. of your on-site ACICS accreditation visit, that you 10 10 Q Okay. met with the then director of accreditation at 11 A So we let no time pass. We were really 11 ACICS, at that time, did you tell him that you had 12 received approval from IBHE for a Bachelor's 12 focus on getting it done. 13 13 Q Okay. So in the fall of 2014, when you got program? 14 your ACICS accreditation for the College, what 14 A Yes, we did. 15 15 programs were included? Q And what was his response? 16 A We were given accreditation for medical 16 A Their response was that you just got the 17 17 assistant, dental assistant, that is under PBVS approval. program, an Associate of Science and Biology. At 18 18 MS. STEFFY: I'm -- I'm sorry, strike that. 19 that time, when they visited us, in the summer of 19 HEARING OFFICER: I'm sorry, I couldn't hear. 20 2014. 20 MS. STEFFY: Strike that. 21 21 MR. IRFAN: If I may, may I just help out with HEARING OFFICER: Okay. 22 the trans, with the pronunciation when you need it. 22 MS. PARKER: Q What was his response? 23 23 Maybe it will go faster. A His response was that you had just received 24 24 HEARING OFFICER: Okay. And maybe -the approvals, and then you could run the class, and

Page 65 Page 67 1 that one class, and prove that you can do it right, 1 A 2015. 2 2 Q 2015, okay. And then what occurred with that you can do the program. And then at that 3 3 your ACICS accreditation after that date? particular time, he said that they're going to apply A So we went on with this, and then they asked 4 for the higher degree authority, apply for higher 4 5 5 degree authority, like the Bachelor's authority. us, in 2016, I think it was April of 2016, they 6 said, listen, you guys are in these programs, and 6 Q Okay. So, did, so did the director of ACICS 7 7 suggest that you move forward with ACICS approval at you have not gotten your approvals. 8 8 that time? We said we submit the approval request to 9 9 you immediately. So in June of 2016, and we told A Approval. 10 10 them that we're waiting for a class to graduate. So Q For the Bachelor's program? 11 11 A Immediately, no. He said we want to see at now we have a class that graduated and submit you 12 12 the documentation, which we did, in June of 2016 for least a class, you get through. 13 13 Q So, is it your testimony that ACICS said both Bachelor of Science and Biology and Chemistry 14 14 that you needed, that they needed to see you have for their approvals. 15 run a class before you could seek that approval? 15 Q Did you inform IBHE at that time that you 16 A That's right. 16 were seeking those approvals? 17 17 Q Okay. A Yes, we did. We were very transparent to 18 A They wanted to know that you can do it. 18 IBHE, we informed them what was going on. 19 19 HEARING OFFICER: And who did you inform? Q And when did you seek approval of the 20 20 Bachelor's degree program from ACICS? THE WITNESS: We informed the director, 21 21 Dr. Cullen. A I spoke with Dr. Gurubatham, in July of 22 22 HEARING OFFICER: Who? 2015, personally, in a meeting, and asked him that 23 23 THE WITNESS: Dr. Cullen was the Deputy Director our Bachelor's program, what do you want us to do. 24 24 He said just go ahead and apply for the for Academic Affairs. Page 66 Page 68 1 HEARING OFFICER: That works for the Board. 1 higher degree authority, and then we'll be able to 2 2 THE WITNESS: At IBHE. take care of this in 30 days. 3 3 HEARING OFFICER: Can you spell that, whoever So when he came back after that, we worked 4 knows how to spell the name? 4 on it, and submitted for the higher degree authority 5 5 DR. BERNOTEIT: Dr. Cullen, the spelling is approval at the end of June of 2016. 6 6 Q And for purposes of the record, who is C-u-l-l-e-n. 7 7 Dr. Gurubatham? HEARING OFFICER: Was this in writing or? 8 8 A Dr. Gurubatham was then the director of the THE WITNESS: Yes, yes. 9 9 entire program of the ACICS. HEARING OFFICER: Do you have documentation. 10 THE WITNESS: I did not bring the letter with 10 Q And when did you have this conversation with 11 him? 11 me, but we submitted all those letters. We'd be 12 able to submit that letter. 12 A Summer of 2015, when I had the conversation 13 13 MS. PARKER: Q Did you -with Dr. Gurubatham in the meeting. 14 So he was aware. And, also, in the 14 A Sorry, let me see what I have. 15 15 Go ahead, but we have, I'm sorry, go ahead. submittal that we submitted to ACICS, back in 2014, 16 Q Did you, when you submitted the information 16 mentions that we have approval for Bachelor of 17 to ACICS, related to ACICS, your communications with 17 Science programs. 18 Q Okay. 18 them related to the show cause, and then the 19 19 subsequent appeal of that decision, did you include A Which is documented. 20 20 Q And what did Dr. Gurubatham tell you would correspondence with IBHE in that, in those 21 21 materials? be the timeline for you to receive approval, 22 22 potential approval of your Bachelor's program? A Yes, we did. We were very, very transparent 23 23 with IBHE, every information or letter that we get A He said 30 days. 24 24 Q 30 days, and this was summer of? from accrediting body, we let them know that that's

Page 69 Page 71 1 what is happening. 1 final decision, November 16th, some of those 2 2 Q And so what happened with your ACICS communications were their notice of their intent to 3 3 approvals for the Bachelor's program, did you ever withdraw the accreditation? 4 receive approval for the Bachelor's program? 4 A The IBHE, no, yeah, we got the notice in 5 5 A We never did. it went back and forth. August. We immediately appealed, and the appeal 6 6 There was a time when ACICS was in trouble, and in process went through and, finally, in November, we 7 7 December of 2016, the Department of Education had got the notice that your appeal was not approved. 8 8 Q Did you inform IBHE of your loss of removed them from the certification that they had to 9 9 get. So they were decertified. accreditation? 10 10 Q So you're referring to the same situation A Yes, we did, immediately. 11 that Dr. Bernoteit testified to, as the ACICS, being 11 Q And how did you do that? 12 12 in potential loss of their recognition for the A Through an e-mail. 13 Department of Education? 13 Q Okay. And --14 14 A Correct. A I want to emphasize this, we are very, very 15 Q And was that process going on at the same 15 open with IBHE. Every single communication we get, 16 time that your application was pending at ACICS for 16 we let them know what is happening. 17 approval of your Bachelor's program? 17 Q Okay. And how did IBHE respond when you 18 A That's true. 18 informed them of the loss of accreditation? 19 19 Q And you, and so you had applied for your A Well, they said, potentially, if you lose 20 Bachelor's program approval in the summer of 2016; 20 your accreditation, then you would lose, you can 21 is that what you said? 21 lose your operating and granting authority. 22 22 A That's right. This was communicated to me, it was 23 Q And did you ever hear from ACICS about that 23 communicated to me earlier as well, and then I told 24 24 approval? them at the time that we are pursuing an alternate Page 70 Page 72 1 1 A No. We got correspondence, additional accreditor. 2 2 information, we sent it to them, they came back This is back in early 2016. In all the 3 3 again. They said we cannot put it now, so they communications, we are very open, what we are doing, 4 4 essentially going back and forth on it. and we spent nearly eight months working, developing 5 5 Q Did you regularly follow up with ACICS in an the paperwork needed to go to an alternate effort to get, to find out the status of your 6 accreditor, that's ACCSC. 6 7 7 program approval? Q So, tell us about your efforts to get 8 8 A Very regularly. accreditation from ACCSC, what did you do? 9 9 Q How often? A Once we found out that ACICS was losing 10 10 their accreditation or their ability to accredit an A Called them at least every other week. 11 Q And were you receiving responses? 11 institution, back in December of 2016, we 12 12 immediately started our internal assessment and A So-so. Sometimes we get, we wait for a week 13 13 before we get the call back. We drop some e-mails, process of trying to get another accreditor. 14 so they say we're working on it. 14 In April of that year, we told them, they 15 Q Dr. AliNiazee, when did the College lose its 15 ask us, are you coming with us for the renewal, 16 16 ACICS accreditation? because our renewal was expiring, our accrediting 17 was expiring in December 2017. 17 HEARING OFFICER: Can you speak up, please. 18 MS. PARKER: Q When did the College lose its 18 So in early 2017, they call us a number of 19 19 ACICS accreditation? times, saying are you with us, are you coming with 20 A We lost accreditation in August of 2017. 20 us. I couldn't understand the reason why, because 21 21 And we appealed immediately. And the, finally, we they are losing colleges left and right, dropping 22 loss the appeal. So, November 16th was the date 22 like dead flies. So they say, are you coming with 23 23 that we finally lost it of 2017. 24 24 Q Okay. From that August period until the Q Who says are you coming with us, just to

Page 73 Page 75 1 clarify? 1 there. 2 2 A ACICS. Q And you submitted that to ACCSC? 3 3 Q ACICS is saying are you coming with us? A Yes, we did. 4 A Right. 4 Q And what is the status of that application? 5 5 Q Okay. A All right. So after we submitted this, then 6 6 A So we told them that we are not, because you they were wondering about our dropping off from 7 7 are losing your authority as an accrediting ACICS. Oh, these guys let you go, and we are very 8 8 institution, at the end of the year, so we are not tight, and we have a lot of applications, we don't 9 9 coming with you. have that many people, that we are working on it. 10 10 So we let our accreditation expire. That's So for nearly two months was working on the 11 what we told them. And then soon after that, 11 situation. And finally they said that we will not 12 12 obviously, they didn't like the decision, and our visit, and we are not going to read those 2600 13 troubles started to accentuate with ACICS. 13 pages, even though we submitted, even though we 14 14 Q And so what efforts did you make to apply promised you that we visit before. They promised 15 for accreditation with ACCSC? 15 16 16 A So, we immediately, in January, asked ACCSC, There are two reasons. One, that ACICS and 17 the alternate accreditor, to consider us. We 17 then IBHE is thinking about revoking your authority. 18 submitted application. 18 So we were squeezed from both sides. IBHE is going 19 19 HEARING OFFICER: Sir, when you say January, to revoke your authority, potentially, and that's 20 tell us what year you're talking about? 20 happening, so, therefore, we would not visit. 21 THE WITNESS: 2017. So once we did that, they 21 Q Okay. 22 22 invited us to come to their workshop, we paid them A So, after a year of work to get out of 23 the fee, we went to the workshop in March of 2017. 23 aggravation, here we are. They're not accepting us. 24 24 HEARING OFFICER: I have a question for you. So we did not neglect that, this is on the Page 74 Page 76 1 1 MS. PARKER: Okay. top of our head, that's the important thing. So in 2 2 HEARING OFFICER: Did you forward your March of 2016, 2017 we went for workshop. We came 3 back, and we hired an outside consultant to prepare 3 applications to the Board? 4 4 the documentation to submit to ACCSC for THE WITNESS: Yes, we did, right. 5 5 HEARING OFFICER: As soon as you did that, in accreditation. 6 6 January of 2017, is that what you said you first It took us nearly seven, eight months to 7 7 get all the documentation done. And they're right applied, did you let them know? 8 8 over here, and nearly 2600 pages of documentation THE WITNESS: We let them know right then, we 9 9 that we had to prepare. We did that. have this --10 10 And in October 2017, we submitted this HEARING OFFICER: Do you have a letter showing 11 entire documentation and application to ACCSC for 11 what you --12 12 THE WITNESS: -- agency that we are exploring accreditation with the hope, as we were requested by 13 with. 13 the Department of Education, to get a site visit by 14 end of February this year. The documentation was 14 HEARING OFFICER: Did you -- that you were 15 submitted. 15 exploring with. Did you ever put down that you, do 16 you have a letter showing that you applied back in 16 Q And are you referring to this manual here? 17 A I am referring to this manual that was 17 January or March --18 submitted to ACCSC. We spent eight months to 18 THE WITNESS: No, this is the application that had to be done in, complete SER has to submitted, 19 prepare this for accreditation through ACCSC. 19 20 Q Would you describe it? How thick is this 20 but initial application was submitted, yes, we told 21 21 manual? 22 22 A It's 2600 pages, and it covers every single HEARING OFFICER: That wasn't my question. My 23 23 question is, the Board -policy and structure, it covers all of our education 24 24 THE WITNESS: Yes. programs and our degree programs, all that is in

	Page 77		Page 79
1	HEARING OFFICER: okay, did you keep in touch	1	says he has some, I don't know if you have that with
2	with them regarding what you were doing, in writing,	2	you or not, and that documentation specifically,
3	like in January of 2017, and March of 2017, did you	3	documentation regarding the efforts in writing to
4	provide steps via e-mail or letter or meet with to	4	apprise the Board about what was going on.
5	talk to them?	5	MS. PARKER: Sure.
6	THE WITNESS: I talked to them. We sent the	6	HEARING OFFICER: So if he doesn't have a
7	e-mails.	7	foundation, then don't put it in, but if he has a
8	HEARING OFFICER: Do you have the e-mails	8	foundation.
9	that	9	MS. PARKER: Q Okay. So what we would put in
10	THE WITNESS: I do not have it with me, but we	10	now, though, is, we would like to offer this as
11	did sent them e-mails. We talked to them, as they	11	Exhibit
12	said, themselves	12	HEARING OFFICER: You have to mark them and then
13	HEARING OFFICER: Okay. I just wanted to	13	show them to Counsel.
14	know	14	MS. PARKER: Exhibit 1.
15	THE WITNESS: Yes, yes.	15	HEARING OFFICER: You got
16	HEARING OFFICER: in January, when you said	16	MS. PARKER: I can just cross out Plaintiff's,
17	you applied to this other institution, if you had	17	if that will help.
18	communicated in writing, and you don't have any of	18	HEARING OFFICER: Thank you. Somewhere where it
19	that writing here today?	19	doesn't cover up anything.
20	THE WITNESS: I do not have it with me	20	MS. PARKER: Okay. Thank you. We'll make this
21	HEARING OFFICER: Nope, that's all, okay.	21	Defendant's Exhibit 1.
22	MS. PARKER: Q Dr. AliNiazee, did you	22	HEARING OFFICER: Do you have an extra copy?
23	communicate with IBHE about your efforts to apply	23	MS. PARKER: Yes.
24	with ACCSC?	24	HEARING OFFICER: Okay.
	Page 78		Page 80
1	A Yes.	1	MS. STEFFY: Can I have a
_			
2	Q How did you communicate with IBHE about your	2	MS. PARKER: I'll give it to him.
3	Q How did you communicate with IBHE about your ACCSC application?	2 3	MS. PARKER: I'll give it to him. MS. PARKER: Okay.
			<u> </u>
3	ACCSC application?	3	MS. PARKER: Okay.
3 4	ACCSC application? A In the different meetings that we had with	3 4	MS. PARKER: Okay. MS. STEFFY: Thank you.
3 4 5	ACCSC application? A In the different meetings that we had with them, and I told Dr. Cullen, that's the agency we	3 4 5	MS. PARKER: Okay. MS. STEFFY: Thank you. MS. PARKER: Q Dr. AliNiazee
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	Page 81		Page 83
1	Number 1 will be admitted without objection.	1	2017?
2	MS. PARKER: Q Dr. AliNiazee?	2	A That's right.
3	A Oh, okay. Thank you.	3	Q So what is your understanding of what he was
4	Q Dr. AliNiazee, I just handed you a document.	4	saying about the May 1st, 2017 letter?
5	What is this letter?	5	A Well, what happens is this, you apply to
6	A It's the letter that came from the Director	6	them with a preliminary application, then they
7	of Member Services from ACCSC.	7	invite you to go to the workshop.
8	MS. STEFFY: I have to object, just because	8	So you go to the workshop. And then after
9	there is no letterhead, it doesn't even, it just	9	the workshop is completed, then you submit the
10	says Director of Member Services.	10	application for accreditation.
11	THE WITNESS: He's the director.	11	So we submitted application for
12	HEARING OFFICER: No, I'm sorry. Okay. Your	12	accreditation on May 1st, 2017, and then ACCSC has
13	objection is that there's no	13	been informed, the show cause notice and all that
14	MS. STEFFY: There's no letterhead, I mean, I	14	type of thing.
15	don't know who this Michael, it looks like	15	Q And that was was this your first
16	MS. PARKER: It's Michael McComis, he's actually	16	application to ACCSC?
17	the Executive Director of ACCSC, he's the leader of	17	A We started the process in January of 2017.
18	ACCSC.	18	Q And so you, is it true at that time you
19	MS. STEFFY: Okay. All right.	19	submitted your application as a transactional
20	HEARING OFFICER: Well, and he can identify it	20	school, because you were trying to transition from
21	as when he received it, and put a foundation in	21	ACICS to ACCSC?
22	there. I guess we have relaxed rules for here.	22	A That is true.
23	MS. STEFFY: That's fine.	23	Q Okay. And then have you since submitted
24	MS. PARKER: Q So, Dr. AliNiazee, when did you	24	subsequent applications to ACCSC?
	Page 82		Page 84
1	receive this letter?	1	A After we lost our accreditation through
2	A This letter was received electronically on	2	ACICS, in November, and they had promised me all
3	February 23rd.	3	along that they will have a visit in a few months.
4	Q Of what year?	4	Then they told us at that time that since
5	A Of 2018.	5	you lost the accreditation, you're no longer a
6	Q And who is the letter from?	6	transitionary school, coming from ACICS, submit a
7	A From the executive director of ACCSC. The	7	new application. So we submitted a new application
8	agency that we submitted the document to review for	8	after that to them, with new SER, the whole thing.
9	accreditation.	9	Q And were both of your applications similar
10	Q And what was the purpose of him sending you	10	in size to this manual?
11	this letter?	11	A Exactly right. Exactly right.
12	A By telling me that they will not be	12	Q So they were
13	conducting a visit and will not consider us for	13	A They're exactly same size.
14	accreditation.	14	Q 2500 plus pages?
15	Q What was the reason for that, based on the	15	A That's right. And took us about eight
16	letter?	16	months to be able to get it like that.
17	A Well, there were two reasons that I can	17	Q Okay. And then as to your new application,
18	think of. One was the IBHE's hearing of our	18	this letter references IBHE, and what exactly is
19	authority to operate the College, and give the	19	your understanding of what this letter says about
20	degrees. And then with the ACICS revoking the	20	IBHE, when it comes to your new application?
21	authorities, the two reasons that were given, but.	21	A Well, they are telling us, essentially, that
22	Q And so the second paragraph of the letter,	22	since IBHE is in the process or attempting to
23	it has a May 1st, 2017 date in there, and you had	23	revocate your authority to offer the courses and the
24	testified earlier that you had applied in January of	24	degrees, we will not visit you.
			21 (Dagge 91 to 94)

21 (Pages 81 to 84)

Page 85 Page 87 1 Q Okay. 1 Illinois Board of Higher Education. Can you just 2 2 A We will not give you accreditation, describe the letter? 3 3 basically. A This is a letter that we received from IBHE 4 Q Okay. So is it your understanding that 4 telling us that they're going to revocate our 5 5 because IBHE has initiated the revocation authority to be able to offer the classes. 6 6 proceeding, ACCSC will no longer look at your Q Okay. And does the -- and we should both, 7 7 application? you and I should both probably work on speaking up. 8 8 A That's right. A Right. 9 9 Q Have you had this, have you had a similar Q Does the letter list the reasons that they 10 10 situation with any other accrediting agencies? are seeking to revoke your operating and degree 11 A Then in fall of 2017, I also applied initial 11 granting authority? 12 12 application to another agency, to be able to make A They have given three reasons. Failure to 13 sure that we have accreditation, so we can go to one 13 maintain conditions under which the institution 14 14 and get accreditation, because we were very worried and/or its degrees granting authority, particularly 15 about this. 15 were authorized. And I'm still trying to figure out 16 16 what that means, but, number 2, failure to offer So we applied to ACCET, and ACCET says no 17 problem, we'll take your application in, and then 17 degrees and instructions for one continuous or 12 18 now they're backing off because similar problem, 18 continuous months period, which is not true, because 19 19 that IBHE is revoking your authority. we have been offering courses and degrees 20 Q Okay. And ACCET is A-C-C --20 continuously. Our last graduate in Associate in 21 A C-E-T. 21 Science --22 22 O Okay. HEARING OFFICER: Well, there's no question 23 23 A So the first three years, we were not pending. She asked you about that letter. I'm sure 24 accredited. We had the students, we had no FAFSA 24 she is going to go back. Page 86 Page 88 1 1 either at that time, because in --MS. PARKER: We're going to go back there. I'm 2 2 Q By FAFSA you mean no federal financial aid? going to go back there. 3 3 A No federal financial aid. So we took care THE WITNESS: And loss of accreditation. 4 4 of the students. We educated them. We placed them MS. PARKER: Q Okay. Let's go to number 2, 5 5 in good places. So we really took care of our first which is the failure to offer degrees or instruction 6 6 class. for one continuous 12-month period. 7 7 We had no accreditation then. And now we Dr. AliNiazee, have you stopped offering 8 8 do not, and what we are saying is that we need, give instruction at the College? 9 9 us a little bit of time, we'll get our accreditation A We suspended for the fall term, because of 10 back. And we'll be able to serve the students as we 10 lack of clarity from ACICS. Now we are starting 11 served them before, in the early phase. 11 back again, our classes, if IBHE let's us do it, but 12 12 So we had accreditation, we lost it, please not for continuous 12-month period. 13 13 give us a little bit of time to get it back. And Q So what did you suspend in the fall of 2017, 14 that's all we're asking. 14 what, specifically, did you suspend? 15 15 Q Well, let's talk for a minute about, if I am A Our A.S. programs. 16 16 going to enter this as Respondent's Exhibit 2, if I Q Your Associate of Science? 17 17 may? A Associate of Science and Biology program 18 18 HEARING OFFICER: Okay. that we suspended. 19 MS. PARKER: I will show it to you, if you're 19 Q Okay. So, you suspended that in what month? 20 okay with this. This is the IBHE letter. 20 A In September of 2017. 21 HEARING OFFICER: This is number 2, right? 21 O So --22 MS. PARKER: 2. 22 A And our last graduate was in August of 2017, 23 23 Q Dr. AliNiazee, I just show you, as from Associate of Science programs. 24 Exhibit 2, a letter dated February 1st, from the 24 Q Okay. So how long has the suspension been,

	Page 89		Page 91
1	of the Associate of Science degree program?	1	Associate of Science in August of 2017.
2	A We started in the fall, we suspended the	2	Q Dr. AliNiazee, do you recall, between the
3	program in the fall, and now we are trying to start	3	time you started offering the program, which I
4	the program back, if they okay us.	4	believe was in 2011, through the present, how many
5	Q So would you say it's been approximately six	5	students you have graduated?
6	months?	6	A I think I have the data there, I think we
7	A September through now, so about seven	7	graduated 20, approximately, I think, 24 students
8	months.	8	graduated in Associate of Science program.
9	Q Okay. And have you do you have students	9	We graduated seven students in the
10	that are currently interested enrolling in your	10	Bachelor's of Science program degree, and most of
11	Associate	11	them are in medical schools or some other
12	A Yes, we do.	12	professions.
13	Q program?	13	Q Okay. And when you say most of your
14	A Yes, we do.	14	students are in medical schools, could you give us
15	Q So how many students, approximately, do you	15	an estimate?
16	have that are interested in enrolling in your	16	A Approximately 60 percent of Bachelor's
17	program?	17	student who complete the Bachelor's program go on to
18	A We have, probably have about four students.	18	medical schools. And Associate, almost 80 percent
19	Q How big are your classes, typically, in your	19	of them pursuing a Bachelor's program.
20	associate program, prior to your suspension?	20	Q Okay. So, the first, back to the letter,
21	A Approximately six to ten.	21	the Exhibit 2. The first ground listed is failure
22	Q Okay. And at this time, you know of at	22	to maintain the condition under which the
23	least four students that have expressed interest in	23	institution and/or its degrees were authorized.
24	the Associate degree program?	24	What is your understanding of what this, of
	Page 90		Page 92
1	A Yes, and we have ten students who express	1	what this means?
2	interest in the fall of 2018.	2	A Well, I am at a loss, but I would imagine
3	Q Okay. And is the College currently	3	that it relates to point 2 and point 3.
4	operating at this time?	4	Q Okay.
5	A Yes.	5	A So they're saying that you're not meeting,
6	Q Does the College currently have instruction	6	your point 2 and point 3. And point 2, obviously,
7	at this time?	7	is incorrect. And point 3, we lost accreditation,
8	A Yes.	8	we're trying to get it back.
9	Q And what programs are you currently offering	9	HEARING OFFICER: I didn't hear, what did you
10	instruction?	10	say number one.
11	A Medical assistant, dental assistant,	11	THE WITNESS: Number one, it somehow relates to
12	pharmacy tech.	12	2 and 3.
13	Q Okay. And do you have any understanding of	13	HEARING OFFICER: Oh.
14	why the IBHE is asserting that you have not offered	14	THE WITNESS: It doesn't meet the, you know,
15	degrees for 12-month period in your	15	under which the institution was granted the
16	A I am at a loss for an explanation. We	16	authority.
17	graduated our Associate of Science students in	17	HEARING OFFICER: That's your opinion about
18	August of 2017.	18 19	that, okay.
19 20	Q Okay.A That's six months ago.	20	MS. PARKER: I'd like this to be Respondent's
21	Q Okay.	21	Exhibit 3, this is another IBHE communication. MS. STEFFY: Okay.
22	HEARING OFFICER: How many students did you say,	22	MS. PARKER: Q So, Dr. AliNiazee, you just
23	I couldn't hear.	23	testified as to what your opinion was, as to what
24	THE WITNESS: We graduated two students in	24	was meant by number one on the revocation notice.
	THE WITTENS. We graduated two students in		was meant by number one on the revocation notice.
			23 (Dages 89 to 92)

Page 93 Page 95 1 And I handed you Exhibit 3. 1 we can go and get the accreditation. 2 2 What is Exhibit 3? Now, if you give us some time, in the 3 3 A Exhibit 3 is a letter from you, no, letter beginning we had five years, if we get two years 4 from IBHE to you, and it's notice of hearing, and 4 now, we feel that we will be able to get 5 5 gave you some information. accreditation through an alternate accreditation 6 6 Q And was this letter sent in response to a agency. 7 7 request for a clarification as to the grounds for If you keep on telling us, in this case, 8 8 the revocation? IBHE, that you're going to revocate your authority, 9 A That's right. 9 you're going to revocate your ability to grant the 10 10 Q And based on this letter, did you -- well, degrees, nobody is going to accreditate me, because 11 did you come to any conclusions about what was meant 11 they say, listen, you don't have IBHE's approval. 12 12 by number one, in terms of the, what was meant in If you don't have IBHE's approval, why are 13 terms of the grounds in which they were seeking 13 you seeking accreditation. You need to have their 14 14 revocation? approval before you can seek our accreditation. 15 A Well, my understanding of reading this 15 And that's what we had in the beginning. 16 letter, and overall tenure, is that they are talking 16 We had their approval, their blessing, we went and 17 about not meeting conditions and they are specified 17 got accreditation in three years. 18 in your number 2, point number 2, and point number 18 So, if we have their blessing, and they can 19 19 3. That's my interpretation. give me two years, then I will get alternate 20 O Okay. 20 accreditation from another agency. We are working 21 21 HEARING OFFICER: Are you done with this? Do very hard. We got all the documentation ready. We 22 22 you have any objection? Do you seek admission of can submit SER, self evaluation report in no time. 23 23 So we have talked to different agencies, so 24 MS. PARKER: Yes, I do seek admission. 24 if IBHE can give me two years, as they have gave me Page 94 Page 96 1 1 **HEARING OFFICER:** Any objection? five years in the beginning, which I did only in 2 2 MS. STEFFY: No objection. three years. If they give me two years, I will be 3 HEARING OFFICER: Okay. Respondent's Exhibit 3 able to get the accreditation back. 4 4 Number 3 will be admitted without objection. And if they want me to inform them every 5 5 MS. PARKER: Q Okay. And then back to week, what we are doing, every month what we are 6 6 Exhibit 2, which is the third ground, is loss of doing, so I just need their extension of authority 7 7 accreditation. for two years. 8 8 Dr. AliNiazee, do you dispute that the Q If IBHE granted you a two-year extension, --9 9 College lost its accreditation from the ACICS? well, let me strike that. 10 10 A No. Is that the grounds for --During the times that you did not have 11 HEARING OFFICER: He said no. Do you have 11 ACICS accreditation, how were students informed that 12 12 another question? they, that you did not have the accreditation? 13 13 MS. PARKER: Yes, I do, I'm going to ask another A When this first came in, before, you're 14 question, I just --14 talking about before accreditation, right? 15 HEARING OFFICER: Okay. 15 MS. PARKER: Before and we'll talk about now as 16 16 MS. PARKER: Q A minute ago you asked about well, but first --17 17 your request to IBHE, and that you would, that you A Right. We told them, in the beginning, that 18 would wish that they would give additional time to 18 we do not have accreditation now, and we are 19 the College to pursue alternate accreditation. 19 applying for accreditation, and we were. And we are 20 Do you want to discuss that? Would you 20 authorized by IBHE to assure degrees and grant the 21 please discuss that? 21 degrees, and based on IBHE authority, we granted 22 A All right. We are continuously pursuing 22 degrees to you. 23 23 alternate accreditation right now, as we speak, as a And we'll do the same thing now. We'll 24 24 matter of fact. So we're looking at agencies where tell them that we do not have accreditation right 24 (Pages 93 to 96)

Page 97 Page 99 1 now, and we are granting these degrees as 1 Chicago suburbia. 2 2 certificates based on the authority of IBHE. And we Q Is there anything else you want to share 3 3 are working on trying to get the accreditation. about the quality of the education you provide? 4 Q So when you say you tell students, how do 4 A Over the last 50 years of my experience in 5 5 you tell them? higher education, there were three things that I 6 6 A We put it on the website, and we tell them really felt very strongly, and we brought into the 7 7 verbally, you know, when we discuss with them as College and we all agree that these are the values 8 8 well. that we should pursue. 9 9 Q Okay. Value number one is quality. We all feel 10 10 A But as I said, we put it on the website as that the institution for education now, where you 11 11 well. have a class with 200, 300 students, you cannot get 12 12 Q And during the time that your College was quality. 13 unaccredited, or going forward, do you have any sort 13 So we believe in small size classes, where 14 14 of articulation agreements that would allow your we have no more than 6 to 8 students in each class. 15 students to transfer credits, even though the 15 So that's how you improve the quality, because it's 16 16 one-on-one. And I have one student over here with College isn't accredited? 17 17 A Well, we had with the medical schools in me who will be able to testify with that. They get 18 Caribbean, before we were, even before we were 18 one-on-one instructions. 19 19 accredited, that they would take my credits and then Number Two. We strongly believe in 20 take into M.D. programs. So we had some of them. 20 affordability, because my experience in college 21 21 And we got more. So they continuously exploring the tells me, and many colleges tells me that by the 22 22 possibilities of having different agreements with time this one graduate, they got enormous amount of 23 23 different colleges. student debt. 24 24 So our tuition fee at Northwest Suburban Right now, our students go to East-West Page 98 Page 100 1 1 University to complete their Bachelor's there. If College is approximately half of what it is at UIC. 2 2 they complete an Associate with us, go Bachelor's And approximately 20 percent of what you would be 3 3 there. And we were very, very close to signing paying at one of the private colleges here in 4 4 agreement with Roosevelt University, where we have a Chicagoland. 5 5 combined Associate or Bachelor's program with us, So we believe in affordability, quality, 6 6 and Master's with them. and acceleration. There's no reason why you have to 7 7 spend 4.7 years, is the average now, to get a So, it was a four-year program, where they 8 8 do Bachelor of Science with me in three years and college degree, to get a Bachelor of Science degree. 9 9 get their Master's of Science, in Health Science That's the average, 4.7. And at Northwest Suburban 10 10 with Roosevelt in one year. College we could work very hard, very focussed in 11 So we are very, very cognizant of all these 11 the focussed programs to complete the Bachelor of 12 12 arrangement, articulation arrangements. So we would Science degree in three years. 13 13 continuously work on it. So we really focus the quality, 14 Q So even though you do not have 14 affordability and getting the students finished in 15 accreditation, your students will be still able to 15 time. That's what I want, to help the community. 16 16 still transfer their credits to certain So it's a not-for-profit community service 17 17 institutions? institution. And the founding family that provides 18 A Yes, yes, they will. Yes, they will. 18 enough resources for us to be able to run the 19 Q What type of student body do you currently 19 institution. 20 serve? 20 Q How do you handle it when a student comes to 21 21 A We serve a diverse student body. Many of you or comes to the College and wants to attend, but 22 them, very diverse student body. Many of them are 22 cannot afford to pay? 23 23 disadvantaged minorities. And we serve entire A If they cannot afford to pay, we will 24 24 gambit of community from Northwestern part of provide them funding through institution grants. If

	Page 101		Page 103
1	they cannot qualify for FAFSA money, since we are	1	A They're aware of it.
2	FAFSA qualified now, we apply to FAFSA, if they	2	Q Okay. So
3	cannot go to FAFSA, then we take care of them	3	A And they have given us to June 12th to be
4	through our institutional aid.	4	able to either get it or we lose it.
5	So all the students previously before	5	Q Okay. I want to go back to, you had said
6	FAFSA, and even now, we will be helping them through	6	that certain institutions were allowing students to
7	institutional aid, to make sure that they complete	7	transfer credits to other schools.
8	graduation, and then go out and get a job. We are	8	Are those institutions aware, again, that
9	here to help the community, as not-for-profit	9	Northwest Suburban College lost its accreditation?
10	institution.	10	A There regulations are very simply this, as
11	HEARING OFFICER: Excuse me, FAFSA, explain what	11	long as you are approved by the Illinois Board of
12	FAFSA is?	12	Higher Education to transfer credits.
13	THE WITNESS: FAFSA is the federal student aid,	13	And we do not say all the schools will
14	which is the financial aid that the federal	14	transfer the credits, because there's no such
15	government gives out. And that is only offered	15	blanket statement anyone can make, because some of
16	accreditation, which we got through ACICS 2014, took	16	these schools do not, sometimes we do not take the
17	us about a year to go though all the process and get	17	credits from other schools. It's up to the
18	that, and now, since we lasted right now, we are in	18	receiving institution whether to accept or not.
19	jeopardy of losing that.	19	But we have arrangements with school where
20	HEARING OFFICER: Is that a grant or a loan?	20	they would be able to take those credits.
21	THE WITNESS: It is grant and loan. It's a	21	Q Even if the IBHE revokes its
22	combination of both. Subsidized loan and	22	A If they revoked it, then we have authority
23	unsubsidized loan, and then there's a grant of	23	to issue any credits.
24	approximately two to three thousand dollars,	24	Q Right.
	Page 102		Page 104
1	depending upon the economic conditions.	1	A So, without your support, we cannot.
2	HEARING OFFICER: And the loan, what is	2	Q Right. And I just want to, how many site
3	percentage?	3	visits did the IBHE have with your school and
4	THE WITNESS: Loan, I want to say between 4 to 7	4	yourself?
5	percent, depending upon who is	5	A Approximately three that I can recall, three
6	HEARING OFFICER: 4 to 7 percent of the tuition	6	or four.
7	rate?	7	Q Three or four. And isn't it true at every
8 9	THE WITNESS: Yeah, yeah. Is the money they will take from the federal government.	8	single one of those site visits, the IBHE discussed
10	HEARING OFFICER: Okay.	9 10	their concerns of your institution having a lapse in accreditation?
11	THE WITNESS: Sponsored by the federal	11	A They have mentioned that continuously, and
12	government, essentially.	12	we continuously told them that we are working very
13	MS. PARKER: Those are all the questions I have.	13	hard to get the accreditation. And you know it
14	HEARING OFFICER: Okay. Cross?	14	takes time.
15	CROSS EXAMINATION	15	Q I understand. But, okay, but so they
16	by Ms. Steffy:	16	contacted you, okay.
17	MS. STEFFY: Q Okay. So along the lines of	17	I am going to show you what I have marked
18	this FAFSA, is this in regards to Title 4 funding?	18	as Plaintiff's Exhibit C.
19	A Title 4 funding, that's right.	19	Dr. AliNiazee, can you please look at that
20	Q And do you need accreditation to have Title	20	document?
21	4 funding?	21	A Sure.
22	A Yes, we do.	22	Q Do you have personal knowledge of this
23	Q So, is the Title 4 aware that you have lost	23	document?
24	accreditation?	24	A Yes, I do.

Page 105 Page 107 1 Q Do you remember receiving this document? 1 A Because I talked to Department of Education, 2 2 A Yes. they said, no, no, you cannot. 3 3 Q Okay. And this is a document that was Q If you were aware that ACICS is still an 4 issued from the IBHE to yourself; is that correct? 4 approved accreditation within Illinois, would you 5 5 A Right. have allowed your -- actually, strike that. Strike 6 6 Q And would you mind reading this second, I that. 7 7 think it's the --Oh, Dr. AliNiazee, so the current programs 8 8 A Second line? you have, medical assistant, dental assistant, and 9 9 Q Second line, in the first paragraph, to the pharmacy tech, isn't it true that those are all 10 10 end of the paragraph? authorized by the IBHE under the Private Business 11 11 A All right. I told you at the meeting that Vocational School Act? 12 12 should the College cease to be accredited prior to A Correct, correct. 13 13 obtaining accreditation from an alternative Q Okay. Taking you back to the physical 14 14 recognized body, you would be out of compliance with therapist assistant therapy program. 15 the Private College Act, and the Academic Degree 15 A Right. 16 16 Act. I want to make sure that information is in Q The IBHE granted approval, I believe, or 17 your hands in writing since its importance is 17 authorization to operate that program back in 2011; 18 extremely high. 18 is that correct? 19 19 Q And then can you go down to the bottom and A That's correct. 20 20 Q As of 2016, did you have any students ever read the last paragraph? 21 21 A Please keep IBHE informed regarding your enrolled in that program? 22 22 accreditation status. Be aware that we will respond A We did not. 23 23 immediately should you become aware of a lapse of Q You did not. And you're --24 institution accreditation. 24 A And we informed the IBHE that you can take Page 106 Page 108 1 MS. STEFFY: I'd like to move this into 1 the authority back from us, we have no --2 2 evidence? MS. STEFFY: Okay. And that's, okay. I think 3 3 HEARING OFFICER: Okay. Number C. Any that's it. 4 4 MS. PARKER: Okay. objection? 5 5 **HEARING OFFICER: Redirect?** MS. PARKER: No. 6 6 HEARING OFFICER: Move number C. RE-DIRECT EXAMINATION 7 7 MS. STEFFY: Q Okay. Dr. AliNiazee, at any by Ms. Parker: 8 8 point, did you advise -- strike that. MS. PARKER: Q Okay. Dr. AliNiazee, Miss 9 9 Isn't it true that you had advised ACICS Steffy was just asking you about your communications that you were going to allow your accreditation with 10 10 with IBHE related to keeping them informed as 11 them to lapse? 11 Dr. Cullen had stated in a letter to you from June 12 12 A That's right. We did tell them, yes. of 2017. 13 13 Q Yes, okay. And isn't it true that while the I'd like to admit as Respondent's Exhibit 14 Department -- well, strike that. 14 3, I'm sorry, I don't have a copy. 15 15 Are you aware that even though the (Exhibit was marked as Respondent's Exhibit 3A.) 16 16 Department of Education revoked accreditation of HEARING OFFICER: You don't have a copy. 17 ACICS, that I believe it's CHEA, C-H-E-A, still has 17 Are you going to ask some questions? 18 18 MS. PARKER: I am. approved ACICS's accreditation? A But the Department of Education does not. 19 19 Q Dr. AliNiazee, could you describe what the 20 Q Right. 20 document is that you're holding, Exhibit 3A? 21 21 A So if the Department of Education does not, A It's a letter that I wrote to Dr. Cullen. 22 then the accreditation is worthless. That's my 22 Q And what was the subject matter that you 23 23 understanding. were writing to him about? 24 24 Q That's your understanding. A All right. Let me just, okay, I was writing

Page 109 Page 111 1 to him about the visit that he had with us, maybe 1 A Yes, I was concerned about it. 2 2 Q And if ACICS had approval from CHEA, would about a couple of weeks before, I do not have exact 3 those students still be eligible for federal 3 dated, but he had a visit with us and we discussed 4 4 the College situation, accreditation situation. financial aid? 5 5 A They would not be. And there were two things he mentioned 6 6 during the meeting. Number one, he said that you Q So, in your opinion, did that impact, to 7 7 have great academy programs. you, the value of the ACICS accreditation? 8 8 And number two, he mentioned that you got A Exactly right. And I discussed this with 9 9 good facilities to run these programs. the Department of Education, Donna Sobie, she told 10 10 me specifically that it's useless, you got to go to Number three, he said that administrative 11 11 structure needs improvement. You need another agency to get it. 12 12 administrative, administrative structure needs MS. PARKER: We have no more questions. 13 13 HEARING OFFICER: Okay. Any redirect on that? improvement. 14 14 Then I told them that we are working on it MS. STEFFY: Yes. 15 and this is in response to that, how we improve the 15 HEARING OFFICER: I'm sorry, cross. 16 16 RE-CROSS EXAMINATION administrative structure. And this letter is, there 17 17 are many e-mails like this, unfortunately, I did not by Ms. Steffy: 18 bring all those with me. 18 MS STEFFY: Q I believe earlier in your 19 19 testimony you had said, you keep saying gave the HEARING OFFICER: Okay. Well, just for the 20 record, because it's not in the record yet, 20 IBHE two years, two years. I believe Miss or 21 21 Respondent's number 3A letter is dated August 28, Dr. Bernoteit testified that one of the options she 22 22 2017, to Dr. Cullen from Dr. AliNiazee. had addressed with Northwest Suburban College was 23 23 THE WITNESS: Yes. that you could relinquish your authority to operate 24 **HEARING OFFICER: Correct?** 24 and reapply, which would allow for this two-year Page 110 Page 112 1 THE WITNESS: Yes, that's right. 1 gap, is that not true? 2 MS. PARKER: Q And do you also discuss in your 2 A Yeah, she offered me that too, why don't you 3 letter your accreditation status and your thoughts 3 relinquish your degree granting and your operating 4 on your accreditation? 4 authority. And I said then you defeated the whole 5 A I did. I did. And I told him we are 5 purpose of the College. 6 Because the College, we have provided 6 working very hard to get ACCSC application in. And 7 7 they promised me that they will be able to give me a education to students who would not get an education 8 8 visit, by the end of the year. otherwise in other places, in a very affordable 9 9 Q And do you recall sending any other e-mails 10 10 to Dr. Cullen related for your accreditation status? And number two, our programs are active 11 A I did, yeah, I send him a letter, 11 program, they're good programs, and give it some 12 unfortunately, I did not bring the copies. 12 time, because everybody has the same question, if I 13 HEARING OFFICER: Is Respondent Number 3A. Are 13 could try, then I'd take it back again. 14 you seeking to admit this? 14 MS. STEFFY: Okay. But as you're aware, 15 MS. PARKER: Yes. 15 pursuant to the Illinois statute and the rules, an 16 HEARING OFFICER: Any objection? 16 institution is required to be accredited. And 17 MS. STEFFY: No objection. 17 currently you do not have any accreditation status? 18 HEARING OFFICER: No objection. It will be 18 A I do not have right now, that's true. 19 19 admitted without objection. MS. PARKER: I object, that's adding facts that 20 MS. PARKER: Q Dr. AliNiazee, with respect to 20 are not in evidence. You have to have evidence that 21 21 ACICS losing its recognition from the Department of there's a requirement for accreditation. 22 Education, was that loss of recognition concerning 22 HEARING OFFICER: Okay. So your position was 23 23 to you, because it would make your students that they -- I didn't hear the rest of what you 24 ineligible for federal financial aid? 24 said. 28 (Pages 109 to 112)

Page 113 Page 115 1 MS. STEFFY: Positions that pursuant to the 1 MS. PARKER: Okay. Mr. Irfan, would you --2 2 rules that they are required, the schools are HEARING OFFICER: Spell the last name. 3 required to have accreditation as part of their 3 MS. PARKER: Q -- spell your name and state ability to operate their schools, that the IBHE has 4 4 your name and spell your name for the record? 5 5 grounds for revocation, if an institution loses its, A Last name is Irfan, I-r-f-a-n. First name 6 6 if an institution loses its accreditation, the IBHE is Kareem, K-a-r-e-e-m. And I am the executive 7 7 has grounds to revoke based on that loss of vice-president of the college. 8 8 accreditation solely, which is the reason why we are Q And could you give a little bit about your 9 9 here today, and as Dr. AliNiazee, I apologize. background? 10 THE WITNESS: No problem. 10 A Sure. I have got a Bachelor's in computer 11 MS. STEFFY: Has testified, they are not 11 engineering. A Master's in software engineering. 12 accredited. 12 A JD, and I have international business management 13 HEARING OFFICER: Right, and your objection is 13 and leadership certifications. 14 14 Q And what is your role at the College? 15 MS. PARKER: Our objection is that her prior 15 A I join the College in August, and that was 16 statement was that you're required to have 16 part of the College's shoring up its administrative 17 accreditation, and we believe, number one, that's 17 capacity. 18 not what the rules say. 18 In my professional life I have been in 19 19 And number two, we think it contradicts litigation for a number of years. I have, and I 20 Dr. Bernoteit testimony, in which she explained 20 currently manage, also, a group of, just before 21 IBHE's thought process around accreditation, and 21 joining the College, a group of multi-national 22 it's value, and that, yes, it's a potential ground, 22 companies in the business intelligence predictive 23 but it's not a requirement. 23 data analytics fields. 24 HEARING OFFICER: Well, Miss Parker, would you 24 My role has been, primarily, to make sure Page 114 Page 116 1 1 agree that the loss, in itself, is grounds for that there is necessary executive leadership 2 2 revocation. capacity at the College. Addressing the strategic 3 3 MS. PARKER: It is a ground. intent of the College, and making sure that that is 4 4 HEARING OFFICER: It's a ground for revocation. implemented properly, shoring up the 5 5 MS. PARKER: It is something to be considered. administration's definition of rules and 6 6 It's not a requirement, it's not, it's not responsibilities and accountabilities, making sure 7 7 mandatory. that the processes of the College are clearly 8 8 HEARING OFFICER: That will be for the Board to defined, documented, and monitored. 9 9 And, if I may add, this was one of the 10 10 MS. PARKER: Right, it's not mandatory, right. discussions that I had with Dr. Bernoteit's 11 HEARING OFFICER: Okay. But we'll see. 11 predecessor, prior to their September visit, and I 12 12 MS. PARKER: It's not mandatory. took it upon my own, as soon as I contacted the 13 MS. STEFFY: That will be it. 13 College, I had had some prior dealings with 14 HEARING OFFICER: Okay. We all done? 14 Dr. Cullen, I sit on the boards of a number of 15 THE WITNESS: Can I make a last plea? 15 institutions, including a couple of higher education 16 16 HEARING OFFICER: No, no, that's it, you have an universities, such as Benedictine University and 17 17 attorney there. alike. 18 THE WITNESS: Oh, okay. 18 So I reached out to him, on that basis, and 19 MS. PARKER: Thank you, Dr. AliNiazee. 19 I said I'm here, the College is extremely committed 20 HEARING OFFICER: Next witness? 20 to making sure that it has credible leadership 21 MS. PARKER: We call, yes, Mr. Kareem Irfan. 21 capacity and processes, and I would like to connect 22 (Witness sworn.) 22 with him and see if there is anything at all that 23 23 **EXAMINATION** can be done to build upon the relationship with 24 24 by Ms. Parker: IBHE. 29 (Pages 113 to 116)

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Q And did you have more than one discussion with Dr. Cullen related to the accreditation status of the College?

A Absolutely, with both Dr. Cullen and Dr. Bernoteit, where they expressed concern that they had about the accreditation situation, the issues with ACICS, and I assured them that we have appealed the decision to withdraw accreditation, and I said we feel very, very strongly that the College was put in a very hard spot.

Our processes were not understood correctly, and they were misassumptions and misunderstandings that ACICS, on the basis of which they issued the show cause. There was particular discussion about the complaints by a couple of individuals at the institution.

And what I had assured Dr. Cullen and Dr. Bernoteit was that we have appointed an independent law firm to assess the complaints and come up with whatever are the facts and recommendations.

And I indicated that that will be conducted independently, and I brought to bear my background of decades of compliance and regulatory authority,

make sure that a significant oversight, Officer Cavanaugh, what we did was put, took the unusual step of having the academic function functionally report to me. That is somewhat unusual. It does happen in a few universities, but I wanted to be sure that I would be personally accountable for all

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So that was one of the steps that I took. We hired a vice-president of finance, very well qualified to make sure that the financial aspects are adequately covered.

the operations that take place in the College.

We hired, there is a dean of academic and student affairs, who is competent and focused on the academic aspects. We also have a very qualified admissions and recruitment and marketing coordinator.

So we have a College right now which is, I can tell you from my experience running companies, extremely heavy on the leadership side right now. For the number of students that we cater to, this is way beyond what any institution should be doing, but the College is committed to that. Investments have been made to make sure that the financial resources are there. And then we are making sure that the

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and legal assurances to bear upon that. And as a result of that, the reason I can state it so confidently, and the reason I appear, we all appear so frustrated at what has happened is the independent law firm came up with its determination that there was no basis for serious concern tied to the charges.

But that we wanted to still shore up the processes and the administrative capacity, and I notified Dr. Cullen of that, and Dr. Bernoteit has been informed of that. And we were very confident that we were on the road toward moving on to the next phase of the College.

Q What things has the College done to improve its administrative capacity?

A Sure. I have taken on, as the executive vice-president, and I have directly and, perhaps, Dr. Bernoteit will recall in the visit, I said everything dealing with compliance, I am taking direct responsibility for.

In fact, when you look at org chart, you will notice that the compliance function reports directly to the executive vice-president.

What you will also notice is, in order to

operational processes are defined and monitored and accountability is in place.

3 Q This?

A Yes.

Q This would be, we would like to admit as Respondent's Exhibit 4, it's an organizational chart of the College.

HEARING OFFICER: Any objection to number 4? MS. STEFFY: No, no objections.

MS. PARKER: Mr. Irfan, would you discuss the organizational chart diagram?

A Definitely. You see the president's office includes the president and myself, and everything under reports directly up through the executive vice-president's and the president's office.

And we have a finance function in green, which is headed by the vice-president of fiance and budgeting. This is a gentleman who is a CPA, who has got a practical background in running finances for companies.

We have a financial aid office, which is independently run by a lady who is qualified for it. We have an accounting manager, who also is a CPA, and he's managing that. Compliance and regulatory Page 121

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affairs, as I indicated, that comes directly under my jurisdiction, and I try to bring to bear my extensive legal experience, my business strategy experience, and statutory and regulatory affairs experience to it.

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We have compliance consultants on the outside that we have engaged in the past, with respect to the filings with ACCSC, and we continue to that.

On the academic side, we do have a Provost, Dr. Akbar, under whom we have a new dean of academic affairs. And under that we have the two functions in gray, the school of Allied Health Sciences and the School of Basic Sciences, with their own faculty, with their own advisory services.

We have a career services coordinator, who manages for the cross function of College operations. Then we have library service and a dedicated admissions and marketing function.

22 23 Officer Cavanaugh. The changes were made, started 24 being made in August of last year. And they have

HEARING OFFICER: When was that organizational chart enacted? THE WITNESS: This is the latest version,

the College, all the way from leadership board structure down to the academic programs and student grievances, complaints, policies.

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There are about 241 pages of policies, I know, because I have personally reviewed those and made sure that they are absolutely in sync with what is needed for not just a college of this type, but I dare say those policies would suffice, because I advise Benedictine and DePaul University, they are on par with some of those larger institutions.

Our goal here, and please pardon me if I take a moment, but I want to emphasize in answering your question, we do not come here as taking an adversarial position. The Illinois Board of Higher Education, that's, as citizens of Illinois, we pay for that. They are representing us.

And Dr. AliNiazee and the College is representing the interest of the students, IBHE represents the interests of the students, so we are not on opposite sides, perhaps it is providential that now I sit on your side, Dr. Bernoteit, and give this testimony, because we are here to protect the interests of the students.

And this gentleman, who founded this

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been implemented since that time with some fine-tuning, some adjustment of who shows up how,

3 but this is the current version of it.

HEARING OFFICER: Okay. Is this marked?

THE WITNESS: It's the same one. My apologies. HEARING OFFICER: Okay. Number 4 will be

admitted without objection. Respondent's number 4.

MS. PARKER: Q And so in part, as part of your role, did you have any role, in terms of the efforts of the College to get alternate accreditation?

A Absolutely. When I joined the College, and, first of all, already underway, as the testimony of Dr. AliNiazee indicates, to pursue ACCSC accreditation. A group of consultants on the outside, who are experts in this field, were hired. They were working directly with the College administration and staff in pulling together that application.

And then the self-evaluation report, which literally did take about eight months of hard work, because as you may appreciate, of course Dr. Bernoteit understands this fully, but that manual, that self-evaluation report requires basically a documentation of every single aspect of Page 124

College, he's given his life, literally, to this.

2 Pardon me if I get emotional. That is the reason I 3 have given up my taking, running a global

4 multi-million dollar institutions for half the time

5 to be behind this gentleman, and his institution, 6

because this College is dedicated to serving the diversity of American students, which are so

8 desperate. 9

And I hope you get a chance to hear from one of our students. The thing that hit me, when we spoke to her, is that she said we had no hope, when we came to this College. We didn't have any direction, in terms of education. We didn't have any money. We came to the College, they were guided, in terms of finance, in terms of the best education, and you will hear, how her life has been transformed. She's from Rwanda, and she's able now to not just be a dental assistant, because of the College, but she's running her own, and I'm proud to say that you're associated with us, running her own home services company.

She has come back, despite all this fuel about lack of accreditation. She has come back, and she said, I wanted to go through the Associate's

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degree in Biology because I want to become a nurse, and I want to go through this institution, which has changed my life. That's what we are talking about here, folks.

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And so we are all on the same page. You want to address the interest of the students. Trust us when we say, this is what I conveyed to Dr. Cullen and Dr. Bernoteit, I said if it is possible to, believe me, we are a little bit more concerned about students than you, because you deal with a few hundred institutions. We deal with just one institution, and 50 to 100 students, where money is taken out of the pockets of the community members who are donating, and the founding families donating, and we are protecting their interest.

So please believe us when we say, their interest is what is driving this College.

Q Mr. Irfan, in your opinion, if you were given additional time from IBHE, do you think the College would be able to get through an alternate accreditation process?

A That answer is so simple for me to give because with ACCSC, you asked about, we first filed after eight months of work, accreditation

what happened --

Q You're giving your opinion?

A Yes, giving my opinion. After we filed that, what they told us is, what they told us is, okay, now that your appeal has been turned down, you cannot apply as a transitioning school.

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For us, having invested those resources, all of that water under the bridge, we said, please, what can we do. They said, okay, we have a solution, apply as a new accrediting application. I said wonderful. We went through that same process. Filed a new application as a new school applying for accreditation.

They went through that process of having us submit it, and then once they hear, they heard, oh, no, they didn't hear, we informed them, we, personally, went out, out of our commitment of transparency, we said, look, we have, they were preparing to review it, and then said we, they had given us a commitment, February or March, we will be able to possibly come down for a site visit.

When this hearing was appointed, we sent out a notice to them. We were not required to do so, we felt we had to. We said you have to be aware

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application as a transitioning school, because we were accredited with ACICS at that time, and Dr. Bernoteit, herself, had recommended, go to ACCSC. We went to ACCSC, you're the experts, we followed you.

He went there. We went through a process of eight months, filed the SCR, that document, and after a few months, when we lost the appeal hearing, and, if there is some way, we should make the appeal brief of record, because we have contested every single one of the allegations of ACICS, and I know this is extraneous for your consideration, perhaps, Officer Cavanaugh, but we feel that we got squeezed by ACICS as they were trying to prove to the DOE that, hey, we are able to crack the whip, they picked the smallest institution. We hoped that they did not pick us out because we were a diverse institution, this is owned by Muslim-American interest, and I can tell you, based on --MS. STEFFY: I'm going to object to that. THE WITNESS: You can, perfect. So I'm addressing your question with respect to the appeal. MS. PARKER: Q Yes.

A So with ACCSC, so we filed that, and then

Page 128 of this. The IBHE has taken the step, while we said

2 we are going to contest it, we hope that we can convince the hearing officer that this is an unfair step, but we still told them. We are notifying you.

> And that's the letter that you are referring to. They came back and they said, okay, your transitioning school application, great, it is ready, we cannot review it because you lost accreditation.

You applied as a new applicant, great, we have received it, we cannot review it because now IBHE has got the sword of Damocles hanging over you. So we are stuck. We are squeezed right now.

To answer your question, absolutely, the College has got the administrative capacity, the leadership capacity, the academic processes and programs to function as an effective institution of higher education.

We will be able to get the accreditation with ACCSC. We have faced the same issue with ACCSC. They say, okay, issues with, oh, I have to explain this. ACCSC asked us for a full explanation on what happened with ACICS.

We submitted it completely in writing,

32 (Pages 125 to 128)

Page 129 Page 131 1 shared the appeal brief, that's when they said, go 1 updated December 19, 2017. Yep, it is. We're good. 2 2 MS. PARKER: Okay. Good. back and apply as a new application, and that fell 3 3 HEARING OFFICER: Okay. So this will be by the wayside. 4 So we are squeezed. We don't know what to 4 Respondent number 5. 5 do. Our job is, our commitment is to serve the 5 MS. PARKER: 5. 6 6 students, and IBHE's job is to protect the interest HEARING OFFICER: Any objection to the admission 7 7 of, what we are just saying is let us work together. of the administrative rules? 8 8 MS. STEFFY: No objection. We are opening the College completely. 9 9 Dr. Bernoteit can visit us, and that was the HEARING OFFICER: Okay. So, for the record, it 10 10 will be title 23 Illinois Administrative Code, will commitment I gave to her and Dr. Cullen, I said I'm 11 11 be admitted into evidence without objection. putting my personal credibility on the line, and I 12 12 MS. PARKER: Q So, Mr. Irfan, in your role as know that's one of the reasons that, in my opinion, 13 13 being expressed opposing Counsel may have issues, executive vice-president at the College, did you 14 14 review the code in response to the letter, the but there is a reputation I have here. I have 15 served --15 revocation notice that you received from IBHE? 16 16 A Yes, I did. HEARING OFFICER: Okay. 17 17 THE WITNESS: That's what I am going. Q And in your review, in the sections that 18 HEARING OFFICER: You have explained it. 18 they cited, did you see anything that led you to 19 believe that IBHE was required to revoke the 19 THE WITNESS: Thank you, sir. 20 20 MS. PARKER: Q Mr. Irfan, so in your operating degree granting authority of the College 21 21 due to -background, amongst other things, and you have a 22 22 varied background, as you have talked about, you A Absolutely not. 23 23 have been involved in law, business, international Q In their notice, IBHE cited to 1030.80. I'm 24 24 sorry, I'm going to change that, 1030.30A2B, for the operations, but you do, you do have a law degree? Page 130 Page 132 1 1 A Yes. loss of accreditation. 2 2 Q And did you look at the IBHE code? A Uh-huh. 3 3 Q Is there anything about that, that has led 4 4 you to believe that IBHE has no discretion in Q I shouldn't say the IBHE code, the Illinois 5 5 Administrative Code, that governs IBHE, in sort of determining whether or not the College should have 6 6 thinking about how the College should proceed? its authority revoked? 7 7 A Absolutely. I have racked my brain and we A All the reading that I can do, based on my 8 8 have had these conversations, I was hoping that you litigation experience, it directs it towards the 9 9 would be able to proof me wrong, I have not been discretionary authority. The language consistently 10 10 able to find anything in the regulations that uses terms such as during review for operating 11 specifically say that lapse of accreditation 11 authority, board staff will consider the following. 12 12 requires the IBHE to divest authority. Consider is a very clear term that says take a look 13 13 MS. PARKER: Okay. We would like to admit as at it. 14 Respondent's, I think we're at Exhibit F maybe? 14 There is nothing in here which says you 15 HEARING OFFICER: I think this is 4. 15 absolutely are required to do so. And that's where 16 16 MS. PARKER: 4, I'm sorry, 5. It is just a copy I particularly appreciate Dr. Bernoteit's testimony 17 of the Illinois Administrative Code that we 17 where she was very clear that no such indication is 18 downloaded, from the IBHE website, it's the whole 18 there in the rules. 19 19 thing, so it's a little heavy. And I must express my appreciation, because 20 MS. STEFFY: Can I just make sure it's the 20 she's being more than forthright, Dr. Stephanie, in 21 21 our dealings, and being very, very clear in saying updated version? 22 MS. PARKER: I did my best to make sure I kept 22 this is where we stand. And that's the reason we 23 23 feel confident that making this appeal, that, okay, pulling the latest. 24 24 MS. STEFFY: Okay. There was one that was despite the fact that we are saying the grounds that

Page 133 Page 135 1 you have noted are not applicable here, we are not 1 isn't it true Northwest Suburban College had advised 2 2 them that you were planning on letting your coming here to say you're wrong, all we're saying is 3 3 give us chance. accreditation lapse on December 31, 2017? 4 HEARING OFFICER: The code will speak for 4 A My understanding is that they, the decision 5 itself. It's more like an argument for Counsel to 5 was made that they would not renew the accreditation 6 6 make about whether or not, depending on what's going when it lapsed at the end, because that coincided 7 7 with when the Department of Education had said their 8 8 THE WITNESS: Absolutely, please forgive me. authority to grant accreditation would expire too. 9 9 MS. PARKER: Q Thank you. And then as to the Q Okay. So when, remind me again, when did 10 10 issue of the College's failure to maintain the Northwest Suburban College seek accreditation from 11 11 conditions under which the institution or degrees ACCSC? 12 12 were authorized, what did you take that to mean, A We applied in 2017, I believe, 13 based on the communications that the College 13 DR. ALINIAZEE: The application went in in 14 received from IBHE? 14 January. 15 A I was flummoxed. I could just see those two 15 A I don't recall the date. 16 grounds, that they had asserted. One being loss of 16 MS. STEFFY: Q Okay. But were you notified in 17 accreditation, which we are not denying at all, and 17 June of 2017 regarding the ACICS possible revocation 18 then the, after the hearing, at the hearing, I was 18 granting institutions 18 months to --19 19 there at the hearing, when the motion was made for A Sure. 20 the Board to approve the appointment of this hearing 20 Q Okay. And so you waited six months though 21 21 officer, there was only one ground that was raised, to seek accreditation status; is that true? 22 22 and that was the loss of accreditation. A No, absolutely not. That would have been a 23 23 So I was a bit surprised at this initial gross negligence on the part of the College to have 24 24 received that notice and done nothing. ground about lack of continuous operation for 12 Page 134 Page 136 1 1 months. So that was a post approval grant, but, so Q But I believe it was Dr. AliNiazee's 2 2 we wanted to point that out, because that's testimony that you didn't apply until January of 3 3 2017? factually incorrect. 4 4 And you have laid out the grounds for why A There's a difference between applying and 5 5 we have had continuous operation. But, so those two preparing to apply. There were, perhaps I can 6 6 factors I could look at, but other than that, I am address that question. You cannot just get up and 7 7 not aware of anything. say tomorrow I'm applying to ACCSC and file an 8 8 Q And were you at the hearing when the IBHE application. It takes weeks and months of 9 9 Board decided to move forward with, granted approval preparation to, first of all, identify the right 10 10 for this hearing officer to be appointed? school, set the background, and then approach them 11 A Absolutely. 11 to see if you can apply. So all of that process of 12 12 preparation, investigation, assessment, and due Q At that time was there any discussion about 13 13 the 12-month continuous operations? diligence was being undertaken. 14 A Absolutely not. I would have jumped up like 14 Q Okay. 15 crazy and waived my hands and said something because 15 HEARING OFFICER: So when was your actual 16 that's just factually incorrect. 16 application, and when was the process begun? 17 17 THE WITNESS: Please, pardon me if I don't MS. PARKER: I have no more questions. 18 HEARING OFFICER: Okay. Cross examination? 18 recall the exact date. 19 MS. STEFFY: Okay. 19 HEARING OFFICER: Oh, you don't recall the date, 20 **CROSS EXAMINATION** 20 I'm sorry. 21 21 THE WITNESS: But the moment we found out -by Ms. Steffy: 22 MS. STEFFY: Q Prior to NWSC receiving the 22 HEARING OFFICER: Okay. No, if you don't 23 23 August 7th, 2017 letter notifying you that they had recall, then she can put that in somewhere else. 24 24 withdraw their accreditation by suspension, had, THE WITNESS: Thank you, sir.

Page 137 Page 139 1 MS. STEFFY: Q Okay. I would like, okay, I 1 correct? 2 would like to, this is Defendant's, I'm sorry, 2 MS. PARKER: Objection, grounds, form. 3 MS. STEFFY: Q Okay. Well, he said -- you are 3 exhibit, what number was this? 4 4 HEARING OFFICER: Is this the administrative familiar with this code, you said, in your capacity 5 5 as vice-president, you have read this code and as an code? 5. 6 6 MS. STEFFY: 5, yes. attorney you read this code? 7 7 Q If you would take a look at page 22? A I have read the code, yes. 8 8 A Yes, ma'am. Q You read the entire code? 9 A I don't profess to recall every provision 9 Q Okay. Can you read number 16 for me, 10 offhand. 10 please? 11 11 A Oh, 16. Q Right. Okay. But that's why I am asking to 12 read this. 12 O Yes. 13 13 A I just read it, so what is the question? A Any institution applying for a certificate 14 Q Okay. Right. 14 of approval or authorization to operate in the State 15 of Illinois, must specify its accreditation status. 15 HEARING OFFICER: Slow down. What subsection do 16 New institutions without accreditation from an 16 you want him to review? 17 MS. STEFFY: Q I had him review it. 17 accrediting authority recognized by the U.S. 18 Department of Education or the Council for Higher 18 HEARING OFFICER: Okay. 19 Education accreditation shall provide a clearly 19 MS. STEFFY: Q You know, the testimony is that 20 20 defined plan to move from candidate to affiliate you're constantly saying that the IBHE, you keep 21 21 referring to when the IBHE -- strike that. status. 22 22 NWSC has been, was approved to operate, I The plan should include the name of the 23 23 believe Dr. AliNiazee had instructed to act in 2010, accrediting organization, the basic outline of the 24 2011, and 2013, correct? 24 accreditation process and the project, projected Page 138 Page 140 1 timeline for obtaining affiliate status within five 1 A Are you asking me that? 2 2 years after the date of Board approval, unless the Q Yes. 3 3 Board waives the original timeline, because it is A I don't recall his testimony. 4 O You don't recall his testimony, okay. found to be an unrealistic expectation. 4 5 5 Appropriate steps shall be taken to assure A I cannot remember dates. 6 6 that programmatic accreditation needed for licensure Q Are you aware of the procedures for when an 7 7 or entry into a profession as specified in the institution is first obtaining approval to operate 8 8 objectives of the unit of instruction will be sought and get degree granting authority from the IBHE? 9 9 in a reasonable amount of time and will be A I am generally aware, yes. 10 10 maintained throughout the life of the program. Q You're generally aware. Are you aware that, 11 Q Okay. And would you agree that this is 11 are you aware that during this approval process, 12 under, this is under section 1030.30, which is 12 after five years, if an institution has not 13 13 completed all of the IBHE's guidelines, pursuant to entitled, institutional approval? 14 A If you could direct me to which page? 14 1030.30, that the Board may deny the authorization 15 15 Q Yes, I'm sorry. to operate? 16 16 A I'm happy to read through it, but it will A I would direct your attention to, 1, 2, 3, 17 take a little bit of time. 17 4, 5, 6, 7, 8, item 9, where it says, unless the 18 Q Page 12. 18 Board waives the original timeline. 19 A Section 1030.30, institutional approval, 19 Q Right, but I --20 yes, ma'am. 20 A That leads me to believe that the Board has 21 21 Q Yes, okay. So this is, again, this is, authority to waive. 22 would you agree that this, or isn't it correct to 22 Q But I am also asking are you aware, pursuant 23 say that this is, this is in regards to when an 23 to the rules, that the Board may deny that 24 24 institution is applying for approval; is that continuation, based on certain aspects?

	Page 141		Page 143
1	A I'm lost.	1	THE WITNESS: Uh-huh.
2	Q Okay. Sorry, strike that.	2	MS. STEFFY: Q And would you mind reading what
3	HEARING OFFICER: Counsel, is that a little	3	that says?
4	different than the you already obtained	4	A Loss of accreditation status with an
5	accreditation, so it's not	5	accrediting body with which the institution is or
6	MS. STEFFY: Q Right. Well, that's what I am	6	was affiliated.
7	trying to ask. They have obtained accreditation.	7	Q And directly above that, in A, these are
8	You lost accreditation, correct?	8	grounds for revocation?
9	A Yes, we stipulated	9	A Grounds for revocation, yes.
10	Q You lost, and pursuant to the code, and I	10	Q Correct. And your testimony is that you
11	would like to point out that the code was updated	11	have lost your accreditation; is that correct?
12	December 19th, 2017, so at the time, prior to it	12	A Accreditation has been lost, yes. What we
13	being prepared to the Board, the code was a little	13	are just saying it
14	bit different, for your knowledge.	14	Q Okay.
15	HEARING OFFICER: Thanks.	15	A We don't dispute that.
16	MS. STEFFY: Q So that's the reason why we	16	Q Okay.
17	cited to that. It has been updated, and pursuant to	17	A We're just saying the discretion is there.
18	the code, which it was still in there prior to that,	18	MS. STEFFY: No further questions.
19	loss of accreditation is grounds for revocation,	19	HEARING OFFICER: Okay. Redirect?
20	correct.	20	RE-DIRECT EXAMINATION
21	A Counsel, I am lost.	21	by Ms. Parker:
22	MS. PARKER: Can we just note something for the	22	MS. PARKER: Q Okay. One of the questions that
23	record, if we may, which is that if there was a	23	was just posed to you was about the efforts of the
24	change to the code, and it changed the section	24	College, once they learned that the Department of
	Dage 142		Dage 144
1	Page 142		Page 144
1 2	cited, would you please advise us, because if	1 2	Education was going to withdraw the authority of
3	there's been a change since. MS. STEFFY: It's, essentially, it's the same.	2 3	ACICS to recognized A Yes.
4	There was still, at the time loss of accreditation,	4	Q Are you aware, Mr. Irfan, if originally the
5	has always been, if you, has been grounds for	5	deadline for ACICS colleges to get new accrediting
6	revocation. And that's where we're at. There's a	6	agencies was December of 2017?
7	loss of accreditation.	7	Are you aware if there's an extension of
8	HEARING OFFICER: Just to clarify though, but if	8	time for ACICS schools to find new accrediting
9	you're going to ask that question, please direct us	9	agencies?
10	to the specific cite of that, because	10	A Yes. There has been at least two
11	MS. STEFFY: Okay.	11	extensions. There was one that was put in place
12	HEARING OFFICER: Because I know it's in the	12	because there was such a furor caused by this
13	code somewhere, but I think we should put it on the	13	disruption, and literally hundreds of institutions
14	record, and directly indicate specifically what it	14	came back and said there is no way that we can
15	says, so that we know if it's a possible revocation,	15	function as educational institutions if you just
16	or a mandatory revocation or things of that nature.	16	give us 18 months. So that 18-month period was
17	MS. STEFFY: Okay. I'm going to direct you to	17	extended by another 18-month period.
18	page 40, which is section 1030.80.	18	HEARING OFFICER: And where is that
19	HEARING OFFICER: Let us get to 40 first.	19	documentation?
20	Page 40, what subsection?	20	THE WITNESS: Sorry, I mean this is public
21	MS. STEFFY: So it would be B5A, I'm looking at	21	record, but, you're right.
22	from the beginning, obviously.	22	HEARING OFFICER: Well
23	HEARING OFFICER: Sure, right.	23	MS. PARKER: Q But are you aware of that
24	MS. STEFFY: 6.	24	A I am aware of that.
Ц			

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1	Page 145		Page 147
	Q of the public record?	1	MS. STEFFY: Right, right.
2	A Yes.	2	HEARING OFFICER: Who is next?
3	Q And, in your opinion, why would it be	3	Let's take a five minute break.
4	necessary to extend that time?	4	(Whereupon a break was taken at 4:56.)
5	A Because of the administrative difficulties	5	(Back on the record at 5:02.)
6	that alternate accrediting institutions are facing,	6	HEARING OFFICER: Okay. Back on the record.
7	as well as the institutions who are applying as	7	If you can make a clarification 3 and 3A,
8	either transitioning schools or new schools, well,	8	please.
9	they don't have to be transitioning schools, they	9	MS. PARKER: Okay. So, to clarify for the
10	were facing difficulty in documenting all that	10	record, Respondent's Exhibits, there were two number
11	happened.	11	3s. So, Respondent's Exhibit 3 is the February 19,
12	HEARING OFFICER: But who extended this?	12	2018 letter from the Illinois Board of Higher
13	THE WITNESS: The legislature.	13	Education. Dr. Bowman to me, Lisa Parker, regarding
14	MS. PARKER: It's the Department of Education.	14	notice of hearing clarification.
15	THE WITNESS: Department of Education.	15	HEARING OFFICER: Dated?
16	HEARING OFFICER: So it's a federal government.	16	MS. PARKER: Dated February 19, 2018.
17	MS. PARKER: It's the federal government	17	HEARING OFFICER: Thank you. That's 3, correct?
18	THE WITNESS: Federal government.	18	MS. PARKER: Yes. And Respondent's Exhibit 3A
19	HEARING OFFICER: Okay. And anyone else aware	19	is an e-mail from M.T. AliNiazee, sent on Monday,
20	of this?	20	August 28, 2017 to Daniel Cullen and Stephanie
21	MS. STEFFY: Well, if we're going to, I would	21	Bernoteit, at IBHE.
22	like to call Ms. Bernoteit, if	22	HEARING OFFICER: Is there a date on that?
23	HEARING OFFICER: Okay. Well, we'll discuss it.	23	MS. PARKER: The date is August 28, 2017.
24	MS. STEFFY: Okay.	24	HEARING OFFICER: Thank you.
	Dago 146		Dage 140
-	Page 146	1	Page 148
1	MS. PARKER: And the only reason it's being	1	Okay. You can call your next witness.
2	raised is to the point of why didn't you hurry up and get your application in. They're huge, right,	2 3	MS. PARKER: Okay. Calling Jennet. Would you please state your name oh, does she need to be
3 4	and I mean they're giving schools four years now to		please state your name on, does she need to be
	and i fical they ie giving schools four years now to		eworn in?
		4 5	sworn in? HEARING OFFICER: Oh I'm sorry ves
5	get through the process, that's the point.	5	HEARING OFFICER: Oh, I'm sorry, yes.
5 6	get through the process, that's the point. HEARING OFFICER: Well, you can argue those	5 6	HEARING OFFICER: Oh, I'm sorry, yes. (Witness sworn.)
5 6 7	get through the process, that's the point. HEARING OFFICER: Well, you can argue those issues.	5 6 7	HEARING OFFICER: Oh, I'm sorry, yes. (Witness sworn.) EXAMINATION
5 6 7 8	get through the process, that's the point. HEARING OFFICER: Well, you can argue those issues. MS. PARKER: Q Okay.	5 6 7 8	HEARING OFFICER: Oh, I'm sorry, yes. (Witness sworn.) EXAMINATION by Ms. Parker:
5 6 7 8 9	get through the process, that's the point. HEARING OFFICER: Well, you can argue those issues. MS. PARKER: Q Okay. A In fact, I can tell what you we were told	5 6 7 8 9	HEARING OFFICER: Oh, I'm sorry, yes. (Witness sworn.) EXAMINATION by Ms. Parker: MS. PARKER: Q Jeanette, will you state your
5 6 7 8	get through the process, that's the point. HEARING OFFICER: Well, you can argue those issues. MS. PARKER: Q Okay. A In fact, I can tell what you we were told with ACCSC, they said we are inundated with	5 6 7 8	HEARING OFFICER: Oh, I'm sorry, yes. (Witness sworn.) EXAMINATION by Ms. Parker: MS. PARKER: Q Jeanette, will you state your name for the record and spell it.
5 6 7 8 9 10 11	get through the process, that's the point. HEARING OFFICER: Well, you can argue those issues. MS. PARKER: Q Okay. A In fact, I can tell what you we were told with ACCSC, they said we are inundated with applications, we cannot, that's a problem.	5 6 7 8 9 10 11	HEARING OFFICER: Oh, I'm sorry, yes. (Witness sworn.) EXAMINATION by Ms. Parker: MS. PARKER: Q Jeanette, will you state your name for the record and spell it. A Yes. Okay. My name is Jeanette Kantengwa.
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	Page 149		Page 151
1	MS. PARKER: It goes to the quality of the	1	MS. STEFFY: Okay.
2	education.	2	MS. PARKER: We understand. That was just
3	HEARING OFFICER: Okay. Very briefly, because	3	foundational to get who she is.
4	it really is a loss of accreditation issue	4	HEARING OFFICER: Okay. Go ahead.
5	MS. PARKER: Sure, sure, yeah.	5	MS. PARKER: Q And so, I'm sorry, so would you
6	MS. STEFFY: But I don't know the quality of	6	just repeat what program were you enrolled in?
7	education is relevant to a loss of accreditation.	7	A I'm in dental assistant, I was in dental
8	They had an accreditor, it's been lost. Quality of	8	assistant program.
9	education, the accreditor had findings, I don't feel	9	Q And when did you graduate?
10	that this is	10	A 2017, August.
11	HEARING OFFICER: I agree. I'm going to sustain	11	Q And do you have interest in participating in
12	that objection. I don't think we're, you know, we	12	the College's Associate degree program?
13	have heard from everyone about what a wonderful	13	A Yes.
14	school it is, and it's in the record. I don't think	14	MS. STEFFY: But
15	we need to hear how great it is from the opinion of	15	A I am enrolled already.
16	someone who graduated from there.	16	MS. STEFFY: Objection.
17	MS. PARKER: Okay. I think we have at least one	17	MS. PARKER: This goes to the continuous
18	question for Jeanette which has to do with	18	enrollment issue.
19	HEARING OFFICER: One question, okay, fine.	19	Q If the College was able to continue to
20	MS. PARKER: her interest.	20	enroll students, would you enroll in the Associate's
21	HEARING OFFICER: Okay.	21	degree.
22	MS. PARKER: What program she was in and her	22	A Definitely. I am enrolled already, yes.
23	interest in the Associate degree program.	23	MS. PARKER: Okay. That's all. Thank you.
24	HEARING OFFICER: Okay. Very quick, and I'm	24	MS. STEFFY: Nothing.
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	Page 150		D 1F0
	1436 130		Page 152
1	going to overrule the objection for the purpose of	1	HEARING OFFICER: Thank you very much. Thank
1 2		1 2	
	going to overrule the objection for the purpose of		HEARING OFFICER: Thank you very much. Thank
2	going to overrule the objection for the purpose of one or two questions.	2	HEARING OFFICER: Thank you very much. Thank you.
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2 3 4 5 6 7 8 9 10 11 12 13	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because	2 3 4 5 6 7 8 9 10 11 12 13	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of
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2 3 4 5 6 7 8 9 10 11 12 13 14 15	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because that's a program pursuant to the professional business vocational school, that is not	2 3 4 5 6 7 8 9 10 11 12 13 14 15	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of accreditation. Can you, you have knowledge of this letter,
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because that's a program pursuant to the professional business vocational school, that is not MS. PARKER: Thank you. There's more though, I	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of accreditation. Can you, you have knowledge of this letter, correct?
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because that's a program pursuant to the professional business vocational school, that is not MS. PARKER: Thank you. There's more though, I have another question, that's just a foundation	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of accreditation. Can you, you have knowledge of this letter, correct? A Yes.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because that's a program pursuant to the professional business vocational school, that is not MS. PARKER: Thank you. There's more though, I have another question, that's just a foundation question.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of accreditation. Can you, you have knowledge of this letter, correct? A Yes. Q And you, I believe you testified that NWSC
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because that's a program pursuant to the professional business vocational school, that is not MS. PARKER: Thank you. There's more though, I have another question, that's just a foundation question. MS. STEFFY: Okay.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of accreditation. Can you, you have knowledge of this letter, correct? A Yes. Q And you, I believe you testified that NWSC lost it's accreditation based on numerous findings,
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because that's a program pursuant to the professional business vocational school, that is not MS. PARKER: Thank you. There's more though, I have another question, that's just a foundation question. MS. STEFFY: Okay. MS. PARKER: Okay.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of accreditation. Can you, you have knowledge of this letter, correct? A Yes. Q And you, I believe you testified that NWSC lost it's accreditation based on numerous findings, I believe 15 findings, that were elaborated in this
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	going to overrule the objection for the purpose of one or two questions. MS. PARKER: Okay. HEARING OFFICER: And I think it's already been explained by your other witnesses about MS. PARKER: Right. Okay. THE WITNESS: Well, I'm here as a HEARING OFFICER: Oh MS. PARKER: Q I'll just ask you the question. So, Jeanette, what program were you enrolled in at the College? A Dental assistant program. MS. STEFFY: Objecting, I'm objecting because that's a program pursuant to the professional business vocational school, that is not MS. PARKER: Thank you. There's more though, I have another question, that's just a foundation question. MS. STEFFY: Okay. MS. PARKER: Okay. MS. STEFFY: Oh, I'm confused, because the	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	HEARING OFFICER: Thank you very much. Thank you. HEARING OFFICER: Okay. Any other witnesses? MS. PARKER: No. HEARING OFFICER: Okay. You're resting? MS. STEFFY: I would like to recall Dr. Bernoteit, briefly. HEARING OFFICER: Okay. EXAMINATION by Ms. Steffy: MS. STEFFY: Q Okay. Dr. Bernoteit, I would like to have you look at Plaintiff's Exhibit A. So there's been a lot of discussion about the loss of accreditation. Can you, you have knowledge of this letter, correct? A Yes. Q And you, I believe you testified that NWSC lost it's accreditation based on numerous findings, I believe 15 findings, that were elaborated in this document; is that correct?
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Page 153 Page 155 1 Okay. So, pursuant to when you, when the 1 ACICS schools to get accredited. I don't, honestly, 2 IBHE received notification that the Department of Ed 2 think it's relevant. 3 3 was going to be revoking ACICS's accreditation, that HEARING OFFICER: I'm going to rule on this, 4 was in June of 2016, correct? 4 okay. I think that you need to ask a question and 5 5 A We received notice that the Department of not kind of restate what you believe is on the 6 6 Education was considering taking that action against record, because I think at this time we would be 7 7 looking --8 8 Q Okay. And when did they actually -- are you MS. STEFFY: Q Okay. My question to you is, 9 aware of when they actually revoked ACICS's 9 you said IBHE had other schools under ACICS 10 10 accreditation? accreditation authority, have any of those schools 11 11 MS. PARKER: Just to clarify, you mean the received, gone through the accreditation process for 12 12 Department's loss of recognition? different accrediting authority? 13 MS. STEFFY: Yes, I'm sorry. 13 A Yes. 14 MS. PARKER: Okay. 14 Q So it is possible, and those schools are 15 THE WITNESS: I believe that was December of 15 projected to have accreditation by December 31st, 16 2016. 16 2017? 17 MS. STEFFY: O So from December of 2016, did, 17 A We had other schools who successfully 18 that was December 2016. From that point, 18 transitioned within relevant timeframes to new 19 19 institutions had 18 months to obtain accreditation accreditation. 20 via a different accreditation authority; is that 20 Q And I want to go back to the difference 21 correct? 21 between, when a school is first seeking approval to 22 22 A Yes. run a private college institution, you had said, and 23 23 Q Okay. To your knowledge, I believe, you I believe you had testified, and I just want, that 24 have heard testimony from Northwest Suburban College 24 they have five years to receive accreditation Page 154 Page 156 1 stating that it's unattainable for them to obtain 1 approval, correct? 2 accreditation from a different accreditor within 2 A Yes. 3 that 18-month timeline. 3 Q And NWSC did receive that institutional 4 4 MS. PARKER: Objection, you mischaracterized the accreditation, correct? 5 prior testimony. That's not what we said. 5 A Yes. 6 HEARING OFFICER: Okay. So what is your take on 6 Q Okay. So, I just want to clarify. The 7 7 what was said that you think is objectionable? reason why the institution has to first -- or strike 8 8 MS. PARKER: I believe what you said earlier was that. 9 9 you said in June 20 -- or June, you said, they had In order, when institutions are first 10 from June until, I believe what you said was they 10 starting out, in order for an accredited authority 11 had a six-month period to apply to get their 11 to start an application with the institution, they 12 application in, and why hadn't they --12 have to have State authorization, correct? 13 MS. STEFFY: No, no, no. What I am saying is I 13 A Yes. Any new entity must first have State 14 believe he said that the 18 months process, in 14 authorization in order to qualify as a candidate for 15 total, that the Department of Ed was giving schools 15 accreditation. 18 months for the accreditation. 16 16 Q Okay. And NWSC received that accreditation? 17 I believe testimony was that 18 months was 17 A Yes. 18 too short of a time period. That that would not be 18 Q And then on August 9th, 2017, IBHE was possible, I believe he testified saying that they're 19 19 notified by ACICS that they were withdrawing their 20 extending it four years. 20 accreditation due to 15 findings? 21 MS. PARKER: I'm sorry, you said what? 21 A Yes. 22 MS. STEFFY: That they were extending the 22 Q I don't want to completely go, but can you, 23 23 accreditation for four years. briefly, elaborate what some of those findings were? 24 24 MS. PARKER: ACICS said, they set a timeline for A Yes. The ACICS --

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Page 157 Page 159 1 MS. PARKER: Objection to relevance. 1 believe at least a dozen. 2 2 MS. STEFFY: Loss of accreditation, this is what Q How many, when you say a dozen, you mean 3 3 I have been saying. You have brought in information there were a dozen ACICS schools that --4 about how great the school is running and asking for 4 A There were at least a dozen schools in 5 5 extensions, but the main issue is they lost Illinois that held ACICS accreditation in 2016 at 6 6 accreditation and there were reason why they lost the time the U.S. Department of Education made its 7 7 accreditation. It wasn't due to a time -announcements. And that is not, I do not believe 8 8 MS. PARKER: We agreed. that is an accurate number, it is an estimate, based 9 9 MS. STEFFY: Okay. on my recall only. 10 10 HEARING OFFICER: Yeah, I know that's really Q Okay. And do you remember how many of those 11 11 relevant either, because the issue is loss of were able to get a new accrediting agency by the end 12 12 accreditation, and they have admitted that, so where of last year, by the end of 2017? 13 13 do we go from there. A Based on my recall only, I am not aware of 14 14 MS. STEFFY: Okay. any schools that have not achieved other 15 HEARING OFFICER: But I think more informative 15 accreditation or retained their ACICS accreditation. 16 would be when you state that other people have 16 MS. PARKER: Or retained their ACICS 17 gotten accreditation in a quicker period of time, 17 accreditation? 18 give me an example of how much time it took for 18 A Yes. 19 19 these institutions, and did any of them, did any of Q But were any able to move to a different 20 20 them experience what North Suburban College accreditation? 21 21 A Yes, there were schools that were able to experienced, in terms of, in fact, they decided not 22 22 to renew. move to a new accreditor. 23 23 Do you have any other schools that didn't Q Do you have any idea how many? 24 renew that were able to get an accreditation? 24 A I am recalling one specific example, but I, Page 158 Page 160 1 1 THE WITNESS: I am not aware, I am not aware so I recall one specific example. 2 2 right now with my own recall, I am not aware of any Q Okay. 3 3 A Yes. other ACICS school in, accredited school in Illinois 4 4 that chose to let its accreditation lapse, without Q So, based on your recollection, there's, out 5 5 having other accreditation in place. of the approximate dozen, we realize that that's not 6 6 HEARING OFFICER: Okay. an accurate number, you recall one that was able to 7 7 get through during that 18-month time period. The MS. STEFFY: No further questions. 8 8 HEARING OFFICER: I don't think it's appropriate others are still currently ACICS accredited, 9 9 to relitigate what they oppose and what their waiting, deciding whatever they need do? 10 10 A I don't feel comfortable with that findings were, and we already have evidence in, if 11 there were some issues regarding that, so I think 11 characterization --12 12 we're good on that. So any other questions? Q Okay. 13 13 MS. STEFFY: No. A Because I don't have the benefit of the 14 HEARING OFFICER: Any other questions? 14 records in front of me. 15 **CROSS EXAMINATION** 15 Q Absolutely, I understand. 16 16 by Ms. Parker: A I am not aware of any other school in this 17 17 MS. PARKER: Just one very brief one. situation of having held ACICS accreditation in 2016 18 Q Dr. Bernoteit, to the best of your 18 at the time U.S. Department of Education took action 19 19 recollection, I know I'm asking a question that and communicated about its actions regarding ACICS. 20 might be hard for you to remember, how many schools 20 I am not aware of any other entity, based 21 21 do you estimate were ACICS schools that were on my recollection, that has had a lapse in 22 impacted by the loss of ACICS losing recognition in 22 accreditation. They have either retained their 23 23 Illinois? A guess? ACICS accreditation or achieved new accreditation 24 24 A This is clearly not an accurate recall. I seamlessly.

	Page 161		Page 163
1	HEARING OFFICER: Help me explain, so did the	1	HEARING OFFICER: It's not unusual?
2	Department of Education, they took accreditation	2	THE WITNESS: It is not.
3	away from the accreditor, right?	3	HEARING OFFICER: Okay. So if someone doesn't
4	THE WITNESS: Yes, the U.S. Department of	4	renew, you don't see that that made an impact on
5	Education no long recognizes ACICS as an official	5	the
6	accreditor. However, the other national entity that	6	THE WITNESS: No.
7	has capacity or permission, authority, to validate	7	HEARING OFFICER: Okay.
8	accrediting bodies. The Council for Higher	8	THE WITNESS: May I elaborate?
9	Education Accreditation, CHEA. CHEA has, throughout	9	HEARING OFFICER: Oh, sure, absolutely.
10	this entire process, continued to affirm that ACICS	10	THE WITNESS: In this particular case, the
11	is a valid accrediting body.	11	accreditor.
12	HEARING OFFICER: That doesn't affect this	12	HEARING OFFICER: ACICS, you're talking about?
13	particular school, right?	13	THE WITNESS: ACICS, in this case, had, from my
14	THE WITNESS: It does.	14	perspective, reason to be concerned about compliance
15	HEARING OFFICER: It does. Well, what about all	15	at Northwest Suburban College, because Northwest
16	the other places that were notified, didn't they	16	Suburban College did not seek its acceditor's
17	lose their accreditation once ACICS lost the	17	approval to expand it's academic mission and offer
18	ability	18	Baccalaureate degrees, so there was evidence of
19	THE WITNESS: No, other institutions could	19	compliance issues.
20	continue to work with ACICS, knowing that CHEA	20	HEARING OFFICER: But they weren't enforced
21	recognized that body, even though the Department of	21	until after they notified them that they weren't
22	Education has not. Or they could have moved to a	22	going to renew, right?
23	new accreditor.	23	THE WITNESS: That is not correct.
24	HEARING OFFICER: So Northwest Suburban, if they	24	HEARING OFFICER: Well, that's when they did the
	,		,
	Page 162		Page 164
1	wouldn't have they got terminated after they	1	15 point inspection after, right?
2	notified that they weren't going to renew, correct?	2	THE WITNESS: In February 2017, ACICS
3	THE WITNESS: Uh-huh.	3	communicated with Northwest Suburban College that
4	HEARING OFFICER: But if they hadn't done that	4	they should cease and desist all operations of
5	and they weren't terminated, then the other agency	l _	
-	and they weren't terminated, then the other agency	5	Baccalaureate programs, because they were not
6	would still recognize them, they wouldn't have this	5	· ·
	•		approved to operate those. In
6	would still recognize them, they wouldn't have this	6	· ·
6 7	would still recognize them, they wouldn't have this accreditation issue; is that correct?	6 7	approved to operate those. In HEARING OFFICER: But they were approved by the
6 7 8	would still recognize them, they wouldn't have this accreditation issue; is that correct? THE WITNESS: Yes, it is correct that Northwest	6 7 8	approved to operate those. In HEARING OFFICER: But they were approved by the Board, right?
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6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	would still recognize them, they wouldn't have this accreditation issue; is that correct? THE WITNESS: Yes, it is correct that Northwest Suburban College could have chosen not to relinquish, in summer of 2017, accreditation through ACICS. And they could have, had they maintained compliance with ACICS standards, they could have retained that accreditation. HEARING OFFICER: Okay. And just, is there any reason that, I mean is there any particular reason why you know the Department of Education revoked their ability to accredit other schools? MR. IRFAN: That's a Pandora's box. HEARING OFFICER: Okay. I was curious because they're going out and doing checks and, when someone tells them they're not to renew, they're still going out there and doing checks and it seems a little unusual to me.	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	approved to operate those. In — HEARING OFFICER: But they were approved by the Board, right? THE WITNESS: Yes, but they were not approved by their accreditor to do that, and so that was a compliance issue from an accreditation standpoint. So compliance issues existed in fall 2016 and winter 2017. Prior to the College decision in April, May, 2017, to relinquish its accreditation. It is not unusual, with, at that point in time, in April, May of 2017, with a notice to the accreditor that the school intended to allow its accreditation to expire at the end of its natural end date, 12-31-17, instead of going through the process to renew it, which is a typical procedure for any accrediting body, it is not unusual for an accrediting entity to do what ACICS did, which is to say, my paraphrase here, okay, we're going to do a

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Page 165 Page 167 1 in the remaining six months here, between April, 1 questions for Dr. Bernoteit on that issue, but we 2 2 May, 2017, and 12-31-17, that things are in now think that we should call Dr. AliNiazee to 3 3 explain in response to that. compliance as you, with our standards, as you close out, because we have evidence that you have not been 4 4 HEARING OFFICER: Any other questions? 5 5 in compliance, in regard to your operation of MS. STEFFY: Q Yes. So, if Northwestern 6 6 Baccalaureate programs. College had -- okay. 7 7 When ACICS did its summer 2017 site visit, ACICS is still recognized by CHEA; is that 8 8 it found that Northwest Suburban College, despite correct? 9 9 the accrediting body cease and desist, and I'm not A Yes. 10 10 using that in a technical sense, but in spite of its Q So, if ACICS had renewed or, I'm sorry, if 11 11 Northwest Suburban College had renewed with ACICS, communication to the College that it not offer its 12 12 okay, wait, yeah. Okay. If Northwest Suburban unapproved unaccreditor approved Baccalaureate College had renewed their accreditation status with 13 programs, it found that the College was offering 300 13 14 ACICS, and it had been granted, even though the 14 level, which would be Baccalaureate level coursework 15 in the summer. 15 Department of Ed revoked the recognition, pursuant, 16 HEARING OFFICER: Coursework, okay, let me ask 16 ACICS would still be an approved, I guess, 17 accrediting authority pursuant to IBHE, meaning IBHE 17 you a question. Is that illegal or wrong, sorry, 18 wrong to offer that to an associate who wants to 18 would not consider that a loss of revocation or loss 19 of accreditation; is that correct? 19 take a 300 level course? Is there some prohibition 20 20 in the rules or regulation saying that you cannot do A That is correct. 21 that? 21 Q Okay. Because CHEA is still recognized by 22 22 the IBHE, however in this case, NWSC lost their THE WITNESS: There is not a direct prohibition 23 23 accreditation based on findings by ACICS, correct? in the rules. It would be very unusual. By 24 24 definition, Associate level coursework in programs A Yes. Page 166 Page 168 1 1 Q ACICS found findings, took adverse action are typically characterized by what we'll call 100 2 2 against Northwest Suburban College, correct? and 200 level instruction. 3 3 There is, it's a particular level of 4 4 Q There was an appeal by Northwest Suburban coursework that is characterized by Associate level 5 5 College, correct? work. Baccalaureate level work is associated with more advanced, typically 300 and 400 level work. 6 6 A Yes. 7 7 Q And that ACICS reviewed that appeal and HEARING OFFICER: So, if you have Associate 8 still determined that they were revoking their 8 permission and accreditation, you can't offer 9 9 advance course in biology or some other 300 level or accreditation; is that correct? 10 10 something like that, that's improper? A Yes. 11 THE WITNESS: It would be improper without 11 MS. STEFFY: Okay. So, no more. 12 HEARING OFFICER: Okay. I have one question for 12 communicating that expansion of your educational 13 13 mission, which is what was at issue in fall 2017. that. 14 So there were compliance issues in fall 14 How long was the school accredited with 15 15 ACICS? 2017, and subsequent compliance issues uncovered 16 THE WITNESS: From 2014 until their point of 16 with the accreditors limited quality assurance visit 17 17 that resulted in revocation in November 20 -- August relinquishment. 18 18 HEARING OFFICER: So no problems in that time of and November. 19 any sites or any issues at that time, until such 19 HEARING OFFICER: That's after they said that 20 they weren't going to renew it? 20 time that they found the 15 violations? 21 21 THE WITNESS: The --THE WITNESS: Yes. 22 22 HEARING OFFICER: All right. So questions on HEARING OFFICER: Any other violations reported 23 that you know of by the ACICS while, before they --23 that? 24 THE WITNESS: The only violations that were 24 MS. PARKER: I do not have any questions, more

	Page 169		Page 171
1	noted by ACICS and this agency prior to the	1	notify IBHE if you decide not to move forward with
2	August 9th, 2017 letter, had to do with two things.	2	the program?
3	Implementation of Baccalaureate level education,	3	A Yes. And there are specified procedures for
4	without seeking accreditor approval.	4	how to do that.
5	HEARING OFFICER: Which we have talked about	5	Q But that does happen, is it correct that it
6	that. Anything else?	6	does happen from time to time that schools decide,
7	THE WITNESS: Yes.	7	for whatever reason, not to move forward with the
8	HEARING OFFICER: Okay.	8	program for which they received approval?
9	THE WITNESS: And this would be an IBHE concern.	9	A Yes.
10	The school did not implement the Associate of	10	HEARING OFFICER: Would lack of interest in that
11	Physical Therapist Assistant within a period of one	11	class be one of the situations, because they don't
12	year from its date of authorization in 2011, and	12	have enough students that are interested in that,
13	they did not communicate non-implementation of that	13	would that be a
14	degree.	14	THE WITNESS: There are a variety of reasons and
15	HEARING OFFICER: But the Board didn't institute	15	certainly that would be, that could be one. That is
16	any complaints against them, and neither did, there	16	a possibility.
17	was no termination or suspension of that, it wasn't	17	HEARING OFFICER: So they should just be
18	until later on with the 15 problems that they cited	18	notifying you that they're not going to proceed or
19	was the reason that they terminated, termination by	19	you should notify them that they can't, they have to
20	suspension?	20	do something different to let the board know what's
21	THE WITNESS: That was the ACICS action. IBHE	21	going on in the school?
22	did remove that program from their authority,	22	THE WITNESS: Yes, and it is, it sounds simple,
23	because, from their degree program inventory,	23	but there are multiple regulatory reasons why that
24	because that was more than a year of non-operation	24	matters, including ties to the U.S. Department of
	Dama 170		Davis 177
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1	of that program. HEARING OFFICER: Okay. All right. Do you have	1	Education and federal financial aid, and reporting
2	a question?	2 3	enrollment in programs and managing one's program inventory has, has important ramifications for,
4	MS. PARKER: Yes.	4	among other things, Title 4.
5	Q Dr. Bernoteit, in your experience, does that	5	HEARING OFFICER: Thank you. Any questions on
6	happen, that institutions will get approval for a	6	that, any questions, Counsel?
7	program, and for whatever reason, decide not to move	7	MS. STEFFY: No.
8	forward with the program?	8	MS. PARKER: No.
9	A It is unusual. We have procedures for how	9	HEARING OFFICER: Okay. Do you need more
10	to report that to the Board, if that is the case.	10	witnesses or
11	And those procedures were not followed in this	11	MS. PARKER: We would just like to recall
12	instance.	12	Dr. AliNiazee
13	Q But is it against any sort of IBHE rule that	13	HEARING OFFICER: For what?
14	if you get approval for let me change this a	14	MS. PARKER: In response to Dr. Bernoteit's
15	different way.	15	testimony.
16	Does IBHE require that if you get approval	16	HEARING OFFICER: Okay.
17	for a program, you must implement the program?	17	MS. PARKER: It will be short.
18	A Yes.	18	HEARING OFFICER: Okay. You may proceed.
19	Q It's required that you must implement it?	19	MS. STEFFY: Do we have to be out of here by
20	A Yes. You have a period of one per year to	20	6:00?
21	implement it, if you do not, we have procedures for	21	HEARING OFFICER: Out of where? Out of the
22	notifying our agency that you do not intend to do	22	building?
23	that, you operate that program.	23	MS. PARKER: We're going to be out by 6:00.
24	Q So, is the requirement that you have to	24	MS. STEFFY: Okay.

Page 173 Page 175 1 HEARING OFFICER: You may proceed, if you want 1 A Yes, it was. 2 to be out by 6:00. 2 Q And how did ACICS approve that program? 3 CONTINUED EXAMINATION 3 A We submitted the original documentation for 4 by Ms. Parker: 4 accreditation, we submitted a catalog. In that 5 5 MS. PARKER: Q Dr. AliNiazee, why did the catalog, the same class appeared, that they 6 6 College decide to relinquish its ACICS approved. 7 7 accreditation? And then to come back after three years in 8 8 A Two reasons. Number one, we spoke with the different mood and, say, well, this is a 300 class, 9 9 Department of Education. We had FAFSA funding from and that is very common for schools like this, them, the federal financial aid, and they said we 10 10 particularly when you have pre-med concentration, 11 would not allow you to stay with them, if you want 11 which we did, you need to have that type of class. 12 financial aid. 12 So the class was there from the beginning, from day So we had to leave ACICS, there's no other 13 13 14 way. Looking at the numbers, all 1700 schools that 14 Q And was the class part of the core 15 ACICS had, nearly 90 percent of them dropped out. 15 curriculum for an Associate degree or was it an 16 They said, there's no way, if the Department of 16 elective? Education says no, it's no good. So that was the 17 17 A It was a tye of class for most of our 18 reason why we did. 18 Associates in pre-med program, they could use as an 19 19 And, number two, you know, when we told elective. So that class was there forever, and they 20 them, we told them sometime in April, that we are 20 approved it. And to come back and say, oh, you 21 not going to do it, and that we could see, that even 21 know, different people coming in at different times 22 though we can change their mind, go with you, we can 22 or different thought processes and this person --23 see the change in attitude, people that we spoke 23 HEARING OFFICER: Next question. 24 with. I said, hey, you know, there's no way. So 24 THE WITNESS: Sorry. Page 174 Page 176 1 1 MS. PARKER: We have no further questions. the Department of Education, the primary reason, 2 2 MS. STEFFY: No further questions. Department of Education, they said no, I said okay. 3 3 HEARING OFFICER: Okay. Are you, let's see, are Q Did you later decide to ask ACICS to 4 4 continue accreditation? we at rebuttal or? 5 5 MS. STEFFY: We're done. We rest. A We did. We asked them, and we knew it right 6 6 HEARING OFFICER: Is everyone done? Okay. All then that their attitude was so negative against us, 7 7 because we, they probably felt that we deserted right. So this hearing will be concluded today. 8 8 them, like any other schools. They did, so, we said We'll take it under advisement by the Board. 9 9 MS. STEFFY: Are we issuing a closing statement? 10 10 HEARING OFFICER: Oh, I'm sorry, I guess you do Q So, to clarify for the record, you 11 originally asked, told ACICS that you were going to 11 want to do that. 12 MS. STEFFY: I'll be brief. 12 relinquish your accreditation at the end of 2017? 13 13 HEARING OFFICER: No, it's okay. And --A That's right. 14 Q But later, after further thought, you went 14 MS. PARKER: I have a question, but it's more 15 back and asked them if you could continue the 15 procedural, should we wait until the very end? 16 HEARING OFFICER: Yeah, you can wait. I don't 16 accreditation? 17 17 know if I'll be able to help with procedure, but A That's right. When we noticed that this 18 could take, delay, ACCSC, we thought we'll come back 18 I'll do. But, in any event, so there's no issue 19 19 to you. Can you do it? They said no. with respect to the loss of accreditation, you know, 20 Q With respect, we just heard some testimony 20 I mean if you want to argue about what you think 21 21 about your 300 level class, that you offered as part should happen, because of that, that's 22 22 of your associate degree program. understandable. 23 23 Was that 300 level class ever approved by MS. STEFFY: Well, the closing, that's what I 24 24 ACICS? just, I want to make sure the focus is on loss of

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accreditation. That the school, pursuant to when you start your application process, you have five years to get accreditation.

They received accreditation. Then in December or June of 2016, the Ed. had notified people that they were going to be revoking or recognizing ACICS's accreditation.

That recognition actually came through in December of 2016, where Ed. was no longer recognizing ACICS, which means institutions had 18 months, I believe, from that date to get approval.

However, the issue became when ACICS --Northwest Suburban College, decided to let, they were going to let their accreditation lapse at end of what would have been, they had to renew by December 31st 2017, because, for whatever reasons they had, they advised the IBHE and ACICS that they were going to allow that to lapse.

IBHE, I believe, notified them immediately saying if you let that lapse, there's going to be a lapse between when you get, based on the timetables, to get a new accreditation, it's going to lapse. We do not advise that you lapse. If you let it lapse, we will, that's grounds for revocation. We will

maintain accreditation.

Again, this is not the case. Accreditation was withdrawn, and they stipulated to that, they know full well that their accreditation lapsed.

So under the statute and under the Illinois Administrative Codes, it is grounds for revocation. They, which is why we are here today. We're revoking, based on, the Board is, I'm sorry, the Board approved a hearing officer to conduct this regarding the grounds, but they have stipulated. They have lost accreditation. It's grounds for it in there.

They cannot proceed. They know the importance of the accreditation. Schools cannot just come in and offer degrees without, as I believe Dr. Bernoteit said, there is extensive knowledge that goes into education with degrees and transferring credits and issuing degrees to students. They have lost that. They have lost

And it wasn't based on, it may have all started to stem from when Ed. decided to revoke, but again, under the IBHE, even if Ed. revoked, and 18 months later, as long as they had still maintained

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proceed.

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They decided to then, at some point, it appears to renew that application, however, in the meantime, ACICS, under their own authority, decided to do limited site visitation, wherein which they had findings, which I would point to Plaintiff's Exhibit A, which is the August 9th, 2017 letter, where they listed out why they were withdrawing their accreditation. It's based solely on that.

They went through the appeal. ACICS still denied that appeal. And as of November 16th, 2017, they lost their accreditation. This is not an issue of extension with ACICS. They found, had findings of why they were withdrawing their accreditation.

Under the 1030 Illinois Administrative Code, grounds for revocation is the accreditation. IBHE, numerous site visits, I believe they had four site visits, numerous communications, kept explaining to Northwest Suburban College the issues with the lapse, notifying them.

You cannot have a lapse. The rules do not allow it. Once you receive accreditation, you have to maintain it. While you're, you can seek different accreditation, but you still have to

their ACICS accreditation, IBH, we would, I can't say we wouldn't be here, there may have been other issues, but we wouldn't have been here on issue of loss of accreditation.

Which is one of the things to maintain. It's in the code. This is one of the conditions that they have to maintain approval. They have to maintain accreditation. They failed to do that.

As far as offering the degree program, I believe Dr. Bernoteit testified as regards to the Physical Therapy Assistant program, they never enrolled students. If you don't enroll within a year, if you don't start that program, there's procedures that, I'm sorry, there's procedures in place. You just can't, if they give you approval and you don't implement the program, and you don't start the program, you can't just sit there and wait and decide five years, okay, we're going to implement the program.

So, but, again, it all comes back to loss of accreditation. They had stipulated that they lost accreditation and, therefore, this is why, this is grounds for the revocation of their authorization to operate and award degrees.

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They can still, and I would like to clarify, they can still continue their PBVS, private vocational, which is that dental assistant, medical assistant, and, I'm sorry, I forget the third program, but that's under a separate section.

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We're not here to revoke that. They can still operate under that. We're revoking their authorization. It would be specifically to the Associate's degree and the other Bachelor programs, which never received accreditation approval, and were never implemented appropriately.

HEARING OFFICER: One question for you. I'm so confused about this. Is there some provision in the code that says that if you're approved for the program, you have to implement it within 12 months, because I haven't seen that anywhere in the code, and I did look at it. Do you remember, do you know what section it is?

THE WITNESS: I don't know off the top of my head.

HEARING OFFICER: Okay. Well, why don't you look for it, and maybe in your rebuttal you can say it, if you find it. I have not seen it, so I'm just curious, and Counsel can argue with it. Okay. So

knowing our history, felt we needed clarification. We then followed up with IBHE to ask for clarification for which they provided a February 19, 2018 letter, which is our Respondent's Exhibit 3.

That letter in no way talks about anything about a physical therapy program. Prior to that, we had sent a letter saying we do not understand what you are talking about. And in response, they say nothing about a physical therapy program. So we're very dismayed by that as point one.

Point two, with respect to this issue of the continuous 12-month period, we have made clear and IBHE has provided no evidence to the contrary, that we have not had continuous degree programs for a 12-month period.

There's been nothing shown to that effect. We have shown that we have had continuous degree programs. We have had a six month suspension of our Associate degree program, while this is going on, but 6 months is not 12 months. And while that's been happening, we have had continuous instruction at the certificate level.

The second issue that IBHE raised was that the conditions had somehow changed, based on the

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you can look for it. Relax. Okay. Go ahead, closing argument.

3 MS. PARKER: Okay.

HEARING OFFICER: Then can you address that issue.

MS. PARKER: So, Officer Cavanaugh, as you know, we're here for our hearing. The nature of a hearing, by it's very nature, is to afford due process. So, in thinking about what the three grounds are on which is the basis for this hearing, we would like to go through each one.

First of all, we are utterly dismayed by the statement just made by Miss Steffy about this physical therapy program. That has never been mentioned to us as being a ground for this revocation hearing.

We received the revocation hearing notice, that I know that you're aware of as well, that listed the three grounds. We found that notice to provide very little information, because all it does is literally list three grounds and the citation in the rules.

As we have already discussed, we looked at the rules, and after looking at the rules and

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1 conditions on which they originally authorized us. 2 When they authorized us, we did not have 3 accreditation. We said we would get accreditation, 4 which we did.

> Also, we have confused by this, wondering why they were saying this. We asked them to clarify, and in response they, again, sent us a February 19 letter, which really just talks about our loss of accreditation, which is clear, we don't dispute.

So that takes us to our final point, which is loss of accreditation. It is clear that the College has lost its ACICS accreditation. We regret that. We wish that were not the case.

We have tried extremely hard to get new accreditation, and are now blocked by doing so because this IBHE hearing is now taking place.

If we think that that wasn't going forward, we think we would be able to quickly obtain new accreditation. But the thing that troubles us about this third point is that in the February 19 letter, from IBHE, and in a letter that IBHE provided as an exhibit, which was a letter from Dr. Cullen, both use this language that the Illinois Administrative

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Rules do not permit a gap in accreditation. But that is not what the rules say, based on our reading of the rules.

And, also, we think that its also backed up by the testimony we heard today. It is not clear, even from Dr. Bernoteit, who clearly is an expert about IBHE, that it's an absolute requirement. It's clear it's a grounds. It's clear it's a consideration. Our only point is that it's something for which IBHE has discretion. That is our only point.

HEARING OFFICER: I don't understand that argument, because you do have a loss of accreditation.

MS. PARKER: We do.

HEARING OFFICER: Okay. So I mean it's not a question of when you meet the requirements, threshold requirements for accreditation, but you received that, and then you lost it, right.

So what is your argument with respect to what you think the Board should do and the fact that you don't have accreditation now and a loss is a grounds.

MS. PARKER: Yeah. It is a grounds and that is

accredited. And so with that information provided to the student, we don't see any harm to the student, and we see benefit to the student, because we think the education provided, considering it's a diverse student body, and the small classes, we think it's a benefit.

And for those reasons, we are asking, pleading with IBHE, to think about the possibility of giving us that extension. They have that discretion. That is our point.

And so we're asking for you to take that into consideration, when you write your report, that they do have that discretion.

HEARING OFFICER: Okay. Thank you. I'm sorry, you want to rebuttal. Did you find that 12 month, I mean, because I didn't see it anywhere, and I am not a, I miss things when I read, but I haven't seen that

MS. STEFFY: Well, I would like to, it's all encompassing, you know, we're here for the, they have to be accredited. Part of the procedure when they get the authorization to operate, part of that condition, and this is in Section 1030 of the code, which is institutional approval.

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why we have stated, and Dr. AliNiazee has stated, that the request of the College is that the Board consider giving them an extension, an extension of time to get new accreditation.

We do not think that it is black and white, that if you lose your accreditation, they automatically have to take away your operating degree grant authority. We do not think that is what the rules say. That is the idea that IBHE has set forth, but we don't think it's backed up in the rules.

And so what we are asking is that the Board consider, in their discretion, giving the College time to get an alternative accrediting agency. We believe that will protect the students. We have students that have very much benefited from this education, for the reasons we have explained. We don't think there's any down side for the students, as we made clear to all students that we do not have the accreditation. It's on the website, it's in the catalog, and it's verbally discussed with the students.

Students have ability to transfer their credits to other institutions, even though we're not

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They're granted this authority based on the fact that they have to receive accreditor authorization. They never received accreditor authorization, which is why ACICS first instituted a directive to show cause letter back in February of 2017. Based on, okay, you have been, and you have students enrolled, but we didn't approve this program. You never applied to us. You applied for one Associate's degree, so you knew you had to apply, but you didn't apply for the other degrees, there were Bachelor's degrees.

So even though they had students enrolled, under their accreditors' requirements, they did not do that. Which is why the accreditor issued a show cause directive.

I'm not sure what the findings of that show cause directive were, I believe they were given time to address it, but in the meantime, there was, ACICS instituted a limited site visit, in which case that's when they came up with additional findings. Saying under our accreditation, you're not in compliance, and you have lost that accreditation.

So, again, they keep asking for this extension, but it's not based on the extension that,

Page 191 Page 189 1 1 I think, they were trying to base it on, originally, HEARING OFFICER: And that was a new school too, 2 2 when the title, when the Department of Ed said you okav. 3 have 18 months. They have actually lost it though. 3 DR. BERNOTEIT: It's a new school who is They went through a process through their 4 4 applying as an associate granting institution, since 5 accreditor, and they lost the accreditation. 5 that's a two-year kind of program. The amount of 6 6 time to produce a first graduate is shorter. There were other findings, and it's in that 7 7 letter, and they have lost the accreditation. And HEARING OFFICER: Okay. 8 8 that's why we're here. They are no longer DR. BERNOTEIT: And so, yes, it is possible to 9 accredited. It would be detrimental to students, 9 achieve accreditation in as little as a year to 18 10 10 months, that is extremely unusual, but it is they think it's a benefit, but there's no guarantee possible to do that. For other accreditors, it can 11 that they're going to go through this, you know, it 11 12 12 could take two to three years, and the process and be an average of three to five years. 13 13 they can still deny them. And now you have HEARING OFFICER: So the 18-month provided, that 14 14 was provided, that's, would not, half the time that continued to let students enroll in these programs, 15 which, essentially, are meaningless now. So they 15 you say that you can go trying to get accreditation, 16 paid money, they have done that, but could 16 if you say that they gave, the Department of 17 Education gave them 18 months to --17 essentially be --18 MS. PARKER: That's her opinion. 18 MS. STEFFY: But that was under the Department 19 19 of Ed. Again, they were still recognized under MS. STEFFY: But if they're not accredited, and 20 20 under the, that's a federal thing, Title 4, with the CHEA, so even though the Department of Ed, they were 21 Department of Education or CHEA, schools have to be 21 still recognized. 22 22 accredited. And, again, they still lost it based on 23 23 HEARING OFFICER: What's the range of time that other findings. They lost, the accreditor found 24 findings and said we're revoking you because X, Y, 24 it takes to accredit, the shortest to the longest, Page 190 Page 192 1 1 and Z. They filed an appeal. The appeal was did you say three to five? 2 2 denied. Their accreditation was --MS. STEFFY: I believe three to five years. 3 HEARING OFFICER: Wait, let me ask. You're 3 HEARING OFFICER: But I thought that there were 4 4 going be able to respond. other schools that also were in the same position 5 DR. BERNOTEIT: This varies, based on 5 as --6 6 accrediting body, and it varies based on the MS. STEFFY: Again, that's why I am trying to 7 7 academic mission of the institution. clarify. 8 8 Most accrediting bodies require that an HEARING OFFICER: Okay. 9 9 institution have at least one cohort of graduates MS. STEFFY: So, the Department of Ed, in 2016, 10 10 from a State authorized program before the -said we are not going to recognize. That's the 11 HEARING OFFICER: One second. So this school 11 Department of Ed. 12 12 HEARING OFFICER: Right. has already existed, it has that. 13 DR. BERNOTEIT: Yes. 13 MS. STEFFY: CHEA never issued that recognition. 14 14 HEARING OFFICER: And didn't they get their So schools, I believe Department of Ed, there's a 15 15 accreditation, they applied in 2013, and they got it Title 4 issue, funding. There's that issue of, I in 2014, that was the year, right? 16 believe that's what it is, so they have 18 months, 16 17 MS. STEFFY: No, I believe they said they 17 however, ACICS would still be the accreditor. They 18 applied right away, when they got the authorization 18 would still continue on with the accreditor. That 19 19 to operate in 2010. accreditor was not being revoked entirely, they were HEARING OFFICER: 2013 was, okay, hold on one 20 20 still under CHEA. 21 21 second. Was 2013, I remember the evidence was 2013, So they could have maintained ACICS 22 22 so that's correct, and then 2014 they got recognition and went to a different title, a 23 23 accredited, that's a year, okay. Department of Ed ACICS. So it could have taken two 24 MS. STEFFY: Depending on the programs. 24 to three years, they would have had to keep renewing

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Page 193 Page 195 with ACICS to maintain the accreditation, while 1 1 MS. STEFFY: Right. 2 2 HEARING OFFICER: They decided, hey -seeking another accreditation to satisfy Department 3 3 MS. STEFFY: If -of Ed. But they still, we would not have been issuing revocation proceedings, but because they HEARING OFFICER: Excuse me. They decided that 4 4 5 5 were, it wasn't because it lapsed, it was because they were going to have problems, because they could 6 6 lose their accrediting authority. So they made the they had findings. They had grounds and findings 7 7 against Northwest Suburban College, which is why -same decisions the other schools went to. 8 8 MS. STEFFY: No. HEARING OFFICER: But I thought there was some 9 9 notice that you had notified some 30 schools in the HEARING OFFICER: No. 10 MS. STEFFY: No, they didn't. They decided to 10 region or something that --11 MS. STEFFY: That was, again, when the 11 let their, what would have happened, December 31st, 12 12 2017, I guess, every year ACICS that you have, they Department of Ed came in and said we're not going to have a renewal process as well. They have to renew 13 recognize, IBHE reached out to these schools to find 13 14 14 with their accreditor. They decided they weren't out, at that time, they did know of CHEA, they felt, 15 well, if Department of Ed is going to revoke, we 15 going to renew, because they're like, well, if 16 don't know if CHEA is going to revoke, what are you 16 you're going away, why are we going to renew, which 17 is valid. 17 going to do. 18 Well, in the meantime, during this process, 18 However, the IBHE informed them, well, no, 19 you still have to renew, because based on the 19 months went by, CHEA never revoked, said we're not 20 20 going to recognize, so other institutions decided to timeline, there's going to be a lapse, and, again, 21 21 this was based on when they thought Title 4, which get different accrediting authority, because they 22 22 would have put them, I think in June of this year, wanted authority, something recognized by the 23 23 Department of Ed, other schools did not. Again, because I think December 2016, they had 18 months, I 24 believe, from then, so it would have been June 18 of 24 this case --Page 194 Page 196 1 1 HEARING OFFICER: Isn't that what North Suburban this year. 2 did? 2 Well, as you well know, things happened 3 MS. STEFFY: No. This is what --3 throughout the year, they have issued the HEARING OFFICER: Wait, wait a second. 4 4 extensions, they decided, okay, 18 months is not 5 MS. STEFFY: But this is what you're missing, 5 long enough, you would be getting an extension, but 6 6 ACICS had findings against them that revoked for 7 7 grounds to withdraw their accreditation. It was not HEARING OFFICER: So your point is you advised 8 8 due to the Department of Ed, it was, okay, we have them that they're not going to have enough time, 9 9 findings, we have serious concerns with your school okay, well taken, okay. 10 10 and if you, when I look at Plaintiff's --MS. STEFFY: Yes, but, again, I just want to, 11 HEARING OFFICER: Okay. Counsel, stop for a 11 that point is that this is not the case with that 12 12 Title 4. We have to look at, so even with the second, okay. 13 MS. STEFFY: Uh-huh. 13 Title 4 revoking, ACICS still had authority to make 14 14 HEARING OFFICER: My point is this, okay, you sure schools were in compliance. 15 15 keep talking about what that point is, but the point And this is, as part of their compliance 16 that I am bringing to your attention is that before 16 issues, they had findings, and said you're not in 17 that time, you say other schools thought, they 17 compliance with our authority, which they still had 18 didn't know about CHEA, so they decided to go 18 until December 31st, 2017, which is why --19 19 somewhere else. HEARING OFFICER: There's some testimony that a 20 20 MS. STEFFY: Right. lot of people were jumping ship on that, so I don't, 21 21 HEARING OFFICER: I understood from the I am not sure about that, but I'll look it over. 22 22 testimony, from the College, that they decided, hey, MS. STEFFY: Again, that's the thing, you're 23 this is before they got any 15 points problem, 15 23 saying jumping ship, the schools still had to citations. 24 24 maintain accreditation with ACICS. 49 (Pages 193 to 196)

Page 199 Page 197 1 If these other schools, while they were in 1 the accrediting authority. That's what happened. 2 2 The crediting authority, Department of Ed just the process of maintaining, getting a different 3 3 recognizes ACICS as an accrediting authority. ACICS accreditor, they still had to maintain compliance 4 with ACICS, which they did. 4 is the accrediting authority that said Northwest 5 5 This school, however, they may have tried Suburban College, we have these findings against 6 6 to issue compliance, but ACICS had findings against you, we're suspending your accreditation. 7 7 them. Grounds to withdraw their accreditation HEARING OFFICER: I am not talking about that. 8 8 I am talking about, am I missing something here, status, which is what happened here. They had 9 9 grounds, subsequent, or completely -didn't the Department of Education take away 10 10 ACICS --HEARING OFFICER: Okay. Counsel, I hear your 11 11 argument. MS. STEFFY: No. 12 12 HEARING OFFICER: No. MS. STEFFY: Okay. 13 MS. STEFFY: All they do is they don't recognize 13 HEARING OFFICER: I think that what you're 14 14 them as an accreditation. missing from what I am saying here, that I don't 15 think it's well explained, is that that accrediting 15 HEARING OFFICER: Okay. 16 agency had some problems, significant problems, 16 MS. STEFFY: But CHEA does recognize them as an 17 17 right, they lost their accreditation, they appealed accreditation. 18 it, they still lost it, and they jumped ship. 18 HEARING OFFICER: But other people also left, 19 19 MS. STEFFY: No, no, no, no. Who lost the that was their testimony. 20 20 accreditation is Northwest Suburban College, not MS. STEFFY: Right, but, again, you're missing 21 ACICS. I'm sorry, that's what I --21 the point that their accreditor, who is ACICS, 22 22 withdrew their accreditation from them, independent HEARING OFFICER: ACICS, the Department of 23 23 Education quit recognizing them as their accrediting of what the Department of Ed. That is completely 24 24 independent. authority, correct? Page 198 Page 200 1 MS. STEFFY: No, no, okay. So here's --1 HEARING OFFICER: Well, here, I am just getting 2 2 HEARING OFFICER: So. to the point that I am trying to make to you. 3 MS. STEFFY: Department of Ed recognizes ACICS 3 MS. STEFFY: Okay. 4 4 as an accreditor. They said, Department of Ed said HEARING OFFICER: That it seems like if they're 5 5 I am, we are not going to recognize ACICS. going to jump ship, and they didn't have any 6 6 HEARING OFFICER: Right. problems for two and a half years, except for the 7 7 MS. STEFFY: Okay. In the meantime, ACICS, as Bachelor of Science, lack of accreditation, which 8 8 the accrediting authority, had issues with Northwest they, apparently, didn't have enough students for, 9 9 Suburban College. They're the ones that went after maybe, or they didn't get accredited for it, other 10 10 them and said, okay, Northwest Suburban College, you than that, they didn't have 15 problems they found 11 haven't done this, this, this, and this. 11 with them, but after they decided to, when I say 12 12 HEARING OFFICER: When? jump ship, I mean not renew --13 13 MS. STEFFY: This was in, they issued a show MS. STEFFY: No. 14 cause, this is in that August 9th, 2017, there's --14 HEARING OFFICER: No, that's, afterwards that's 15 HEARING OFFICER: On the Baccalaureate degree. 15 when they went out to make the inspection. 16 16 MS. STEFFY: -- 15 findings, this is why we are MS. STEFFY: No, the IBHE had a contact. 17 17 HEARING OFFICER: Help me out here, what am I withdrawing your accreditation with us, even though, 18 yes, the Department of Ed is no longer recognizing 18 missing? 19 us, that wasn't going to take place until 19 DR. BERNOTEIT: I think it is, I think it is an 20 December 31st or June of 2018, was it? 20 inappropriate characterization to frame ACICS as 21 21 HEARING OFFICER: Right. being retaliatory. 22 22 MS. STEFFY: Okay. December 31st, okay. So HEARING OFFICER: Okay. 23 23 ACICS withdrew their accreditation, because DR. BERNOTEIT: As an accrediting body, there 24 24 are prescribed standards that must be adhered to and Northwest Suburban College is not in compliance with

Page 203 Page 201 1 addressed. And the matter of launching 1 your response, I know you got a lot to respond to. 2 2 Baccalaureate programs, without accreditor approval, MS. PARKER: Officer Cavanaugh, there's so much 3 3 is a very serious compliance matter. to respond to, honestly, it's hard to know where to 4 4 HEARING OFFICER: But that matter, they didn't begin. There was a lot of statements made that are 5 5 go and terminate them by suspension until the next just inaccurate or stated in a way that, not 6 6 year, correct? intentionally though, probably weren't quite 7 7 DR. BERNOTEIT: In February 2017, the precise. So it makes it challenging to respond, to 8 8 accreditor issued what is called a show cause be frank with you. 9 9 letter. Some of the things that were said were 10 10 HEARING OFFICER: Right. apples to oranges. So, for example, I think the way 11 11 DR. BERNOTEIT: Which mean show cause about why we started going down this road was Miss Steffy was 12 we shouldn't revoke your accreditation, because 12 pointing to the portion of the rules that talks 13 there is this very serious compliance matter. 13 about when you get your initial IBHE authorization, 14 HEARING OFFICER: Okay. 14 and how when you get your initial IBHE 15 DR. BERNOTEIT: So, accreditation cycles can be 15 authorization, an institution has five years after 16 anywhere from 8 to 10 years. So 3 years into their 16 receiving that to get their institutional 17 17 accreditation with ACICS, there is a compliance accreditation from an accrediting agency. 18 matter. In the life cycle of an institution, that 18 We all understand that. We all know that 19 19 is still fairly early on, with the launch or to be the case. The College did that. That is not 20 implementation of degree programs. 20 what we're talking about though. So I think in that 21 There was a sequence of events that spoke 21 sense we're talking apples to oranges here. 22 22 to various forms of compliance issues, and I, from There was also a reference to that same 23 my professional standpoint, understanding standards 23 provision, based on the idea that the College hadn't 24 of accreditation, it would be an over-reach to 24 gotten this Bachelor's program accredited, and I Page 202 Page 204 1 characterize ACICS actions as retaliatory only. 1 think that that terminology has not been used 2 They were enacting their responsibilities as they 2 precisely. 3 should with any institution that is out of 3 An accrediting agency approves your 4 compliance with their standards. 4 programs, but they don't, they accredit, ACICS 5 MR. IRFAN: Officer Cavanaugh, I am compelled, 5 accredited the institution, and they would approve 6 6 with your permission, because there is no much being the specific programs, after reviewing them. 7 7 said that we cannot counter --And as Dr. AliNiazee testified, he did ask 8 8 HEARING OFFICER: No. Sir, I'll recognize you them to approve the Bachelor's program, but it was 9 9 in a minute. so tiny, when he first started it, it only had three 10 10 MR. IRFAN: Thank you. students in it, they said, hey, why don't you go 11 HEARING OFFICER: Okay. I appreciate your 11 through a full year, so that we can sort of see 12 12 explanation of that, that you, in your professional more, so we can really get a sense of the program. 13 opinion, that you don't think that it was 13 And then when he got back to them, at that 14 retaliatory. And I didn't say it was retaliatory, 14 point, they said, okay, we're going to get this done 15 it just seems like it took an awful long time to get 15 in 30 days, and then ACICS got hit with their own 16 16 to that point. problems from the Department of Education. And 17 It wasn't until after that point where they 17 then we didn't get a response. 18 decided not to renew, that they came out and did an 18 And it's unfortunate, but we did not get a 19 inspection, and they didn't do one before that, and, 19 response as to whether or not ACICS was going to 20 you know, so I appreciate your input in that and 20 approve that program. 21 your professional opinion. Okay. So, thank you. 21 And in the interim. IBHE became aware of 22 Anything else? 22 it, and rightfully, raised concern, that is their 23 MS. STEFFY: No, sir. 23 job. But, I mean, this is as simple was we have 24 HEARING OFFICER: All right. Go ahead. What is 24 laid out. What we have said is that the only thing

Page 205 Page 207 1 that IBHE is raising is that we have lost 1 Off the record. 2 2 accreditation. (Discussion had off the record.) 3 3 We know we have lost accreditation. We HEARING OFFICER: Back on the record. MS. STEFFY: Just based on relevance, we would, 4 sincerely wish we hadn't loss accreditation. I mean 4 5 we relinquished our accreditation from ACICS because 5 well, objection, we would like to submit, we would 6 6 we were striving to be with an accreditor that did like to submit a summary as well then. If they're 7 7 not have the issues they had. going to be allowed to have a summary, we would like 8 8 one as well. You know, it's great to talk about CHEA, 9 9 but CHEA does not give your students the ability to HEARING OFFICER: Okay. Go ahead. 10 10 receive federal financial aid. And so, at that MS. PARKER: Well, my response would be that we 11 11 time, it made sense to the College to try to move had asked for a clarification of the grounds, which 12 12 forward as quickly as they could with another I consider to be the summary of IBHE's position, and 13 13 this is just, I mean, it's just a little, this page agency. 14 14 In conversations with IBHE, they talked is our summary and this is our plea. 15 about ACCSC, which is why the College put together 15 MS. STEFFY: I think it's all in the record 16 this huge binder, and applied. They did it as 16 though, so I don't think that's necessary. 17 17 quickly as they could. I mean this has been a bad HEARING OFFICER: Can I read that. 18 situation for many institutions of what happened 18 I'm going to allow it in as summary, you 19 19 with ACICS, and all the alternate accrediting know, it's going to be in the record of the hearing. 20 20 agencies have been swamped with applications, as you You don't have one, but they prepared one, they 21 21 can imagine. And they're all that big. didn't. 22 22 And so it's been a lot of work, but the So, you know what, I don't have, is the, 23 23 College has been doing everything they can to obtain oh, yeah, I do. It's the, it's the administrative 24 24 a new accreditor, and are just simply asking for code, I do have it, okay. I thought I didn't have Page 206 Page 208 1 IBHE to recognize that under the rules, contrary to 1 my copy. 2 2 MS. STEFFY: You wanted to put that into what they're saying, it is not mandatory that there 3 be no gap in accreditation. 3 evidence. 4 4 The rules do not say that. We believe MS. PARKER: I did. And do you have it? 5 5 there is some level of discretion and we're pleading HEARING OFFICER: Yeah, I do have it, I found it 6 6 for IBHE to consider giving the college a little bit here. Okay. So this will terminate the hearing 7 7 of time to get a new accreditor, because we are today. Thank you very much for everyone's testimony 8 8 almost there. We have already applied. We have and patience. 9 9 accrediting agency that we believe are willing to MR. IRFAN: One point I wanted to raise. 10 10 look at our application, if we did not have this HEARING OFFICER: We're done. 11 hanging over our head. 11 MR. IRFAN: Procedurally, yes. 12 HEARING OFFICER: Okay. Thank you very much. I 12 HEARING OFFICER: We're done. 13 guess we'll terminate the hearing today. You had a 13 14 procedural question, what was that? 14 15 MS. PARKER: Oh, we had, recognizing this is 15 16 sort of an informal hearing, we had put together 16 17 just a summary of your position and we were 17 18 wondering if we can submit that? 18 19 MS. STEFFY: I would object, based on we don't 19 20 have anything prepared, based on that, so. 20 21 21 MS. PARKER: So, it's just a two-page --22 HEARING OFFICER: Well, I know. You show it to 22 23 her and see what your point is. I mean if it's in 23 24 the record, it's in the record. 24

	Page 209	
1	DENNIS M HADTNETT hair a first duly accom-	
1	DENNIS M. HARTNETT, being first duly sworn,	
2	deposes and says that he is a Certified Shorthand	
3	Reporter in Cook County, Illinois, and reporting	
4	proceedings in said County;	
5	That he reported in shorthand and	
6	thereafter transcribed the foregoing proceedings;	
7	That the within and foregoing transcript is	
8	true, accurate and complete and contains all the	
9	evidence which was received and the proceedings had	
10	upon the within cause before the Hearing Officer,	
11	Joseph J. Cavanaugh.	
12	voseph v. Cuvanaugh.	
13	Discussion of the second	
13	DENNIS M. HARTNETT, CSR	
1 /		
14	CSR No. 084-002381	
	205 West Randolph Street	
15	Suite 2201	
	Chicago, Illinois 60606	
16	Phone: (312) 332-0922	
	March 8, 2018	
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August 9, 2017

ID Code 00135778(MC)

VIA E-MAIL AND CERTIFIED MAIL

admin@nwsc.edu

Dr. Mohammed AliNiazee President Northwest Suburban College 5999 S. New Wilke Rd., Bldg #400 Rolling Meadows, IL 60008

Subject: Withdrawal of Accreditation by Suspension Action



Dear Dr. AliNiazee:

At its August 2017 meeting, the Council considered the institution's response to the report of a quality assurance visit conducted to the institution, the continued show-cause directive outlined in its letter dated April 11, 2017, and the institution's response to an extensive complaint filed by its former librarian.

On February 28, 2017, the institution was directed to show-cause why its accreditation should not be withdrawn when the Council received information from the Illinois Board of Higher Education that the institution had been offering bachelor's degree programs without approval from ACICS.

This directive was continued to the Council's April 2017 meeting, and the institution was directed to immediately cease any bachelor's degree activities. In its follow-up response to the Council, dated April 26, 2017, the institution provided documentation and assurance that all academic activities in the bachelor's degree programs in biology and chemistry had indeed ended. Subsequent to that submission, the institution also informed ACICS that it will not be pursuing a renewal of accreditation with ACICS, and instead, will let its grant expire on December 31, 2017. A limited-announced quality assurance visit was conducted on June 6-7, 2017, to determine if the institution had come into compliance with the show-cause directive as well as to ensure ongoing compliance with all Council standards through the expiration of its grant of accreditation. The visit resulted in 15 findings, one of which was the determination that academic activity had not ceased in the unapproved bachelor's degree programs.

While the institution was able to provide documentation that addressed four (4) of the team's findings, the Council found the following based on the *Accreditation Criteria*:

1. The 2017-2018 Campus Effectiveness Plan does not include any reference as to how data have been collected, utilized, or analyzed at either the institutional or programmatic level

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for any of the required elements (Section 3-1-111). The institution submitted a current Plan as a revision to the 2013-2014 Plan provided to the team during the visit. The ongoing expectation of ACICS is that the CEP is evaluated at least annually and that it remains current; with a 2013-2014 Plan, it is evident that the institution has not maintained this expectation. Further, the current plan does include baseline data and goals for each outcome, how the data *will be* used to assess each outcome, and an explanation of how the data *will be* used to improve the educational processes; but it does not include any analysis of previous performance and its correlation to future educational goals. Further, the institution did not provide any documentation that the CEP has been fully implemented, that specific activities have been implemented, or that periodic progress reports were completed at least twice during the past academic year (Section 3-1-112). Further, while the plan does list the names and titles of the CEP planning committee, no meeting minutes were provided with signatures and dates, nor was there any explanation of the specific duties of each committee member.

- 2. Emphasis is not placed upon the efficiency and effectiveness of the overall administration of the institution (Sections 3-1-202 and 3-1-202(a)). In response to the finding, the institution submitted narrative attempting to explain why students were enrolled in a 300-level course during the visit in June 2017, when they had received a show-cause directive in April 2017 that specified all academic activities related to a bachelor's degree must cease. While some institutional narrative accepted blame for the error, other sections of the narrative blamed former ACICS employees for the error. The team report specifically mentioned concern with the integrity of Ms. Shazia Ilyas, associate dean of academic and student affairs, yet the institution did not provide any type of employee evaluation or job assessment for her. Further, the institution submitted an organizational chart with a number of vacant positions labeled as "To Be Announced" with no indication as to when the positions would be filled or by whom. Finally, the institution submitted a job posting on Indeed.com for an admissions representative dated July 7, 2017, with no evidence anyone had actually been interviewed, hired, and/or trained.
- 3. There is no evidence that the institution has implemented appropriate grievance procedures for considering student complaints (Section 3-1-202(d)). During the visit, students interviewed stated they never received an institutional catalog and, therefore, knew nothing about institutional grievance policies. The institution submitted documentation of a flyer announcing how students can download the institutional catalog; a 2017-2018 school catalog with grievance policies on pages 44-48; a blank grievance form (to be completed by a school representative); a copy of a letter from Mr. Mohammed Faheem, vice president and chief operating officer, to all students and staff about the institutional grievance policy and student complaints; minutes from a Student Success & Retention committee, which addressed institutional grievance policies; a job posting for a new admissions representative; and a blank Code of Conduct form to be completed by all admissions department personnel. However, the Student Success & Retention committee meeting minutes did not include signatures of attendees; no

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documentation was provided that any new admissions staff has been hired; and no documentation was provided that any existing or newly-hired admissions personnel has completed and signed the Code of Conduct for all admissions personnel.

- 4. Admissions policies are not being followed as written (Section 3-1-411). As previously mentioned, students interviewed during the team visit stated they never received an institutional catalog, and they also never attended a new student orientation. In its response, the institution submitted a copy of a blank enrollment agreement that has been revised to reflect students' acknowledgement of institutional policies and procedures. The institution also stated the former admissions director is being transitioned out of his current role, and also provided a schedule of upcoming orientation sessions for both degree and certificate students. While all submissions reflect what is to be done in the future, no documentation was provided to indicate any implementation of the changes.
- 5. The institution does not provide evidence that it systematically monitors and evaluates its recruitment activities (Section 3-1-412(a)). Again, the institution responded that the current admissions director is being transitioned out of the department, but no evidence of a new admissions director was provided. Further, the institution did not submit a plan for the systematic monitoring of recruitment activities other than a suggestion (in narrative) that the newly hired director of admissions will conduct such training.
- 6. There is no evidence that the individual designated to administer student financial aid is competent to serve in that role (Section 3-1-434(a)). In response to this finding, the institution submitted a campus bulletin, naming Dr. Gayathree Raman as the new on-site financial aid representative. However, the institution did not submit a signed job description for Dr. Raman, an updated ACICS Data Sheet, any type of written correspondence from a school administrator to all students and staff with the news of Dr. Raman's new responsibilities, or evidence of his completed training.
- 7. Employment assistance and career service advisement are not provided for all students (Section 3-1-441). The institution responded that they will be recruiting an advising and career services representative who will be responsible for employment assistance to both degree and certificate students. However, no evidence was submitted of a new hire with a signed job description, ACICS Data Sheet, or résumé.
- 8. Follow-up studies on graduate satisfaction are not conducted at specific measuring points following placement of the graduate (Section 3-1-441(c)). The institution submitted a copy of a blank alumni survey and a blank employer survey with a plan as to how they will utilize the surveys in the future. However, no completed surveys were included in the submission with any type of analysis or summary of survey results.
- 9. The institution does not provide sufficient evidence to document attendance at faculty meetings (Section 3-1-544). The institution provided minutes with signatures for one

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meeting since the team visit. The title on the signature sheet of the meeting was "NWSC Staff Meeting Sign-In." The meeting was conducted on June 28, 2017, and lasted for 15 minutes. A careful review of meeting minutes revealed that no meeting items were dedicated to academics or curriculum.

- 10. The institution does not provide student achievement information to the public (Section 3-1-704 and Appendix C). The institution responded that all public information about the college can be found within the National Center for Educational Statistics (NCES) website. However, the institution further explained that due to a "lag" in NCES posting of data, there was no data listed for the institution on this website in all actuality. The institution predicted this would be remedied at some point in 2017 or 2018. Further, while the institution has added a new link to their own website entitled Student Achievement Information, only programmatic retention and graduation rates for the allied health certificate programs are displayed. No information is listed for the associate's degree program in biology, and there are no placement statistics listed for any of the four institutional programs. Further, the information that is provided does not match the retention rates reported on the 2016 Campus Accountability Report (CAR).
- 11. The institution does not have a professionally trained individual to manage the library resources (Section 3-4-401). In the response to the finding, the institution submitted a copy of a signed agreement, dated June 19, 2017, between the institution's president, Dr. M. T. AliNiazee, and The Virtual Librarian Service. The consultant for the Virtual Librarian Service, as named in the agreement, is Dr. Melody Hainsworth, whose signature is on the contract. The agreement states that Dr. Hainsworth and her professional librarians will develop appropriate and adequate library resources for the academic programs, provide library reference service, be responsible for written accreditation reports regarding the library, and provide asynchronous seven-day library reference service by e-mail, or web meetings, to all students, administrators, and staff. The institution's response explained that the Virtual Library Services will be attainable by students 24 hours a day, 7 days a week through a Moodle interface, to which every student has access. The institution did not provide a signed job description, an ACICS data sheet, résumé, or academic transcripts for Dr. Melody Hainsworth or any other of the aforementioned professional librarians. Moreover, because the proposed library services are provided through an online-only format, the institution still does not have a professionally trained individual on site who is assigned to oversee and supervise the library and to assist students.

Additionally, the Council also considered a substantive complaint received from the institution's former librarian, the institution's response to the complaint, and additional information received from other institutional representatives. Allegations of misrepresentation of the bachelor's degree program offerings to students and ACICS, mishandling of refunds, and inappropriate disclosures, among others, were not sufficiently refuted by the institution but rather affirmed by other representatives who independently contacted ACICS.

Dr. Mohammed AliNiazee August 9, 2017 Page 5 of 6

Council Action

Therefore, the Council acted to withdraw the institution's accreditation by suspension. In addition to the institution's failure to demonstrate ongoing compliance with the *Accreditation Criteria*, the Council considered its blatant disregard for the Council's directive and subsequent questionable ethics in reporting its compliance as it relates to the bachelor's degree programs, and its inability to satisfactorily refute the substantive allegations identified by the former librarian.

The institution has the right to appeal this decision to the Review Board of Appeals. The Council must be notified, in writing, within ten (10) business days of receipt of this notice if the institution desires to appeal this decision to the Review Board. The appeal notification must include payment in the amount of \$10,000. The Council's decision is final if the appeal notice and appropriate fee are not provided within the ten business days of your receipt of this notice. If the institution elects to appeal this action to the Review Board and remits the appropriate fee by the established deadline, then the institution will remain accredited through the length of the appeal, and more detailed appeal procedures and information will be forwarded to the institution.

If the institution elects not to appeal this action, the institution must submit any comments regarding this decision to the Council office within two weeks of the date of this letter. Should the institution choose to submit any comments, these comments will be included in the summary detailing the reasons for the Council's decision that will be made available to the U.S. Secretary of Education, the appropriate State licensing or authorizing agency, and the public through www.acics.org.

Institutional Teach-Out Plan

Further, to ensure that students will receive an appropriate outcome in the event of campus closure, the campus must provide the Council with an Institutional Teach-out Plan, utilizing the **online Request for Institutional Teach-out Plan application** in the Member Center. This Institutional Teach-out Plan must be completed as part of the institution's intent to appeal the withdrawal by suspension action.

The Council expects that the institution will take the appropriate steps to assist its students through any transition to successfully complete their programs in an orderly manner. The institution is advised that Section 2-3-900 of the ACICS *Accreditation Criteria* stipulates that the Council may bar any person or entity from being an owner or senior manager of an ACICS-accredited institution if that person or entity was an owner or manager of an institution that loses its accreditation as a result of a denial or suspension action or that closes without providing a teach-out or refunds to students matriculated at that time of closure.

Dr. Mohammed AliNiazee August 9, 2017 Page 6 of 6

Please contact Ms. Katie Morrison at kmorrison@acics.org or (202) 336-6783 if you have any questions.

Sincerely,

Michelle Eduards

Michelle Edwards President

c: Ms. Shazia Ilyas, Associate Dean of Academic and Student Affairs, Northwest Suburban College (silyas@nwsc.edu)

Ms. Cathy Sheffield, Accreditation and State Liaison, U.S. Department of Education (aslrecordsmanager@ed.gov)

Mr. Douglas Parrott, US Department of Education, Chicago/Denver School Participation Team – Regions V & VII (douglas.parrott@ed.gov)

Dr. Daniel Cullen, Deputy Director for Academic Affairs, Illinois Board of Higher Education (cullen@ibhe.org)



November 16, 2017

ID Code 00135778(MC)

president@nwsc.edu

VIA E-MAIL AND OVERNIGHT DELIVERY

Dr. Mohammed AliNiazee President Northwest Suburban College 5999 S. New Wilke Road, Building #400 Rolling Meadows, IL 60008

Subject: Review Board of Appeals Decision - Affirmation

Dear Dr. AliNiazee:

The Review Board of Appeals ("Review Board") has considered your appeal of the August 9, 2017, decision of the Accrediting Council for Independent Colleges and Schools ("Council") to withdraw the institution's accreditation by suspension. Based on the arguments presented by both the institution and the Council, the Review Board has found that the action of the Council is supported by substantial evidence in the record and was not arbitrary, capricious, or otherwise in disregard of the *Accreditation Criteria*.

Therefore, the Review Board acted to affirm the previous decision of the Council pursuant to Section 2-3-603 of the *Accreditation Criteria*. The decision is effective immediately.

The appropriate federal and state authorities will be notified of the action of the Review Board.

Sincerely,

Mr. William Winger, Chair

Dr. Dolores Gioffre

Dr. David Teneyuca



ILLINOIS BOARD OF HIGHER EDUCATION



I NORTH OLD STATE CAPITOL PLAZA, SUITE 333 Springfield, Illinois 62701-1377

Bruce Rauner Governor

June 7, 2017

Tom Cross Oswego Chair

Jane Havs

Champaign

Vice Chair

Dr. M. T. AliNiazee, President Northwest Suburban College 5999 S. New Wilke Road, Building 500 Rolling Meadows, IL 60008

Members

Dear Dr. AliNiazee:

Jay Bergman Joliet

Max Coffey Charleston

Sherry Eagle Chicago

Teresa Garate Chicago

Kevin Huber Libertyville

Alice Marie Jacobs Bismarck

> Cherilyn Murer Homer Glen

Santos Rivera Chicago

Darlene Ruscitti Bloomingdale

> Jack Thomas Macomb

Christine Wiseman

Palos Heights res

Justin Provo Hoffman Estates Stephanie Torres

Student Members

Naperville

Executive Director

Dear Dr. Ammazee.

I write in follow-up to my visit to your campus on Friday, May 26, 2017. When I was in conversation with you and Shazia Ilyas on site and also through other means of information flow, it has come to my attention that Northwest Suburban College intends to terminate accreditation with ACICS at the end of the current calendar year. I told you at that meeting that should the College cease to be accredited prior to obtaining accreditation from an alternative recognized body, you would be out of compliance with the Private College Act and the Academic Degree Act. I want to make sure that information is in your hands in writing since its importance is extremely high.

Accreditation processes and accreditation status is mandated in numerous ways in 23 III. Admin. Code 1030, the Code by which we implement controlling legislation in Illinois, the Private College Act and the Academic Degree. Your institution's continued authorization to operate is in jeopardy should your accreditation lapse (23 III. Admin. Code 1030.80(b)(5)(A)(ii) "Failure to maintain the conditions under which the institution and/or its degrees were authorized"). Note especially the following:

23 Ill. Admin. Code 1030.70(A) Grounds for revocation include any of the following:

23 III. Admin. Code 1030.70(A)(4)(vi) Loss of accreditation status with an accrediting body with which the institution is or was affiliated.

Please keep IBHE informed regarding your accreditation status. Be aware that we will respond immediately should we become aware of a lapse in institutional accreditation.

Best regards,

cc:

Daniel Cullen, Ph.D.

Deputy Director, Academic Affairs

Perliter Walters-Gilliam, ACICS Sarah Adams, USDE SFA

Phone: (217) 782-2551 • Fax: (217) 782-8548 • TTY: (888) 261-2881 • www.ibhe.org

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February 23, 2018

M. T. AliNiazee, PhD
President
Northwest Suburban College
5999 S. New Wilke Road, Buildings 4-5
Rolling Meadows, Illinois 60008



ELECTRONIC DELIVERY
president@nwsc.edu

Dear Dr. M. T. AliNiazee:

The Accrediting Commission of Career Schools and Colleges ("ACCSC" or the "Commission") has received the Application for Initial Accreditation-Parts I&II for Northwest Suburban College in Rolling Meadows, Illinois. I regret to inform you that the Commission is unable to proceed with your application for the reasons stated below.

ACCSC had previously accepted Northwest Suburban College's "Application for Initial Accreditation-Transitioning School" with a contingency stated in the May 1, 2017 letter: ACCSC has been informed that the school is subject to a Show Cause Order issued by ACICS. Northwest Suburban College will be required to have resolved the issues which led to the issuance of the Show Cause Order prior to ACCSC granting the school accreditation. (Section VII (D)(3) Rules of Process and Procedure, Standards of Accreditation). Subsequently, ACICS acted to withdraw the school's accreditation which became effective November 16, 2017 following an appeal. As the school did not meet ACCSC's requirement to resolve the Show Cause Order, ACCSC's acceptance of that application is void. Subsequently, Northwest Suburban College on January 18, 2018 submitted a new Application for Initial Accreditation.

With regard to the school's newly submitted application, Northwest Suburban College's application indicates that the school does not meet ACCSC eligibility requirements. The application indicates that the school is not in compliance with all state requirements as required to demonstrate eligibility (Section I (B)(1)(e)(iii) & (B)(2)(a)(ii) Rules of Process and Procedure, Standards of Accreditation). Specifically, the school stated that due to the action taken by ACICS, the Illinois Board of Higher Education ("IBHE") has informed the school that it is "out of compliance with IBHE's requirements for maintenance of operating authority..." The application also indicates that:

...IBHE has approved, the appointment of a hearing officer to schedule and conduct a hearing pertaining to the potential revocation of NWSC Authorizations to Operate an[d] Grant Degrees. At the IBHE Hearing over the coming months, NWSC expects to engage the Hearing Officer about the College's position that our Authorizations should rightly be continued, especially in view of the progress we expect to have made on ACCSC accreditation, possibly by way of a Site-Visit in February/March.

Section VII (D)(5)(a&c) Rules of Process and Procedure, Standards of Accreditation states that the Commission will review and take appropriate action regarding the accreditation status of any school that is subject to an action by a state agency potentially leading to the suspension, denial, withdrawal/revocation, or termination of the school's legal authority to provide postsecondary education; an action by an accrediting agency that could potentially lead to the suspension, denial, withdrawal/revocation, or termination of accreditation (e.g., Warning, Probation, Show Cause Order, etc.) or an action by an accrediting agency to suspend, deny, or withdraw/revoke accreditation.

In its Application, the school attested that it understands and agrees to the Standards of Accreditation including that ACCSC is under no obligation to consider any application for initial accreditation it receives. The Commission establishes eligibility criteria it deems appropriate and may choose not to consider an

Northwest Suburban College - Rolling Meadows, Illinois February 23, 2018 Page 2 of 2

application for accreditation for any reason (Section I (B)(1)(h) Rules of Process and Procedure, Standar of Accreditation). Therefore, due to the revocation action from the school's prior accreditor, the school current status with IBHE, and the potential for further action by that agency ACCSC shall not proceed when Northwest Suburban College's Application for Initial Accreditation.

Should you have any questions pertaining to this matter, please contact me at 703.247.4520 or via ema mccomis@accsc.org.

Sincerely,

lichale S. McComis

rector of Member Services

Colle 5. Mc

R Exa.

ILLINOIS BOARD OF HIGHER EDUCATION



1 NORTH OLD STATE CAPITOL PLAZA, SUITE 333 SPRINGFIELD, ILLINOIS 62701-1377

Bruce Rauner Governor

February 1, 2018

Tom Cross Oswego Chair

Dr. M.T. AliNiazee, President

Northwest Suburban College of Basic and Allied Health Sciences

5999 South New Wilke Road, Building 500

Jane Hays Champaign Vice Chair

Members

Rolling Meadows, IL 60008

Mr. Kareem Irfan, Esq.

Executive Vice President

Northwest Suburban College of Basic and Allied Health Sciences

John Bambenek Champaign 5999 S. New Wilke Road, Building 500

Jay Bergman Joliet

Rolling Meadows, IL 60008

RE: Notice of Hearing Pursuant to Section 1030.80(b)(5)(B)

Max Coffey Charleston

Dear Dr. AliNiazee and Mr. Irfan:

Sherry Eagle Chicago

Kevin Huber Libertyville

Alice Marie Jacobs Bismarck

> Cherilyn Murer Homer Glen

> > Santos Rivera Chicago

Darlene Ruscitti Bloomingdale

> Jack Thomas Macomb

Christine Wiseman Palos Heights Please be further advised that NWSC is subject to possible revocation of its operating and degree authority due to the following issues:

Please be advised that the Illinois Board of Higher Education (the "IBHE") recently

appointed a hearing officer to conduct a hearing regarding the possible revocation of

operating and degree granting authority for Northwest Suburban College of Basic and

Allied Health Sciences ("NWSC") pursuant to Section 1030.80. This letter hereby serves

as notice to NWSC that the hearing will be held on February 14, 2018 at 9:30 a.m. in room

2-029 of the James R. Thompson Center located in Chicago, Illinois. NWSC is permitted to representation by legal counsel and to respond and present evidence and argument.

Failure to appear at the hearing may result in a recommendation to the IBHE to revoke

- 1. Failure to maintain the conditions under which the institution and/or its degrees were authorized 1030.80(b)(5)(A)
- 2. Failure to offer degrees or instruction for one continuous 12-month period. 1030.80(b)(5)(A)
- 3. Loss of accreditation 1030.30(a)(2)(B)

NWSC's operating and degree granting authority.

Student Members Akya Gossitt Chicago

> Natalie Pieper Chicago

Executive Director Dr. Al Bowman If you have any questions, please feel free to contact the undersigned.

Sincerely,

Stephanie Bernoteit

Stephanie Bernoteit, Ed.D.

Deputy Director for Academic Affairs

Phone: (217) 782-2551 • Fax: (217) 782-8548 • TTY: (888) 261-2881 • www.ibhe.org

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Resp. Ex. 3



ILLINOIS BOARD OF HIGHER EDUCATION

1 NORTH OLD CAPITOL PLAZA, SUITE 333 SPRINGFIELD, ILLINOIS 62701-1377

February 19, 2018

Bruce Rauner Governor

> Tom Cross Oswego Chair

Lisa J. Parker Husch Blackwell 120 South Riverside Plaza

Suite 2200 Chicago, IL 60606

Jane Hays Champaign Vice Chair

Lisa.parker@huschblackwell.com

Members

Notice of Hearing - Clarification RE:

Jay Bergman

Joliet

Northwest Suburban College of Basic and Allied Health Sciences ("NWSC")

Max Coffey Charleston

Dear Ms. Parker:

Sherry Eagle Chicago

Alice Marie Jacobs Bismarck

> Cherilyn Murer Homer Glen

Santos Rivera Chicago

Darlene Ruscitti Bloomingdale

> Jack Thomas Macomb

Christine Wiseman Palos Heights

Student Members Akya Gossitt Chicago

> Natalie Pieper Chicago

Ex Officio Representatives John Bambenek Champaign

> Eric Zarnikow Buffalo Grove

Executive Director Dr Al Bowman

We write in response to your letter dated February 9, 2018 requesting clarification of the Notice of Hearing issued by the Illinois Board of Higher Education ("IBHE") on February 1, 2018 ("Notice"). We would first address your query regarding the italicized and the non-italicized language in the Notice. Enumerated items one (1) and two (2) contained in the Notice are italicized because they are directly quoted from the Illinois Administrative Rules ("Rules") while enumerated item three (3) is a brief summation of the subject rule. These statements simply reference the provisions of the Rules that pertain to the instant matter.

Additionally, your letter of February 9, 2018 requests clarification regarding the basis for the possible revocation of NWSC's operating and degree-granting authority. While the IBHE is pleased to provide such clarification, it must be noted that NWSC's purported lack of understanding of these issues is troubling given the numerous discussions and site visits conducted by the IBHE and key members of NWSC's executive team where the issues cited in the Notice were discussed in significant detail with Dr. AliNiazee and Mr. Irfan. Indeed, the IBHE conducted site visits to NWSC on October 26, 2016, January 9, 2017, May 26, 2017 and September 6, 2017. The site visits were initiated upon IBHE learning, in June of 2016, that the Department of Education ("ED") determined it would no longer recognize the Accrediting Council for Independent Colleges and Schools (ACICS) as an accreditor. The IBHE, as a matter of course, then reviewed all schools under its jurisdiction that were accredited by ACICS, which included NWSC, to determine the institutions' next steps to obtain accreditation through a different body in order to remain in compliance with the Rules. The IBHE learned after reviewing ACICS' website that NWSC, though IBHE-approved for associate- and baccalaureatelevel programs, was only listed on the ACICS site as accredited for one associate-level degree. As NWSC is aware, on June 9, 2016 the IBHE immediately contacted NWSC to inquire and NWSC responded and indicated that they were unaware of the requirement to receive accreditor approval before offering new degree programs. IBHE staff instructed NWSC, on a number of occasions, to remove references to the degrees from NWSC's website. NWSC informed the IBHE that they would submit these programs for accreditor approval as soon as possible.

As NWSC is aware, in February 2017, ACICS issued a show cause directive to NWSC to explain why ACICS should not withdraw its accreditation approval for providing bachelor's degree programs without the approval of ACICS. Previous to this show cause directive, NWSC communicated to the IBHE that NWSC was seeking another accreditation through the Higher Learning Commission ("HLC") and therefore, decided it would allow its accreditation to expire. The IBHE Deputy Director of Academic Affairs reviewed the planned accreditation timelines for HLC with NWSC, at the IBHE site visits on January 9, 2017 and May 26, 2017, and determined there was a strong possibility that there would be a gap in accreditation at the end of 2017. As NWSC is aware, the Rules do not permit any gap in accreditation. Subsequent to the IBHE site visits, in June, 2017, ACICS conducted its own site visit to NWSC that resulted in fifteen (15) findings of noncompliance. As a result of this site visit, the ACICS, on August 9, 2017, acted to withdraw NWSC's accreditation by suspension. NWSC subsequently appealed ACICS' decision but that appeal was denied on November 16, 2017. As a result, NWSC was without accreditation as of November 26, 2017. While your letter of February 9, 2018 states that NWSC's application for accreditation with Accrediting Commission of Career Schools and Colleges ("ACCSC") is under review, it is apparent that NWSC remains without accreditation at this time.

It must be noted that at numerous times during each of the aforementioned site visits, IBHE staff met with Dr. AliNiazee and his executive team to discuss the IBHE's concerns with NWSC's possible loss of accreditation, failure to maintain the conditions under which NWSC was authorized to grant degrees and NWSC's failure to offer degrees or instruction for a continuous 12-month period in accordance with the Rules. In addition to the numerous site visits, the IBHE staff has had numerous telephonic and electronic mail correspondences with Dr. AliNiazee and his executive team to address and possibly resolve the issues stated in the Notice.

Finally, this letter will confirm that the hearing on this matter has been rescheduled to March 6, 2018. The time and location will be provided to you immediately upon confirmation of the location for the hearing.

Sincerely,

Dr. Bowman

Executive Director

It is useful to have the names and positions of these staff members. In addition, would you please let me know what the status with your institution is of the following?

- Shazia Ilyas
- Claire Westenhaver-Loretz
- John Nichols

Thank you once again.

Regards,

Dan

Daniel Cullen, Ph.D.

Deputy Director for Academic Affairs

Illinois Board of Higher Education

From: Dr. M.T. AliNiazee [mailto:president@nwsc.edu]

Sent: Monday, August 28, 2017 5:32 PM

To: Cullen, Daniel < Cullen@ibhe.org>; Bernoteit, Stephanie < Bernoteit@ibhe.org>

Cc: kareem.m.irfan@gmail.com

Subject: [GRAYMAIL] Administrative Changes at Northwest Suburban College

August 28, 2017

Dear Dr. Cullen:

I hope you are doing well.

I am writing this letter to keep you informed of the administrative changes happening at Northwest Suburban College. In view of the need to improve our administrative structure, we have hired two new vice presidents. Mr. Kareem Irfan, J.D has been hired as our new Executive Vice President in charge of improving all executive processes including working with all authorizing, regulatory and accreditation bodies for accurate and smooth information transfer and to make sure that the administrative efficiency is enhanced. Mr. Irfan brings in many years of administrative experience as a CEO of multiple companies and service on the boards of educational institutions. He will essentially serve as the chief executive at the college. Mr. Mohammed Faheem has been hired as the vice president in charge of operations and day-to-day activities including admission and financial aid. Along with Dr. Maksood Akbar, Provost and chief academic officer, these individuals will provide administrative strength for the institution.

Mr. Edgar Montalvo, MBA has been hired as the Chief Financial Officer, who is in charge of our financial office. In addition, Dr. M. A. Siddiqi, a former professor and Head of the English Department at Eastern Illinois University will take over as the Dean of Academic and Student Affairs. He has nearly 30 years of experience in academia. We have made a major overhaul of our administration to improve the shortcomings identified by you and the accreditation bodies and to enhance our image as a great academic institution.

We are very concerned about the adverse action of ACICS, which we believe was ill founded and partly based on complaints from disgruntled former employees. We have appealed the decision and hope to resolve the issue. We are also in the processes of seeking accreditation with other Dept. of Education recognized bodies.

Message

In summary, I hope to gain your trust and to work with you in the future development of the institution. Please contact me or Executive Vice President Mr. Kareem Irfan if you have any further questions. I understand Mr. Irfan has already established contact with you and promised to remain in regular touch.

Best regards,

Dr. M.T. AliNiazee

President

Northwest Suburban College

5999 S. New Wilke Road, Bldg 500

Rolling Meadows, IL 60008

847.290.6425 x105

www.nwsc.edu



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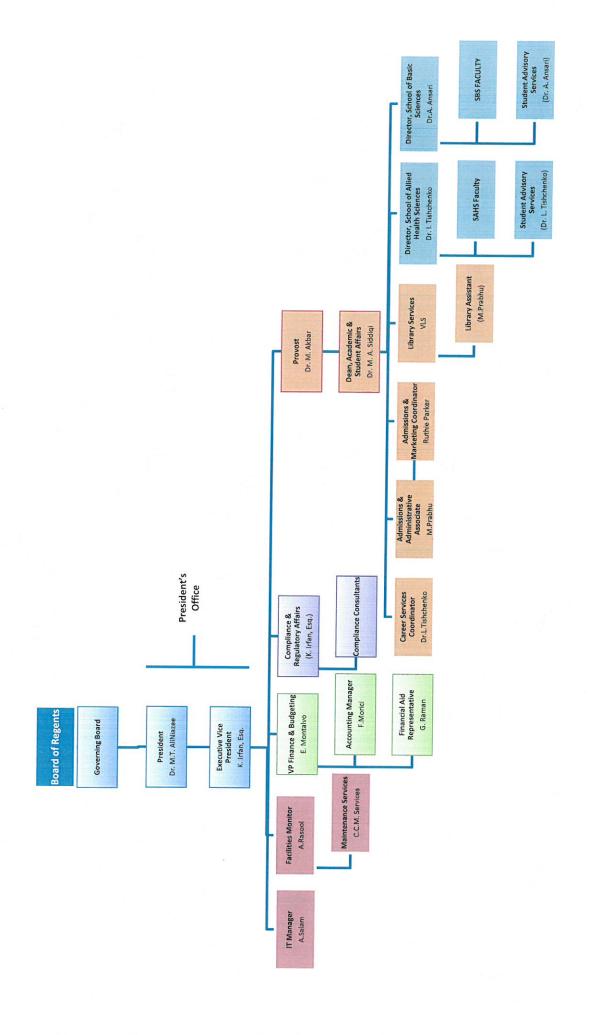
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Northwest Suburban College Organization Chart

Resp. 4



<u>1030.10</u>

TITLE 23: EDUCATION AND CULTURAL RESOURCES SUBTITLE A: EDUCATION CHAPTER II: BOARD OF HIGHER EDUCATION

PART 1030 PROGRAM REVIEW (PRIVATE COLLEGES AND UNIVERSITIES)

Institutions Required to Receive Approval
Definitions
Institutional Approval
Institutional Approval under the 1945 Act Only
Institutional Authorization under the 1961 Act Only
Degree Authorization under the 1961 Act
Maintenance of Approval under the 1945 Act
Maintenance of Authorization to Operate and/or Grant Certificates and Degrees
under the 1961 Act
Academic Application Processing Fees

1030.ILLUSTRATION A Map of Regions

AUTHORITY: Implementing and authorized by Section 9.05 of the Board of Higher Education Act [110 ILCS 205/9.05], Sections 14.5 and 14.10 of the Private College Act [110 ILCS 1005/14.5 and 14.10] and Sections 10.5 and 10.10 of the Academic Degree Act [110 ILCS 1010/10.5 and 10.10].

SOURCE: Amended and effective August 9, 1977; emergency rules adopted at 3 Ill. Reg. 26, p. 297, effective June 13, 1979, for a maximum of 150 days; adopted at 3 Ill. Reg. 38, p. 222, effective September 22, 1979; amended at 4 Ill. Reg. 48, p. 200, effective November 19, 1980; codified at 8 Ill. Reg. 1454; amended at 33 Ill. Reg. 49, effective December 23, 2008; emergency amendment at 33 Ill. Reg. 6099, effective April 9, 2009, for a maximum of 150 days; amended at 33 Ill. Reg. 12397, effective August 21, 2009; amended at 36 Ill. Reg. 6525, effective April 11, 2012; amended at 42 Ill. Reg. 66, effective December 19, 2017.

Section 1030.10 Institutions Required to Receive Approval

- a) Institutions Required to Receive Approval under the 1945 Act and this Part
 - 1) Any private or public person, group of persons, partnership or corporation that is or contemplates offering degrees or credit bearing instruction in Illinois above the high school level, either
 - A) in residence or correspondence; or

- B) in the case of an institution offering online instruction, maintaining a physical facility in Illinois, providing instruction for students at a physical location, or physically providing core academic support services in Illinois, including but not limited to admission, evaluation, assessment, registration, financial aid, academic scheduling, and faculty hiring and support.
- 2) After April 10, 2012, institutions described in subsection (a)(1) shall be limited to:
 - A) Institutions that were not established and offering degrees in Illinois prior to July 17, 1945; or
 - B) Institutions that result from a merger of other institutions, whether or not the merged institutions were in existence prior to July 17, 1945; or
 - C) Institutions currently authorized or currently recognized by the Board that offer degrees or instruction in a new geographic location, whether or not the institution was in existence prior to July 17, 1945; or
 - D) Institutions that have terminated operation and subsequently wish to resume operations as degree granting institutions, whether or not the former institution was in existence prior to July 17, 1945.
- b) Institutions Required to Receive Approval under the 1961 Act and this Part
 - 1) Any private or public person, group of persons, partnership or corporation that is or contemplates offering degrees or credit bearing instruction in Illinois above the high school level, either
 - A) in residence or correspondence; or
 - B) in the case of an institution offering online instruction, maintaining a physical facility in Illinois, providing instruction for students at a physical location, or physically providing, out of an institutionally owned, operated or rented facility, core academic support services in Illinois, including but not limited to admission, evaluation, assessment, registration, financial aid, academic scheduling, and faculty hiring and support.

- 2) The institutions described in subsection (b)(1) shall not be an Illinois public tax supported higher education institution, a labor union training program or a business trade or other corporate in-service training program.
- 3) After April 10, 2012, institutions described in subsection (b)(1) shall be limited to:
 - A) Institutions that were not operating or authorized to operate in Illinois on August 14, 1961; or
 - B) Institutions that result from a merger of other institutions, whether or not the merged institutions were authorized to operate on August 14, 1961; or
 - C) Institutions currently authorized or currently recognized by the Board that offer degrees or instruction in a new geographic location, whether or not the institution was authorized to operate on August 14, 1961; or
 - D) Institutions that have terminated operation and subsequently wish to resume operation as degree-granting institutions, whether or not the former institution was authorized to operate on August 14, 1961; or
 - E) Institutions seeking to offer dual credit courses to Illinois high school students pursuant to the Dual Credit Quality Act [110 ILCS 27].
- c) Exemption from Approval Requirements
 - Institutions offering degree programs at the University Center of Lake County and the Quad-Cities Graduate Center shall not be required to apply for Board approval when offering degree programs authorized for their home campus. For these institutions, center approval is required and the center shall be treated as part of the institution's home campus, provided the center has notified the Board of its approval of the new degree program.
 - 2) Institutions with Limited Physical Presence in Illinois
 Any public or private person, group of persons, partnership or corporation
 that is located outside of the State of Illinois that is or contemplates
 offering instruction in Illinois above the high school level is not required
 under either the 1945 Act or the 1961 Act to obtain a Certificate of

Approval or operating or degree authorization if the institution has a limited physical presence in the State. No such institution shall be considered to have limited physical presence for any geographic location and program in Illinois unless it has received a written finding from the Board that it has such a limited physical presence. In determining whether an institution has a limited physical presence, the Board shall require the following:

- A) Evidence of authorization to operate in at least one other state; and
- B) Evidence of accreditation by a body recognized by the U.S.

 Department of Education and/or the Council for Higher Education

 Accreditation; and
- C) Evidence that the institution does not offer degrees or credit bearing coursework from a physical location owned, operated or rented by the institution in Illinois, or does not provide instruction for students at a physical location owned, operated or rented by the institution in Illinois; and
- D) Evidence that the institution does not maintain a physical facility in Illinois or does not physically provide out of an institutionally owned, operated or rented facility core academic support services in Illinois, including but not limited to admissions, evaluation, assessment, registration, financial aid, academic scheduling, and faculty hiring and support in the State of Illinois.
- 3) Institutions participating in the State Authorization Reciprocity Agreement (SARA) that are determined by the Board to have limited physical presence do not need to apply for exemption.
- 4) Approved institutions under the jurisdiction of the 1945 or 1961 Acts offering degree programs through mediated instruction do not require additional Board approval.
- 5) Additional Board approval is not required for Board approved institutions offering programs:
 - A) On federal military bases exclusively to base personnel and their family members;

- B) At clinical or practice sites that are utilized as a part of Board approved degree programs;
- C) Offering dual credit courses to high school students in high schools; or
- D) Offering courses inside public correctional facilities.

(Source: Amended at 42 Ill. Reg. 66, effective December 19, 2017)

Section 1030.20 Definitions

Unless otherwise stated, all definitions apply to all terms used in this Part in conjunction with both the 1945 Act and the 1961 Act.

"The 1945 Act" means the Private College Act [110 ILCS 1005].

"The 1961 Act" means the Academic Degree Act [110 ILCS 1010].

"Ability to benefit" means a standard for admission by which a student who does not possess a high school diploma or GED has demonstrated that he or she can profit materially or personally from a certain course of study through passage of an ability to benefit test or alternative pathways that have been approved by the U.S. Department of Education and administered in compliance with U.S. Department of Education guidelines related to ability to benefit policies and procedures outlined in federal financial aid regulations.

"Authorization to Grant Certificates or Degrees" means the letter from the Board giving an institution authorization to grant specific certificates and degrees under the 1961 Act.

"Authorization to Operate" means the letter from the Board authorizing an institution to operate under the 1961 Act.

"Board" means the Board of Higher Education. In those cases in which the term is used to refer to prior approval or lack of prior approval for either an institution or a certificate or degree program, the term "Board" shall mean either the Board of Higher Education or one of the two previous administrative agencies that administered higher education in Illinois (the Board of Education or the Superintendent of Public Instruction), as appropriate.

"Certificate of Approval" means the letter from the Board giving an institution approval to operate under the 1945 Act.

"Certificate or degree program" means a formal award that is included in an institution's catalog and completion of which is noted on students' official transcript certifying the satisfactory completion of undergraduate, post-baccalaureate or graduate organized program of study at a Board approved institution.

"Certificate program" means a formal award offered by a degree-granting institution that is included in an institutional catalog and on students' official transcripts certifying the satisfactory completion of undergraduate, post-baccalaureate or graduate coursework at a Board approved institution.

"Change request" means a written proposal to modify an approved certificate or degree program. A modification is a change to any of the following: certificate offered; degrees offered; certificate or degree title or designation; Classification of Instruction Programs code (CIP code); program status; and the admission, retention or graduation requirements of approved programs.

"Credit hour" means an amount of work represented in intended learning outcomes and verified by evidence of student achievement that is an institutionally established equivalency that reasonably approximates not less than:

One hour of classroom or direct faculty instruction and a minimum of two hours of out-of-class student work each week for approximately 15 weeks for one semester or trimester hour of credit, or 10 to 12 weeks for one quarter hour of credit, or the equivalent amount of work over a different period of time; or

Documented student learning outcomes and evidence of student achievement resulting from a program provided through an alternative delivery method that demonstrates equivalency to those competencies achieved through traditional classroom delivery; or

At least an equivalent amount of student work as required to achieve intended learning outcomes or competencies as verified by evidence of student achievement for other academic activities as established by the institution, including prior learning assessment, laboratory work,

internships, practica, studio work and other academic work leading to the award of each credit hour.

"Degree" means any designation, appellation, series of letters or words, or other symbol that signifies or purports to signify that the recipient has satisfactorily completed an organized academic program of study beyond the secondary school level. For the purposes of this Part, an "organized academic program of study beyond the secondary school level" shall be defined as:

Any academic program, regardless of duration, that offers any designation, appellation, series of letters or words or other symbol known as or labeled as an associate degree, a bachelor's degree, a master's degree, a doctor's degree, a professional degree or a certificate of advanced study; or

Any academic postsecondary program, except for a program that is devoted entirely to religion or theology, or a program offered by any institution operating under the authority of the Private Business and Vocational Schools Act [105 ILCS 426].

"Degree program" means the standard required course of study, or its equivalent, leading to a degree.

"Dual credit" means an instructional arrangement in which an academically qualified student currently enrolled in high school enrolls in a college-level course and, upon successful course completion, concurrently earns both college credit and high school credit.

"Faculty" means any individual or group of individuals who are qualified by education and experience to give expert instruction and evaluation in their specialties, to supervise curricular experiences, and to evaluate learning for credit.

"General education" provides students with a broad foundation of study upon which to build an undergraduate education.

"Home campus" is also known as "in-region". Both "home campus" and "in-region" are defined as the approval region within which an institution's original operating authority was granted.

"Illinois not-for-profit institution" means an institution described in Section 1030.10(a) and (b) that is not otherwise exempted in Section 1030.10(c) and

meets the following criteria:

Private corporation, limited liability company, or other entity that is initially incorporated or organized in this State, if required by law; and

Maintains a place of business within the State; and

Holds a current certificate of good standing from the Secretary of State, if required by law to file with the State; and

Can demonstrate tax-exempt status; and

Conducts business for the benefit of the general public without shareholders and without a profit motive.

"Illinois proprietary institution" means an institution described in Section 1030.10(a) and (b) that is not otherwise exempted in Section 1030.10(c) and meets the following criteria:

Private corporation, limited liability company, or other entity that is initially incorporated or organized in this State, if required by law; and

Maintains a place of business within the State; and

Holds a current certificate of good standing from the Secretary of State, if required by law to file with the State; and

Is investor-owned and/or organized for profit.

Illinois proprietary institutions do not include public institutions authorized under the domestic laws of this State, private not-for-profit institutions permitted to be exempt from taxation under section 501(c)(3) of the United States Internal Revenue Code (26 USC 501(c)(3)), or religious institutions that have not applied for recognition of tax-exempt status but have filed as a not-for-profit entity with the Illinois Secretary of State.

"Institutional change" means a written notification of a change at an approved institution. These changes may include a change in ownership, address, institution name, leadership or status.

"Institution size" is determined by applying the formula for the calculation of FTE

students (using fall student headcounts) developed by the Integrated Postsecondary Education Data System (IPEDS) to the data reported by the institution to IPEDS, which is the U.S. Department of Education postsecondary data collection program.

"Mediated instruction" means, for the purposes of this Part, the delivery of instruction at a distance facilitated by technology, such as via teleconferencing, video-conferencing, or internet.

"New certificate or degree program" means one or more of the following:

A certificate or degree program offered at a different educational level from a program already approved at a given institution.

A certificate or degree program in a different six-digit CIP (Classification of Instructional Programs taxonomy developed by the National Center for Educational Statistics and used in the Integrated Postsecondary Education Data System) code from that already authorized.

A new professional or specialist degree or certificate.

"New geographic location" means an additional out-of-region instructional site at which 50 percent or more of a Board authorized certificate or degree program is offered. Institutions offering less than 50 percent of credit hours for a program that has either been authorized by the Board for delivery in the institution's home region or does not require Board authorization as a result of the exemption for institutions that have been in existence since prior to the 1961 Act as noted in Section 1030.10 does not require additional approval if the institution is authorized in that region. Any program offered in an initial operating region or a new region for which there is no current Board authorization must receive certificate or degree approval for the program before the 50 percent new geographic location definition applies for additional out-of-region locations.

"Notice of intent" or "NOI" means the filing of intent for a new program or unit by the institution that is seeking operating authority or certificate or degree granting authority, as provided in Sections 1030.30(b) and 1030.60(b). Notices of intent shall be publicly posted on the Board's website for no less than 30 days prior to any Board action on the application and shall remain active for one year after the public posting period has expired.

"Out-of-state institution" means an institution described in Section 1030.10(a) or

(b) that is not otherwise exempted in Section 1030.10(c) and meets one of the following:

Public institution authorized under domestic laws other than the laws of this State; or

Private corporation, limited liability company, or other entity that is initially incorporated or organized under domestic laws other than the laws of this State, if required, and initially operated outside the State; or

Not-for-profit corporation, limited liability company, or other entity that maintains its primary place of business or home office outside this State; or

Any branch campus, subsidiary or other such affiliate of an out-of-state or international educational institution.

"PBVS Act" means the Private Business and Vocational Schools Act of 2012 [105 ILCS 426].

"Region" refers to a geographic area within which an institution may operate a unit of instruction and is not limited to the site within the region where the institution initially applied. A region consists of one or more coterminous community college districts. The community college districts are also property taxing districts established as provided in 110 ILCS 805/Art. III. The ten regions, described by community college district and community college district numbers, are as follows (see also Illustration A):

"North Suburban Region (1)" consists of the Lake County (532), Oakton (535), and William R. Harper (512) community college districts;

"Fox Valley Region (2)" consists of the Elgin (509), Kishwaukee (523), McHenry (528), Rock Valley (511), and Waubonsee (516) community college districts;

"West Suburban Region (3)" consists of the DuPage (502), Morton (527), and Triton (504) community college districts;

"Western Region (4)" consists of the Black Hawk (503), Carl Sandburg (518), Highland (519), John Wood (539), Sauk Valley (506), and Spoon River (534) community college districts;

college districts;

"Central Region (5)" consists of the Heartland (540), Illinois Central District (514), Illinois Valley (513), and Lincoln Land (526) community

"South Metro Region (6)" consists of the Joliet (525), Kankakee (520), Moraine Valley (524), Prairie State (515), and South Suburban (510) community college districts;

"Prairie Region (7)" consists of the Danville (507), Lake Land (517), Parkland (505), and Richland (537) community college districts;

"Southwestern Region (8)" consists of the Illinois Eastern (529), Kaskaskia (501), Lewis and Clark (536), and Southwestern Illinois (522) community college districts;

"Southern Region (9)" consists of the John A. Logan (530), Rend Lake (521), Shawnee (531), and Southeastern (533) community college districts; and

"Chicago Region (10)" consists of the City Colleges of Chicago (508) community college district.

"State Authorization Reciprocity Agreement" or "SARA" means the voluntary program that implements reciprocity agreements amongst states, institutions and the National Council for SARA for interstate offering of postsecondary distance education courses and programs, pursuant to the Higher Education Distance Learning Act [110 ILCS 145].

"Terminal degree" means the highest level of college degree available in a particular field.

"Upper-division instruction" means course content and teaching appropriate for junior- and senior-year students in a baccalaureate program or other students with expertise in the subject.

(Source: Amended at 42 III. Reg. 66, effective December 19, 2017)

Section 1030.30 Institutional Approval

The following general rules apply to institutions seeking a Certificate of Approval under the 1945 Act and an Authorization to Operate under the 1961 Act. Section 1030.40 identifies exceptions to these rules for those institutions covered by only the 1945 Act. Section 1030.50 identifies exceptions to the general rules for the institutions covered by only the 1961 Act.

- a) Criteria for Evaluation of the Application for a Certificate of Approval and/or Authorization to Operate

 The following criteria are designed to measure the appropriateness of the stated educational objectives to the name and certificate or degree programs that require approval of a given institution and the extent to which suitable and proper processes have been developed for meeting those objectives:
 - 1) For institutions requiring approval, the objectives for the institution and its certificate and degree programs that require approval must be consistent with what the institutional name and program titles imply.
 - A) The term "university" shall only be used in the name of an institution of higher education when the institutional structure includes two or more distinct colleges (e.g., College of Business, College of Education, and College of Liberal Arts and Sciences) providing instruction at the baccalaureate and graduate levels, and is involved in public service activities, scholarship and research.
 - B) The term "college" shall only be used to refer to an institution providing instruction at the postsecondary level.
 - C) Names of certificate and degree programs that require approval shall adhere to the Classification of Instructional Programs (CIP) developed by the National Center for Educational Statistics.
 - 2) During review for operating authority, Board staff will consider the following:
 - A) Alleged fraudulent conduct on the part of any person operating the institution or of any person, acting within the scope of his/her employment by the institution, on account of which any student ever enrolled in the institution has been injured or has suffered financial loss.

- B) Loss, suspension, probation or similar adverse action taken by an accrediting body with which the institution is or was affiliated.
- C) Actions of federal or state regulatory agencies or Offices of Attorneys General, Offices of Inspectors General, or similar bodies that affect an institution's status with those bodies.
- D) Compliance with the requirements outlined under the PBVS Act, if applicable.
- 3) The caliber and content of each course or program of instruction, training or study shall be reasonable and adequate for achieving the stated objectives for which the course or program is offered. An undergraduate curriculum shall include general education in alignment with the degree level and objectives.
 - A) Approved program admission policies must include, at a minimum, the following:
 - i) Undergraduate degrees must require a high school diploma or its equivalency, or passage of an ability to benefit test or alternative pathway that has been approved pursuant to U.S. Department of Education regulations (see 34 CFR 668.145). Home school students who have obtained a diploma or similar credential under applicable state law are considered to have met this equivalency requirement. Students who do not meet such a standard may be admitted provisionally but may only take non-credit bearing coursework until the student passes an ability to benefit test.
 - ii) Graduate degrees must require at least a baccalaureate degree from an accrediting authority recognized by the U.S. Department of Education or the Council for Higher Education Accreditation or degree from another country evaluated for U.S. equivalency, with the exception of degrees for professional practice whose professional standards do not require baccalaureate degrees for entry or for dual degree programs that can demonstrate equivalency of student outcomes at both the undergraduate and graduate levels. For purposes of dual degree programs that allow

individuals to complete a bachelor's degree and either a graduate or professional degree within the same program, a student is considered an undergraduate student for at least the first three years of that program.

- B) Institutions must show the capacity to develop, deliver, and support academic programs. Procedures and policies that will assure the effective design, conduct and evaluation of the program under the academic control of the institution must be developed. Assessment plans must demonstrate that the institution has identified clear and appropriate program and student learning goals and must have defined appropriate outcomes. Appropriate data must be collected and may be requested by the Board to show the level of student learning that has occurred as a result of participation in the institution's programs of study.
- C) Provision must be made for guidance and counseling of students, evaluations of student performance, continuous monitoring of progress of students toward their certificate and/or degree objectives, and appropriate academic record keeping.
- D) IBHE staff approval is required for certificates tied to an approved degree program. Board approval is needed for the creation of a certificate program in a field or at a level in which there is not a previously approved degree program.
- E) Programs must meet the following requirements; variations from these standards require justification:
 - i) Associate degree requires at least 60 semester credit hours or 90 quarter credit hours.
 - ii) Baccalaureate degree requires at least 120 semester credit hours or 180 quarter credit hours and at least 40 semester credit hours (60 quarter credit hours) in upper-division courses.
 - iii) Master's degree requires at least 30 semester credit hours or 45 quarter credit hours of appropriate post-baccalaureate coursework.

- iv) Doctor's degree Professional Practice requires completion of a program providing the knowledge and skills for the recognition, credential or license required for professional practice; at least 60 semester hours of postsecondary credit required for admission to the program; and a total of at least six academic years of college work to complete the degree program, including prior required postsecondary work plus the length of the professional program itself.
- Doctor's degree Research and Scholarship requires the v) completion of an organized program of study beyond the master's level. The program shall demonstrate full understanding of the level and range of doctoral scholarship; the function of a dissertation and its defense based on original research, or the planning and execution of an original project demonstrating substantial artistic or scholarly achievement; the nature of comprehensive examination; and other standards commonly held for these degrees; at least 2 full time years of advanced academic coursework beyond the master's degree; and an independent performance of basic or applied research at the level of the professional scholar, typically a dissertation, or to perform independently the work of a profession that involves the highest levels of knowledge and expertise.
- vi) Certificate program requirements must be consistent with level and stated program objectives.
- F) Success in student progression and graduation across all existing approved programs, and success rates in programs preparing students for certification and licensure, shall be consistent with expectations in higher education and the appropriate related field of study. At a minimum, the Board shall consider the following factors, based on results for similar institutions:
 - Graduation rates, certificate and degree completion rates, retention rates, and pass rates for licensure and certification aligned with thresholds set by State or national regulatory bodies.

- ii) Success rate, which shall be, at a minimum, higher than that of the lowest quartile of these measures for similar Illinois institutions defined as open versus competitive enrollment institutions and primarily associate versus primarily baccalaureate granting institutions. Exceptions may be made to the lowest quartile if an institution is above the national average for these measures using the same comparison categories of institutions.
- G) Additional student success measures shall be considered in the review of applications for authorization. The Board shall establish minimum rates of success based on results for similar institutions or thresholds set by State or federal regulatory bodies.
 - i) At a minimum these data shall include student loan default rates, student indebtedness rates, job placement rates, student learning measures and other success indicators.
 - ii) Institutions that participate in Federal Student Loan programs shall have 3-year Official Cohort Default rates no higher than 25 percent. Institutions with Federal Financial Responsibility Composite Scores shall have a score that is no lower than 1.0. Institutions that fail to meet these thresholds may be restricted from implementing new certificate or degree programs.
 - iii) The success rate shall be, at a minimum, higher than that of the lowest quartile of these measures for similar Illinois institutions defined as open versus competitive enrollment institutions and primarily associate versus primarily baccalaureate granting institutions. Exceptions may be made to the lowest quartile if an institution is above the national average for these measures using the same comparison categories of institutions.
- H) Requirements for Technologically Mediated Instruction Offered at a Distance. In addition to meeting other requirements in this Part, programs offered through electronically mediated distance learning must, at a minimum, meet the following requirements:

- i) The institution assures adequacy of technical and physical plant facilities, including appropriate staffing and technical assistance, to support its electronically offered programs.
- ii) The institution provides students, faculty and staff with effective technical support and training for each educational technology hardware, software and delivery system required in a program. The institution provides adequate technical support to ensure students are able to complete coursework and make steady progress in their programs.
- iii) Appropriate measures for security of systems and adequacy of support are maintained. The selection of technologies is based on appropriateness for the students, faculty and curriculum.
- iv) Faculty are full participants in decisions regarding curricula and program oversight.
- v) Demonstration of student learning and program outcomes are appropriate to the field and degree level and consistent regardless of program delivery method.
- vi) Appropriate admission processes, policies and assessments are used to ensure that students are capable of succeeding in an on-line learning environment. Students are adequately informed of the nature and expectations of online learning.
- vii) Assessments of student learning, especially exams, take place in circumstances that include student identification and assurance of the integrity of student work.
- viii) Assessment of electronically offered programs by the institution occurs in the context of the regular evaluation of all academic programs.
- 4) The institution shall have adequate and suitable space, equipment and instructional materials to support institutional programs.

- A) The institution shall provide students, faculty and staff with appropriate library resources and support consistent with the degree type and level offered at the institution.
- B) Library staff shall possess the necessary qualifications to support the needs of the programs.
- The education, experience and other qualifications of faculty, staff and instructors shall reasonably ensure that the students will receive education consistent with the objectives of the course or program of study.
 - A) At a minimum, faculty shall have a degree from an institution accredited by a U.S. Department of Education and/or Council for Higher Education Accreditation recognized accrediting body or a degree from another country evaluated for U.S. equivalency in the discipline they will teach or for which they will develop curricula at least one level above that of the courses being taught or developed.
 - Faculty providing undergraduate general education coursework shall possess, at a minimum, a master's degree with 18 graduate hours appropriate to the academic field or discipline in which they are teaching.
 - ii) Faculty engaged in providing technical and career coursework at the associate degree level shall possess, at a minimum, at least 2,000 hours of work experience and the appropriate recognized credential, depending on the specific field.
 - iii) Faculty teaching in a baccalaureate degree program shall have, at a minimum, a master's in the field of instruction.
 - iv) Faculty teaching in a graduate program shall have a doctorate or terminal degree in the field of instruction.
 - v) Exceptions may be made for professional experience, equivalent training and other qualifications; however, these will be the exceptions and not the rule in meeting faculty qualification requirements. These exceptions for faculty may be reviewed by the Board staff.

- B) Faculty to student ratios and full time faculty to part time faculty ratios shall be factors in determining appropriate provision of qualified faculty. Institutions shall have policies in place that serve to ensure equivalency of instruction and program delivery across faculty members, including methods of measuring equivalency of student learning outcomes across faculty. The Board shall establish minimum rates of success based on data for similar institutions. The ratios shall be, at a minimum, higher than those of the lowest quartile of these measures for similar Illinois institutions defined as open versus competitive enrollment institutions and primarily associate versus primarily baccalaureate granting institutions. Exceptions may be made to the lowest quartile if an institution is above the national average for these measures using the same comparison categories of institutions.
- C) Support personnel, including but not limited to counselors, administrators, clinical supervisors, and technical staff, that are directly assigned to the unit of instruction have the educational background and experience necessary to carry out their assigned responsibilities.

6) Support Services

- A) Facilities, equipment and instructional resources (e.g., laboratory supplies and equipment, instructional materials, computational equipment) necessary to support high quality academic work in the unit of instruction, research or public service are available and maintained.
- B) Clinical sites necessary to meet the objectives of the unit of instruction, research or public service.
- C) Library holdings and acquisitions, owned or contracted for by the institution, that are necessary to support high quality instruction and scholarship in the unit of instruction, research and public service, are conveniently available and accessible, and can be maintained.

7) Program Information

- A) The institution shall provide to the public upon request a catalog, either in print or electronically, with the information listed in this subsection (a). This information shall be provided in print and on the institution's website without requiring the student to provide contact or other personal information in order to access the information. The catalog or brochure shall contain the following information:
 - i) Descriptions of the degree programs offered, program objectives, length of program and institutional calendars with degree program start and end dates;
 - ii) Schedule of tuition, fees and all other charges and expenses necessary for completion of the course of study, and cancellation and refund policies;
 - iii) A statement regarding the transferability of college credits, including the fact that the decision to accept transfer credits is currently made by receiving institutions;
 - iv) A statement as to how the institution will advise students on the nature of the transfer process, including the importance of consulting with institutions to which the student may seek to transfer;
 - v) Evidence of articulation arrangements with institutional counterparts, when these arrangements exist;
 - vi) A statement of the institution's most recent graduation rates and the numbers of graduates and enrollments as provided by the institution to the Integrated Postsecondary Education Data System (IPEDS). There is no exception if the institution does not report data to IPEDS;
 - vii) A statement of the institution's current accreditation status with a U.S. Department of Education and/or Council for Higher Education Accreditation recognized accrediting body. If no such accreditation exists, the institution must prominently state this in its advertising and published materials; and

- viii) Other material facts concerning the institution and the program or course of instruction as are likely to affect the decision of the student to enroll, together with any other information specified by the Board and defined in this Part.
- B) The information listed in subsection (a)(7)(A) shall be available to prospective students prior to enrollment.
- 8) Upon satisfactory completion of the degree program, the student shall be awarded the appropriate degree by the institution, indicating that a specifically approved course of instruction or study has been satisfactorily completed by the student.
- 9) Adequate records shall be maintained by the institution to show attendance, progress or grades, and consistent standards should be enforced relating to attendance, progress and performance. Institutions must provide adequate security measures to protect student data and records and must comply with all State and federal laws relevant to protection of individual privacy and preservation of records.
- The institution shall be maintained and operated in compliance with all pertinent local, State and national ordinances and laws.
- The institution should be financially stable and capable of assuring the revenues needed for meeting stated objectives and fulfilling commitments to students.
- 12) Neither the institution nor its agents should engage in advertising, recruiting sales, collection, credit or other practices of any type that are false, deceptive, misleading or unfair.
- The institution should have a fair and equitable cancellation and refund policy. This policy shall apply equally to all students regardless of whether the student receives federal or State financial aid.
- The faculty, staff and instructors of the institution shall be of good professional reputation and character.
- 15) If the institution requires the student to sign an enrollment agreement or a similar agreement, the agreement shall provide consumer information

including, but not limited to: an explanation of all criteria and requirements for retention, progress towards program completion, and graduation of the student; the institution's tuition, cancellation and refund policies; and a statement of the purpose and amount of any fees assessed.

- A) No institution shall enter into any enrollment agreement in which the student waives the right to assert against the school or any assignee any claim or defense he or she may have against the school arising under the agreement.
- B) Although the school may use an enrollment agreement that sets forth the total cost of the program, no school may have a tuition policy or enrollment agreement that charges a student for multiple periods of enrollment prior to completion of the single semester, quarter, term or other period of enrollment.
- Any institution applying for a Certificate of Approval or authorization to operate in the State of Illinois must specify its accreditation status. New institutions without accreditation from an accrediting authority recognized by the U.S. Department of Education or the Council for Higher Education Accreditation shall provide a clearly defined plan to move from candidate to affiliate status. The plan should include the name of the accrediting organization, the basic outline of the accreditation process, and the projected time line for obtaining affiliate status within five years after the date of Board approval, unless the Board waives the original time line because it is found to be an unrealistic expectation. Appropriate steps shall be taken to assure that programmatic accreditation needed for licensure or entry into a profession as specified in the objectives of the unit of instruction will be sought in a reasonable amount of time and will be maintained throughout the life of the program.
- b) Procedures for Obtaining a Certificate of Approval and/or Authorization to Operate
 - Following is a description of the steps in the approval process:
 - 1) Orientation
 The agenda will include a discussion of criteria to be met by the institution and procedures used in applying for a Certificate of Approval and/or Authorization to Operate.

- 2) Notice of Intent (NOI)

 The Chief Executive Officer of the institution seeking a Certificate of Approval and/or Authorization to Operate a degree-granting postsecondary institution in the State of Illinois should make this intention known by filing a Notice of Intent with the Board. Notices of Intent shall be publicly posted on the Board's website for no less than 30 days before Board action on the application and are active for one year.
- 3) Submission of Application and Supporting Documentation Following the submission of a Notice of Intent, the institutional representatives shall complete the application supplied by the Board. The application requests information and supporting evidence to demonstrate that the institution meets the criteria established. This information request includes a signed cover letter and audited financial statements.
- 4) Staff Analysis
 Following the receipt of the formal application and accompanying documentation, staff will review and analyze all materials.
- 5) Site Visit
 - A) Following completion of documentation and staff analysis of the application, a site visit may be arranged in order to verify and supplement the information provided about the proposed institution. Site visits may be scheduled if:
 - i) the Board is not familiar with the physical facilities;
 - ii) the institution asks for a site visit;
 - iii) questions have been raised about the veracity of the application; or
 - iv) for other reasons the proposed institution/program does not lend itself to an in-office analysis.
 - B) The site visit may include interviews with prospective administrators, students, faculty and/or board members and observations of facilities, record systems, financial data and/or curricular resources.

6) Outside Consultants

The Executive Director of the Board, at his or her discretion, may utilize the services of outside consultants to assist the staff in the verification and/or evaluation of the documentation submitted or obtained through the site visit.

7) Staff Report

- A) Board staff will prepare an analysis of the findings and develop a recommendation to the Board regarding the institutional application. This recommendation will be shared with the applicant.
- B) The recommendation will be one of the following:
 - i) That the institution be issued a Certificate of Approval and/or Authorization to Operate, subject to annual reporting and the implementation and maintenance of the conditions under which approval/authorization has been granted; or
 - ii) That the institution be denied a Certificate of Approval and/or Authorization to Operate.

8) Staff Recommendations to the Board

The Executive Director of the Board will submit the staff recommendation to the Board for action at a regular meeting. The Chief Executive Officer of the applicant institution or a designee will be invited to attend the meeting and may be asked to respond to Board questions. In the event the staff recommendation is negative, the applicant shall be given an opportunity to respond in writing. This response shall be transmitted to the Board at the same time as the staff recommendation.

9) Board Action

Following the Board's decision to issue a Certificate of Approval and/or Authorization to Operate or to deny a Certificate of Approval and/or Authorization to Operate, a letter signifying the action will be sent from the Executive Director of the Board to the Chief Executive Officer of the institution. A letter of approval will serve as the official Certificate of Approval/Authorization to Operate for the institution in the State of Illinois.

c)

- Initial authorization to operate in Illinois for institutions new to the State shall be for five years. In the fifth year of operation, the Executive Director of the Board shall instruct staff to conduct a review. The Board may deny a continuation of the initial approval or offer a limited extension if the institution:
 - 1) Has failed to implement and maintain the conditions that were presented in its application and that formed the basis upon which authorizations were granted;
 - 2) Has failed to maintain sound fiscal status;
 - Has failed to achieve accreditation through a U.S. Department of Education and/or Council for Higher Education Accreditation recognized accrediting body for degree granting institutions during the initial five year period. Failure to achieve accreditation shall be grounds for immediate revocation of approval. Until accreditation is achieved, the institution shall clearly and appropriately state in all promotional materials and advertisements and on its webpage that it is not accredited; or
 - 4) Has failed to demonstrate success in student progression and graduation and success rates in programs preparing students for certification and licensure that are consistent with expectations in higher education and the appropriate related field of study. At a minimum, the Board shall consider the following factors, based on results for similar institutions:
 - Graduation rates, program completion rates, retention rates, and pass rates for licensure and certification aligned with thresholds set by State or national regulatory bodies.
 - ii) Success rate, which shall be, at a minimum, higher than that of the lowest quartile of these measures for similar Illinois institutions defined as open versus competitive enrollment institutions and primarily associate versus primarily baccalaureate granting institutions. Exceptions may be made to the lowest quartile if an institution is above the national average for these measures using the same comparison institutions.
 - iii) Additional student success measures shall be considered in the review of applications for authorization. The Board shall establish minimum rates of success based on results for similar institutions or thresholds set by State or federal regulatory bodies. At a

minimum, these data shall include student loan default rates, student indebtedness rates, job placement rates, student learning measures and other success indicators.

- iv) Institutions that participate in Federal Student Loan programs shall have 3-year Official Cohort Default rates no higher than 25 percent. Institutions with Federal Financial Responsibility Composite Scores shall have a score that is no lower than 1.0. Institutions that fail to meet these thresholds may be restricted from implementing new certificate and/or degree programs.
- d) Nothing in this Section shall be construed to prevent the Board from withdrawing Certification of Approval or Authorization to Operate at any time, including during the first five years of operation, if an institution has failed to implement and maintain the conditions that were presented in its applications and that form the basis upon which its certificate or authorization was granted.
- e) Publications and Information. Institutions shall be scrupulously ethical in all communication with the public and with prospective students. School publications, advertisements and statements shall be wholly accurate and in no way misleading. Violations of this subsection shall be grounds for immediate investigation of the institution pursuant to Section 1030.70 and, depending on the results of the investigation, may be grounds for revocation proceedings under Sections 1030.70 and 1030.80.
 - 1) An institution may state that it is approved or authorized to operate in the State of Illinois only after approval has been officially granted and received in writing from the Board and while authorization is maintained.
 - A) Institutions authorized by the Board may use the authorization in advertising and promotional material and on letterhead stationery only if using the following language: (name of school) is authorized for operation by the Illinois Board of Higher Education. The entire statement must be used with the same size font and font type of print.
 - B) Institutions authorized by the Board that have presence, advertise or offer instruction via Internet or other electronic telecommunication means must state or have a link on the first page (as registered with standard web/internet search engines) to the following statement that can be readily viewed by the consumer: (name of school) is authorized to operate as a

postsecondary educational institution by the Illinois Board of Higher Education. In the case of a website, within the required statement, the term "Illinois Board of Higher Education" must be a hyperlink to the Board's website at www.ibhe.org.

- 2) No statement shall be made that the institution or its courses of instruction have been accredited unless the accreditation is identified as that of an appropriate U.S. Department of Education and/or Council for Higher Education Accreditation recognized accrediting agency. An institution shall not advertise or state in any manner that it is "accredited" by the Board.
- No institution shall publish or otherwise communicate to prospective students, faculty, staff or the public misleading or erroneous information about the operating or degree-granting status of a given institution.
- 4) Recruitment and informational materials of an institution that has received only approval and/or authorization from the Board to operate shall indicate that the institution is not yet authorized to award degrees.
- No dollar amount shall be quoted in any advertisement as representative or indicative of the earning potential of graduates.
- 6) Institutions or representatives shall not use a photograph or other such illustration in public documents, sales literature or otherwise in such a manner as to convey a false impression as to size, importance or location of the institution or equipment and facilities associated with that institution.
- 7) Institutions or representatives shall not make deceptive statements concerning other institutional activities in attempting to enroll students.
- 8) No statement or representation shall be made that students will be guaranteed employment while enrolled in the institution or that employment will be guaranteed for students after graduation, nor shall any institution or representative misrepresent opportunities for employment upon completion of any course of study.
- 9) The Board, at any time, may require that an institution furnish proof to the Board of any of its advertising claims. If proof acceptable to the Board cannot be furnished, a retraction of the advertising claims, published in the

same manner as the claims themselves, must be published by the institution and continuation of that advertising shall constitute cause for revocation of the institution's Certificate of Approval and Authorization to Operate.

- 10) Student loans offered to students by the institution or those agents it recommends must clearly state whether the loans are federal student aid loans.
- 11) No statement shall be made by an institution or its representatives that the programs and/or courses or exams are transferable to another institution without current documentation by an authorized official of the receiving institution.
- Each Board authorized institution or institution receiving a Board degree authorization must provide in its catalog and print promotional materials and on its website the Board's mailing address and the Board's website link for reporting complaints. For the website information, there must be a hyperlink to the Board's website on the first page (as registered with standard web/internet search engines).
 - A) Institutions authorized by the Board, or an institution receiving a Board degree authorization, must provide in their catalogs and print promotional materials and on the first page of their websites the institution's procedure for complaint resolution. The web page providing information on the institution's complaint procedure must also have a hyperlink to the Board's website link for reporting complaints not resolved at the institution's level.
 - B) Institutions authorized by the Board must respond in writing within 10 business days after receiving a student's complaint from the Board. The Board shall review the response and determine if additional information is needed from the institution.

(Source: Amended at 42 III. Reg. 66, effective December 19, 2017)

Section 1030.40 Institutional Approval under the 1945 Act Only

The following rules apply to institutions requiring approval under the 1945 Act only:

a) All rules, criteria, and procedures defined in Section 1030.30 shall apply.

- SUBTITLE A
- b) Student housing owned, maintained, or approved by the institution should be appropriate, safe, adequate and operated in compliance with pertinent laws.
- c) Such institutions are exempt from receiving further approval for additional degree programs under Section 1030.60.
- d) Conditions governing continued approval of such institutions are defined in Section 1030.70.

Section 1030.50 Institutional Authorization under the 1961 Act Only

The following rules apply to institutions requiring authorization under the 1961 Act only:

- a) All rules, criteria, and procedures defined in Section 1030.30 shall apply.
- b) Such institutions are required to receive further approval for each new degree program under Section 1030.60.
- c) Conditions governing continued authorization of such institutions are defined in Section 1030.80.
- d) The education, experience and other qualifications of a Chief Executive Officer, trustees, directors, owners, administrators, supervisors and agents shall reasonably ensure that the students will receive education consistent with the objectives of the course or program of study.
- e) The Chief Executive Officer, trustees, directors, owners, administrators, supervisors, and agents of the institution shall be of good professional reputation and character.

Section 1030.60 Degree Authorization under the 1961 Act

a) Criteria for New Certificate and Degree Programs

The Board requires that a non-public or out-of-state public institution demonstrate that it can maintain and operate a new degree program that meets the standard criteria for those degree programs. The following standard criteria are designed to measure the appropriateness of the stated educational objectives to the certificate or degree programs of a given institution and the extent to which suitable and proper processes have been developed for meeting those objectives:

- 1) All rules, criteria, and procedures defined in Section 1030.30 shall apply.
- 2) The objectives of the certificate or degree program must be consistent with what the degree program title implies.
- 3) The requested certificate or degree program shall be congruent with the purpose, goals, objectives and mission of the institution.
- 4) The caliber and content of the curriculum shall assure that the stated certificate or degree objectives for which the program is offered will be achieved.
- 5) The institution shall have adequate and suitable space, equipment and instructional materials to support institutional programs.
- The education, experience and other qualifications of directors, administrators, supervisors and instructors shall ensure that the students will receive education consistent with the objectives of the program.
- The information the institution provides for students and the public shall accurately describe the programs offered, program objectives, length of program, schedule of tuition, fees, and all other charges and expenses necessary for completion of the course of study, cancellation and refund policies, and such other material facts concerning the institution and the program or course of instruction as are likely to affect the decision of the student to enroll. This information, including any enrollment agreements or similar agreements, shall be available to prospective students prior to enrollment.
- 8) Fiscal and personnel resources shall be sufficient to permit the institution to meet obligations to continuing programs while assuming additional resource responsibilities for the new certificate or degree program.
- 9) The faculty, staff and instructors of the institution shall be of good professional reputation and character.
- b) Procedures for Obtaining Authority to Award One or More New Certificates and/or Degrees

 The Board shall approve all new certificate and degree programs in institutions described in Section 1030.10(b) that are not otherwise exempted in Section 1030.10(c). Institutions authorized to offer a program at a site within a region are

not required to obtain additional approval to offer the same certificate or degree at a different site within the same region. Following is a description of the steps in the approval process:

- 1) New Certificate or Degree Program Request
 - A) The Chief Executive Officer of the institution seeking approval of a new certificate or degree program in the State of Illinois should make this intention known by completing a notice of intent on the form provided by the Board prior to submission of the request for approval. The notice of intent shall include the certificate or degree and program name, region where located, description of the program, demographics of the intended students, estimated enrollment, and contact person. Notices of Intent shall be publicly posted by the Board for no less than 30 days before Board action on the application and are active for one year after the public posting period expires.
 - B) The institution requesting permission to offer a new certificate or degree program will complete an application provided by the Board.
 - C) Information to be provided by the institution shall include:
 - i) program titles and descriptions;
 - ii) program objectives;
 - iii) curriculum;
 - iv) relationship of new programs to existing programs;
 - v) faculty;
 - vi) recommendation of internal governance bodies;
 - vii) facilities;
 - viii) finances; and
 - ix) program publicity information.

- 2) Governing Board Approval

 The application shall be approved by the institution's governing board prior to submission to the Board.
- 3) Submission of the Application
 Applications may be submitted to the Board at any time.
- 4) Board Staff Analysis
 Following receipt of the application, Board staff will review and analyze
 the application and documentation submitted.
- 5) Additional Documentation and Site Visit
 In the case of a proposed new certificate or degree program for which
 Board staff determines it is necessary to verify or supplement the
 information supplied in the application, the staff may request additional
 written documentation and/or arrange for a site visit.
- Outside Consultants
 The Executive Director of the Board, at his or her discretion, may utilize the services of outside consultants to assist the staff in a site visit and in the evaluation of the documentation submitted.
- 7) Staff Report
 Following the staff analysis, Board staff will summarize its findings and develop a recommendation to the Board regarding the new certificate or degree program request. This recommendation will be shared with the applicant. This recommendation will be one of the following:
 - A) That the program be approved to admit students, with the appropriate certificates and/or degrees being awarded upon program completion, but no sooner than one year after the approval date; or
 - B) That the certificate or degree authority requested not be granted.
- Staff Recommendations to the Board
 The Executive Director of the Board will submit the staff recommendation
 for action to the Board at a regular meeting. The Chief Executive Officer
 of the institution, or a designee, will be invited to attend and may be asked
 to respond to Board questions. In the event the staff recommendation is

negative, the applicant shall be given an opportunity to respond in writing. This response shall be transmitted to the Board at the same time as the staff recommendation.

9) Board Action

Following the Board's decision to approve or deny the certificate or degree-granting request, a letter signifying the action will be sent from the Executive Director of the Board to the Chief Executive Officer of the institution. A letter of approval will serve as official authorization for the institution to award the stated certificates and/or degrees.

- 10) Awarding Certificates and Degrees
 Institutions shall not award new degrees until one year after authorization
 by the Board to do so.
- 11) New Application
 Any institution denied approval to award a new certificate or degree must file a new application in order to be given subsequent consideration for approval.

12) Advertising of Certificate and/or Degree Programs

- A) An institution may state that it is approved or authorized to award a certificate or degree in the State of Illinois only after that approval has been officially granted and received in writing from the Board.
- B) An institution shall not advertise or state in any manner that it is "accredited" by the Board to award certificates and/or degrees.
- C) No institution shall publish or otherwise communicate to prospective students, faculty, staff or the public misleading or erroneous information about the certificate- or degree-granting status of a given institution.
- No Program Changes for the First Year Institutions applying after December 15, 2008 shall not deviate from the approved plan for one year after the date of the letter of approval.

Institutions Exempt from Approval
Institutions offering a previously authorized certificate or degree program at another site within the same region shall not be required to apply for additional Board approval.

(Source: Amended at 42 Ill. Reg. 66, effective December 19, 2017)

Section 1030.70 Maintenance of Approval under the 1945 Act

- a) Most institutions are approved to operate under both the 1945 Act and the 1961 Act. Institutions under only the 1945 Act shall comply with Section 1030.70. Institutions under only the 1961 Act shall comply with Section 1030.80. Institutions under both Acts shall comply with both Sections 1030.70 and 1030.80. When the two Sections are identical, the institution will be considered in compliance with the 1945 Act by complying with Section 1030.80 and vice versa.
- b) The following rules govern maintenance of the Certification of Approval under the 1945 Act:
 - 1) Annual Reporting
 - A) Each approved institution shall file annually with the Board its current catalogs.
 - B) Compliance with all State and federal reporting mandates is required for maintenance of approvals.
 - 2) Reviews

The staff of the Board may conduct reviews and/or visitations of approved institutions as necessary for the implementation of the statute and this Part.

- 3) Complaints
 - Each approved institution must respond in writing within 10 business days after receiving a student's complaint from the Board. The Board shall review the response and determine if additional information is needed from the institution.
- 4) Investigations of Institutions
 The status of institutions under investigation as described in this Section shall be reported in Board public materials as "Institutions under

investigation: on hold pending review of Board approval status".

- A) The staff of the Board shall initiate an investigation upon receipt of a verified written complaint and may initiate an investigation in response to oral or written information concerning any of the following:
 - i) Alleged violation of any of the conditions governing issuance of the Certificate of Approval;
 - ii) Alleged failure to comply with this Part;
 - iii) Alleged fraudulent conduct on the part of any person operating the institution or of any person, acting within the scope of his/her employment by the institution, on account of which any student ever enrolled in the institution has been injured or has suffered financial loss;
 - iv) Loss, suspension, probation or similar adverse action taken by an accrediting body with which the institution is or was affiliated;
 - v) Actions of federal or state regulatory agencies or Offices of Attorneys General, Offices of Inspectors General, or similar bodies that affect an institution's status with those bodies.
- B) The institution will be notified by the Board about the initiation of an investigation. During the investigation there may be a temporary hold placed on any of the institution's pending applications and requests to the Board for modification of existing approvals. The hold will be for a specified period of time not to exceed six months, unless the Board begins collection of pertinent information related to satisfying the issues associated with the investigation, such as the results of adverse actions by federal or state regulatory agencies, the results of pending court action for which a sworn affidavit has been filed, actions of accrediting bodies, or similar information. Upon completion of the investigation, the Board will accept the institution's request to voluntarily relinquish its approval, begin the process for revocation as provided in subsection (b)(4), at which time the hold continues,

or remove the hold. Information that any current authorizations or future applications are on hold will be provided by the Board on its web page or in print materials that reference authorized institutions.

- 5) Revocation or Relinquishment of the Certificate of Approval
 - A) Grounds for revocation include any of the following:
 - i) Violation of any of the conditions governing issuance of the Certificate of Approval;
 - ii) Failure to comply with this Part;
 - iii) Fraudulent conduct on the part of any person operating the institution or of any person, acting within the scope of his/her employment by the institution, on account of which any student ever enrolled in the institution has been injured or has suffered financial loss;
 - iv) Failure to offer degrees or instruction for one continuous 12-month period;
 - v) Abandonment of the institution;
 - vi) Loss of accreditation status with an accrediting body with which the institution is or was affiliated;
 - vii) Actions of federal or state regulatory agencies or Offices of Attorneys General, Offices of Inspectors General, or similar bodies that affect an institution's status with those bodies;
 - viii) Pervasive and substantial student complaints against the institution.
 - B) Procedures for Revocation
 - Before revoking any certificate to operate, the Board shall designate a Hearing Officer who shall schedule and conduct a hearing, as prescribed in Section 6-9 of the 1945

Act. The Board shall not be required to schedule a hearing and has the option to waive a hearing if the institution has not operated for one continuous 12-month period or the institution has been abandoned; even in these cases, however, the Board shall be required to revoke the certificate at a public meeting at which any opponent who is injured or impacted by the revocation must be given the opportunity to be heard.

- ii) If the Board decides to grant a rehearing pursuant to Section 10 of the 1945 Act, it shall appoint another Hearing Officer, different from the first, who shall conduct a hearing upon only those grounds for which the rehearing was granted. The second Hearing Officer shall submit a written report of findings and recommendations to the Board, which shall make a final determination.
- iii) Upon revocation of the Certificate to Operate, the Certificate of Approval shall be rendered invalid.
- iv) At any time after revocation of a Certificate of Approval, the Board may restore it to the institution.
- v) A closed institution shall arrange for its student records to be maintained in a safe and suitable place as determined by the Board (such as another like kind of institution or the Board).

C) Voluntary Relinquishing of Approval

- i) Institutions may voluntarily relinquish their Certificate of Approval, Authorization to Operate, or Authorization to Grant Degrees. The voluntary relinquishment shall be in writing and does not require a hearing or any other Board action to be effective.
- ii) Institutions relinquishing approval and/or authorization shall be required to provide for an appropriate repository of records and may be required to provide a student completion plan that must be approved by the Board.

- D) Change of Legal Status of the Institution
 - i) An institution's Certificate of Approval, Authorization to Operate and Authorization to Award Degrees are granted to a specific legal entity based on the conditions under which the institution and/or its degrees were authorized. A change to the legal status of the entity shall result in immediate loss of the certificate or authorization.
 - ii) A change of legal status ends the exempted status of institutions described in Section 1030.10. After a change of legal status, institutions previously exempted must seek new operating and degree granting authority.
 - iii) Institutions that are planning a change of legal status shall inform the Board as early as possible. If new approvals will be sought by the institution, a plan should be developed in consultation with the Board to facilitate the transition process.
 - iv) In cases in which a change in shareholders results in new leadership of an institution, the Board shall require that the institution submit documentation demonstrating that no change has occurred in the operation of the institution that would affect the conditions under which the institution and/or its degrees were authorized.
 - v) Merger of two institutions resulting in the creation of a new institution causes both institutions to lose their approvals and results in the need for new authorizations.

(Source: Amended at 42 III. Reg. 66, effective December 19, 2017)

Section 1030.80 Maintenance of Authorization to Operate and/or Grant Certificates and Degrees under the 1961 Act

Most institutions are approved to operate under both the 1945 Act and the 1961
 Act. Institutions under only the 1945 Act shall comply with Section 1030.70.
 Institutions under only the 1961 Act shall comply with Section 1030.80.
 Institutions under both Acts shall comply with both Sections 1030.70 and

1030.80. When the two Sections are identical, the institution will be considered in compliance with the 1945 Act by complying with Section 1030.80 and vice versa.

- b) This subsection (b) governs the Maintenance of the Authorization to Operate and/or Award Specific Certificates and Degrees procedure under the 1961 Act.
 - 1) Annual Report
 Each authorized institution shall file annually with the Board its current catalogs. In addition, institutions must comply with any data requests to satisfy Board reporting requirements.
 - 2) Reviews The staff of the Board may conduct reviews and/or visitations of authorized institutions and/or their certificate and degree programs as necessary for the implementation of the statute. This may include a review in the fifth year of a new program's existence. Board staff may review the program, in cooperation with institutional staff, to verify the institution's implementation and maintenance of the conditions that were presented in its applications and that formed the basis upon which the authorizations were granted. The fifth year review may also include information on improvements in the institution's capacity to efficiently and effectively deliver certificate and degree programs using technological innovation and comprehensive data systems. Evidence that the program meets standards enumerated in Section 1030.30(a) may be reviewed. In the case of a program in which State licensure is required for employment in the field, a program can be found to be in good standing if the institution is able to provide evidence that program graduates are eligible to take the appropriate licensure examination and pass rates are maintained as specified in the objectives of the unit of instruction. If there is no such
 - The staff of the Board may initiate an investigation in response to written or oral information suggesting that changes have occurred in the conditions under which Authorization to Operate and/or Award Specific Certificates and Degrees was given. During the investigation, there may be a temporary hold placed on the institution's applications to the Board for new program approvals and other programs. The hold will be for a specified period of time not to exceed six months, unless the Board begins the process for revocation as provided in subsection (b)(5), at which time the hold will continue until the Board decision is made.

evidence, approval of the program may be withdrawn by the Board.

- 4) Temporary Suspension of Program
 An institution may place any approved program on temporary suspension
 after receiving Board approval. The institution shall provide an annual
 status report to the Board on any program under temporary suspension
 status. The Board will consider a program placed on temporary suspension
 status to be terminated if an annual status report is not received or if no
 reinstatement request is received within the first five years after the
 program was placed on temporary suspension. An institution may petition
 for reinstatement during the five-year period.
- 5) Revocation or Relinquishment of Operating and/or Degree-Granting Authority
 - A) Grounds for revocation include:
 - i) Failure to permit any duly authorized representative of the Board to enter upon the premises of the institution and to inspect or otherwise examine the institution and its books, papers or other records.
 - ii) Failure to maintain the conditions under which the institution and/or its certificates and/or its degrees were authorized.
 - iii) Failure to maintain the institution's implementation and maintenance of the conditions that were presented during its fifth year review and that formed the basis upon which the authorizations were continued.
 - iv) Failure to offer degrees or instruction for one continuous 12-month period.
 - v) Abandonment of the institution.
 - vi) Loss of accreditation status with an accrediting body with which the institution is or was affiliated.
 - vii) Actions of federal or state regulatory agencies or Offices of Attorneys General, Offices of Inspectors General, or similar bodies that affect an institution's status with those bodies.

B) Procedures for Revocation

- Following the Board staff investigation of the institutional degree practices, the staff may recommend to the Board revocation of the Authorization to Operate and/or Award Specific Certificates and Degrees.
- ii) If the Board votes to revoke the Authorization to Operate and/or Award Specific Certificates and Degrees, the institution may request a hearing. The Board shall not be required to schedule a hearing and has the option to waive a hearing if the institution has not operated for one continuous 12-month period or the institution has been abandoned; even in these cases, however, the Board shall be required to revoke the authority at a public hearing at which any opponent who is injured or impacted by the revocation must be given the opportunity to be heard.
- iii) The Board shall designate a Hearing Officer who shall schedule and conduct a hearing.
- iv) The Hearing Officer shall make a written report of findings and recommendation to the Board, which shall make a final determination and shall notify the institution of its decision.
- v) Following a Board decision to revoke the Authorization to Operate and/or Award Specific Certificates and Degrees, the letter of authorization shall be rendered invalid.
- vi) At any time after revocation, the Board may restore an Authority to Operate and/or Award Specific Certificates and Degrees.
- vii) A closed institution shall arrange for its student records to be maintained in a safe and suitable place as determined by the Board (such as another like kind of institution or the Board).

6) Institutional or Unit Closure and Teach Out
An institution that is closing entirely or one or more units, either voluntarily or involuntarily, shall send to the Board the following:

A) Notice Required

- Notice to the Board of the closure immediately by email or certified mail;
- ii) The name, address and telephone number of the person who will be responsible for closure processes;
- iii) A list of students affected and anticipated decisions regarding teach out for each student (e.g., graduation, transfer, remain at institution, and participate in teach out, etc.);
- iv) Information on the remaining credit and other requirements outstanding for each student to complete the program;
- v) Copies of the student-directed communication plan that includes the proposed timeline and methods for notifying students of teach-out options. Plans must include communication with any students who may be on approved leaves of absence or otherwise difficult to reach;
- vi) Copies of the communication plans for informing faculty, staff and other institutional constituents;
- vii) Identification of an individual who will be empowered to act as official registrar, if needed, after the closure; and
- viii) Submission of a letter of permission to the Board to access all institutional properties in order to secure student records, if necessary.

B) Teach-Out Plan

i) After December 31, 2017, when a Board approved institution proposes to discontinue its operation, that institution shall cause to be created a teach-out plan

acceptable to the Board. The teach-out plan shall fulfill the institution's educational obligations to its students. Should the institution fail to deliver or act on the teach out plan, the Board is in no way responsible for providing the teach-out.

- ii) An institution shall have written plans designed to protect the contractual rights of its students and graduates in the event the institution closes or undergoes a change of status (e.g., if the institution changes location or if its authority is revoked), including the right to complete the course of instruction in which the students or graduates enrolled.
- iii) If students are receiving instruction prior to the institution's closing, the institution shall file a plan to ensure that the institution's students will continue to receive training of the same quality and content as that for which they contracted.
- C) Arrangements for transferring students to a public or another approved institution shall be filed with the Board prior to any student transfer. Prior to approving the institution's arrangements for completing its teaching obligations to students, the Board shall verify that students transferring will receive the same kind of program and instructional services as those for which they contracted.

D) Academic Records

In the event an institution proposes to discontinue its operations, the chief administrative officer of the institution shall arrange for all original or legible true copies of all such academic records of the institution to be maintained in a safe and suitable place as determined by the Board (such as a third party provider, a like institution, or the Board).

- i) These records shall include, at a minimum, the academic records of each former student that are traditionally provided on an academic transcript, such as, but not limited to, courses taken, terms, grades and other such information.
- ii) The institution shall make students aware of how to obtain transcripts from either the closed institution and/or new institution permanently retaining the records.

iii) The institution must release any holds on student records before operation is discontinued and the records are transferred

(Source: Amended at 42 Ill. Reg. 66, effective December 19, 2017)

Section 1030.90 Academic Application Processing Fees

a) Fees

Fees are assessed in connection with applications for certificates of approval under the 1945 Act and applications for authorization to operate and authorization to grant certificates and degrees under the 1961 Act, including filing notices of intent and submitting change requests.

- 1) Application Fees
 - A) Certificate of Approval or Authorization to Operate. Only one fee shall be charged if both are sought in the same application. This is a one-time fee that does not apply to entities that have been previously approved or authorized by the Board. The fee amount is based on the type of institution and institution size as outlined in subsection (a)(2).
 - B) Notice of Intent. One fee shall be submitted with each filing.
 - C) Authorization to Grant Degrees
 - i) The fee is based on the type of institution, institution size, and certificate or degree level as outlined in subsection (a)(2).
 - ii) This fee applies to each request for authorization to grant a new certificate or degree or an additional certificate or degree in a region.
 - D) Change Request. The fee shall be charged for each request within a region. One submission with 10 requests shall be assessed for 10 change requests (\$2,500).

E) Exemption Fee. The fee shall be charged for each request submitted to the Board.

2) Schedule of Fees

A) Illinois Not-for-Profit Institutions

Institution Size		
< 1,000	1,000 or more	
students	students	
\$ 3,000	\$ 4,000	
1,500	2,500	
750	750	
500	500	
250	250	
250	250	
	< 1,000 students \$ 3,000 1,500 750 500 250	

B) Illinois Proprietary Institutions

Institution Size		
< 1,000	1,000 or more	
Students	Students	
\$ 6,000	\$ 7,000	
2,500	3,500	
1,000	1,000	
500	500	
250	250	
250	250	
	< 1,000 Students \$ 6,000 2,500 1,000 500 250	

C) Out-of-State Institutions

	Institution Size			
	< 1,000 Students	1,000 or more Students		
Certificate of Approval or Authorization to Operate	\$ 7,000	\$ 8,000		
Degree Granting Authority per Region	3,500	4,500		
Certificate Approval Region	1,750	1,750		
Notice of Intent	500	500		
Change Request per Region	250	250		
Exemption Fee	250	250		

b) Remittance

- 1) Fees shall be submitted as check, certified check, cashier's check or money order payable to the Illinois Board of Higher Education.
- 2) No refund shall be awarded for any application that requires Board approval and has been reviewed by Board staff. Applications withdrawn by the institution or returned by Board staff shall receive no refund.
- 3) Fees shall be submitted to:

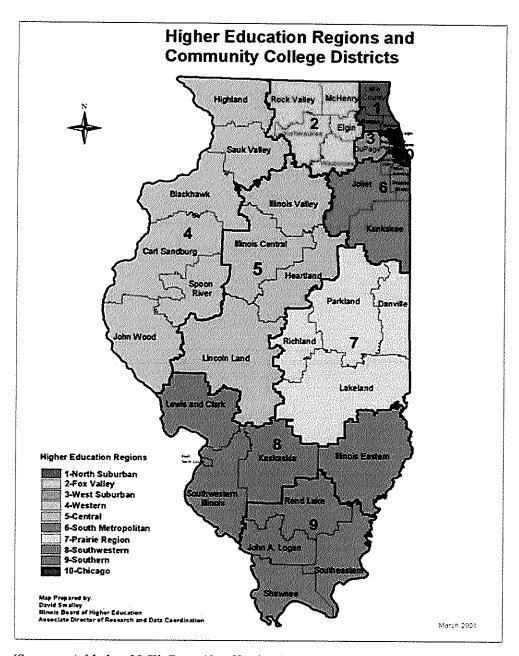
Illinois Board of Higher Education Academic Affairs Fee Remittance 1 North Old State Capitol Plaza, Suite 333 Springfield IL 62701

c) Processing

- 1) Applications, notices, and change requests submitted to the Board with insufficient fees shall be considered incomplete. The Board will notify the institution of the amount due. No further action shall be taken by the Board until the full amount due is submitted.
- 2) Applications, notices and change requests submitted to the Board with incorrect fees shall be considered incomplete. The incorrect fee amount will be returned to the institution. No further action shall be taken by the Board until the full and correct fee amount due is submitted.
- 3) The Board will not accept applications from institutions that have not provided the information necessary for the Board to process a previously submitted application.

(Source: Amended at 42 III. Reg. 66, effective December 19, 2017)

Section 1030.ILLUSTRATION A Map of Regions



(Source: Added at 32 III. Reg. 49, effective December 23, 2008)

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March 13, 2018

VIA ELECTRONIC MAIL
Joseph Cavanaugh
Hearing Officer
134 N. LaSalle, Suite 1040
Chicago, IL 60602
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RE: IBHE's Closing Summary

IBHE v. Northwest Suburban College of Basic and Allied Health Sciences

(NWSC)

Introduction

Pursuant to the Illinois Administrative Code, 23 Ill. Admin. Code 1030, the IBHE is authorized to revoke a private college's Authorization to Operate and Award Degrees if the institution fails to maintain certain mandatory statutory requirements. Section 1030.80(b)(5)(A), the relevant section that applies to NWSC, sets forth eight specific grounds for revocation, including the following three that apply in this case: (ii) failure to maintain the conditions under which the institution and/or its certificates and/or its degrees were authorized; (iv) failure to offer degrees or instruction for one continuous 12-month period; and (vi) loss of accreditation status with an accrediting body with which the institution is or was affiliated. 23 Ill. Admin. Code 1030.80(b)(5)(A). Importantly, IBHE needs only to identify *one* failure on the part of the institution to warrant a finding of revocation.

In this case, IBHE is seeking to revoke NWSC's authorization based on *three* failures to maintain its qualifying status. The evidence and testimony on the record show clearly that grounds for revocation exist based on 1) NWSC's loss of accreditation; 2) NWSC's failure to offer degrees or instruction for one continuous 12-month period; and 3) NWSC's failure to maintain the conditions under which the institution and or its degrees were authorized. As such, there should be no doubt that IBHE is squarely within its rights to revoke NWSC's authorization

Hearing Officer Cavanaugh March 13, 2018 Page 2

to operate and award the degrees at issue here, pursuant to the Illinois Administrative Code.

Argument

The IBHE granted NWSC Authorization to Operate and Award degrees starting in 2011 pursuant to the Private College Act, the Academic Degree Act and Section 1030 of the Illinois Administrative Code (the "Code"). The degrees covered by this authorization were for NWSC's Associate in Biology program, Physical Therapy Assistant Program and Baccalaureate programs.

When an institution is initially granted authorization to operate and award degrees, as was the case for NWSC in 2011, the newly approved institution must receive accreditation within five years. IBHE Deputy Director, Dr. Stephanie Bernoteit, testified at the hearing to this requirement, noting that when a school is first seeking approval to operate and award degrees they are required to achieve accreditation within five years of being awarded approval to operate and award degrees. In order for an institution to apply for accreditation status the institution must first have authorization from the State. NWSC testified that it had achieved such accreditation status when it was approved by ACICS in 2014. The issue at hand is whether the loss of accreditation is grounds for revocation. NWSC's position that IBHE's decision to revoke based on accreditation is discretionary because when NWSC initially received authority to operate from the IBHE, NWSC was not accredited. However, this contention is baseless because under Section 1030.30(a)(16) an institution that is first starting out is given five years to receive

¹ It should be noted that in addition to granting NWSC authorization to operate and grant degrees, IBHE granted NWSC a permit of approval to operate certain programs under the Private Business and Vocational School Act ("PBVS Act"). The three programs that are authorized under the PBVS Act are the medical assistant, dental assistant, and pharmacy technician program. It is important to note that these three programs are not at issue in the instant matter and NWSC may continue to offer these programs under the PBVS Act even if NWSC's Authorization to Operate and Award Degrees is revoked under the Academic Degree Act.

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accreditation and once the approval is received, the accreditation "will be maintained throughout the life of the program." Moreover, if an institution fails to receive the initial accreditation within five years, Section 1030.30(c)(3) states, "Failure to achieve accreditation shall be grounds for immediate revocation of approval." Additionally, after the five year initial period, if an institution loses its accreditation the IBHE has authority to revoke pursuant to section 1030.80(b)(5)(iv). NWSC has testified and stipulated on the record that it received its accreditation in 2014, which was within five (5) years of its initial authorization to operate. NWSC also testified that it in fact did lose its accreditation status with ACICS on or about November 16, 2017. Based on the foregoing evidence the IBHE has the authority to revoke NWSC's Authorization to Operate and Award Degrees.

Additionally, the IBHE would like to clarify the issues raised at the hearing relating to the Department of Education's ("DED") decision to no longer recognize ACICS as an accreditor. It was raised at hearing that because the DED was not going to recognize ACICS that other institutions had to "jump ship" because ACICS was no longer being recognized. This assertion is inaccurate because even though DED was no longer going to recognize ACICS as an accreditor the Council for Higher Education ("CHEA") was continuing to recognize ACICS as an accreditor. As Dr. Bernoteit testified, the DED and CHEA both recognized ACICS as an accreditor. However, in June 2016, the DED advised that it was seeking to revoke its recognition of ACICS. As of the date of the hearing, CHEA continues to recognize ACICS as an accreditor, and therefore any institutions who maintain ACICS accreditation are in compliance with the Code. In December 2016, DED affirmed its decision to revoke its recognition of ACICS and provided an 18-month grace period for institutions to seek approval of another

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accreditor. The IBHE, as a matter of practice, reviewed every institution that may have been impacted by this decision. NWSC indicated to IBHE on or about April 2017, that they were not going to renew their accreditation, which was set to expire with ACICS on December 31, 2017, but rather seek approval from a different accreditor. IBHE immediately notified NWSC that based on the time frame associated with seeking approval from another accreditor, NWSC would be without accreditation if it failed to renew its status with ACICS, and that such loss of accreditation is in direct violation of the Code. Moreover, IBHE advised NWSC that it must maintain ACICS accreditation status while seeking approval from a different accreditor in order to comply with the Code. Subsequently, it was brought to ACICS's attention that NWSC was authorizing baccalaureate degrees that had not been approved by ACICS, which is a violation of ACICS' rules and regulations, which resulted in ACICS issuing a show cause directive to NWSC in February 2017. Additionally, ACICS also conducted a site investigation, as ACICS has the authority and responsibility to ensure that NWSC was maintaining compliance under ACICS. It was during this site visit that ACICS identified fifteen (15) findings that NWSC was not in compliance with ACICS's rules and regulations. ACICS withdrew its accreditation status on or about August 9, 2017. Please see Plaintiff's Exhibit A, which is a letter from ACICS to NWSC notifying NWSC of the withdrawal of accreditation. NWSC appealed this decision but ACICS denied that appeal and as of November 16, 2017 NWSC was without accreditation. The issue to be decided in this case is whether ACICS's loss of accreditation is grounds for revocation pursuant to the Code. Please note that, despite NWSC's arguments to the contrary, the issue is not to decide whether ACICS properly or improperly withdrew its accreditation status from NWSC. ACICS' process for withdrawing accreditation for NWSC is not at issue and is not

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material to the instant matter. There is direct testimony from NWSC that they indeed lost their accreditation status with ACICS, and that IBHE notified NWSC numerous times in 2016 and 2017 that pursuant to the Code NWSC could not allow a gap in its accreditation status. Additionally, there is testimony from NWSC stating they are seeking authorization from another creditor but this testimony is irrelevant because at this time NWSC is in direct violation of

section 1030(a)(16) for failing to maintain its accreditation status.

Furthermore, IBHE also provided testimony that NWSC has failed to offer degrees or instruction for one continuous 12-month period and failed to maintain the conditions under which the institution and or its degrees were authorized. In 2011, the IBHE approved NWSC Physical Therapy Assistant Program. However, testimony was provided that as of 2016 NWSC failed to ever implement this program and that no students were ever enrolled in this program. In other words, a program approved by IBHE has not been offered as a program by NWSC, in excess of five (5) years.

Additionally, NWSC has failed to maintain the conditions under which the institution or its degrees were authorized. As stated previously, as part of the initial approval process in 2011 under Section 1030.30, NWSC was to achieve and then continue to maintain accreditor status. There has been testimony that NWSC achieved accreditor status in 2014 but then lost that status on or about November 16, 2017. As such, the condition under which NWSC was issued approval in 2011 to operate has not been maintained.

In conclusion, IBHE has provided substantial evidence that NWSC has lost its accreditation status with ACICS and is currently not accredited by any other entity, that NWSC has failed to offer degrees or instruction for one continuous 12-month period and failed to

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maintain the conditions under which the institution or its degrees were authorized. As such, we believe that there should be a finding that the IBHE has proved its grounds to revoke NWSC's Authorization to Operate and Award degrees and a recommendation to the board that the IBHE should revoke NWSC's Authorization to Operate and Award Degrees.

HUSCH BLACKWELL

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March 13, 2018

Via Email (Jcavlaw79@gmail.com)

Joseph Cavanaugh Hearing Officer 134 N. LaSalle, Suite 1040 Chicago, IL 60602

Re: Northwest Suburban College of Basic and Allied Health Sciences' Summary

Dear Hearing Officer Cavanaugh:

On March 6, 2017, you presided over a hearing related to the grounds on which the Illinois Board of Higher Education (IBHE) seeks to revoke the Operating and Degree-Granting Authority of Norwest Suburban College (the "College"). In furtherance of that hearing, below please find the College's closing summary that responds to IBHE's three-part argument.

First, IBHE asserts revocation of the College's authorization to operate and award degrees is warranted because of the College's "failure to offer degrees or instruction for one continuous 12-month period." In support of this argument, IBHE cites to Section 1030.80(b)(5)(A) of Title 23 of the Illinois Administrative Code. See Revocation Notice (Resp. Ex. 2). However, as repeatedly testified throughout the hearing, the College has never ceased instruction, nor has it ceased offering degrees for a continuous 12-month period. In fact, this ground was so baffling to the College that it asked IBHE to clarify what it meant. In response, IBHE merely repeated the same statutory language without providing any specifics. See Feb. 19, 2018 letter from IBHE at page 2 (Resp. Ex. 3). Only towards the end of the March 6 revocation hearing did IBHE explain the facts which allegedly support this ground. At that moment, for the first time, IBHE explained that it was referring to the College's Physical Therapy Assistant Program, which IBHE approved in 2011. If the College had been given proper notice of the factual grounds on which IBHE was making its claim, the College would have explained that it did start the Physical Therapy program and continuously offered the non-clinical portion of the program until it was discontinued in 2017. But—even more to the point—it seems hard to imagine that IBHE is suggesting that an institution's decision to discontinue one of its degree programs is grounds for revocation of all operating and degree-granting authority. Furthermore, this narrow interpretation is contrary to the express language of the Administrative Code. Section 1030.80(b)(5)(A) cited by IBHE states that revocation may be considered when an

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institution stops offering degrees (i.e., a "failure to offer degrees" for a 12-month period), not when an institution discontinues just *one* of its degree programs. Simply put, the College never stopped offering degrees for a 12-month period and IBHE offered no evidence to the contrary. IBHE's argument on this ground must fail.

Second, IBHE continues to argue that the College's "gap in its accreditation status" requires revocation. However, this is simply not supported by the Illinois Administrative Code. For this premise, IBHE's Revocation Notice cited to 1030.30(a)(2)(B), but this section states that IBHE "will consider" loss of accreditation when reviewing operating authority, but nothing requires withdrawal of operating authority based on loss of accreditation. In other words, the College's loss of accreditation does not mandate that its operating authority be revoked; IBHE has discretion to grant the College an extension of time to obtain a new accrediting agency. However, realizing the provision in its Revocation Notice does not support its position, IBHE's Closing Summary argues that Section 1030.30(a)(16) requires an institution to maintain its accreditation for the "life of the program." See IBHE Closing Summary at p. 2-3. The problem with this argument is that this is not what Section 1030.30(a)(16) says. IBHE references the last sentence in 1030.30(a)(16), but this sentence is not discussing institutional accreditation which is at issue here (e.g., ACICS accreditation). Rather, the sentence cited by IBHE in its Closing Summary refers to "programmatic accreditation needed for licensure or entry into a profession." Per section, 1030.30(a)(16) IBHE requires that a program have programmatic accreditation "for the life of the program" if the programmatic accreditation is required for graduates to be licensed or enter into a specific profession. ¹ The College does not offer programs that fit this category and IBHE has never argued that programmatic accreditation is at issue for purposes of the revocation hearing. Rather, IBHE's witness, Dr. Stephanie Bernoteit, testified that institutional accreditation (not programmatic accreditation) is the issue at hand.

Third, IBHE argues that the College's failure to maintain its ACICS institutional accreditation constitutes a "failure to maintain the conditions under which the institution... and/or its degrees were authorized" See IBHE Closing Summary at 5. But, as testified by representatives of IBHE and the College, at the time the College was granted Operating and Degree Granting authority it was not ACICS-accredited. Plus, contrary to IBHE's position, nothing in the applicable provisions of the Administrative Code mandates continuous accreditation. As such, the College maintains that per the applicable Administrative Code provisions IBHE has discretion to grant the College an extension of time to obtain a new accrediting agency.

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¹ For example, certain nursing programs may require specialized or programmatic accreditation in order for a graduate of the program to be eligible to sit for the nurse licensing and/or certification exam.

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For the reasons stated herein, the College's Operating and Degree-Granting authority should not be revoked based on the grounds set forth by IBHE. As explained at the hearing, the College respectfully requests that IBHE grant it a two-year extension to obtain a new accrediting agency.

Sincerely,

Lisa J. Parker

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cc: Susan D. Steffy, *Burke Burns & Pinelli, Ltd.*Mark S. Jamil, *Burke Burns & Pinelli, Ltd.*

March 21, 2018

VIA ELECTRONIC MAIL
Joseph Cavanaugh
Hearing Officer
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RE: IBHE's Closing Summary

IBHE v. Northwest Suburban College of Basic and Allied Health Sciences

(NWSC)

<u>Introduction</u>

The Hearing for the above referenced matter was conducted on March 6, 2018. Pursuant to the Hearing Officer's Ruling on March 7, 2018 the parties were allowed to submit closing summaries or arguments by March 13, 2018. The IBHE timely submitted its closing summary on March 13, 2018 before NWSC. Additionally, NWSC timely submitted its closing summary after the IBHE and included responses to IBHE's closing summary. IBHE immediately objected to NWSC's summary and the Hearing Officer, on March 17, 2018, granted the IBHE time to "reply only to NWSC's position set forth in its's Closing Summary regarding 23 ILL. Administrative Code 1030.30 (a) (16)."

<u>Argument</u>

NWSC's position that "nothing requires withdrawal of operating authority based on loss of accreditation" (See NWSC closing summary) is contradictory to the plain language of Section 1030.30 of the Illinois Administrative Code (the "Code"). As stated in the hearing, Section 1030.30 only defines the procedure for an institution seekinginitial authorization to operate. Section 1030.30(a)(16) states, "Any institution applying for a Certificate of Approval or authorization to operate in the State of Illinois must specify its accreditation status. New institutions without accreditation from an accrediting authority recognized the U.S. Department

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of Education or the Council for Higher Education Accreditation shall provide a clearly defined

plan to move from candidate to affiliate status." (emphasis added). In other words, an institution

has no choice but to obtain some sort of accreditation status within five years in order to continue

to operate the institution. In fact, Section 1030.30(c)(3) states, "Failure to achieve accreditation

shall be grounds for immediate revocation of approval." (emphasis added) This section of the

Code clearly states that if an institution does not receive accreditation status within five years of

receiving its approval to operate IBHE must immediately revoke the institutions Certificate of

Approval or Authorization to Operate the institution. The Code does allow for IBHE to "waive

the original time line" but only in the limited instance when an institution is first seeking

accreditation. The foregoing language must not be construed to mean that once a school obtains

accreditation status and then loses it, IBHE has discretion to grant the institution time to seek

approval while continuing to operate the institution and award degrees. No such discretion is

afforded to the IBHE under the Code, the Private College Act 110 ILCS 1005 et seq. or

Academic Degree Act 110 ILCS 1010 et seq. If the legislature intended to allow an institution

that established accreditation status and then failed to maintain that status, which is the case in

the instant matter, it would not have 1) required the institution to seek accreditation within five

years, 2) required that the IBHE immediately revoke operating authority if an institution failed to

receive accreditation within the first five years of its operation and 3) included loss of

accreditation as grounds for revocation as provided for in Section 1030.80(b)(5)(iv). Based on

the foregoing, NWSC's argument for discretionary authority for the IBHE must fail.

Additionally, Section 1030.30(a)(16) states that "Appropriate steps shall be taken to

assure that programmatic accreditation needed for licensure or entry into a profession as

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specified in the objectives of the unit of instruction will be sought in a reasonable amount of time

and will be maintained through the life of the program." This section reinforces the argument

that schools must first obtain accreditation and then maintain that accreditation regardless of

whether it be institutional or programmatic accreditation. NWSC's assertion that accreditation

status is discretionary is baseless. The Illinois Administrative Code clearly provides that once an

institution has achieved accreditation status they must maintain that accreditation. Again,

NWSC testified at the hearing that they achieved accreditation from ACICS sometime in 2014

and that ACICS revoked their accreditation in November 2017. NWSC is therefore currently

without accreditation and therefore the IBHE must revoke NWSC's Authorization to Operate

and Award Degrees. In conclusion, we believe that there should be a finding that the IBHE has

established grounds to revoke NWSC's Authorization to Operate and Award Degrees and a

recommendation be issued by this Tribunal to IBHE, stating that NWSC's Authorization to

Operate and Award Degrees should be revoked.

ILLINOIS BOARD OF HIGHER EDUCATION

V.

NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

HEARING OFFICER'S FINDINGS AND RECOMMENDATION

This matter is coming for hearing pursuant to the Illinois Board of Higher Education's ("IBHE" or the "Board") appointment of a Hearing Officer on December 12, 2017 to conduct a hearing relating to the possible revocation of Northwest Suburban College of Basic and Allied Health Sciences' ("NWSC" or the "College") operational and degree-granting authority under the Private Colleges Act (100 ILCS 1005/1 et seq.), the Academic Degree Act (110 ILCS 1010/1 et seq.) and the administrative rules enacted under that legislation found in Section 1030 of Title 23 of the Illinois Administrative Code.

The IBHE administrators set forth three separate grounds for revocation: (1) Failure to maintain the conditions under which the institution and/or its degrees were authorized (1030.80(b)(5)(A)(ii); (2) Failure to offer degrees or instruction for one continuous 12-month period (1030.80(b)(5)(A)(iv); (3): Loss of accreditation (1030.30(a)(2)(B)). The hearing was held on March 6, 2018. The Hearing Officer's findings of fact and recommendation are as follows:

BACKGROUND

Northwest Suburban College was founded in 2008 as an independent, private, not-for-profit institution of higher education in Rolling Meadows, Illinois. The IBHE granted NWSC institutional

approval under the Private Colleges Act and the Academic Degree Act ¹: to operate in 2010; to grant associates degrees in Biology and for Physical Therapist Assisting in the fall of 2011; to grant bachelor's degrees in Biology and Chemistry in the fall of 2013. To obtain this authority from the IBHE, the College had to complete an application process lasting between six and nine months, including attending orientation meetings with IBHE staff, submitting a letter of intent and then subsequently providing application materials detailing its own financial sustainability, governing structure, the qualifications of its faculty and its five-year plan to obtain accreditation. The College has graduated classes under all of these programs except for its Physical Therapist Assisting degree.

NWSC applied for accreditation for its Associate's and Bachelor's programs other than its Physical Therapist Assisting degree. Specifically, the College has sought associate's degree accreditation for its Biology degree from the Accrediting Council for Independent Colleges and Schools ("ACICS"), which it received in 2014. Soon after receiving accreditation for its associates degree, the College applied for accreditation for both of its baccalaureate programs. However, ACICS would not grant accreditation until the College had graduated a class from its programs. Dr. Joseph Gurubathum, ACICS Vice President, told NWSC's President, Dr. Mohammed AliNiazee, that once the College had graduated a class, it would only take 30 days to approve accreditation for the program. In June 2016, before the College could graduate a class, ACICS came under a Department of Education ("ED") investigation, ultimately resulting in its loss of accrediting authority. In June of 2016, the ED informed IBHE and ACICS that ACICS would likely lose its recognition as an accrediting body.²

¹ The IBHE also granted NWSC professional and business degree-granting authority under the Private Business and Vocational Schools Act, 105 ILCS 426/1 *et seq.*, which authority is not at stake in the present matter.

² The Department of Education is one of two federal bodies overseeing the nation's higher education accrediting institutions. The IBHE recognizes accreditation from institutions approved by either the ED or the Council for Higher Education Accreditation ("CHEA"). The ED Decision had no bearing on CHEA's continuing recognition of ACICS as a valid

Also in June of 2016, ACICS' VP of Accreditation, Susan Greer, called NWSC to confirm that it still offered its baccalaureate programs. When the College confirmed, Ms. Greer informed the College that it would have to complete a new accreditation application in accordance with more recent requirements that were not in place when the College had initially applied for accreditation and to cease all baccalaureate offerings. The College states that it promptly filled out the new accreditation application forms and agreed to stop offering the bachelor's programs to any new students pending ACICS application review. The College states that it received no further communication from ACICS regarding its application for baccalaureate accreditation.

In the wake of the ED's notification regarding ACICS's possible loss of accreditation, the IBHE reviewed all schools under its jurisdiction that had received accreditation from the ACICS, including NWSC. In the course of this review it came to IBHE's attention that, while NWSC had IBHE approval for associate's and bachelor's degrees, ACICS had only accredited it for the associate's degree in Biology. When IBHE contacted the College on June 9, 2016, regarding this discrepancy NWSC indicated that it had applied for baccalaureate accreditation and anticipated receiving it by December 2016, once it had graduated its first class. The IBHE directed that NWSC remove any reference to the baccalaureate programs from any advertising, including its website, to avoid any misperception of accreditation, and NWSC complied.

On October 26, 2016, IBHE did a site visit of the College and was informed by its president that NWSC was going to let their accreditation with ACICS lapse due to the anticipated Department of Education decision. During that visit, Dr. AliNiazee informed the IBHE administrators that The College

accrediting body. Nevertheless, an institution's participation in federal student aid programs depends on accreditation by an accrediting council with ED approval.

was seeking replacement accreditation from the Higher Learning Commission ("HLC"). The IBHE administrators responded that the HLC accreditation timeline would leave a gap in accreditation, which the administrators believed was unacceptable under the Code. The staff then recommended that NWSC seek accreditation with the Accrediting Commission of Career Schools and Colleges ("ACCSC"), which had a shorter accreditation timeline.

NWSC promptly acted on the IBHE administrators' suggestion, beginning preparations for the application process immediately. After the College submitted its preliminary application to ACCSC in January of 2017, it was invited to attend a workshop in March of 2017. After the workshop, the College hired an outside consultant to prepare the application documentation that ACCSC required. This process took approximately 8 months to complete. In October of 2017 NWSC submitted a 2600-page binder to ACCSC to complete its initial application for accreditation. The College attests that at some point prior to it submitting the final packet, ACCSC stated it would accept their application and perform a site visit., In fall of 2017 ACCSC informed NWSC it would not review the College's application because of ACICS' suspension of the College's accreditation and potential IBHE revocation which might result.

On December 12, 2016, the Department of Education officially withdrew recognition from ACICS and provided a provisional certification period of 18 months to affected ACICS institutions along with transitional accreditation milestones (the "ED Decision"). In response to a January 2017 telephone inquiry from ACICS, NWSC informed ACICS that it would not be renewing its accreditation consistent with the College's conversation with the IBHE staff during the site visit of October 26, 2016. On February 28, 2017, ACICS issued a show cause letter threatening suspension of accreditation, which noted the discrepancy between NWSC's degrees offered and the accreditation received. On April 26, 2017, the College sent a letter providing documentation and assurance that all academic activities in the bachelor's of biology and chemistry programs had ceased. In the letter, the College also reiterated that it would not

be renewing its accreditation with ACICS and would let it expire on December 31, 2017. A few months later, on June 6 and 7 of 2017, ACICS conducted a limited-announced quality assurance visit, where it made 15 findings of noncompliance. And on August 9, 2017, without observing various procedural guarantees contained within its own Accreditation Criteria, ACICS withdrew NWSC's accreditation by suspension, citing 11 of the violations yet unresolved. The College timely appealed the decision, and on November 16, 2017 the ACICS review board denied the College's appeal, effective immediately. Thus, since November 16, 2017, the College has been without accreditation.

FINDINGS

1. Authority to Revoke Approval Based on Loss of Accreditation.

Section 1030.30 is entitled 'Institutional Approval' and subsection (a) addresses the criteria for evaluation of applications for authorization to operate. Section 1030.30(a)(2)(B), under which the IBHE administrator requests revocation, states that during review for operating authority the IBHE will consider loss of accreditation. Section 1030.80(b)(2) states that the IBHE administrator "may conduct reviews [...] of authorized institutions [...] as necessary for the implementation of the statute." The IBHE administrator is then tasked at collecting evidence that the institutions meet the standards set in 1030.30(a). If there is

³ Section 2-3-403(a) of ACICS 'accreditation criteria supply that "in all cases where accreditation is subject to withdrawal by suspension [...] the institution is afforded the following procedural guarantees:

⁽a) Opportunity for a hearing before ACICS on all material issues in controversy.

⁽b) Written prior notice of the proceeding, the charges levied, and the standards by which the institution ultimately will be judged...

Here, the NWSC appeal to the ACICS board of review argued that the College was never given a hearing on the 11 issues unresolved from the site visit (Appeal, p. 4); no notice of standards which would be appropriate to cure (Appeal, p. 12); only 14 days to respond to an employee complaint (Appeal, p. 6); and was never given notice prior to the show cause letter, which is also required under the accreditation criteria (Appeal, p. 8). NWSC's appeal also asserts that ACICS retroactively changed its procedural rules to become effective on same day it delivered its suspension, denying NWSC recourse it would have otherwise enjoyed. (Appeal, p. 12). The Hearing Officer finds these procedural shortcomings problematic especially in light of ACICS' own appeal to the ED, in which it alleges that the ED failed to observe its codified 1-year cure period.

no such evidence, "approval of the program may be withdrawn by the Board." Taken together, sections 1030.30(a)(2)(B) and 1030.80(b)(2) allow the Board to withdraw NWSC's operating and degree-granting approval based on its loss of accreditation. Furthermore, section 1030.80(b)(5)(A)(vi) of Title 23 specifically lists loss of accreditation as a *ground* for revocation. However, given the Code's use of *may* in 1030.80(b)(2) and *grounds* in 1030.80(b)(5)(A)(vi), the Board's revocation power is discretionary. Given that NWSC agreed that it has lost accreditation for its Associate's in Biology, section 1030 of Title 23 of the Code recognizes loss of accreditation as a permissible ground for the Board to revoke the College's degree-granting authority for that degree.

The IBHE administrators argue that the Code makes revocation of institutional authority mandatory when accreditation lapses based on section 1030.30(a)(16). As above, subsection (a)(16) specifically addresses institutions applying for operational authority, which the record shows NWSC already achieved. Further, Section 1030.30(a)(16) reads, "[a]ppropriate steps shall be taken to assure that programmatic accreditation [...] will be maintained throughout the life of the program." While Section 1030.30 of the Code is entitled 'Institutional Approval,' the pertinent part of subsection 30(a)(16) cited by the IBHE administrators specifically addresses only *programmatic accreditation* which is needed for licensure or entry into a profession, not the *institutional accreditation* at stake in the present hearing.⁴ Also, the requirement for a 5-year plan to achieve accreditation may be extended by the Board, see section 2, *infra*. Even the ED, in anticipation of ACICS' loss of accrediting authority, gave affected institutions an 18-month grace period in which to find alternative accreditation.

2. Authority to Revoke Approval Based on "Failure to Maintain A Condition."

⁴ Hearing testimony from Stephanie Bernoteit, the Deputy Director for Academic Affairs with the IBHE distinguished between institutional accreditation, of concern in this hearing, and specialized programmatic accreditation.

Section 1030.80(b)(5)(A)(ii) of the Code also grants the Board permission to revoke authority based on failure to maintain a condition upon which the authority was granted. Section 1030.30(c)(3) of the Code suggest that an institution's five-year accreditation plan, along with its eventual accreditation, are conditions upon which operating authority were granted. Typically, these conditions would first come under scrutiny on the fifth year after it had received operating authority, allowing revocation once the application plan's time-frame for accreditation had expired. Section 1030.30(c) also explicitly reserves for the Board the right to offer a limited extension beyond the standard five-year review period for the institution to obtain accreditation. The ACICS' decision to suspend accreditation has rendered compliance with the timeline unlikely. Therefore, the Hearing Officer finds that section 1030.80(b)(5)(A)(ii) provides a permissible ground for withdrawing NWSC's baccalaureate and associate degree-granting authority.

3. Authority to Revoke Approval Based on Failure to Offer Degrees and/or Instruction for a Continuous 12-Month Period.

Section 1030.80(b)(5)(A)(iv) gives the Board permissive authority to revoke operational or degree-granting authority based on failure to operate for a continuous 12-month period. NWSC testimony credibly established that the College had offered and granted baccalaureate and associate's degrees up until August of 2017, when the IBHE administrator directed it to cease such offering. However, while NWSC claims to have offered the Physical Therapist Assistant program since its authorization by the IBHE, it appears that the College has never had a single student enroll, nor has it ever sought accreditation for it. Accordingly, Hearing Officer finds that section 1030.80(b)(5)(A)(iv) authorizes the Board to revoke degree-granting approval for the Physical Therapist Assistant program.

4. Other Arguments For and Against Revocation.

In its defense, the College urges the Board look at a variety of other factors while making its decision. NWSC suggests that the Board also take into consideration: that NWSC was denied an

opportunity to timely achieve alternative accreditation due to the accreditation market being flooded; that the ACICS decision to suspend accreditation was erroneous insofar as NWSC was not given a sufficient chance to cure; that it has been diligent in seeking re-accreditation, that it has fixed some of its past problems; and that the decision would hurt current students at NWSC. The Hearing Officer finds some merit in these factors.

First, when the ED removed ACICS from its list of accrediting bodies, it provided a limited timeframe within which institutions could obtain reaccreditation. Consequently, there was a sudden increase
in the number of colleges seeking alternative accreditation, which stressed the available resources of other
institutional accrediting bodies. Second, NWSC's decision to not renew their accreditation with ACICS
preceded ACICS's investigation and site visits. With only months left in which the accrediting body could
yet enforce its standards, there was no time for NWSC to take any remedial action. The College further
argued that ACICS abrogated its own standards regarding notice, opportunity to cure, procedural process
as set out in its Accreditation Criteria (see Background, *supra*). Taken together, these factors created an
unfavorable environment for NWSC to retain accreditation or obtain transitional accreditation with
ACCSC.

In addition, NWSC has established that it has been diligent in seeking effective alternative accreditation as of January 2017, one month after the ED removed ACICS from the accrediting institution rolls and seven months after IBHE notified NWSC of the likelihood of such removal.⁵ NWSC's uncontradicted testimony established that the school had promptly applied for accreditation with the ACCSC, attended its preliminary workshop and filed its 2,600-page Self Evaluation Report with ACCSC

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⁵ In addition, while the IBHE has repeatedly stressed that it came to NWSC in June of 2016 with news of ACICS' potential accreditation revocation, the Hearing Officer was provided with no evidence that the IBHE gave any notice that NWSC's accreditation would still be valid under the CHEA.

by October 2017. It is also uncontradicted that ACCSC denied the College's application to transfer accreditation due to the disciplinary decision by ACICS. More recently, NWSC has sought accreditation with ACCSC as a new institution, rather than transferring accreditation, but ACCSC denied its application on the basis that the IBHE was seeking to revoke operating and degree granting authority. While not without some fault of its own, NWSC has been held up in the accreditation application process by procedural roadblocks unrelated to the contents of its application. Further, NWSC's diligence with ACICS baccalaureate accreditation was also without fault. The record shows that NWSC timely applied and, when requested, re-applied for accreditation with ACICS. However, as the IBHE staff conceded, an institution must graduate a class before it can receive accreditation. Given it was granted baccalaureate degree-granting authority in Fall of 2013, NWSC was unable to graduate a class before the end of 2016, at which time ACICS lost its accrediting status.

While NWSC has admitted it previously had some administrative and organizational deficiencies, the College's testimony indicates that it has made efforts to amend its past failings. Some of NWSC's deficiencies were set out in the August 9, 2017 accreditation suspension letter from ACICS which provided grounds for revocation including: lack of effective data usage; lack of administrative efficiency and effectiveness; lack of transparency as to student achievement; failure to ensure students receive a hard-copy institutional catalog; failures in the admissions department; failure to conduct effective faculty meetings; failure to perform graduate satisfaction surveys; lack of a librarian and competent financial aid, admissions and career advisement officers.

In response, the new Executive Vice President Kareem Irfan has overseen the onboarding of additional administrative staff including new qualified officers in financial aid, admissions and career services. The Hearing Officer finds that NWSC has made efforts towards amending its failings and meeting accreditation standards.

The College argues that harm done to students resulting from revocation also weighs in favor of maintaining the College's approval. Even without accreditation, NWSC has stated that its students would be able to transfer their credits to at least some schools with which NWSC has an agreement. According to Dr. AliNiazee, 60% of NWSC graduates from its unaccredited bachelor's degree programs are now attending medical schools and 80% of the College's associate graduates went on to pursue a bachelor's degree, reflecting numbers both during and prior to ACICS accreditation. However, if the IBHE withdraws authority to operate its degree programs, NWSC would no longer be able to provide any associate's or bachelor's level credits to any of its students currently enrolled. Therefore, withdrawing NWSC's approval would harm some of NWSC's current students inasmuch as they would be forced to seek education elsewhere.

Finally, it is worth noting in NWSC's defense, that in 2010, 2011 and 2013 NWSC successfully achieved operational and degree-granting authority respectively. Thereby, the College was able to satisfy all of the IBHE's stringent requirements at those times. The sole issue cited by the IBHE is NWSC's loss of, or failure to obtain, accreditation. The state has an interest in seeing its populace educated by academically-worthy institutions and, while NWSC does not currently have accreditation, the record reasonably suggests NWSC is prepared to quickly seek to reobtain it.

The IBHE administrator, for its part, suggests that the Board revoke all of NWSC's degree-granting and operational authority and allow it to continue operations under its Private Business and Vocational Schools Act. Then, the IBHE administrator suggests, once the College has put in the necessary preparations it can re-apply for approval with the Board. In support, the IBHE raises only one additional factor: concern for the wellbeing of the students. Without accreditation, the IBHE argues, NWSC students would effectively be paying for nothing; any gap in accreditation would deny NWSC

students widely-transferable credits.⁶ While the IBHE's argument justifies the attention given to accreditation, it does not provide a strong justification for revocation in the present case. If NWSC's authority is revoked and it re-applies for operational approval, as the IBHE administrator suggests, NWSC's new first class of students would suffer the same drawbacks of unaccredited academic credits. While the IBHE's concern is legitimate, it does not present any viable alternative plan which would address the concerns it cites.

RECOMMENDATION

Ultimately, for the above reasons, the Hearing Officer recommends that the Board should not withdraw its approval of NWSC's associate degree in biology, but revoke NWSC's baccalaureate programs and its Physical Therapist Assistant degree. First, NWSC has invested the time and effort necessary to reapply for accreditation and the present proceedings seem to be the only bar to that process. Therefore, the Hearing Officer recommends that the Board leave the grant of operational and degree-granting authority in place and establish a reasonable time frame in which NWSC could seek reaccreditation for its associate degree in Biology.

On the other hand, it seems likely that the College will not be able to meet its five-year accreditation plan for its baccalaureate programs. The Hearing Officer has not been presented any evidence that NWSC has made progress towards that accreditation, so he recommends the Board withdraw NWSC's degree-granting authority for those degrees.

Finally, both parties agree that NWSC was approved for a physical therapist assistant associates degree in 2011, but NWSC states that due to lack of any student interest in this program it never

⁶ NWSC acknowledged the importance of accreditation and stated that if it were allowed to continue operations, it would inform its students that it was not accredited as it had before first obtaining accreditation from ACICS in 2014.

passed since receiving IBHE approval for the physical therapist assistant associates degree and NWSC has failed to award a degree for much more than a continuous 12-month period. Therefore, the Hearing Officer recommends that the Board revoke its approval for NWSC's physical therapy associates degree.

While all of the above factors are appropriate for revocation of NWSC's individual degree-granting approvals, the Hearing Officer finds it would be inappropriate to withdraw NWSC's operating authority unless it had first been stripped of all degree-granting authority. As degree-granting authority is rooted in operational authority, the former would be ineffective without the latter. Therefore, the hearing officer recommends that the Board not revoke NWSC's operational authority.

Respectfully Submitted,

Ry: Joseph Cavanaugh, Hearing Officer

Date: April 13, 2018

STATE OF ILLINOIS ILLINOIS BOARD OF HIGHER EDUCATION OFFICE OF ADMINISTRATIVE HEARINGS

ILLINOIS BOARD OF HIGHER)
EDUCATION,)
Plaintiff,)
v.)
) Hearing Officer: Joseph Cavanaugh
)
NORTHWESTERN SUBURBAN)
COLLEGE,)
Defendant.)

THE ILLINOIS BOARD OF HIGHER EDUCATION'S MOTION TO RECONSIDER HEARING OFFICER'S FINDINGS AND RECOMMENDATIONS DATED APRIL 13, 2018

The Illinois Board of Higher Education (hereinafter "IBHE"), by and through its attorneys, Burke Burns & Pinelli, Ltd., hereby files its Motion to Reconsider Hearing Officer's Findings and Recommendations Dated April 13, 2018, and in support thereof, IBHE states as follows:

I. INTRODUCTION

On April 13, 2018, this Tribunal entered the Hearing Officer's Findings and Recommendation (hereinafter "Report") in the above-captioned matter. In the Report, the Tribunal found that IBHE had permissible grounds for revoking Defendant's baccalaureate programs and Physical Therapist Assistant degree, but not its associate degree in Biology, and thus Defendant should be able to retain its operational authority under the Private Colleges Act (100 ILCS 1005/1, et seq.), the Academic Degree Act (110 ILCS 1010/1 et seq.) and the administrative rules enacted under that legislation found in Section 1030 of Title 23 of the Illinois Administrative Code.

In making this latter determination regarding Defendant's associate degree in Biology program, however, the Tribunal relied on its own finding that IBHE's revocation power is discretionary. This finding is an error of law because IBHE has no discretion when it comes to revocation under Section 1030, but rather revocation under the facts in this case is mandatory. Additionally, the Tribunal committed an error of law when it relied on information that was never admitted into evidence. As such, IBHE respectfully asserts that the Tribunal must reconsider its findings in this matter.

II. ERRORS OF LAW REQUIRE RECONSIDERATION

The purpose of a motion to reconsider is to bring to a court's (or tribunal's) attention newly discovered evidence, changes in the law, or errors in the court's application of law. *Nissan Motor Acceptance Corp. v. Abbas Holding I, Inc.*, 2012 Ill. App. (1st) 111296, ¶ 16.

A. The Tribunal made an error of law in finding that revocation of NWSC's authority to operate under Section 1030 is a discretionary matter.

The Tribunal, as a matter of law, committed reversible error when it relied on its own finding that IBHE had discretion in this case to decide whether or not to revoke NWSC's authority to operate. Specifically, the Tribunal stated that the Code's use of the words *may*, in Section 1030.80(b)(2), and *grounds* in 1030.80(b)(5)(A)(iv), indicated that the Board's revocation power is discretionary." However, the use of the word *may* in Section 1030.80(b)(2) pertains explicitly only to "reviews" of the institutions ("The staff of the Board *may* conduct reviews...) while the use of the word *grounds* in Section 1030.80(b)(5)(A)(vi) does not speak to any mandatory/discretionary dichotomy. Rather, the interplay of Sections 1030.30 and 1030.80, when taken together and in proper context, make clear that IBHE has no discretion in the matter

¹ See Hearing Officer's Findings and Recommendation pg. 6.

and that NWSC's admitted loss of accreditation for its associate degree was a violation of Section 1030.80(b)(5)(A)(vi), thus mandating a loss of degree-granting privileges.

In Du Page County Election Com'n v. State Bd. of Elections, 345 Ill. App. 3d 200 (2003), the Court held that "when a statute purportedly requires a public official or body to act, such as in this case, the determination of whether the act is mandatory or directory depends upon the statute's purpose." The purpose of the Academic Degree Act 110 ILCS 1010/1 is as follows:

It is the policy of this State to prevent deception of the public resulting from the offering, conferring and use of fraudulent or substandard degrees. Since degrees are constantly used by employers in judging the training of prospective employees, by public and private professional groups in determining qualifications for admission to and continuance of practice, and by the general public in assessing the extent of competence of persons engaged in a wide range of activities necessary to the general welfare, regulation by law of such evidences of academic achievement is in the public interest. To the same end, the protection of legitimate institutions and of those holding degrees from them is also in the public interest.

Thus, the statute and the Code require institutions to obtain accreditation in order to ensure that the public receives a qualified education. Accreditation is defined as "to recognize (an educational institution) as maintaining standards that qualify the graduates for admission to higher or more specialized institutions or for professional practice." Dr. Stephanie Bernoteit testified that IBHE communicated to NWSC numerous times the critical importance of NWSC maintaining its accreditation status pursuant to the Code. Regardless of these directives, NWSC lost its accreditation for failing to maintain compliance with its accreditor. Pursuant to Section 1030.80, IBHE was thus required to revoke NWSC's authorization to grant an associate's Biology degree for failing to maintain accreditation (in addition to the other degrees listed in the Report that the Tribunal properly found must be revoked).

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² See https://www.merriam-webster.com/dictionary/accreditation.

³ See Plaintiff's Exhibit C. A letter from Dr. Cullen to NWSC memorializing a meeting and the IBHE's instruction that NWSC will be out of compliance if it fails to maintain its accreditation.

⁴ See Plaintiff's Exhibits A and B.

Additionally, the Tribunal relies on Section 1030.30 to support its finding that IBHE has authority to overlook an institution's failure to meet the requirements of Section 1030.80. However, "when interpreting a statute, a court must view the statute as a whole, construing words and phrases in light of other relevant statutory provisions and not in isolation." *Jackson-Hicks v. East St. Louis Bd. of Election Commissioners*, 2015 IL 118929, ¶ 27. Here, Section 1030.30, which is titled "Institutional Approval," deals only with institutions seeking initial approval. Thus, pursuant to Section 1030.30(c), an institution is given five (5) years to obtain accreditation. In the institution's fifth year of operation the IBHE is required to conduct a review to determine, among other things, that the institution has received accreditation status. If the institution has failed to obtain accreditation by its fifth year operation review the IBHE can offer 1) a *limited* extension (only in the institution's fifth year review), or 2) *deny* the authorization to operate.

By contrast, Section 1030.80, titled "Maintenance of Authorization to Operate and/or Grant Certificates and Degrees under the 1961 Act," grants IBHE the authority to conduct reviews of institutions, at its discretion, in order to ensure compliance with the maintenance requirements of the Code. Thus, as stated above, the discretion refers only to the authority to conduct a review.

Unlike in Section 1030.30, if an institution loses accreditation pursuant to Section 1030.80, IBHE does not have the option to grant a "limited extension" but instead must revoke an institution's authority to operate. If the legislature intended for the IBHE to grant an institution an extension it would have included that language as it had in Section 1030.30(c). NWSC testified that it lost its accreditation and failed to maintain the requirements specified in

the Code. Therefore, this Tribunal should find as a matter of law that NWSC's authority to operate has to be revoked.

Furthermore, in Jackson-Hicks the Court held that a statute that provides a consequence for failing to maintain a requirement indicates that the legislature intended the provision to be mandatory. Id. at \P 22. As mentioned earlier, Section 1030.80 requires institutions to maintain operating authority and the consequence for failing to comply with said requirements is revocation. As such, this Tribunal can only interpret Section 1030.80 as mandatory and not a discretionary provision.

When viewed together, the legislative intent of Section 1030 is clear: institutions are required to obtain accreditation within five years and then maintain it past the fifth year. If the legislature intended for revocation to be discretionary it would not require an institution to obtain accreditation within a specified time nor would it have included loss of accreditation as grounds for revocation. Additionally, it would have included language in Section 1030.80 to grant "limited extensions." Therefore, the Tribunal erred as a matter of law when it made a finding that revocation in this case is discretionary rather than mandatory, and must reconsider its findings and recommendations.

B. The Tribunal made an error in law in relying on material that was never admitted into evidence.

In the Background section of the Tribunal's Findings and Recommendations, the Tribunal references a section of ACICS's accreditation code and cites to multiple pages of NWSC's appeal to ACICS. Neither ACICS's accreditation code nor NWSC's appeal were admitted into evidence at the hearing conducted on March 6, 2018.

In *Moshier v. Shear*, 102 Ill. 169 (1881) the Court held "it is the duty of an arbitrator, like a juror, to act fairly and impartially between the parties and on the evidence adduced before them

on the trial, and entirely independent of all outside influences, and what will be misconduct on the part of a juror will, as a general rule, be such on the part of an arbitrator. Neither has the right to learn facts except as brought to his attention on the trial." Here, the hearing officer is analogous to an arbitrator because the hearing officer is an independent party appointed to hear the evidence presented to him and to make a finding and recommendation to the IBHE based upon the evidence presented. The Tribunal reviewed material that was not admitted into evidence thereby prejudicing the IBHE. If NWSC intended for this information to be made part of the record NWSC should have sought to admit the information into evidence. This information was not admitted into evidence therefore, it was an error for the Tribunal to review and rely on this material to make its findings and recommendations.

As such, it was an error for the Tribunal to rely on evidence that ACICS had not properly followed its own procedures. The matter before this Tribunal is not to decide whether ACICS properly or improperly withdrew its accreditation status from NWSC. ACICS' process for withdrawing accreditation from NWSC is not at issue and is not material to the instant matter. Under the law, NWSC could have filed an administrative review with the circuit court regarding the ACICS decision. NWSC failed to do so, and thus waived any argument as to that issue. As such, this Tribunal committed an error when it used this information to formulate its findings and recommendations.

WHEREFORE, the IBHE respectfully requests this Tribunal to enter an Order vacating its Finding and Recommendations of April 13, 2018 in part for all the reasons stated herein and instead, enter Finding and Recommendations that NWSC's authorization to operate should be revoked, and for such other relief as this Tribunal deems appropriate.

By:

One of its Attorneys

Mark S. Jamil mjamil@bbp-chicago.com Susan D. Steffy ssteffy@bbp-chicago.com Burke Burns & Pinelli, Ltd. 70 W. Madison St., Suite 4300 Chicago, IL 60602 (312) 541-8600

ILLINOIS BOARD OF HIGHER EDUCATION

V.

NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

MOTION FOR RECONSIDERATION OF NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

Northwest Suburban College of Basic and Allied Health Sciences (NWSC) respectfully submits this Motion for Reconsideration pertaining to the *Hearing Officer's Findings and Recommendation*, which were issued on April 13, 2018 (the "Findings & Recommendation"). These Findings & Recommendation pertained to the possible revocation of NWSC's operating and degree-granting authority authorized by Illinois Board of Higher Education (IBHE). In this motion, NWSC brings to the attention of the Hearing Officer new evidence that was not available at the time of the hearing. This evidence demonstrates NWSC could achieve accreditation for its Bachelor of Science in Biology program within a reasonable time. For this reason, NWSC asks that the Hearing Officer take these new facts into consideration and revise his recommendation to reflect that, like NWSC's Associate Degree in Biology, IBHE should afford NWSC a reasonable timeframe to seek accreditation for its Bachelor of Science degree in Biology.

FACTUAL BACKGROUND

In 2010, IBHE granted NWSC operating authority. Next, in 2011, IBHE granted NWSC degree-granting authority for its Associate of Science degree, followed by degree-granting authority for its Bachelor of Science degree in October 2013. *See* Exhibit A, Transcript of the

March 6, 2018 *IBHE v. NWSC* Hearing at 60:16-61:12. At the time IBHE granted these approvals, NWSC was not an accredited institution. *Id.* at 49:17-50:7; 61:13-62:9.

However, recognizing the importance of accreditation, NWSC always was focused on receiving accreditation as soon as possible. *Id.* at 61:17-62:2. In 2013, after receiving IBHE approval for its bachelor's degree, NWSC diligently applied for institutional accreditation from the Accrediting Council on Independent Colleges and Schools (ACICS). Institutional accreditation typically covers an entire institution, including all of its programs. With this in mind, NWSC specifically asked ACICS whether its then newly IBHE-approved bachelor's program would be included in the scope of its institutional accreditation. Id. at 63:10-21. In response, ACICS informed NWSC that its bachelor's program would not be eligible for review until it had graduated one class. Id. Understanding this, NWSC operated its Bachelor of Science degree program consistent with ACICS' direction. Then, as "the record shows ... NWSC timely applied [for ACICS approval of its bachelor's program], and when requested, re-applied for accreditation with ACICS." Findings & Recommendation at 9. However, NWSC's application for ACICS approval of its bachelor's program coincided with ACICS' troubles with the U.S. Department of Education, which ultimately led to ACICS losing recognition from the Department in late 2016. See id.

Notably, even prior to ACICS' loss of recognition, NWSC had begun exploring alternative accrediting agencies as NWSC feared ACICS' loss of recognition would bar its students from federal student aid eligibility. *See* Exhibit A at 110:20-111:11. To this end, in October 2016, NWSC told IBHE that it was considering applying for Higher Learning Commission (HLC) accreditation and had begun efforts to achieve HLC accreditation. *Id.* at

¹ See https://ope.ed.gov/accreditation/FAQAccr.aspx (U.S. Dept. of Education FAQs "Institutional accreditation normally applies to an entire institution...")

32:10-16; 34-37:1. In response, IBHE suggested that NWSC seek alternate accreditation and apply to institutions like the Accrediting Commission of Career Schools and Colleges (ACCSC) as the timelines associated with receiving accreditation would be shorter. *Id.* at 34:18-21; 110:2-8; 126:3-5. The College followed IBHE's advice and spent nearly eight months preparing its 2,600-page application. *Id.* at 72:2-6. Due to its loss of ACICS accreditation in late 2017, NWSC re-applied to ACCSC as an unaccredited institution, but ACCSC would not review this application due to IBHE seeking to revoke NWSC's operating and degree-granting authority. *See Findings & Recommendation* at 9.

Importantly, since the March 6, 2018 hearing, NWSC has applied for accreditation from the Accrediting Bureau of Health Education Schools (ABHES). *See* Exhibit B, NWSC Application for Institutional Accreditation to ABHES (dated May 4, 2018). In fact, NWSC began the process of ABHES accreditation after the March 6 hearing, but prior to the issuance of the *Findings & Recommendation* on April 13, 2018. Specifically, on April 5, 2018, the President of NWSC, Dr. AliNiazee, wrote an email to India Y. Tips, the Assistant Executive Director of ABHES. *See* Exhibit C, Email communications between Dr. AliNiazee of NWSC and India Tips of ABHES, dated April 5, 2018. In this email, Dr. AliNiazee provided ABHES with full disclosure of NWSC's past ACICS accreditation. *Id.* at 4. Further, he explained that:

NWSC is a good-fit for ABHES accreditation: After looking around for alternative accrediting agencies, NWSC feels strongly that ABHES is a good fit for us as we are a health sciences school. NWSC has a proven record as a high-quality institution dedicated to cost-effective educational service to the diverse community of American students seeking affordable life-transforming education; we have graduated over 600 students in the healthcare field. As a founder of this non-profit institution, and an educator with decades of hands-on experience with higher-education, my life-long passion and driving aim is to serve the needy and disadvantaged of our society. I and our dedicated NWSC team are focused on our health-sciences education mission with a sharp focus on service to deserving students.

Id. at 4-5.

In response, on the same day, ABHES provided NWSC with a detailed email explaining the ABHES application process and noting that completion of the ABHES accreditation process takes between 2 and 2.5 years. *Id.* at 1-2. Within an hour of ABHES sending its email, NWSC responded by, among other things, informing ABHES of its desire to have its Bachelor of Science in Biology program accredited. *Id.* at 1. In fact, on the date the Hearing Officer issued his *Findings & Recommendation*, NWSC's Dean of Academic & Student Affairs was attending a comprehensive one-day ABHES Accreditation Workshop in McLean, VA which was required by ABHES as a prerequisite to preparing and filing the college's application. *See* Exhibit D, ABHES Accreditation Workshop Certificate of Completion. Consistent with these efforts, NWSC has submitted an application on May 4, 2018 to ABHES for institutional accreditation that encompasses all of the college's programs, including its Bachelor of Science in Biology degree. *See* Exhibit B at 6.

Its strong commitment to accreditation is evidenced by NWSC's perseverance. Since 2016, NWSC has worked toward accreditation of its Bachelor of Science program. NWSC's desire for an accredited Bachelor of Science program is founded in its focus on student success. Since the launch of the program, NWSC has graduated seven students with a Bachelor of Science degree. Exhibit A at 91:9-12. Approximately 60% of these students went on to medical school. *Id.* at 91:16-18. This program, if permitted to continue, will continue to address important health-sciences education needs of the student community. NWSC already has commitments from three students to be enrolled in the bachelor's program in fall 2018, if it remains an ongoing program. As further compelling evidence of its long-term commitment to this cause, the College continues to add resources to support its bachelor's program, including approximately \$750,000 worth of infrastructure and administrative improvements, such as new

biology and chemistry lab rooms, remodeled classrooms and well-credentialed personnel and staff. *See also, Findings & Recommendation* at 9. As demonstrated by its actions, for NWSC, continuing its bachelor's program is vital to its mission to provide quality health-sciences education to a diverse body of students.

ARGUMENT

A motion to reconsider allows a party to point out a significant change in the facts that was not available at the time of the hearing. *United States v. Ligas*, 549 F.3d 497, 501 (7th Cir. 2008); *Neal v. Newspaper Holdings, Inc.*, 349 F.3d 363, 368 (7th Cir. 2003); *see also Stringer v. Packaging Corp. of America*, 351 Ill. App. 3d 1135, 1140, 815 N.E.2d 476, 481 (2004) (The purpose of a motion to reconsider is to bring attention to newly discovered evidence that was not available at the time of the original hearing, changes in existing law, or errors in the application of the law.) When new facts are presented, such as the case here, the standard of review is de novo. *See People v.* \$280,020 U.S. Currency, 372 Ill. App. 3d 785, 791 (2007).

At the time of the March 6, 2018 hearing, NWSC had not yet applied for ABHES accreditation. As a result, evidence of NWSC's application for ABHES accreditation related to its Bachelor of Science in Biology program was not available for purposes of the hearing. As explained above, NWSC's diligence in finding alternative accreditation is without question. Through its resolute efforts, NWSC learned of the option of ABHES accreditation as quickly as it possibly could and applied for the accreditation with haste. This evidence is now available for presentation to the Hearing Officer and is material. The April 13, 2018 Findings & Recommendation related to NWSC's Bachelor of Science program were based on the factual finding that NWSC had not made any progress towards accreditation of its bachelor's program. Findings & Recommendation at 11. The new evidence, not previously available, shows this is

not the case. *See* Exhibit B at 6. Following its communications with ABHES during the first week of April, NWSC quickly applied for ABHES accreditation, including seeking ABHES approval of its bachelor's program. *Id*.

As a result, NWSC provides the Hearing Officer with this newly available evidence. Previously, the Hearing Officer recommended that IBHE withdraw NWSC's degree-granting authority for its bachelor's program because NWSC had not made progress related to accreditation of the program. However, based on the new facts provided, this factual conclusion is no longer accurate. As such, it follows that the Hearing Officer recommendation based on these facts must also change. Because NWSC has demonstrated its efforts to obtain accreditation of its bachelor's program, its degree-granting authority for this program should not be revoked. Just as in the case of its Associate of Science degree, for which the Hearing Officer recommended that IBHE provide an additional reasonable timeframe for accreditation ,NWSC urges the Hearing Officer to revise his recommendation to reflect that IBHE should similarly establish a reasonable timeframe in which NWSC could seek accreditation of its Bachelor of Science degree, in view of the new evidence demonstrating progress towards accreditation of its bachelor's program.

Moreover, as already acknowledged by the Hearing Officer, NWSC's efforts to previously achieve accreditation for its bachelor's program were without fault as it timely applied for ACICS approval of its program. *Findings and Recommendation* at 9. Undaunted by set-backs, NWSC's commitment to receiving accreditation as soon as possible is evidenced by its on-going efforts to receive accreditation, most recently evidenced by its application for ABHES accreditation. NWSC's accreditation efforts coupled with its approximately \$750,000 in infrastructure and administrative changes practically demonstrate NWSC's strong

commitment to provide a top-notch Bachelor of Science degree program to satisfy an important

educational need of its students.

CONCLUSION

For the foregoing reasons, NWSC's Motion for Reconsideration should be granted and

the Hearing Officer's Findings and Recommendations should 1) reflect NWSC's continuing

efforts to obtain accreditation for its bachelor's program; and 2) recommend NWSC's degree-

granting authority for its Bachelor of Science degree in Biology not be revoked. Instead, NWSC

should be afforded a reasonable timeline of approximately 2.5 years to achieve accreditation and

IBHE should be required to continue its degree-granting authority for this bachelor's program

during this period.

Dated: May 9, 2018

Respectfully Submitted,

HUSCH BLACKWELL, LLP

By: /s/Lisa J. Parker

Attorneys for Northwest Suburban College of Basic and Allied Health Sciences

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a copy of the foregoing MOTION FOR RECONSIDERATION was served electronically via email on IBHE's counsel on May 9, 2018.

/s/ Lisa J. Parker	•

EXHIBIT A

Page 1			Page 3		
ILLINOIS BOARD OF HIGHER)	1	EXHIBITS			
EDUCATION,)	_	Di Milbiro	PAGE		
Plaintiff,)	2		-		
-VS-)	3	Plaintiff's Exhibit A	40		
NORTHWEST SUBURBAN)	4	Plaintiff's Exhibit B	47		
COLLEGE,	5	Plaintiff's Exhibit C	104		
Defendant.	6				
December of the state of the LOCEDIA I	7	Respondent's Exhibit 1	80		
Record of proceedings before JOSEPH J. CAVANAUGH, Administrative Hearing Judge, commencing	8 9	Respondent's Exhibit 2	86 92		
at 1:45 o'clock p.m. on the 6th day of March, A.D. 2018 upon the above entitled caption.	10	Respondent's Exhibit 3 Respondent's Exhibit 3A	108		
ÂPPEARANCES:	11	Respondent's Exhibit 4	120		
BURKE BURNS & PINELLI MR. MARK JAMIL	12	Respondent's Exhibit 5	130		
MS. SUSAN D. STEFFY 70 West Madison Street	13	respondent s Landett s	130		
Suite 4300	14				
Chicago, Illinois 60602 312-541-8600	15				
	16				
on behalf of the Illinois Board of Higher Education;	17				
HUSCH BLACKWELL	18				
MS. LISA J. PARKER	19				
120 South Riverside Plaza Suite 2200	20 21				
Chicago, Illinois 60606 312-526-1539	22				
on behalf of the Northwest	23				
Suburban College.	24				
Page 2			Page 4		
1 EXAMINATION BY PAGE	1	HEARING OFFICER: Good after	ernoon to everybody.		
2 Direct Examination Dr. Bernoteit	2	My name is Joseph Cavanaugh, spe	• •		
3 Ms. Steffy 12 4 Cross Examination Dr. Bernoteit	3	C-a-v-a-n-a-u-g-h, and I'll be presidi	ng as a		
Ms. Parker 49	4	hearing officer today in this matter.			
5 Re-Direct Examination Dr. Bernoteit	5	This matter is the Illinois Boa	rd of Higher		
6 Ms. Steffy 58 7 Direct Examination Dr. AliNiazee	6	Education, and it involves Northwe			
Ms. Parker 60	7	College of Basic and Allied Health			
8 Cross Examination Dr. AliNiazee	8	this hearing is being conducted to d			
9 Ms. Steffy 102 10 Re-Direct Examination Dr. AliNiazee	9	possible revocation of the Northwes			
Ms. Parker 108	10	College operating and degree autho	•		
11 Re-Cross Examination Dr. AliNiazee	11	issues that have been set forth in the			
12 Ms. Steffy 111 13 Direct Examination Mr. Irfan	12 13	February 1st. And everyone has a c notice, I take it, or would you like n			
Ms. Parker 114	13	for the record what it is?	ne to muicate		
14 Cross Examination Mr. Irfan	15	MS. STEFFY: We have a copy.			
15 Ms. Steffy 134 16 Re-Direct Examination Mr. Irfan	16	HEARING OFFICER: Okay. H	ave you a copy of		
Ms. Parker 143	17	that, and I imagine it might be intro			
17 Direct Examination Jeanette Kantengwa	18	evidence as the notice from the Boa			
18 Ms. Parker 148 19 Recall Examination Dr. Bernoteit	19	So, what we're going to do is			
Ms. Steffy 152	20	to proceed just like any other hearing			
Recall Examination Dr. Bernoteit	21	We'll have brief opening statements	-		
21 Ms. Parker 158	22	positions, and then the Board will g	go first with		
22 Recall Examination Dr. AliNiazee		1 ,			
22 Recall Examination Dr. AliNiazee Ms. Parker 172	23	evidence, and cross, and then we'll			
22 Recall Examination Dr. AliNiazee	l	-			

1 (Pages 1 to 4)

Page 31 Page 29 1 accreditation by ACICS as we required. 1 education. 2 HEARING OFFICER: Okay. That was my question. 2 As a result, we requested that the College 3 So there was no differentiation, even though they 3 remove listing from its website the Baccalaureate did not hold accreditation for the Baccalaureate level degrees in biology and chemistry. We didn't 4 4 5 5 program, they just indicated that they were want new, for potential students to think those 6 6 program were available, were available as accredited in June of 2016? 7 7 THE WITNESS: Yes. accredited, part of the accredited institutions 8 8 HEARING OFFICER: Okay. And yet they weren't, offerings. 9 9 correct? We also, at the same time, learned that the 10 Associate of Physical Therapist Assistant degree had 10 Accredited for the, those two programs that 11 were not on ACICS's information that you received, 11 not been implemented. This is in June and fall of 12 because they haven't been accredited by ACICS, 12 2016. That program had been approved in the fall of 13 correct? 13 2011. We communicated with the College that we were 14 THE WITNESS: The institution held 14 going to remove the Associate in Physical Therapist 15 accreditation, but through ACICS, however, it is my 15 Assistant degree from the program inventory for the 16 understanding, in communicating both with the 16 College, because it had not been implemented within institution and with ACICS, that the institution had 17 a period of one year from the date of authorization, 17 18 not conveyed or sought approval under that 18 as required in our rules. We had those 19 19 institutional accreditation to expand its communications. 20 20 educational offerings beyond the Associate in MS. STEFFY: Can we go off the record for a 21 Biology that they had communicated with ACICS about. 21 second? 22 Consequently, ACICS showed only the 22 HEARING OFFICER: Oh, sure. 23 Associate in Biology as part of the institutional 23 (Whereupon a break was taken at 2:23.) 24 accreditation. The two Baccalaureate degrees and 24 (Back on the record at 2:29.) Page 30 Page 32 1 1 the Associate in Physical Therapist Assistant were HEARING OFFICER: Okay. 2 not reported on their website. 2 MS. STEFFY: Q So, I'm sorry if I stopped you. 3 HEARING OFFICER: On ACICS's website? 3 Was there anything else you would like to add? 4 THE WITNESS: (Indicating.) 4 A Yes. Yes. In follow-up to noticing this 5 HEARING OFFICER: Okay. But on the school's 5 discrepancy, we conducted a site visit, three IBHE 6 6 College website it also said just accredited, it did staff members visited the school in October 2016 to 7 7 differentiate that they had not actually received discuss the discrepancies. And, also, to address 8 8 accreditation for the Baccalaureate programs, the matter of the U.S. Department of Education's 9 9 correct? potential actions around the accreditor, ACICS. 10 10 THE WITNESS: Correct. During the October 2016 site visit, the 11 HEARING OFFICER: You can ask questions. Thank 11 College indicated that they were potentially 12 12 exploring accreditation through the Higher Learning 13 MS. STEFFY: Q So when IBHE, going back to the 13 Commission. 14 website, noticed that ACICS had not issued approval 14 HEARING OFFICER: Are you referring to 2016, you 15 15 for the three other programs, what actions did IBHE just said October, you're talking about what year? take regarding those issues? 16 THE WITNESS: October 2016. 16 17 A We inquired with Northwest Suburban College 17 HEARING OFFICER: Okay. So I just wanted to 18 about the discrepancy. Staff were told that the 18 make sure. 19 19 THE WITNESS: And affirmed that work was College was in the process of completing the 20 20 documentation or application paperwork involved in underway with ACICS around, I'll call it potential 21 21 approval of their Baccalaureate programs. securing ACICS approval for those degrees. 22 22 And we, consequently, and that the College MS. STEFFY: Q Did you, I'm sorry, did you say 23 anticipated a December 2016 decision on the part of 23 IBHE, was IBHE notified that the U.S. Department of 24 24 Education was planning on revoking ACICS's ACICS to recognize that expanded Baccalaureate level

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Page 33 Page 35 1 recognition as an accreditor? 1 mean by the time frame for accrediting for HLC 2 2 A Yes. That decision was affirmed in December versus the other one that you maybe suggested to 3 3 of 2016. And institutions who were affected as them, because I'm not sure that's kind of 4 holding ACICS accreditation, were given an 18-month 4 understandable of what the time frames were with 5 5 period to pursue alternate plans. respect to the accreditation process? 6 6 Q Is there another accreditation body, though, THE WITNESS: There are two broad categories of 7 7 besides the U.S. Department of Education, that also entities that offer institutional accreditation. 8 8 accredited ACICS or is it just the Department of And both categories of accreditors can be recognized 9 9 by the Department of Education and also CHEA. Education? 10 10 One is called National Institutional A There are two bodies in the United States 11 Accreditation, ACICS, and ACCSC are national 11 that have the authority to recognize accrediting 12 12 accreditors of institutions. bodies as providing legitimate review of 13 institutions and their programs. 13 The second broad category is regional 14 14 The first is the U.S. Department of accreditation. The Higher Learning Commission is 15 Education. The second is the Council for Higher 15 the regional accreditor for institutions. 16 Education Accreditation, or C-H-E-A, CHEA. 16 As the name implies, the Higher Learning 17 During this period of time, ACICS held 17 Commission is one of several regional accrediting 18 recognition through CHEA as well, and continues to 18 bodies in the United States, and it is a generally 19 19 hold, despite the actions of the Department of accepted tenant in the field of post secondary 20 Education, recognition through CHEA. 20 education, that regional accreditation is the most 21 21 Q Okay. After the October 20th, 2016 site rigorous of the two types of institutional 22 22 visit, what other steps did the IBHE take to assist, accreditations. 23 23 I'm going to refer to Northwest Suburban College as Candidacy through the Higher Learning 24 24 Commission is not assured based on interest only. NWSC, if that's okay, to assist with the Page 34 Page 36 1 accreditation issues? 1 The Higher Learning Commission has a process to vet 2 A Following the December 2016 letter from, 2 interested institutions and their viability to even 3 from the U.S. Department of Education, pertaining to 3 be a candidate for regional accreditation through 4 its decision about ACICS, its communications to the 4 the Higher Learning Commission. 5 field, I'll say, in January, let me pause a moment, 5 There is time involved in that process. In 6 I need to think, just a moment. 6 addition, both national and institutional 7 7 In January of 2017, the then Deputy accreditors will require substantial evidence from 8 8 Director for Academic Affairs conducted a site visit the applicant institution. Likely at least one site 9 9 at the institution to discuss accreditation plans. visit by an accreditation team. Time for staff with 10 10 the accrediting body, regional or national, to We had concerns, because of the October 2016 site 11 visit, that the school administration, in conveying 11 review the findings of the team and the application 12 12 interest in pursuing accreditation through the materials. 13 Higher Learning Commission, as an alternative, was 13 And then also a formal decision on the part 14 not fully aware of the complexities and the amount 14 of the accrediting body's board to affirm or deny 15 of time that it would likely take to secure 15 the application for accreditation. 16 candidacy through the Higher Learning Commission and 16 Those processes, with the Higher Learning 17 complete the entire accreditation review process. 17 Commission, can take anywhere from three to five 18 Staff advised in October 2016 that the 18 years. With national accreditors, depending on the 19 College administration consider an accreditor with a 19 type of institution and its mission and scope, you 20 shorter timeline, ACCSC, the Accrediting Commission 20 know, 18 months to three years, maybe. 21 of Career Schools and Colleges. 21 These are variable timelines, but staff in 22 The January 2017 site visit was to check in 22 October of 2016 were concerned that the College did 23 on the status of the same. We also --23 not seem to have an awareness of the complexity of 24 HEARING OFFICER: Can you elaborate on what you 24 pursuing regional accreditation, nor of the kinds of

Page 49 Page 51 1 **CROSS EXAMINATION** 1 regarding the Department of Education's potential 2 2 withdrawal of ICS's recognition by the Department? by Ms. Parker: 3 3 MS. PARKER: Q Thank you, Dr. Bernoteit. You A Uh-huh. 4 gave a lot of really detailed testimony, and for 4 Q And I want to clarify for the record, isn't 5 5 purposes of Hearing Officer Cavanaugh, I might ask it true that you reached out to all the ACICS 6 6 you to retread some ground, just because, as we schools, not just the College? 7 7 know, the world of higher education accreditation A Yes. 8 8 State authorization can be complicated. O And the fact that, is it also true that 9 9 So, to start off, isn't it true that IBHE ACICS losing, potentially losing, and ultimately 10 10 losing, their recognition, was unrelated to any of granted the College, I'm talking about Northwest 11 Suburban College, when I refer to the College, 11 the conduct of the College? 12 12 A Yes. granted the College degree granting authority for 13 its Associate's degree program, before it had the 13 Q In other words, would it be fair to say that 14 14 ACICS accreditation? the Department of Education withdraw the recognition of ACICS because of its decisions related to ACICS, 15 A Yes. 15 16 16 not because of anything pertaining to the College? Q Is it also true that Northwest Suburban 17 College, I don't mean Northwest, I mean IBHE, is it 17 A Correct. 18 also true that IBHE granted the College degree 18 Q Just for the record, I just didn't want 19 granted authority for its Bachelor's program before 19 there be to any confusion around because there can 20 it had ACICS accreditation? 20 21 21 A Could you remind me of the date of the HEARING OFFICER: There wasn't, but thank you. 22 22 initial accreditation? May I ask that question? MS. PARKER: Okay. Good. 23 DR. ALINIAZEE: Fall of 2014. 23 Q Another topic that came up was the idea of 24 HEARING OFFICER: What was the date? 24 the College listing on their website whether or not Page 50 Page 52 1 1 MR. IRFAN: Fall of 2017. they were ACICS accredited. 2 2 HEARING OFFICER: I still can't hear you. And one of the other topics that came up 3 DR. ALINIAZEE: Accreditation date of fall of 3 was the idea that various programs, whether or not 4 4 2017. they needed to also list that they were ACICS 5 5 HEARING OFFICER: Fall of 2017? accredited. 6 6 DR. ALINIAZEE: I'm sorry, fall of 2014. In your professional experience, is it 7 7 THE WITNESS: Thank you. Yes. customary for a college or an institution to list 8 8 DR. ALINIAZEE: Fall of 2014 we got not only that they have institutional accreditation, 9 9 accreditation. And we got the authority from them but to also say that their various programs have 10 10 ACICS accreditation or accreditation from another in the fall of 2013. 11 THE WITNESS: Thank you. Yes. 11 agency? 12 12 MS. PARKER: Q And is it customary for IBHE to A It depends. 13 13 grant authority, degree granting authority, prior to Q And does IBHE require that if a college, 14 an institution receiving it's accreditation? 14 let's say, for example, is ACICS accredited, that 15 15 they list on their website that each one of their A Yes. 16 16 Q And at one point, when you were talking, I programs is approved by ACICS? 17 17 believe that you said that during your discussions A No. 18 with the College, you learned that they were going 18 Q So, in your opinion, was it unusual that the 19 to, potentially, be impacted by ACICS losing their 19 College had not listed on their website that whether 20 accreditation or their recognition from the 20 or not their specific programs were ACICS 21 Department of Education? 21 accredited? 22 A Yes. 22 A No. 23 23 Q So, to back up, you discussed at length how Q You talked about, you mentioned ACCSC a few IBHE reached out to ACICS accredited schools 24 24 times. Just, again, to clarify the record, is it

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1	some point, that you, I think the words you used	1	In order for an institution, when they're
2	that you extended a courtesy to them?	2	first starting out, to get accredited, get
3	A Yes.	3	accredited, they have to have State approval first;
4	Q By giving them time, and you, I believe,	4	is that correct?
5	were talking about the fact that while IBHE had	5	A That is correct.
6	approved their Bachelor's program, ACICS had not	6	Q Okay. So once the State approves, which in
7	approved their Bachelor's program, this came to	7	this case, IBHE approves it, they then have to go
8	light, I believe you said you gave them an extended	8	through an accreditation process, correct?
9	courtesy of allowing them that time to get that	9	A That is correct.
10	accreditation; is that accurate?	10	Q And the State allows five years for that?
11	A It is accurate to say that we allowed them	11	A Yes.
12	time to resolve the discrepancy, because we	12	MS. STEFFY: Okay. I think that's it.
13	understood from the College that they were in	13	HEARING OFFICER: Any cross on that?
14	process of applying.	14	MS. PARKER: No.
15	Q Okay. So by, just to clarify, so by resolve	15	HEARING OFFICER: Okay. Anything else, Counsel,
16	the discrepancy, you mean that you gave them time to	16	are you calling anybody else?
17	apply for that accredit that approval from ACICS	17	MS. STEFFY: No, we rest.
18	related to their Bachelor's program?	18	HEARING OFFICER: You rest.
19	A Yes, yes.	19	Okay. Miss Parker, you may proceed.
20	Q Finally, one of the things that you had	20	(Whereupon a break was taken at 3:13.)
21	mentioned was that you learned through, and I think	21	(Back on the record at 3:16.)
22	these were part of the exhibits, that you learned of	22	HEARING OFFICER: You may proceed.
23	the College's loss of accreditation, ACICS	23	MS. PARKER: We call Dr. AliNiazee.
24	accreditation from ACICS.	24	HEARING OFFICER: So if you can swear in the
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	Page 58		Page 60
1	Did you also learn of the loss of	1	witness.
2	accreditation from the College?	2	(Witness sworn.)
3	A I don't recall.	3	DIRECT EXAMINATION
4	MS. PARKER: Okay. That's it for us.	4	by Ms. Parker:
5	HEARING OFFICER: Okay. Any redirect?	5	MS. PARKER: Q Dr. AliNiazee, would you start
6	MS. STEFFY: Yes.	6	by, would you start by explaining what your position
7	HEARING OFFICER: Okay.	7	title is at the College?
8	RE-DIRECT EXAMINATION	8	A President of North Suburban College.
9	by Ms. Steffy:	9	Q And would you, briefly, tell us a little bit
10	MS. STEFFY: Q Stephanie, to your knowledge, do	10	about your background?
11	the rules specifically state that grounds for	11	A I'm an academician. I spent over 50 years
12	revocation of the operating and degree granting	12	in academic life. I worked at University of
13	authority is one, is loss of accreditation status	13	California at Riverside, and at Davis and Berkeley
14	within an accrediting body?	14	on a combined arrangement. And then from there I
15	A Yes, that is correct.	15	went to Oregon State University. I was a there over
16	Q And that is to, just to clarify, that is	16	30 years. So my entire life has been in academic
17	what happened, they, Northwest Suburban College lost	17	areas. And so I'm an academician.
18	their accreditation with ACICS?	18	Q And Dr. AliNiazee, when did your College
19	A That is correct.	19	first receive its approval to operate and have
20	Q Okay. And then to go back to, I just wanted	20	degree granting authority from IBHE, do you
21	to, when an institution is starting out the process	21	remember?
22	to start their institution, that is the only time	22	A In 2011.
23	that they are allowed to be well, sorry, strike	23	HEARING OFFICER: So, isn't that two different
24	that.	24	things? Isn't the operating come first, or as in

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Page 61 Page 63 1 this case it's the same, because I'm confused about 1 MR. IRFAN: That's the only thing I'm going to 2 2 that. I thought you have to get operated and then do. 3 degree granting authority? 3 HEARING OFFICER: Okay. If --THE WITNESS: And I'll slow down a little bit 4 THE WITNESS: Operating authority came in 2010. 4 5 And Associate of Science authority came in 2011. 5 6 6 HEARING OFFICER: Okay. If need be, you can ask And Bachelor of Science authority came in 2013. 7 7 HEARING OFFICER: What came in 2013? for translation. Otherwise, if you just slow down a 8 8 little bit, so we can understand the words, that THE WITNESS: Bachelor of Science. 9 9 HEARING OFFICER: Now I understand. Thank you. will be helpful. 10 THE WITNESS: So we had three steps, operating 10 THE WITNESS: So, in the summer of 2014, when 11 authority, Science authority, and Bachelor of 11 the ACICS team came in, we had a long discussion 12 Science granting authority in 2013. 12 with them about all the programs that we have, our 13 13 facilities, infrastructure, faculty, administration, MS. PARKER: Q And could you tell us a little 14 bit about the history of your ACICS accreditation? 14 they were very pleased with that. They even 15 When did you first receive your ACICS 15 commented, before leaving. 16 accreditation? 16 And then at the time I asked them that I do A I am very cognizant of accreditation. So as 17 have approval for Bachelor's program, you want to do 17 18 soon as we got our approvals from IBHE in 2011, 18 it now. They said no. It's one class that has to 19 2013, we immediately looked for different agencies 19 graduate from your students, then we'll be able to 20 20 to apply for accreditation. review it. However, you can apply for higher 21 And we are very, very cautious about it. 21 degrees any time. 22 We never neglected accreditation. So we immediately 22 MS. PARKER: Q Okay. 23 applied to different agencies. We spoke with them, 23 A And he said that I'll do it in 30 days. I 24 24 just want to make the comment, I'll do it within 30 some initial information, and then we decide to Page 62 Page 64 1 1 apply to ACICS, and we applied towards the end of days. 2 2 2013. Q So let's just backtrack for a minute, to 3 3 clarify. So, you received your ACICS accreditation Do you want me to go through the whole 4 4 and included in that accreditation were your process? 5 5 certificate programs, that you described, as well as Q Briefly. 6 6 A They visit in the summer of 2014. So within your associate degree? 7 7 three years of our authority to operate and grant, A That's right, in biology. 8 8 we were accredited institution back in the fall of Q Is it also your testimony that at the time 9 9 2014. of your on-site ACICS accreditation visit, that you 10 10 Q Okay. met with the then director of accreditation at 11 A So we let no time pass. We were really 11 ACICS, at that time, did you tell him that you had 12 received approval from IBHE for a Bachelor's 12 focus on getting it done. 13 13 Q Okay. So in the fall of 2014, when you got program? 14 your ACICS accreditation for the College, what 14 A Yes, we did. 15 15 programs were included? Q And what was his response? 16 A We were given accreditation for medical 16 A Their response was that you just got the 17 17 assistant, dental assistant, that is under PBVS approval. program, an Associate of Science and Biology. At 18 18 MS. STEFFY: I'm -- I'm sorry, strike that. 19 that time, when they visited us, in the summer of 19 HEARING OFFICER: I'm sorry, I couldn't hear. 20 2014. 20 MS. STEFFY: Strike that. 21 21 MR. IRFAN: If I may, may I just help out with HEARING OFFICER: Okay. 22 the trans, with the pronunciation when you need it. 22 MS. PARKER: Q What was his response? 23 23 Maybe it will go faster. A His response was that you had just received 24 24 HEARING OFFICER: Okay. And maybe -the approvals, and then you could run the class, and

Page 69 Page 71 1 what is happening. 1 final decision, November 16th, some of those 2 2 Q And so what happened with your ACICS communications were their notice of their intent to 3 3 approvals for the Bachelor's program, did you ever withdraw the accreditation? 4 receive approval for the Bachelor's program? 4 A The IBHE, no, yeah, we got the notice in 5 5 A We never did. it went back and forth. August. We immediately appealed, and the appeal 6 6 There was a time when ACICS was in trouble, and in process went through and, finally, in November, we 7 7 December of 2016, the Department of Education had got the notice that your appeal was not approved. 8 8 Q Did you inform IBHE of your loss of removed them from the certification that they had to 9 9 get. So they were decertified. accreditation? 10 10 Q So you're referring to the same situation A Yes, we did, immediately. that Dr. Bernoteit testified to, as the ACICS, being 11 11 Q And how did you do that? 12 12 in potential loss of their recognition for the A Through an e-mail. 13 Department of Education? 13 Q Okay. And --14 14 A Correct. A I want to emphasize this, we are very, very 15 Q And was that process going on at the same 15 open with IBHE. Every single communication we get, 16 time that your application was pending at ACICS for 16 we let them know what is happening. 17 approval of your Bachelor's program? 17 Q Okay. And how did IBHE respond when you 18 A That's true. 18 informed them of the loss of accreditation? 19 19 Q And you, and so you had applied for your A Well, they said, potentially, if you lose 20 Bachelor's program approval in the summer of 2016; 20 your accreditation, then you would lose, you can 21 is that what you said? 21 lose your operating and granting authority. 22 22 A That's right. This was communicated to me, it was 23 Q And did you ever hear from ACICS about that 23 communicated to me earlier as well, and then I told 24 24 approval? them at the time that we are pursuing an alternate Page 70 Page 72 1 1 A No. We got correspondence, additional accreditor. 2 2 information, we sent it to them, they came back This is back in early 2016. In all the 3 3 communications, we are very open, what we are doing, again. They said we cannot put it now, so they 4 4 essentially going back and forth on it. and we spent nearly eight months working, developing 5 5 Q Did you regularly follow up with ACICS in an the paperwork needed to go to an alternate effort to get, to find out the status of your 6 accreditor, that's ACCSC. 6 7 7 program approval? Q So, tell us about your efforts to get 8 8 A Very regularly. accreditation from ACCSC, what did you do? 9 9 Q How often? A Once we found out that ACICS was losing 10 10 their accreditation or their ability to accredit an A Called them at least every other week. 11 Q And were you receiving responses? 11 institution, back in December of 2016, we 12 12 A So-so. Sometimes we get, we wait for a week immediately started our internal assessment and 13 13 before we get the call back. We drop some e-mails, process of trying to get another accreditor. 14 so they say we're working on it. 14 In April of that year, we told them, they 15 Q Dr. AliNiazee, when did the College lose its 15 ask us, are you coming with us for the renewal, 16 16 ACICS accreditation? because our renewal was expiring, our accrediting 17 was expiring in December 2017. 17 HEARING OFFICER: Can you speak up, please. 18 MS. PARKER: Q When did the College lose its 18 So in early 2017, they call us a number of 19 19 ACICS accreditation? times, saying are you with us, are you coming with 20 A We lost accreditation in August of 2017. 20 us. I couldn't understand the reason why, because 21 21 And we appealed immediately. And the, finally, we they are losing colleges left and right, dropping 22 loss the appeal. So, November 16th was the date 22 like dead flies. So they say, are you coming with 23 23 that we finally lost it of 2017. 24 24 Q Okay. From that August period until the Q Who says are you coming with us, just to

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1	of the Associate of Science degree program?	1	Associate of Science in August of 2017.
2	A We started in the fall, we suspended the	2	Q Dr. AliNiazee, do you recall, between the
3	program in the fall, and now we are trying to start	3	time you started offering the program, which I
4	the program back, if they okay us.	4	believe was in 2011, through the present, how many
5	Q So would you say it's been approximately six	5	students you have graduated?
6	months?	6	A I think I have the data there, I think we
7	A September through now, so about seven	7	graduated 20, approximately, I think, 24 students
8	months.	8	graduated in Associate of Science program.
9	Q Okay. And have you do you have students	9	We graduated seven students in the
10	that are currently interested enrolling in your	10	Bachelor's of Science program degree, and most of
11	Associate	11	them are in medical schools or some other
12	A Yes, we do.	12	professions.
13	Q program?	13	Q Okay. And when you say most of your
14	A Yes, we do.	14	students are in medical schools, could you give us
15	Q So how many students, approximately, do you	15	an estimate?
16	have that are interested in enrolling in your	16	A Approximately 60 percent of Bachelor's
17	program?	17	student who complete the Bachelor's program go on to
18	A We have, probably have about four students.	18	medical schools. And Associate, almost 80 percent
19	Q How big are your classes, typically, in your	19	of them pursuing a Bachelor's program.
20	associate program, prior to your suspension?	20	Q Okay. So, the first, back to the letter,
21	A Approximately six to ten.	21	the Exhibit 2. The first ground listed is failure
22	Q Okay. And at this time, you know of at	22	to maintain the condition under which the
23	least four students that have expressed interest in	23	institution and/or its degrees were authorized.
24	the Associate degree program?	24	What is your understanding of what this, of
	Page 90		Page 92
1	A Yes, and we have ten students who express	1	what this means?
2	interest in the fall of 2018.	2	A Well, I am at a loss, but I would imagine
3	Q Okay. And is the College currently	3	that it relates to point 2 and point 3.
4	operating at this time?	4	Q Okay.
	A X7	5	A. G. day by a first of by metallication
5	A Yes.	"	A So they're saying that you're not meeting,
5 6	Q Does the College currently have instruction	6	your point 2 and point 3. And point 2, obviously,
6	Q Does the College currently have instruction	6	your point 2 and point 3. And point 2, obviously,
6 7	Q Does the College currently have instruction at this time?	6 7	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation,
6 7 8	Q Does the College currently have instruction at this time?A Yes.	6 7 8	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation, we're trying to get it back.
6 7 8 9	Q Does the College currently have instruction at this time?A Yes.Q And what programs are you currently offering	6 7 8 9	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation, we're trying to get it back. HEARING OFFICER: I didn't hear, what did you
6 7 8 9	 Q Does the College currently have instruction at this time? A Yes. Q And what programs are you currently offering instruction? A Medical assistant, dental assistant, pharmacy tech. 	6 7 8 9 10	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation, we're trying to get it back. HEARING OFFICER: I didn't hear, what did you say number one.
6 7 8 9 10 11	Q Does the College currently have instruction at this time? A Yes. Q And what programs are you currently offering instruction? A Medical assistant, dental assistant, pharmacy tech. Q Okay. And do you have any understanding of	6 7 8 9 10 11	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation, we're trying to get it back. HEARING OFFICER: I didn't hear, what did you say number one. THE WITNESS: Number one, it somehow relates to 2 and 3. HEARING OFFICER: Oh.
6 7 8 9 10 11	Q Does the College currently have instruction at this time? A Yes. Q And what programs are you currently offering instruction? A Medical assistant, dental assistant, pharmacy tech. Q Okay. And do you have any understanding of why the IBHE is asserting that you have not offered	6 7 8 9 10 11 12	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation, we're trying to get it back. HEARING OFFICER: I didn't hear, what did you say number one. THE WITNESS: Number one, it somehow relates to 2 and 3.
6 7 8 9 10 11 12 13 14	Q Does the College currently have instruction at this time? A Yes. Q And what programs are you currently offering instruction? A Medical assistant, dental assistant, pharmacy tech. Q Okay. And do you have any understanding of why the IBHE is asserting that you have not offered degrees for 12-month period in your	6 7 8 9 10 11 12 13	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation, we're trying to get it back. HEARING OFFICER: I didn't hear, what did you say number one. THE WITNESS: Number one, it somehow relates to 2 and 3. HEARING OFFICER: Oh.
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6 7 8 9 10 11 12 13 14 15 16	Q Does the College currently have instruction at this time? A Yes. Q And what programs are you currently offering instruction? A Medical assistant, dental assistant, pharmacy tech. Q Okay. And do you have any understanding of why the IBHE is asserting that you have not offered degrees for 12-month period in your A I am at a loss for an explanation. We graduated our Associate of Science students in	6 7 8 9 10 11 12 13 14 15 16 17	your point 2 and point 3. And point 2, obviously, is incorrect. And point 3, we lost accreditation, we're trying to get it back. HEARING OFFICER: I didn't hear, what did you say number one. THE WITNESS: Number one, it somehow relates to 2 and 3. HEARING OFFICER: Oh. THE WITNESS: It doesn't meet the, you know, under which the institution was granted the authority. HEARING OFFICER: That's your opinion about
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Page 109 Page 111 1 to him about the visit that he had with us, maybe 1 A Yes, I was concerned about it. 2 2 about a couple of weeks before, I do not have exact Q And if ACICS had approval from CHEA, would 3 those students still be eligible for federal 3 dated, but he had a visit with us and we discussed 4 4 the College situation, accreditation situation. financial aid? 5 5 A They would not be. And there were two things he mentioned 6 6 during the meeting. Number one, he said that you Q So, in your opinion, did that impact, to 7 7 have great academy programs. you, the value of the ACICS accreditation? 8 8 And number two, he mentioned that you got A Exactly right. And I discussed this with 9 9 good facilities to run these programs. the Department of Education, Donna Sobie, she told 10 10 Number three, he said that administrative me specifically that it's useless, you got to go to 11 11 structure needs improvement. You need another agency to get it. 12 12 administrative, administrative structure needs MS. PARKER: We have no more questions. 13 improvement. 13 HEARING OFFICER: Okay. Any redirect on that? 14 14 Then I told them that we are working on it MS. STEFFY: Yes. 15 and this is in response to that, how we improve the 15 HEARING OFFICER: I'm sorry, cross. 16 16 RE-CROSS EXAMINATION administrative structure. And this letter is, there 17 17 are many e-mails like this, unfortunately, I did not by Ms. Steffy: 18 bring all those with me. 18 MS STEFFY: Q I believe earlier in your HEARING OFFICER: Okay. Well, just for the 19 19 testimony you had said, you keep saying gave the 20 record, because it's not in the record yet, 20 IBHE two years, two years. I believe Miss or 21 21 Dr. Bernoteit testified that one of the options she Respondent's number 3A letter is dated August 28, 22 22 2017, to Dr. Cullen from Dr. AliNiazee. had addressed with Northwest Suburban College was 23 THE WITNESS: Yes. 23 that you could relinquish your authority to operate 24 **HEARING OFFICER: Correct?** 24 and reapply, which would allow for this two-year Page 110 Page 112 1 THE WITNESS: Yes, that's right. 1 gap, is that not true? 2 MS. PARKER: Q And do you also discuss in your 2 A Yeah, she offered me that too, why don't you 3 letter your accreditation status and your thoughts 3 relinquish your degree granting and your operating 4 on your accreditation? 4 authority. And I said then you defeated the whole 5 A I did. I did. And I told him we are 5 purpose of the College. 6 Because the College, we have provided 6 working very hard to get ACCSC application in. And 7 7 they promised me that they will be able to give me a education to students who would not get an education 8 8 visit, by the end of the year. otherwise in other places, in a very affordable 9 9 Q And do you recall sending any other e-mails 10 10 to Dr. Cullen related for your accreditation status? And number two, our programs are active 11 A I did, yeah, I send him a letter, 11 program, they're good programs, and give it some 12 unfortunately, I did not bring the copies. 12 time, because everybody has the same question, if I 13 HEARING OFFICER: Is Respondent Number 3A. Are 13 could try, then I'd take it back again. 14 you seeking to admit this? 14 MS. STEFFY: Okay. But as you're aware, 15 MS. PARKER: Yes. 15 pursuant to the Illinois statute and the rules, an 16 HEARING OFFICER: Any objection? 16 institution is required to be accredited. And 17 MS. STEFFY: No objection. 17 currently you do not have any accreditation status? 18 HEARING OFFICER: No objection. It will be 18 A I do not have right now, that's true. 19 admitted without objection. 19 MS. PARKER: I object, that's adding facts that 20 MS. PARKER: Q Dr. AliNiazee, with respect to 20 are not in evidence. You have to have evidence that 21 21 ACICS losing its recognition from the Department of there's a requirement for accreditation. 22 Education, was that loss of recognition concerning 22 HEARING OFFICER: Okay. So your position was 23 23 to you, because it would make your students that they -- I didn't hear the rest of what you 24 ineligible for federal financial aid? 24 said. 28 (Pages 109 to 112) Page 125

degree in Biology because I want to become a nurse, and I want to go through this institution, which has changed my life. That's what we are talking about here, folks.

And so we are all on the same page. You want to address the interest of the students. Trust us when we say, this is what I conveyed to Dr. Cullen and Dr. Bernoteit, I said if it is possible to, believe me, we are a little bit more concerned about students than you, because you deal with a few hundred institutions. We deal with just one institution, and 50 to 100 students, where money is taken out of the pockets of the community members who are donating, and the founding families donating, and we are protecting their interest.

So please believe us when we say, their interest is what is driving this College.

Q Mr. Irfan, in your opinion, if you were given additional time from IBHE, do you think the College would be able to get through an alternate accreditation process?

A That answer is so simple for me to give because with ACCSC, you asked about, we first filed after eight months of work, accreditation what happened --

Q You're giving your opinion?

A Yes, giving my opinion. After we filed that, what they told us is, what they told us is, okay, now that your appeal has been turned down, you cannot apply as a transitioning school.

For us, having invested those resources, all of that water under the bridge, we said, please, what can we do. They said, okay, we have a solution, apply as a new accrediting application. I said wonderful. We went through that same process. Filed a new application as a new school applying for accreditation.

They went through that process of having us submit it, and then once they hear, they heard, oh, no, they didn't hear, we informed them, we, personally, went out, out of our commitment of transparency, we said, look, we have, they were preparing to review it, and then said we, they had given us a commitment, February or March, we will be able to possibly come down for a site visit.

When this hearing was appointed, we sent out a notice to them. We were not required to do so, we felt we had to. We said you have to be aware

Page 126

application as a transitioning school, because we

were accredited with ACICS at that time, and

Dr. Bernoteit, herself, had recommended, go to

ACCSC. We went to ACCSC, you're the experts, we followed you.

He went there. We went through a process of eight months, filed the SCR, that document, and after a few months, when we lost the appeal hearing, and, if there is some way, we should make the appeal brief of record, because we have contested every single one of the allegations of ACICS, and I know this is extraneous for your consideration, perhaps, Officer Cavanaugh, but we feel that we got squeezed by ACICS as they were trying to prove to the DOE

that, hey, we are able to crack the whip, theypicked the smallest institution. We hoped that they

did not pick us out because we were a diverse

institution, this is owned by Muslim-American interest, and I can tell you, based on --

interest, and I can tell you, based on - MS. STEFFY: I'm going to object to that.

THE WITNESS: You can, perfect. So I'm addressing your question with respect to the appeal.

MS. PARKER: Q Yes.

A So with ACCSC, so we filed that, and then

Page 128

Page 127

of this. The IBHE has taken the step, while we said we are going to contest it, we hope that we can convince the hearing officer that this is an unfair step, but we still told them. We are notifying you.

And that's the letter that you are referring to. They came back and they said, okay, your transitioning school application, great, it is ready, we cannot review it because you lost accreditation.

You applied as a new applicant, great, we have received it, we cannot review it because now IBHE has got the sword of Damocles hanging over you. So we are stuck. We are squeezed right now.

To answer your question, absolutely, the College has got the administrative capacity, the leadership capacity, the academic processes and programs to function as an effective institution of higher education.

We will be able to get the accreditation with ACCSC. We have faced the same issue with ACCSC. They say, okay, issues with, oh, I have to explain this. ACCSC asked us for a full explanation on what happened with ACICS.

We submitted it completely in writing,

30e7cfdf-1144-4185-968a-dec93f201ced

EXHIBIT B



§ ACCREDITING BUREAU OF HEALTH EDUCATION SCHOOLS | ABHES

7777 Leesburg Pike, Suite 314 N., Falls Church, VA 22043 | www.abhes.org Telephone: 703.917.9503 • Fax: 703.917.4109 • Email: info@abhes.org

APPLICATION FOR INSTITUTIONAL ACCREDITATION

Please review carefully and provide all of the information requested as applicable to the institution. Incomplete applications (i.e., blank areas requiring information) will be returned for resubmission, which will delay the accreditation process.

1. GENI	ERAL INF	ORMATION:				
NAME OF II	NSTITUTION:		Northwest Suburban	College		
ABHES ID (F	RENEWAL APP	LICANTS ONLY):	N/A			
ADDRESS:	5999 S New \	Wilke Road, Buildin	g 500			
CITY:	Rolling Mead	lows		STATE: IL	ZIP:	60008
SCHOOL TE	LEPHONE #:	(847) 290-6425		SCHOOL FAX #:	(224)3	53-6950
WEBSITE AI	DDRESS:	www.nwsc.edu				
	CEO/OWNER: MR., MS., MRS.)	Dr. M. T. AliNiazee	a	TITLE: President		
EMAIL ADD	•	president@nwsc.e		DIRECT PHONE #:	(847)	290-6425 ext 105
NAME OF C				_	<u> </u>	
ADMINISTR (SPECIFY DR., .	MR., MS., MRS.)	Dr. Mohammad Si	ddigi	TITLE: Dean of Aca	demic a	nd Students Affairs
EMAIL ADD		msiddiqi@nwsc.ed		DIRECT PHONE #:	(847)	290-6425 ext 104
	-		•	• •		dence and updates via e- esses identified above.
believed th	at our institut		requirements; and, t		,	<u>ccreditation Manual</u> , it i eing submitted in pursui
Check wher	e it applies or	to insert the inform	mation requested.			
A. THIS APP	_	OR (MARK ALL THA				

☐ Initial Accreditation--Non-main Campus(es) and/or Satellite campus(es)

☐ Renewal of Accreditation--Non-Main Campus(es) and/or Satellite Campus(es)

☐ Renewal of Accreditation--Main Campus

Application for Institutional Accreditation				
B. THE INSTITUTION IS (CHECK ONE): ☐ In the private sector at the post-secondary leve ☐ A hospital or laboratory-based training school ☐ A vocational training institution ☐ A federally-sponsored training program	l whose p	rinciple activity is	education	
C. INTIAL APPLICANTS ONLY: THE INSTITUTION HAS BEEN LINSTRUCTION SINCE (SPECIFY MONTH AND YEAR): 12/2009	EGALLY (PERATING AND	CONTINUOUSLY	PROVIDING
2. NON-MAIN OR SATELLITE CAMPUS: DOES THE INSTITUTION OPERATE A NON-MAIN OR SATE ACCREDITATION?	ELLITE CA	AMPUS TO BE I	NCLUDED IN A	GRANT OF
Refer to the Chapter II, Section B of the $\underline{Accreditation\ Manual}$ for $\square {\it Yes} \ \square {\it No}$	or the defi	nition of a non-ma	ain or satellite cai	mpus.
IF YES, IS THE INSTITUTION SEEKING ABHES ACCREDITATION FOR \square Yes \square No	OR ITS NO	N-MAIN OR SATE	ELLITE CAMPUS?	
If yes, <u>CLICK HERE</u> to complete the <i>Application Addendum for</i> this Application. Each Addendum should be submitted as one attachment to this Application.			•	
If no, the institution may not advertise such campus(es) with initial ABHES accreditation.	an ABHES	3-accredited camp	ous or campus th	at is seeking
3. SEPARATE CLASSROOM: DOES THE INSTITUTION OPERATE A SEPARATE CLASSROOM THE	IAT IS ASS	IGNED TO THE M	AIN CAMPUS?	
□Yes ⊠ No			•	
Refer to Chapter II, Section B of the ABHES <u>Accreditation Manual</u>	<u>d</u> for the o	definition of a sep	arate classroom.	
If yes, provide the following information for the separate class	room:			
(If more than one, hover then click on the plus sign [+] at botto classroom locations.)	om right c	orner of the table	below to add add	ditional
STREET ADDRESS: N/A	-			
CITY: City	STATE:	State	_ZIP:	
PHONE NUMBER: (###) ### - ####			<u>.</u>	
Distance from the non-main or satellite campus to which it is as	-	Distance in mile		—
Are the activities at this separate classroom limited to instruction		a ia NOT 11 1	□Yes	□No
Is only part of a program of instruction provided (i.e., a complet	e progran	i is NOT provided	at this \square Yes	□No

facility)?

Application for Institutional Accreditati	on			
Are administrative and support service	s offered through the non-main or satell	ite campus?	∐Yes	□No
•	at the non-main or satellite campus to w	hich it is	□Yes	□No
assigned? Is the separate classroom within custor or satellite campus to which is it assign	¹□Yes	□No		
If answered "NO" to any of the questio	ns A-E above, explain: Click or tap here	to enter text.		
4. APPROVALS:	A idi			(a)
	 providing approval required to operate t bottom right corner of the table below 			rogram(s).
Agencies/Organizations		Expiration	Date	
Illinois Board of Higher Education (IBHE		No Expiration		
IBHE PBVS Permit		8/30/2018,	renewed a	nnually
PHYSICALLY LOCATED? □Yes □No (If no, skip the section belo	* IN A STATE(S) OTHER THAN THE w and continue to question #5) operate" varies by state, as do licensure			
education), regardless of on-ground p student participation in clinical experi advertising, among others. Lack of app	ution delivering educational programs resence; other states require approvals ences or interest meetings, employme olicable state authorization may impact a sibility of the school to determine wher oplicable.	based upon on-; nt of local facult a student's ability	ground trig y, or placer to become	gers, such a ment of loca credentialed
If yes, is the institution a member of th	e National Council for State Authorizatio	n Reciprocity Agr	eements (N	C-SARA)?
□Yes ⊠No				
If yes, identify the Date of Expiration: $\underline{\hat{\mathbb{Q}}}$	MM/DD/YYYY	-		
If no, the institution is <u>not</u> a member o	f NC-SARA, complete the chart below:			
(Hover then click on the plus sign [+]	at bottom right corner of the table below	to add more row	/s.)	
Identify the state(s) where the institution/program *operates:	Does the state require authorization to *operate the institution/program?	If yes, identify t approval was a	医皮肤 化二甲烷 医电影 医二甲基	state
Illinois	⊠Vas □Na	10/05/2010		1

institution/program *operates:	Does the state require authorization to *operate the	If yes, identify the date the state approval was awarded:
	Institution/program?	
Illinois	⊠Yes □No	10/05/2010
	□Yes □No	

5. DISCLOSURES:

A. HAS THE INSTITUTION (MAIN, NON-MAIN, AND/OR SATELLITE CAMPUS) EVER HAD ITS STATE APPROVAL REMOVED, WITHDRAWN, SUSPENDED, OR REVOKED?

 Ves	X	Nο

If yes, explain: Click or tap here to enter text.

B. HAS THE INSTITUTION (MAIN, NON-MAIN, AND/OR SATELLITE CAMPUS) EVER HAD ACCREDITATION DENIED, REMOVED, WITHDRAWN, SUSPENDED, OR REVOKED BY THIS OR ANY OTHER ACCREDITING AGENCY?

⊠Yes □No

If yes, explain: A] NWSC's prior accreditation by ACICS: NWSC was accredited by ACICS through December 31, 2017. We decided to not renew this accreditation, and instead pursue alternate accreditation, in view of the Dept. of Education's de-recognition of ACICS's accrediting authority. Despite the College's decision to allow the ACICS accreditation to expire by itself in a few months, ACICS moved ahead with processes to suspend the College's accreditation based on what NWSC strongly believed to be incorrect bases and possibly discriminatory grounds. ACICS first notified NWSC of their intent to withdraw their accreditation of NWSC by suspension on August 9, 2017. Believing strongly that this action was arbitrary and unjustified, NWSC vigorously pursued an appeal of this suspension and presented its defense by way of a comprehensive Appeal Brief and a thorough presentation of our case at an oral Hearing in Washington D.C. on November 15, 2017. Despite presenting a strong case covering the factual bases on which we believed the ACICS decision was inappropriate and the significant strengthening measures adopted by NWSC, NWSC was unfortunately unable to overcome the high Appeal burden of establishing that the ACICS actions were arbitrary or capricious. NWSC's unfortunate loss of ACICS accreditation became effective on Nov. 16 when our Appeal was quickly rejected by ACIC.

B] NWSC position on seeking ABHES Accreditation: Especially in view of the ACICS experience, NWSC has taken significant measures to strengthen its leadership, stability and processes and acted effectively on noted areas of improvement. NWSC intensively disagrees with the ACICS decision and we desire to not be unduly tainted by this action. As will be detailed in our SER to be filed with ABHES in pursuit of this accreditation application, NWSC is diligently focused on i) the multiple regulatory elements to be managed simultaneously by a successful accredited educational institution, and ii) effective leadership, administrative structure, internal capacities and processes. NWSC is confident of demonstrating practical evidence of this as ABHES favorably reviews our New Accreditation Application and the following SER, and then schedules a site-visit as soon as possible. As an institution relying upon a sound financial, academic and intellectual base and committed to serving America's diverse student community, NWSC seeks ABHES's independent review of our candidacy for accreditation. We are confident of a favorable independent ABHES assessment of NWSC in view of the academic, administrative and institutional strengths of our college as a higher-education institution committed to our core mission of providing quality education, particularly directed to American students of diverse and under-privileged backgrounds.

An applicant must also describe below any current, previous, or final action for which it is the subject, including probationary status, by a recognized institutional accrediting agency or state agency potentially leading to the withdrawal, suspension, revocation, or termination of accreditation or licensure. Action on the application will be stayed until the action by the other accrediting agency or state agency is final. Include a copy of the action letter from the agency with this application. Further, the institution must provide evidence of compliance with ABHES requirements and standards relative to the action.

C	. HAS	THE	INSTITUT	ION	(MAIN,	NON-MAIN,	AND/OR	SATELLITE	CAMPUS)	EVER	RELINQUISHED	OR	ALLOWED
A	CCRE	DITAT	ION TO LA	PSE/	EXPIRE?								

□Yes ⊠No

If yes, explain: Click or tap here to enter text.

D. HAS A LAWSUIT BEEN FILED AGAINST THE INSTITUTION (MAIN, NON-MAIN, AND/OR SATELLITE CAMPUS) DURING THE PAST 24-MONTH PERIOD?

□Yes ⊠No

If yes, explain (including an explanation of its status): Click or tap here to enter text.

E. IF OFFERING A NON-ALLIED HEALTH PROGRAM, PLACE A CHECK MARK NEXT TO THE 70% RULE THAT APPLIES TO THE INSTITUTION AS A WHOLE (MAIN, NON-MAIN, AND/OR SATELLITE CAMPUS(ES), AS APPLICABLE):

⊠70% or greater of its full-time equivalent students are enrolled in allied health programs; or

⊠70% of active programs are in the allied health education field; provided that a majority of the institution's full-time equivalent students are enrolled in those programs. A program is active if it has a current student enrollment and is seeking to enroll more students.

6. PROGRAM INFORMATION:

Complete the table below.

NOTE TO RENEWAL APPLICANTS: <u>Information must be based upon that which is currently ABHES-approved</u>. This is not the proper application to seek approval of any changes to the programs, recognized outside hours, and/or delivery method. Visit <u>ABHES Applications</u> for a listing of appropriate applications and instructions to report such changes to that which is already ABHES-approved.

(Hover then click on the plus sign [+] at bottom right corner of the table below to add more rows.)

Program Name	In Class.Clock Hours	Recognized Outside Hours*	Total Clock Hours	Number of Instructional Weeks (D-Day; E-Evening; &/or Weekend-W)	Academic Credit: □ Quarter ⊠Semester	Delivery Method** (residential: blended: or full distance)	Credential Awarded (Diploma, Certificate, or Type of Degree) Do not use abbreviations
Dental Assistance	720		720	28-32 /D &		D:	Certificate:
Dental Assistance	720	N/A	720	E	5 7 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Residential	Dental Assistance Certificate: Medical
Medical Assistance	720	N/A	720	28-32/D		Residential	Assistance Certificate:
							Pharmacy
Pharmacy Technician	152	N/A	152	14-16/W		Residential	Technician
Associate of Science in Biology	2775	1710	4485	Two years or 4 to 5 Tremesters (16-20 months)	Trimester /semester (15 weeks each)	Residential	AS in Biology Degree
Bachelor of Science in Biology	5070	3180	8250	Three Years or 8 Trimesters 32-36 months	Trimester /semester (15 weeks each	Residential	BS in Biology Degree

^{*}Recognized Outside Hours: The 'Recognized Outside Hours' (i.e., student preparation, homework) column is NOT applicable to clock-hour only programs; thus, the column must be marked 'N/A', and the hours noted in the 'In Class Clock Hours' column and in the 'Total Clock Hours' column must be the same.

IMPORTANT: Recognized outside hours are based upon required academic clock-to-credit-hour conversions described in standard IV.G.1 of the ABHES <u>Accreditation Manual</u>. For institutions awarding credit for outside class hours will be

REVISED: FEBRUARY 7, 2018

required to provide a detailed analysis of how these hours were derived, how they complement the given coursework, and how students benefit from the respective assignments during the on-site evaluation visit.

IDENTIFY FOR EACH PROGRAM OFFERED THE APPROPRIATE SIX (6) DIGIT CLASSIFICATION OF INSTRUCTIONAL PROGRAMS (CIP) CODE PER THE U.S. DEPARTMENT OF EDUCATION. TO VIEW LIST OF CIP CODES, CLICK HERE.

(Hover then click on the plus sign [+] at bottom right corner of the table below to add more rows.)

Program Name	CIP Code
Dental Assistance	51.0601
Medical Assistance	51.0801
Pharmacy Technician	51.0805
Associate of Science in Biology	26.0101
Bachelor of Science in Biology	26.0101

7. INITIAL APPLICANTS ONLY: ADDITIONAL PROGRAM INFORMATION

Initial applicants are required to evidence that it has been continuously providing instruction as an institution for at least the prior two years and has enrollment in the program(s) to be included in the grant of accreditation.

(Hover then click on the plus sign [+] at bottom right corner of the table below to add more rows.)

	MAIN	CAMPUS			
Program Name	Current program enrollment	Date of last graduating class	# of program graduates	Program Enrollment July 1, 2016 - June 30, 2017	Program Enrollment July 1, 2015 - June 30, 2016
Dental Assistance	7	08/19/17	12	18	09
Medical Assistance	15	08/19/17	18	28	21
Pharmacy Technician	6	08/19/17	39	49	23
AS in Biology	0	08/19/17	03	11	06
BS in Biology	0	08/20/16	04	02	05

^{**} **Delivery Method**: See definitions in the Glossary of the <u>Accreditation Manual</u>.

NOTE TO INITIAL APPLICANTS: For programs with no enrollment at the time of the on-site visit will be considered inactive and will not be reviewed or included in the accreditation process despite the programs being approved by other oversight agency(ies). Upon receipt of an initial grant of accreditation, the institution may then apply at that time for new program approval per Chapter III, Section B of the <u>Accreditation Manual</u>. Any inactive programs must remain inactive throughout the initial accreditation process and should also be removed from any publications, or at a minimum indicate that such programs are no longer accepting enrollments.

A. MEDICAL ASSISTING, MEDICAL LABORATORY TECHNOLOGY AND/OR SURGICAL TECHNOLOGY:

Initial Applicants only, complete table below if there have not been graduates from the following programs: Medical Assisting, Medical Laboratory Technology and/or Surgical Technology.

(Hover then click on the plus sign [+] at bottom right corner of the table below to add more rows.)

	[18] [4] 가족 [18] [4] [4] [4] [4] [4] [4] [4] [4] [4] [4	Date when students are to start
Program Name N/A	the core coursework	clinical/externship
N/A		

B. PROGRAM(S) IN TEACH OUT

Initial Applicants only, complete the table below if any of the programs listed in the Program Information Chart are being discontinued (i.e., in teach out and/or is no longer enrolling students).

☑ Not Applicable – No programs are being discontinued at this time.

(Hover then click on the plus sign [+] at bottom right corner of the table below to add more rows.)

AS in Biology		64	AS degree	Fall 2017	0 N/A
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Program Name	2	¥ 🗆 🖒	' <u> </u> රි	<u> </u>	

8. ABHES WORKSHOP:

Has a representative employed by the institution from each applicable campus attended an ABHES Accreditation Workshop within the past 12 months? (See Chapter III of the <u>Accreditation Manual</u> for details regarding the Accreditation Workshop attendance policy).

⊠Yes □No

If no, see the listing of upcoming workshops and to register online at ABHES Workshop Listing

If yes, identify participants in the table below:

(Hover then click on the plus sign [+] at bottom right corner of the table below to add more rows.)

Attendee Name	Title	Campus (City & State)	Date of Workshop Attended
Mohammad A. Siddiqi	Dean of Academic and Student Affairs	Northwest Suburban College(Rolling Meadows, Illinois)	April 13, 2018 McLean, VA

9. OWNERSHIP/MANAGER (CEO, ADMINISTRATORS) ATTESTATION

The following questions pertain to owners and/or managers (CEO, administrators):

A. HAS ANY OWNER OR MANAGER BEEN DIRECTLY OR INDIRECTLY EMPLOYED OR AFFILIATED WITH ANY SCHOOL WHICH HAS LOST OR BEEN DENIED ACCREDITATION BY ANY ACCREDITING ORGANIZATION DURING THAT INDIVIDUAL'S PERIOD OF EMPLOYMENT OR AFFILIATION?

⊠Yes □No

If yes, attach a statement to this application which details the facts and circumstances surrounding that school's loss or denial of accreditation.

B. HAS ANY OWNER OR MANAGER BEEN DIRECTLY OR INDIRECTLY EMPLOYED OR AFFILIATED WITH ANY SCHOOL THAT HAS CLOSED WITHOUT APPROPRIATELY COMPLETING THE EDUCATION OR TRAINING PROGRAM FOR ALL ENROLLED STUDENTS (E.G., AN ORDERLY TEACH-OUT PLAN/AGREEMENT) OR ENTERED INTO BANKRUPTCY DURING THAT INDIVIDUAL'S PERIOD OF EMPLOYMENT OR AFFILIATION?

☐Yes ⊠No

If yes, attach a statement to this application which details the facts and circumstances surrounding that school's closure, bankruptcy or both as applicable.

C. HAS ANY OWNER OR MANAGER BEEN DIRECTLY OR INDIRECTLY EMPLOYED OR AFFILIATED WITH ANY SCHOOL THAT HAS LOST OR BEEN DENIED ELIGIBILITY TO PARTICIPATE IN FEDERAL STUDENT FINANCIAL AID PROGRAMS, INCLUDING THOSE UNDER TITLE IV OF THE HIGHER EDUCATION ACT?

□Yes ⊠No

If yes, attach a statement to this application which details the facts and circumstances surrounding the loss or denial of Title IV eligibility.

D. IS ANY ACTION PENDING (E.G. COURT ACTION, AUDIT, INQUIRY, REVIEW, ADMINISTRATIVE ACTION), OR HAS ACTION BEEN TAKEN, BY ANY COURT OR ADMINISTRATIVE BODY (E.G. FEDERAL OR STATE COURT, GRAND JURY, SPECIAL INVESTIGATOR, U.S. DEPARTMENT OF EDUCATION, OR ANY STATE AGENCY), AS TO ANY OWNER OR MANAGER?

□YES ☑NO

If yes, attach a statement to this application which gives full disclosure of the person(s) and the matters involved. Include a statement of the facts and circumstances surrounding the action identifying the matter (i.e., still under investigation, preliminary decision under appeal, etc.) and the position taken by the owner or manager involved. If the matter is final, provide a copy of the final action documentation.

E. HAS ANY OWNER OR MANAGER SERVED IN A SIMILAR CAPACITY IN ANY OTHER SCHOOL WHERE EITHER THAT INDIVIDUAL OR THE SCHOOL HAS BEEN CHARGED OR INDICTED IN A CIVIL OR CRIMINAL FORUM OR PROCEEDING ALLEGING FRAUD, MISAPPROPRIATION, OR ANY CRIMINAL ACT?

□Yes ⊠No

If yes, attach a statement to this application which gives full disclosure of the person(s) and the matters involved. Include a statement of the facts and circumstances surrounding the action identifying the owner or manager and the school which is involved. If the matter is not yet final, describe the procedural status of the matter (i.e., still under investigation, preliminary decision under appeal, etc.) and the position taken by the owner or manager involved. If the matter is final, provide a copy of the final action documentation.

10. CONFIRMATION AND SIGNATURE

I certify that to the best of my knowledge and belief, the information herein and attached hereto is accurate and correct. I certify that I understand that it is the school's responsibility to demonstrate compliance with the ABHES Accreditation Standards as outlined in the <u>Accreditation Manual</u> and that the Commission's deliberations and decisions are made on the basis of the written record and are therefore dependent on the forthrightness of the school in disclosing all information that ABHES has requested in this application.

I understand that failure to validate the information provided herein and attached hereto this application may result in a delay and/or the Commission taking a negative action.

Authorized Institutional Representative (Original) Signature:

Date: Friday, May 4, 2018

INTIIAL APPLICANTS: As an initial applicant, I understand that this application is valid for a period of two years. If the institution revises any of the program(s) and/or information identified on this application, specifically each program length in clock hours, weeks, and/or credits; credential awarded; method of delivery; or changes its location and/or legal status, ownership, or form of control mid accreditation process, specifically after an on-site team visit has been conducted and prior to an initial grant of accreditation being awarded, the accreditation process will be delayed pending an additional on-site review for Commission consideration, whereupon re-application and fee may be required.

My J. A. Niege

Authorized Institutional Representative (Original) Signature:

Date: Friday, May 4, 2018

APPLICATION SUBMISSION INSTRUCTIONS

INITIAL APPLICANTS ONLY

If applying for an initial grant of institutional accreditation, the following must accompany this completed *Application for Institutional Accreditation*:

Application Addendum for each non-main or satellite campus assigned to the main campus, if applicable;
A copy of the approval letter(s) from the state and any other agency(ies), where the institution (main, non-main and/or satellite campuses) operates, preferably with the name of each program and its approved program length;
A current school catalog;
. Completed and signed (with original signature) Ownership Disclosure Form;
, Copy of Current Business License (excluding state/community colleges and hospital-based institutions/programs);
Audited* or Reviewed Financial Statement for last fiscal year;
Additional information and/or explanation regarding applicable attestation disclosures stated within the Application; and
Application fee payment. Payment must be in the form of a check made payable to ABHES. For application fee details, view <i>Fees Appendix of the <u>Accreditation Manual</u></i> . A separate application fee is required for each main, non-main, and/or satellite campus location.

*NOTE: An institution will also be required to submit the most current <u>audited</u> financial statement by June 30 or December 30th depending on the Commission meeting where school is to be considered. A grant of accreditation will be contingent upon receipt, review and approval of a current audited statement.

ABHES requires that this application along with noted attachments are submitted electronically via e-mail to applications@abhes.org. All documents must include the required original signatures where applicable.

For **each** email attachment, a separate file should be made and appropriately labeled (see screenshot). The total number of attachments is dependent on the application plus the number of exhibits to accompany the application.

Each attachment/file should be named according to its content (e.g., "Application", "Non-Main Campus Addendum", "Ownership Disclosure Form", "Catalog", "Reviewed Financial Statement", etc.).

Name

- 1 ABC Healthcare College Institutional Application for Accreditation
- 2 ABC Healthcare College Application Addendum
- 3 ABC Healthcare College State Approval Letter
- 4 ABC Healthcare College School Catalog 2018
- 5 ABC Healthcare College Ownership Disclosure Form
- 6 ABC Healthcare College Business License
- 7 ABC Healthcare College Financial Statement
- 8 ABC Healthcare College Other Attachments



If you have any questions regarding this application, contact India Tips, Assistant Executive Director at 703-917-9503 or itips@abhes.org.

EXHIBIT C

From: **Dr. M. T. AliNiazee** < <u>president@nwsc.edu</u>>

Date: Thu, Apr 5, 2018 at 6:07 PM

Subject: Re: ABHES Accreditation Inquiry

To: India Tips < ITips@abhes.org>

April 5, 2018

Dear Miss Tips:

Thank you much for your prompt reply to our inquiry regarding accreditation with ABHES. You have laid out the process very clearly and we highly appreciate this clarity.

We understand your concern regarding the length of our current Pharmacy Technician program. Dr. Tishchenko, therefore, has developed a modified Pharmacy Technician program with 600 clock hours. This program will be submitted to the state authorities for approval during the next few weeks, and we will seek your accreditation for this modified program along with our Medical Assistant and Dental Assistant programs. We also would like to explore the possibility of your accreditation for our AS in Biology and BS in biology programs, both of which are directed towards healthcare. I presume that you grant accreditation to undergraduate programs at AS and BS levels.

Once again thank you for your assistance in NWSC's accreditation process.

On Thu, Apr 5, 2018 at 5:10 PM, India Tips < ITips@abhes.org > wrote:

Hello Dr. AliNiazee,

Thank you again for your interest in seeking ABHES accreditation.

This is to confirm that ABHES does not provide "approval" for an institution to submit an Application for Accreditation. Once an institution is able to evidence that it meets the eligibility requirements as outlined in Chapter II of the Accreditation Manual, it must submit a completed application packet in accordance with the published instructions posted on our website at https://www.abhes.org/applyforinstitutional.

As I mentioned to Dr. Tishchenko via email on April 3, 2018 (attached), detailed information would need to be provided about the circumstances for which ACICS decided to withdraw its accreditation as identified by ACICS. In addition to your description below, you must provide copies of all correspondence from ACICS relative to the loss of your institution's accreditation. You will also need to submit the below description with the completed Application for Institutional Accreditation as a formal addendum per the Application.

Again, I would like to reiterate the concern about the length of the pharmacy technician program. ABHES has a separate program chapter for pharmacy technician programs and it would be quite difficult for your institution to evidence that its '152-hour' pharmacy technician program would be successful in evidencing that the program at that length would incorporate all of the required

competencies. A typical clinical experience alone would likely exceed 152 hours. My suggestion here would be that you explore the option of seeking approval to expand the program length to ensure that it can meet the pharmacy tech standards in chapter VIII.PHT. This is not an eligibility requirement that would prohibit the institution from applying; however, ABHES accreditation is based upon 100% compliance with every standard for every program offered.

As for the ABHES timeline, ABHES requires that an institution first submit its completed application packet. Upon acceptance of the Application, the institution will be provided the SER for completion. At this time, any applications received between now and July 31, 2018, will be processed and directed to submit a draft SER by November 1, 2018. It will then undergo a preliminary visit in the spring of 2019 for an opportunity to demonstrate substantial compliance and readiness to undergo a full team visit. Upon successful completion of the preliminary visit, the institution would then be directed to submit the final SER by May 1, 2019, for an on-site team visit to occur between August and early November for Commission consideration at its January 2020 meeting. **ABHES will not accept an SER without completing the proper steps of accreditation as outlined.**

To apply, please follow the published instructions posted on our website at https://www.abhes.org/applyforinstitutional. I would also recommend attending the Accreditation Workshop being held next Friday, April 13, 2018 if at all possible to learn more about the ABHES accreditation process. For details and to register, visit https://www.abhes.org/content/show/123.

Please feel free to contact me directly with any questions at (301) 802-6730.

Best regards,

India Y. Tips

Assistant Executive Director

Accrediting Bureau of Health Education Schools (ABHES)

7777 Leesburg Pike, Suite 314 North

Falls Church, VA 22043

(703) 917-9503 / Fax (703) 917-4109 / www.abhes.org

MARK YOUR CALENDAR! ABHES' 16th Annual National Conference on Allied Health Education will be held Wednesday through Friday, February 20 - 22, 2019, being held at the Westin Savannah Harbor Golf Resort & Spa located in Savannah, Georgia. Registration to open October 2018.

This language contains information from the Accrediting Bureau of Health Education Schools which is confidential, proprietary and/or privileged. The information is intended to be for the exclusive use of the planned recipient. If you are not the intended recipient, be advised that any disclosure, copying, distribution or other use of this information is strictly prohibited. If you have received this transmission in error, please notify the sender immediately.

From: Dr. M. T. AliNiazee [mailto:president@nwsc.edu]

Sent: Thursday, April 05, 2018 1:01 PM

To: India Tips < ITips@abhes.org>

Cc: Ahmadullah Siddiqi <<u>msiddiqi@nwsc.edu</u>>; Liliya Tishchenko <<u>ltishchenko@nwsc.edu</u>>

Subject: Accreditation Request

April 5, 2018

(Via Email: ITips@abhes.org)

TO:

Ms. India Y. Tips

Assistant Executive Director

Accrediting Bureau of Health Education Schools (ABHES)

7777 Leesburg Pike, Suite 314 North

Falls Church, VA 22043 (Ph. 703-917-9503)

CC: Kareem M. Irfan, Esq.

Executive Vice-President - NWSC

(KIrfan@nwsc.edu)

Sub: NWSC request to file Accreditation application with ABHES

Dear Miss Tips:

On behalf of Northwest Suburban College (NWSC), I take this opportunity to thank you for your prompt and informative reply to our Director of Allied Health Programs, Dr. Liliya Tishchenko MD, regarding accreditation of NWSC with ABHES.

A: Background about NWSC:

NWSC was founded in 2008 as a not-for-profit institution of post-secondary education in the Health Sciences arena. It applied first for necessary approvals to offer allied healthcare courses in Medical Assisting, Dental Assisting, EKG, Phlebotomy, and Pharmacy Technician programs. These programs were approved by the Illinois Board of Education in 2009 and the classes were started immediately. In 2011, the college was approved for granting associate of science degree in biology and an associate of applied science in physical therapy assistant program. Later in 2012 it was granted authority to grant BS degrees in biology and chemistry.

Currently, the college offers certificates in Medical Assistant, Dental Assistant, and Pharmacy Technician along with an associate of science in biology, which is an applied program that serves important healthcare needs. All these programs are focused towards providing high-quality health-sciences education at affordable cost to students. We are currently approved by the US Dept. of Education for Federal Financial Aid (FAFSA approved).

B: NWSC Accreditation history:

NWSC was initially accredited by ACICS in August of 2014. They were thrilled to have NWSC as we were among only a hand-full of non-profit schools accredited by them. During their initial visit in the summer 2014, we had clearly indicated that we were approved for a BS in biology and chemistry and were ready to offer the program. Their response was that NWSC should apply for a higher degree approval and ACICS would provide approval within 30 days provided our initial cohort is ready to graduate. We were, therefore, accredited for our 720 clock-hour Medical Assistant, 720 clock-hour Dental Assistant and 64 credit-hour Associate of Science in Biology programs. In the summer 2016, we applied for higher degree approval for our BS programs. By this time ACICS was facing serious issues with the US DOE about their accreditation authority; they were unable to process and approve our BS programs and 8 months later in February of 2017, ACICS gave us a show-cause notice asking us to stop our BS programs - of course, we immediately complied.

In December 2016, US DEO had pulled the recognition of ACICS. NWSC was seriously concerned about their accreditation authority and the resultant impact on our FAFSA approval. Hence, we informed ACICS that we would be looking for alternate accreditation. Upon their repeated inquiries to apply for renewal with them, we were firm in our decision not to seek renewal with ACICS. At this point, in early June 2017, ACICS conducted a surprise quality-assurance visit and started to question a 300 level undergraduate course we were offering - and which was approved by them initially in 2014 - as a basis to assert that we had not complied with their directive to stop BS offerings.

It seemed to us that because ACICS was facing total extinction in view of the DOE directive against their accreditation authority, they were looking to shore up their dropping credentials by showing extra-strong enforcement against a few 'scapegoat' institutions like NWSC! Based on their un-substantiated assertion regarding our BS offerings and some other superficial issues (such as NWSC not having a full-time Admissions Director or Financial Aid Director, even though we had adequately-assigned responsibilities for these roles), ACICS moved ahead with processes to suspend the college's accreditation based on what NWSC believed to be incorrect bases and possibly discriminatory grounds. Interestingly, all this started after we had clearly indicated to them that we would not renew our accreditation with ACICS beyond December 2016. ACICS withdrew their accreditation by suspension on August 9, 2017. Believing strongly that this action was arbitrary and unjustified, NWSC vigorously pursued an appeal. Despite a thoroughly-substantiated and documented defense presented by NWSC at the Appeal Hearing, the appeal panel selected by ACICS ruled for ACICS within hours of our defense. We at present, therefore, have no accreditation.

C: NWSC is a good-fit for ABHES accreditation:

After looking around for alternative accrediting agencies, NWSC feels strongly that ABHES is a good fit for us as we are a health sciences school. NWSC has a proven record as a high-quality institution dedicated to cost-effective educational service to the diverse community of American students seeking affordable life-transforming education; we have graduated over 600 students in the healthcare field. As a founder of this non-profit institution, and an educator with decades of hands-on experience with higher-education, my life-long passion and driving aim is to serve the needy and disadvantaged of our society. I and our dedicated NWSC team are focused on our health-sciences education mission with a sharp focus on service to deserving students.

Keeping all the above factors in mind, NWSC would like to join the ABHES community with pride and commitment. I request your approval for NWSC to submit our accreditation application with ABHES as soon as possible so that we can submit our SER by May 1, 2017.

Thank you and we looking forward to hearing from you soon.

Best regards,

Dr. M. T. AliNiazee, Ph.D.

President Northwest Suburban College

5999 S.New Wilke Rd, Bld# 500

Rolling Meadows, IL, 60008

Website: www. nwsc.edu Phone#: (847)290-6425



EXHIBIT D

ABHES ACCREDITATION WORKSHOP CERTIFICATE OF COMPLETION

THIS CERTIFICATE IS AWARDED TO

MOHAMMAD SIDDIQI

NORTHWEST SUBURBAN COLLEGE ROLLING MEADOWS, ILLINOIS

This certificate serves as evidence that the individual above has successfully completed accreditation training. This individual has been formally trained on the Bureau's standards, expectations relative to student and program outcomes, and procedures in preparation for the evaluation process.



Executive Director

April 13, 2018

Date

STATE OF ILLINOIS ILLINOIS BOARD OF HIGHER EDUCATION OFFICE OF ADMINISTRATIVE HEARINGS

ILLINOIS BOARD OF HIGHER EDUCATION ,)
Plaintiff,)
v.)) Hearing Officer: Joseph Cavanaugh
NORTHWESTERN SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SERVICES,)))
Defendant.))

THE ILLINOIS BOARD OF HIGHER EDUCATION'S MOTION TO STRIKE OR DISMISS THE MOTION FOR RECONSIDERATION OF NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SERVICES

The Illinois Board of Higher Education (hereinafter "IBHE"), by and through its attorneys, Burke Burns & Pinelli, Ltd., hereby files, pursuant to Section 2-615 of the Illinois Code of Civil Procedure, its Motion to Strike or Dismiss the Motion for Reconsideration of Northwest Suburban College of Basic and Allied Health Services, and in support thereof, IBHE states as follows:

INTRODUCTION

On May 9, 2018, the Defendant filed a Motion for Reconsideration (the "Motion") in this matter, in which it asks this Tribunal to reverse its previous rulings against the Defendant based entirely on new evidence. The Defendant's Motion should be stricken or dismissed, pursuant to Section 2-615, as insufficient at law, and as a transparent attempt to prejudice IBHE on appeal by getting into the record evidence that was not before this Tribunal at the time of its

ruling. In the alternative, IBHE seeks an order dismissing Defendant's Motion for Reconsideration.¹

ARGUMENT

Under Section 2-615, a pleading or portion thereof may be stricken because it is substantially insufficient in law, or that the action be dismissed, or that a pleading be made more definite and certain in a specified particular, or that designated immaterial matter be stricken out. 735 ILCS 5/2-615.

I. DEFENDANT'S MOTION FOR RECONSIDERATION SHOULD BE STRICKEN OR DISMISSED BECAUSE IT IS INSUFFICIENT AT LAW IN THAT IS HAS NOT PROVIDED NEWLY DISCOVERED EVIDENCE THAT WAS NOT AVAILABLE AT THE TIME OF THE HEARING

In Illinois, it is well-settled that a motion to reconsider may be brought solely upon the following grounds: (1) newly discovered evidence not available at the time of the hearing; (2) changes in the law; or (3) errors in the court's previous application of the existing law. O'Connor v. County of Cook, 337 Ill. App. 3d 902, 910 (1st Dist. 2003); and North River Insurance Co. v. Grinnell Mutual Reinsurance Co., 369 Ill. App. 3d 563, 572 (1st Dist. 2006). It is also well-settled that any newly discovered evidence must have existed before the initial trial or hearing. Stringer v. Packaging Corp. of America, 351 Ill. App. 3d 1135, 1141 (2004).

In this case, the Defendant does not argue that it deserves reconsideration based on changes in the law or errors in the court's previous application of the existing law. Instead it bases its entire Motion on alleged "newly available evidence" not available at the time of the hearing. It is clear from the Motion, however, that Defendant has simply responded to the Tribunal's final decision in this matter by going out and obtaining new evidence while trying to

2

¹ IBHE also has filed a Motion for Reconsideration in this matter. However, IBHE's Motion for Reconsideration argues for reconsideration strictly based on misapplication of law and does not seek to introduce new evidence.

claim that it is "newly available" so as to meet the strict requirements for a petition for reconsideration. In *Stringer*, the Court held, "[t]rial courts should not permit litigants to stand mute, lose a motion, and then frantically gather evidentiary material to show the court erred in its ruling." *Id.* The policy behind granting a motion for reconsideration only if a petitioner can show that the newly discovered evidence existed but not available at the time of hearing is obvious. If parties were allowed to introduce new evidence, that did not exist at the time of hearing, after a hearing or trial had concluded, litigation would be a never-ending cycle.

Nonetheless, Defendant argues in its Motion that its purported application to Accrediting Bureau of Health Education Schools (hereinafter "ABHES") should be considered "newly available" evidence because it had not submitted an application to ABHES at the time of the hearing, and, thus, it was unavailable at the hearing. (Defendant's Motion for Reconsideration, pg. 5). As the Court held in *Stringer*, however, *newly discovered evidence* must have *existed* before the trial or hearing. (emphasis added). *Id.* Since Defendant admits that it had not submitted an application to ABHES at the time of hearing, this evidence did not exist before trial. Thus, it cannot be considered newly-discovered evidence.

Even assuming, *arguendo*, that Defendant's application to ABHES could be considered new evidence, the Tribunal would still have to strike or dismiss it on the basis that this newly available evidence is irrelevant. The simple fact is that despite Defendant's effort to apply for accreditation Defendant, remains unaccredited.

While Defendant has offered evidence that it has submitted an application to ABHES, it has *not* offered any evidence that ABHES has accepted its application. It is important to note that pursuant to ABHES' procedures it must first accept an application before it will work with an institution. ABHES clearly states in its email to Defendant that "[u]pon acceptance of the

Application, the institution will be provided the SER [Self Evaluation Report]² for completion." (Defendant's Motion for Reconsideration Exhibit C pg. 2). Defendant includes a Certificate of Completion for an ABHES workshop; however this is not proof that ABHES accepted Defendant's application. According to ABHES' website, these workshops are offered to any institution seeking information about ABHES' accreditation process³ and does not in any instance signify acceptance of an application. As such, this alleged "newly available evidence" is nothing more than an attempt to include irrelevant information into the record and should be stricken.

Additionally, Defendant alleges that is it has undergone \$750,000 in infrastructure improvements without providing any evidence to that fact. This information is irrelevant and has no bearing on the matter at hand. Furthermore, Defendant has not provided any bills or receipts for this alleged infrastructure work and fails to specify the period of time in which these alleged improvements occurred. This "evidence" is purely speculative and should be stricken.

DEFENDANT'S MOTION FOR RECONSIDERATION SHOULD BE II. STRICKEN OR DISMISSED BECAUSE IT WOULD BE PREJUDICIAL TO IBHE TO ALLOW IRRELEVANT INFORMATION INTO THE RECORD

If this Tribunal were to consider this "newly available evidence" the IBHE would be severely prejudiced because 1) the "newly available evidence" is irrelevant, and 2) the IBHE has not had the opportunity to cross-examine the Defendant. Furthermore, it will allow Defendant to improperly introduce 20 pages of additional irrelevant information into the record. In Lombardo v. Reliance Elevator Co., 315 Ill. App. 3d 111, 121-22 (2000), the Court held that it was reversible error to allow the presentation of new evidence that avoids evidentiary constraints and cross-examination. The "newly available evidence" presented here is irrelevant and should be

² See https://www.abhes.org/content/show/129. ³ *Id*.

stricken or at the very least the IBHE should be given the opportunity to cross-examine the Defendants as to these matters.

WHEREFORE, the IBHE respectfully requests this Tribunal to enter an Order striking Defendant's Motion for Reconsideration, including its exhibits from the record, or, in the alternative, dismissing with prejudice Defendant's Motion for Reconsideration for all the reasons stated herein and, and for such other relief as this Tribunal deems appropriate.

By: One of its Attorney

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ILLINOIS BOARD OF HIGHER EDUCATION

V.

NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

RESPONSE OF NORTHWEST SUBURBAN COLLEGE IN OPPOSITION TO IBHE'S MOTION TO RECONSIDER

Northwest Suburban College of Basic and Allied Health Sciences (NWSC) respectfully submits this response in opposition to the *Motion to Reconsider Hearing Officer's Findings and Recommendations Dated April 13, 2018* submitted on behalf of the Illinois Board of Higher Education (IBHE). In its Motion, IBHE contends that it is required under the mandatory requirements of the Illinois Administrative Code (the "Code") to revoke the operating and degree-granting authority of NWSC. But, as explained below, this is simply not supported by the clear language of the Code. Additionally, IBHE's interpretation would prevent IBHE from having any discretion, create absurd results and render the statutory procedures related to revocation of authority meaningless. IBHE's Motion also claims the Hearing Officer erred when he reviewed materials *IBHE provided* to him. This makes little sense, especially in light of the informal nature of the administrative hearing and because the Hearing Officer's recommendation does not turn on the information provided in the materials in question.

I. Interpretation of the Code

Before addressing the arguments in IBHE's Motion, it is important to understand the issues which IBHE identified as the subject of its hearing regarding NWSC.

Hearing Issues

1. Failure to maintain the conditions under which the institution and/or its degrees were authorized 1030.80(b)(5)(A)

- 2. Failure to offer degrees or instruction for one continuous 12-month period. 1030.80(b)(5)(A)
- 3. Loss of accreditation 1030.30(a)(2)(B)

NWSC's Hearing Exhibit 2, Notice of Hearing (dated Feb. 1, 2018) (italics in original). Even though the Hearing Notice stated its purpose was to assess a "possible" revocation, IBHE claims that because NWSC is not currently accredited it has no choice but to revoke NWSC's operating and degree authority as mandated by the Code. *See* IBHE's Closing Summary (Mar. 13, 2018) (asserting the Code does not permit a "gap" in accreditation); NWSC's Hearing Exhibit 3 (Letter from IBHE Executive Director to NWSC's legal counsel, asserting "the Rules do not permit any gap in accreditation" (Feb. 19, 2018)). But, based on the plain language of the Illinois Administrative Code and the March 6 hearing testimony, the Hearing Officer found this not to be the case and recommended IBHE allow NWSC to maintain its operating authority, as well as degree authority for its Associate Degree in Biology. *See IBHE v. NWSC*, Hearing Officer's Findings and Recommendation (April 13, 2018) ("*Findings & Recommendation*") at 11. Further, the Hearing Officer recommended that IBHE establish a reasonable time frame in which NWSC may seek to obtain a new accreditor. *Id.*

In its Motion to Reconsider, IBHE argues the Hearing Officer's finding that IBHE has "discretion in this case to decide whether or not to revoke NWSC's authority to operate" is reversible error. IBHE Motion at 2. Claiming its hands are tied by the Illinois Administrative Code, IBHE asserts the Hearing Officer is wrong because it is required by the Code to revoke operating and degree-granting authority because NWSC lost its accreditation and is not currently accredited. Yet, the Code does not support this notion. In an effort to make it so, IBHE's

Motion attempts to contort the Code language in Sections 1030.30 and 1030.80 to fit its purpose, but these efforts simply fall flat. NWSC discusses each of these sections in detail below.

A. Section 1030.30: Institutional Approval

IBHE's Argument that it must revoke operating and degree-granting authority due to "loss of accreditation" pursuant to Section 1030.30 must fail. As conceded by IBHE, Section 1030.30 does not even apply to NWSC.

As set forth above, one of the three hearing issues was whether NWSC's operating and degree authority should be revoked because of its loss of accreditation pursuant to Section 1030.30(a)(2)(B). *See* NWSC's Hearing Exhibit 2. This Section of the Code states the following.

Section 1030.30 Institutional Approval

The following general rules apply to institutions *seeking* ... Authorization to Operate.

- a) Criteria for Evaluation of the Application for ... Authorization to Operate....
 - 2) During review for operating authority, Board staff will consider...
 - B) Loss, suspension, probation or similar adverse action taken by an accrediting body with the institutions is or was affiliated.
- 23 III. Admin. Code § 1030.30(a)(2)(B) (emphasis added)

As is apparent from the clear language above, Section 1030.30 of the Code is not even applicable to the situation at hand. Section 1030.30 only applies to institutions *seeking* authorization to operate, not institutions that already have authorization. Significantly, IBHE concedes this point in its Motion, stating "Section 1030.30, which is titled 'Institutional Approval,' deals only with institutions seeking initial approval." IBHE Motion at 4. Thus—even though IBHE is seeking reconsideration—IBHE actually agrees with the Hearing Officer's viewpoint on 1030.30. Like IBHE, the Hearing Officer found Section 1030.30 "specifically addresses institutions applying for operational authority..." *Findings & Recommendation* at 6. The Section does not apply to

situations where IBHE is seeking to revoke that authority. Even more to the point, it is undisputed that NWSC already achieved operating authority, making 1030.30 inapplicable. *Id.* (1030.30 "specifically addresses institutions applying for operational authority, which the record shows NWSC already achieved."); *see also* Exhibit A, Tr. 45:21-23 (Testimony of Dr. Stephanie Bernoteit of IBHE) and Tr. 61:4 (Testimony of Dr. Mohammed AliNiazee of NWSC).

Moreover, even if Section 1030.30 did apply (which it does not), the language of the Section makes clear its discretionary nature, by stating "2) During review for operating authority, Board staff will consider ... B) Loss ... by an accrediting body with which the institution is or was affiliated." 23 Ill. Admin. Code § 1030.30(a)(2)(B) (emphasis added). The plain meaning of "consider" in this Section means that when deciding whether to initially authorize operating authority to an institution, IBHE will "think about" or "take into account" whether the institution has experienced a loss of accreditation. See People v. Perry, 864 N.E.2d 196, 204, 224 Ill.2d 312, 323 (III. 2007) (noting the most reliable indicator of statutory intent is the plain meaning of the statutory language). Nothing about the plain language of Section 1030.30 can be extrapolated to mean that it: 1) applies to the instant revocation hearing; and/or 2) requires mandatory revocation when an institution that already has operating authority subsequently loses accreditation. Tellingly, IBHE's Motion does not even attempt to argue these two points as it understands the inapplicability of 1030.30 to the current situation. For this reason, the Hearing Officer's finding and recommendation that NWSC's loss of accreditation cannot serve as the rationale for revoking its operating authority under Section 1030.30 must stand.

¹ Definition of "consider" Merriam-Webster Dictionary at https://www.merriam-webster.com/dictionary/consider (as of May 23, 2018).

B. Section 1030.80: Maintenance of Authorization to Operate and/or Grant Degrees

Next, IBHE contends the Hearing Officer got it wrong when he concluded IBHE's ability under Section 1030.80(b)(5)(A) to revoke NWSC's operating and degree-granting authority is discretionary (not mandatory). To support this premise, IBHE makes a new legal argument based on Section 1030.80(b)(5)(A)(vi), which notably was <u>not</u> in effect when IBHE initiated the NWSC hearing. Furthermore, IBHE relies on a strained reading of Section 1030.80 which ignores the plain meaning of the statutory language and renders other portions of the Section meaningless.

1. IBHE is barred from raising a new legal argument related to "loss of accreditation" under Section 1030.80(b)(5)(A)(vi) as this provision was not the subject of the hearing.

In its Motion, IBHE relies on Section 1030.80(b)(5)(A)(vi) for its argument (*see* IBHE Motion at 3), but this is problematic as this was not the subject of the hearing. To be precise, on December 12, 2017, IBHE approved the appointment of a hearing officer to review the possible revocation of NWSC's authority under Section 1030.80(b)(5)(A)(ii) and (iii) for: *Failure to maintain the conditions under which the institution and/or its degrees were authorized* and *Failure to offer degrees or instruction for one continuous 12-month period. See* Exhibit B, Appointment of Hearing Officer Action at 411. At the time, a prior version of the Illinois Administrative Code was in effect. That version of the Code did not include "loss of accreditation" as a potential revocation ground. *See* Exhibit C, 23 Ill. Admin Code § 1030.80 (in effect on Dec. 12, 2017). To consider this new ground now is wholly inappropriate as it went into effect *after* IBHE approved the potential grounds for the hearing. *See* Exhibit B. In addition, "loss of accreditation" under 1030.80(b)(5)(A)(vi) was not identified on the hearing

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² At the March 6, 2018 hearing IBHE's counsel noted that the Code had changed, but followed this by asking a question about the new version of the Code at Section 1030.80(b)(5)(A)(vi) which was not the subject of the hearing. *See* Exhibit A, Tr. 141-143.

notice which outlined the hearing issues.³ *See* NWSC Hearing Exhibit 2. Moreover, it is well-settled that a Motion to Reconsider cannot be used to introduce a new legal theory. *See Jones v. Live Nation Entertainment, Inc. et al.*, 2016 IL App (1st) 152923 at ¶ 29. As a result, any new argument by IBHE in its Motion to Reconsider based on 1030.80(b)(5)(A)(vi) should not be considered as it is waived. *Id.*

2. The plain language of Section 1030.80(b)(5)(A) makes clear that IBHE's revocation authority is discretionary, not mandatory. Moreover, any other interpretation would cause absurd results.

In its Motion to Reconsider, IBHE also relies on the case of *DuPage County Election Comm'n v. State Bd. of Elections*, 345 III. App.3d 200 (2003) for the idea that the legislative purpose for enacting Section 1030.80 makes clear that IBHE's revocation authority is mandatory. IBHE Motion at 3. IBHE's analysis, however, disregards key considerations.⁴

First, IBHE ignores that the *Dupage* case states the black letter law that "the best indicator of legislative intent is the plain language of the statute." 345 Ill. App.3d at 206 (citation omitted). Here, the plain language of Section 1030.80(b)(5)(A) provides an illustrative list of potential revocation grounds by stating, "*Grounds* for revocation *include*...." Based on the plain meaning of the word "ground," the grounds listed may serve as a basis under which IBHE may take action, not an instance where IBHE must take action. Nothing supports IBHE's contrary view. Plus, the inclusion of the word "include" makes clear that 1030.80(b)(5)(A) is simply an illustrative list of possibilities and not a finite list of grounds that mandate revocation. *See, e.g., People v. Perry*, 864 N.E.2d 196, 208, 224 Ill.2d 312, 331 (Ill. 2007) ("It is hornbook

³ IBHE moved for a hearing on potential revocation for loss of accreditation under 1030.30, not 1030.80. As mentioned in Section I.A., Section 1030.30 is inapplicable here.

⁴ Much of IBHE's analysis relates to the use of the word "may" in Section 1030.80(b)(2), however, this section is not the section under which IBHE is seeking revocation. Nonetheless, the use of the word may in 1030.80(b)(2) along with other discretionary language solidify the discretionary nature of 1030.80.

⁵ Definition of "ground" Merriam-Webster Dictionary at https://www.merriam-webster.com/dictionary/consider (as of May 23, 2018) (notes that a ground is "a basis for belief, action or argument.")

law that the use of the word *including* indicates that the specified list ...is illustrative, not exclusive."") (citations omitted).

Second, not only does IBHE's interpretation ignore the plain statutory language, its interpretation would lead to absurd results that must be avoided. See Dupage, 800 N.E.2d 1278 at 1284. IBHE's interpretation of 1030.80(b)(5)(A) is that anytime one of the grounds listed under 1030.80(b)(5)(A) applies to an institution, IBHE has no choice but to withdraw operating and degree-granting authority. For example, under this reading, if an institution fails to maintain the conditions that were present when it was authorized, its authority must be revoked. See 23 Ill. Admin. Code § 1030.80(b)(5)(A)(ii). Consequently, if an institution moves locations or changes senior management from what was in place at the time it was authorized, this would mean IBHE must revoke its authority. Another example, is that revocation would be required if "any federal or state regulatory agencies or Offices of Attorneys General, Offices of Inspectors General ..." take any action against an institution. *Id.* at 1030.80(b)(5)(A)(vii) (effective Dec. 19, 2017). Based on IBHE's strict interpretation, this would mean if the U.S. Department of Education decides to limit an institution's participation in Federal Student Aid or an Office of the Inspector General makes a negative finding about an institution, the institution's authority must be immediately revoked. These examples demonstrate that IBHE's reading of the Code would create extreme and likely unwanted results which could have adverse consequences for higher education institutions in Illinois and the students they serve. 6 IBHE seemingly wants to act as it sees fit, disregarding the plain language of the Code and potential adverse consequences that go

⁶ This strict interpretation could result in negative consequences for institutions (e.g., http://www.daily-chronicle.com/2017/05/31/oeig-report-niu-mismanaged-by-president-baker/ahv0nmv/ (as of May 23, 2018) (because this example relates to a public university it does not come under the relevant provision which governs private institutions, yet it demonstrates the broad scope of what IBHE is suggesting in its Motion)).

beyond the current matter. Per the law on statutory construction, this is unacceptable and cannot be permitted.

3. IBHE's interpretation that its authority is mandatory (not discretionary) would render the provisions of Section 1030.80 related to *Procedures for Revocation* meaningless. Under the law, this interpretation cannot be upheld.

Another reason IBHE's interpretation must fail is because it would render the hearing and related revocation procedures meaningless. See 23 III. Admin. Code Section 1030.80(b)(5)(B) (Procedures for Revocation). In other words, if IBHE has no discretion and revocation is mandatory if any of the grounds of 1030.80(b)(5)(A) are applicable, having a revocation hearing is a meaningless exercise. In this instance, even prior to the March 6, 2018 hearing, IBHE included in its Board Meeting packet for its March 2018 meeting an action item to approve the Hearing Officer's recommendations related to NWSC's revocation. See Exhibit D, Recommendation of Hearing Officer Re: Possible Reovcation (sic) of Operating and Degree Granting Authority—Northwest Suburban College of Basic and Allied Health Sciences (Item Deferred to Future Board Meeting). Based on this fact, it seems IBHE may have considered the revocation hearing a fait accompli and assumed the Hearing Officer would recommend revocation of NWSC's authority. But, Illinois law prohibits any interpretation that results in rendering superfluous or meaningless statutory language. See Dupage, 800 N.E.2d 1278, 1283 IBHE's interpretation would do just that as every hearing would be (citation omitted). perfunctory for the purpose of affirming the forgone conclusion that IBHE has no choice but to withdraw an institution's authority.

⁷ See also IBHE website, March 13, 2018 Board Meeting, IV. Action Item 4, https://www.ibhe.org/031318.html (as of May 23, 2018).

For this reason, and the many others set forth above, IBHE's interpretation that its revocation authority is mandatory must be rejected and the Hearing Officer's finding that IBHE's authority is discretionary must be upheld.

II. Evidence Considered by the Hearing Officer

Last, IBHE suggests that the Hearing Officer's recommendation is flawed because he relied on evidence that *IBHE provided* to him prior to the hearing related to NWSC's appeal of ACICS' decision to withdraw its accreditation. See IBHE Motion at 5-6. This is baffling. It is unclear why IBHE would provide materials to the Hearing Officer and then expect him to not review or consider those materials. This alone should prohibit IBHE from making this argument. Also, the *Procedures for Revocation* are extremely broad and appear to give the Hearing Officer great discretion. See 23 Ill. Admin. Code § 1030.80(b)(5)(B). Moreover, the materials considered by the Hearing Officer related to NWSC's ACICS accreditation do not appear to be critical to his findings and recommendation. Rather, his findings and recommendation focus on statutory interpretation and the testimony and exhibits supplied by the parties during the hearing. For example, the Hearing Officer's ultimate recommendation states that "NWSC has invested the time and effort necessary to reapply for accreditation." Findings & Recommendation at 11. This fact was not set forth in the materials at issue, but through NWSC's testimony during the hearing. Exhibit A, Tr. at 73-76 (Testimony of M. AliNiazee of NWSC); 122-123 (Testimony of Kareem Irfan of NWSC). Yet, IBHE complains about the Hearing Officer's review of the materials (that it provided) and claims the information was prejudicial, but provides no specifics regarding how the materials impacted the Hearing Officer's decision and offers no statutory support showing the Hearing Officer's consideration of the materials was error. IBHE's claim regarding the evidence considered by the Hearing Officer should be disregarded as meritless.

CONCLUSION

For the foregoing reasons, IBHE's Motion to Reconsider should be denied.

Dated: May 23, 2018 Respectfully Submitted,

HUSCH BLACKWELL, LLP

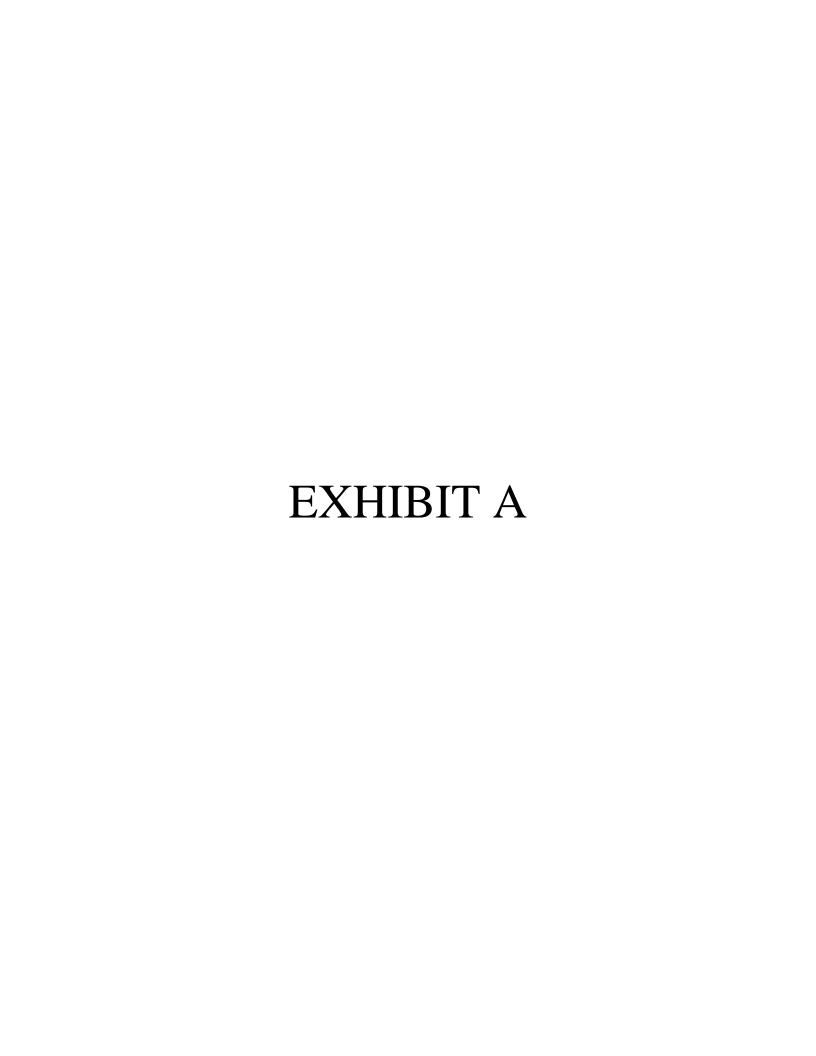
By: /s/Lisa J. Parker

Attorneys for Northwest Suburban College of Basic and Allied Health Sciences

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a copy of the foregoing **RESPONSE OF NORTHWEST SUBURBAN COLLEGE IN OPPOSITION TO IBHE'S MOTION TO RECONSIDER** was served electronically via email on IBHE's counsel on May 23, 2018.

/s/	Lisa J.	Parker						



Page 1			Page 3		
ILLINOIS BOARD OF HIGHER)	1	EXHIBITS			
EDUCATION,)	_	PAGE			
Plaintiff,)	2		-		
-VS-)	3	Plaintiff's Exhibit A	40		
NORTHWEST SUBURBAN)	4	Plaintiff's Exhibit B	47		
COLLEGE,	5	Plaintiff's Exhibit C	104		
Defendant.	6				
December 1 of the latest Action IOCEDIA	7	Respondent's Exhibit 1	80		
Record of proceedings before JOSEPH J. CAVANAUGH, Administrative Hearing Judge, commencing	8 9	Respondent's Exhibit 2	86 92		
at 1:45 o'clock p.m. on the 6th day of March, A.D. 2018 upon the above entitled caption.	10	Respondent's Exhibit 3 Respondent's Exhibit 3A	108		
ÂPPEARANCES:	11	Respondent's Exhibit 4	120		
BURKE BURNS & PINELLI MR. MARK JAMIL	12	Respondent's Exhibit 5	130		
MS. SUSAN D. STEFFY 70 West Madison Street	13	respondent s Landett s	130		
Suite 4300	14				
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	16				
on behalf of the Illinois Board of Higher Education;	17				
HUSCH BLACKWELL	18				
MS. LISA J. PARKER	19				
120 South Riverside Plaza Suite 2200	20 21				
Chicago, Illinois 60606 312-526-1539	22				
on behalf of the Northwest	23				
Suburban College.	24				
Page 2			Page 4		
1 EXAMINATION BY PAGE	1	HEARING OFFICER: Good after	ernoon to everybody.		
2 Direct Examination Dr. Bernoteit	2	My name is Joseph Cavanaugh, spe	• •		
3 Ms. Steffy 12 4 Cross Examination Dr. Bernoteit	3 C-a-v-a-n-a-u-g-h, and I'll be presiding as a				
Ms. Parker 49	4 hearing officer today in this matter.				
5 Re-Direct Examination Dr. Bernoteit	5 This matter is the Illinois Board of Higher				
6 Ms. Steffy 58 7 Direct Examination Dr. AliNiazee	6	Education, and it involves Northwe			
Ms. Parker 60	7	College of Basic and Allied Health			
8 Cross Examination Dr. AliNiazee	8	this hearing is being conducted to d			
9 Ms. Steffy 102 10 Re-Direct Examination Dr. AliNiazee	9	possible revocation of the Northwes			
Ms. Parker 108	10	College operating and degree autho	•		
11 Re-Cross Examination Dr. AliNiazee	11	issues that have been set forth in the			
12 Ms. Steffy 111 13 Direct Examination Mr. Irfan	12 13	February 1st. And everyone has a c notice, I take it, or would you like n			
Ms. Parker 114	13	for the record what it is?	ne to muicate		
14 Cross Examination Mr. Irfan	15	MS. STEFFY: We have a copy.			
15 Ms. Steffy 134 16 Re-Direct Examination Mr. Irfan	16	HEARING OFFICER: Okay. H	ave you a copy of		
Ms. Parker 143	17	that, and I imagine it might be intro			
17 Direct Examination Jeanette Kantengwa	18	evidence as the notice from the Boa			
18 Ms. Parker 148 19 Recall Examination Dr. Bernoteit	19	So, what we're going to do is			
Ms. Steffy 152	20 to proceed just like any other hearing or trial.				
Recall Examination Dr. Bernoteit	We'll have brief opening statements, regarding your				
21 Ms. Parker 158	22 positions, and then the Board will go first with				
22 Recall Examination Dr. AliNiazee					
22 Recall Examination Dr. AliNiazee Ms. Parker 172	23	evidence, and cross, and then we'll			
22 Recall Examination Dr. AliNiazee	1	-			

1 (Pages 1 to 4)

Page 45 Page 47 1 potentially expand their mission at a later date. 1 Q And how did you find out that information? 2 HEARING OFFICER: I'm sorry, you used the term 2 A That information was shared with us via a 3 PVS, can you explain, for the record, what that is, 3 letter from ACICS, and via communications on the 4 because I don't know. 4 ACICS website. 5 THE WITNESS: The term PBVS stands for private 5 Q Okay. I'm going to show you what's been 6 6 business and vocational schools. It is a category marked as Plaintiff's Exhibit B. I am tendering a 7 7 of post secondary education that the Board of Higher copy to Counsel and to the Judge. And then this is 8 8 Education regulates for vocational training leading just a copy. 9 9 to a certificate or a diploma, but not a degree. Can you look at document? 10 HEARING OFFICER: Okay. So that program wasn't, 10 A Yes. 11 was something that you were offering for the 11 Q Are you familiar with this document? 12 programs that they had in existence, or was it 12 A Yes. 13 13 something that would be helpful in the future? Q Can you tell me what this document is? 14 THE WITNESS: At this time, Northwest Suburban 14 A This document is a letter from the 15 College has authorization, through the Illinois 15 Accrediting Council for Independent Colleges and 16 Board of Higher Education, as a private business and 16 Schools, dated November 16th, 2017, addressed to vocational school, it offers a series of what I will 17 President Mohammed AliNiazee, of Northwest Suburban 17 18 call med tech kind of shorter term training 18 College, indicating that the ACICS Review Board of 19 programs. Those are not the subject of the hearing 19 Appeals considered the College's appeal of the 20 20 today. August 9th, 2017 decision by the Council to withdraw 21 They also hold degree granting authority 21 the institution's accreditation by suspension. And 22 22 and operating authority as a degree granting to affirm the previous decision of the Council. 23 23 institution. Q And based on this information that you 24 24 My recommendation, in the fall of 2017, to received from ACICS, what actions did the IBHE take? Page 46 Page 48 1 1 the College is that they voluntarily relinquish that A Based on the November 16th, 2017 decision, 2 2 operating and degree granting authority. Focus the IBHE communicated with the school and proceeded 3 their efforts on improving the administration of 3 to prepare a request for our Board in their 4 4 their PBVS programs, seek accreditation for their December 2017 meeting, to request the appointment of 5 5 PBVS programs. a hearing officer for the purposes of potential 6 6 revocation of the College's operating and degree Under PBVS rules, accreditation, 7 7 institutional accreditation is optional or not granting authorities. 8 8 required, but that would be a healthy exercise for Q And, again, and why, why is this, withdrawal 9 9 the school, in my professional opinion. And then of accreditation -- or strike that. 10 Move to admit Plaintiff's Exhibit B into 10 return at a later date to seek a fresh operating and 11 degree granting authorities. 11 evidence. 12 12 HEARING OFFICER: Thank you. HEARING OFFICER: Any objection to B? 13 13 MS. PARKER: No. We're willing to stipulate, MS. STEFFY: Q In August, so, in August of, 14 August 9th, 2017, you received the letter in ACICS 14 for the record, that the accreditation was lost. We 15 indicating that they withdrew. Was there any action 15 do not dispute that whatsoever. 16 16 taken by the IBHE after this letter was issued, or, HEARING OFFICER: All right. So Plaintiff's 17 17 Exhibit Number B will be admitted without objection. I'm sorry, strike that. 18 Were you -- did NWSC appeal ACICS's 18 MS. STEFFY: Okay. I think that's it for me. 19 19 withdrawal of suspension, to your knowledge? That's all, I'm done. 20 A Yes. 20 HEARING OFFICER: Okay. Cross-examination, 21 21 Miss Parker. Q And do you know the results of that appeal? 22 22 A I do know the result. ACICS denied the MS. PARKER: Okay. 23 23 appeal, and affirmed withdrawal of or suspension of 24 24 accreditation, effective November 16th, 2017.

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Page 61 Page 63 1 this case it's the same, because I'm confused about 1 MR. IRFAN: That's the only thing I'm going to 2 2 that. I thought you have to get operated and then do. 3 degree granting authority? 3 HEARING OFFICER: Okay. If --THE WITNESS: And I'll slow down a little bit 4 THE WITNESS: Operating authority came in 2010. 4 5 And Associate of Science authority came in 2011. 5 6 6 HEARING OFFICER: Okay. If need be, you can ask And Bachelor of Science authority came in 2013. 7 7 HEARING OFFICER: What came in 2013? for translation. Otherwise, if you just slow down a 8 8 little bit, so we can understand the words, that THE WITNESS: Bachelor of Science. 9 9 HEARING OFFICER: Now I understand. Thank you. will be helpful. 10 THE WITNESS: So we had three steps, operating 10 THE WITNESS: So, in the summer of 2014, when 11 authority, Science authority, and Bachelor of 11 the ACICS team came in, we had a long discussion 12 Science granting authority in 2013. 12 with them about all the programs that we have, our 13 13 facilities, infrastructure, faculty, administration, MS. PARKER: Q And could you tell us a little 14 bit about the history of your ACICS accreditation? 14 they were very pleased with that. They even 15 When did you first receive your ACICS 15 commented, before leaving. 16 accreditation? 16 And then at the time I asked them that I do A I am very cognizant of accreditation. So as 17 have approval for Bachelor's program, you want to do 17 18 soon as we got our approvals from IBHE in 2011, 18 it now. They said no. It's one class that has to 19 2013, we immediately looked for different agencies 19 graduate from your students, then we'll be able to 20 20 to apply for accreditation. review it. However, you can apply for higher 21 And we are very, very cautious about it. 21 degrees any time. 22 We never neglected accreditation. So we immediately 22 MS. PARKER: Q Okay. 23 applied to different agencies. We spoke with them, 23 A And he said that I'll do it in 30 days. I 24 24 just want to make the comment, I'll do it within 30 some initial information, and then we decide to Page 62 Page 64 1 1 apply to ACICS, and we applied towards the end of days. 2 2 2013. Q So let's just backtrack for a minute, to 3 3 clarify. So, you received your ACICS accreditation Do you want me to go through the whole 4 4 and included in that accreditation were your process? 5 5 certificate programs, that you described, as well as Q Briefly. 6 6 A They visit in the summer of 2014. So within your associate degree? 7 7 three years of our authority to operate and grant, A That's right, in biology. 8 8 we were accredited institution back in the fall of Q Is it also your testimony that at the time 9 9 2014. of your on-site ACICS accreditation visit, that you 10 10 Q Okay. met with the then director of accreditation at 11 A So we let no time pass. We were really 11 ACICS, at that time, did you tell him that you had 12 received approval from IBHE for a Bachelor's 12 focus on getting it done. 13 13 Q Okay. So in the fall of 2014, when you got program? 14 your ACICS accreditation for the College, what 14 A Yes, we did. 15 15 programs were included? Q And what was his response? 16 A We were given accreditation for medical 16 A Their response was that you just got the 17 17 assistant, dental assistant, that is under PBVS approval. program, an Associate of Science and Biology. At 18 18 MS. STEFFY: I'm -- I'm sorry, strike that. 19 that time, when they visited us, in the summer of 19 HEARING OFFICER: I'm sorry, I couldn't hear. 20 2014. 20 MS. STEFFY: Strike that. 21 21 MR. IRFAN: If I may, may I just help out with HEARING OFFICER: Okay. 22 the trans, with the pronunciation when you need it. 22 MS. PARKER: Q What was his response? 23 23 Maybe it will go faster. A His response was that you had just received 24 24 HEARING OFFICER: Okay. And maybe -the approvals, and then you could run the class, and

Page 73 Page 75 1 clarify? 1 there. 2 2 A ACICS. Q And you submitted that to ACCSC? 3 3 Q ACICS is saying are you coming with us? A Yes, we did. 4 A Right. 4 Q And what is the status of that application? 5 5 Q Okay. A All right. So after we submitted this, then 6 6 A So we told them that we are not, because you they were wondering about our dropping off from 7 7 are losing your authority as an accrediting ACICS. Oh, these guys let you go, and we are very 8 8 institution, at the end of the year, so we are not tight, and we have a lot of applications, we don't 9 9 have that many people, that we are working on it. coming with you. 10 10 So we let our accreditation expire. That's So for nearly two months was working on the 11 what we told them. And then soon after that, 11 situation. And finally they said that we will not 12 12 obviously, they didn't like the decision, and our visit, and we are not going to read those 2600 13 troubles started to accentuate with ACICS. 13 pages, even though we submitted, even though we 14 14 Q And so what efforts did you make to apply promised you that we visit before. They promised 15 for accreditation with ACCSC? 15 16 16 There are two reasons. One, that ACICS and A So, we immediately, in January, asked ACCSC, 17 the alternate accreditor, to consider us. We 17 then IBHE is thinking about revoking your authority. 18 submitted application. 18 So we were squeezed from both sides. IBHE is going 19 19 HEARING OFFICER: Sir, when you say January, to revoke your authority, potentially, and that's 20 tell us what year you're talking about? 20 happening, so, therefore, we would not visit. 21 THE WITNESS: 2017. So once we did that, they 21 Q Okay. 22 22 invited us to come to their workshop, we paid them A So, after a year of work to get out of 23 the fee, we went to the workshop in March of 2017. 23 aggravation, here we are. They're not accepting us. 24 24 HEARING OFFICER: I have a question for you. So we did not neglect that, this is on the Page 74 Page 76 1 1 MS. PARKER: Okay. top of our head, that's the important thing. So in 2 2 HEARING OFFICER: Did you forward your March of 2016, 2017 we went for workshop. We came 3 back, and we hired an outside consultant to prepare 3 applications to the Board? 4 4 the documentation to submit to ACCSC for THE WITNESS: Yes, we did, right. 5 5 HEARING OFFICER: As soon as you did that, in accreditation. 6 6 January of 2017, is that what you said you first It took us nearly seven, eight months to 7 7 get all the documentation done. And they're right applied, did you let them know? 8 8 over here, and nearly 2600 pages of documentation THE WITNESS: We let them know right then, we 9 9 that we had to prepare. We did that. have this --10 10 And in October 2017, we submitted this HEARING OFFICER: Do you have a letter showing 11 entire documentation and application to ACCSC for 11 what you --12 12 THE WITNESS: -- agency that we are exploring accreditation with the hope, as we were requested by 13 with. 13 the Department of Education, to get a site visit by 14 end of February this year. The documentation was 14 HEARING OFFICER: Did you -- that you were 15 submitted. 15 exploring with. Did you ever put down that you, do you have a letter showing that you applied back in 16 Q And are you referring to this manual here? 16 17 A I am referring to this manual that was 17 January or March --18 submitted to ACCSC. We spent eight months to 18 THE WITNESS: No, this is the application that had to be done in, complete SER has to submitted, 19 prepare this for accreditation through ACCSC. 19 20 Q Would you describe it? How thick is this 20 but initial application was submitted, yes, we told 21 21 manual? 22 22 A It's 2600 pages, and it covers every single HEARING OFFICER: That wasn't my question. My 23 23 policy and structure, it covers all of our education question is, the Board --24 THE WITNESS: Yes. 24 programs and our degree programs, all that is in

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affairs, as I indicated, that comes directly under my jurisdiction, and I try to bring to bear my extensive legal experience, my business strategy experience, and statutory and regulatory affairs experience to it.

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We have compliance consultants on the outside that we have engaged in the past, with respect to the filings with ACCSC, and we continue to that.

On the academic side, we do have a Provost, Dr. Akbar, under whom we have a new dean of academic affairs. And under that we have the two functions in gray, the school of Allied Health Sciences and the School of Basic Sciences, with their own faculty, with their own advisory services.

We have a career services coordinator, who manages for the cross function of College operations. Then we have library service and a dedicated admissions and marketing function. HEARING OFFICER: When was that organizational

chart enacted? THE WITNESS: This is the latest version,

23 Officer Cavanaugh. The changes were made, started 24 being made in August of last year. And they have

the College, all the way from leadership board structure down to the academic programs and student grievances, complaints, policies.

Page 123

There are about 241 pages of policies, I know, because I have personally reviewed those and made sure that they are absolutely in sync with what is needed for not just a college of this type, but I dare say those policies would suffice, because I advise Benedictine and DePaul University, they are on par with some of those larger institutions.

Our goal here, and please pardon me if I take a moment, but I want to emphasize in answering your question, we do not come here as taking an adversarial position. The Illinois Board of Higher Education, that's, as citizens of Illinois, we pay for that. They are representing us.

And Dr. AliNiazee and the College is representing the interest of the students, IBHE represents the interests of the students, so we are not on opposite sides, perhaps it is providential that now I sit on your side, Dr. Bernoteit, and give this testimony, because we are here to protect the interests of the students.

And this gentleman, who founded this

Page 122

been implemented since that time with some

fine-tuning, some adjustment of who shows up how,

3 but this is the current version of it.

HEARING OFFICER: Okay. Is this marked?

THE WITNESS: It's the same one. My apologies.

HEARING OFFICER: Okay. Number 4 will be

admitted without objection. Respondent's number 4. MS. PARKER: Q And so in part, as part of your

role, did you have any role, in terms of the efforts of the College to get alternate accreditation?

A Absolutely. When I joined the College, and, first of all, already underway, as the testimony of Dr. AliNiazee indicates, to pursue ACCSC accreditation. A group of consultants on the outside, who are experts in this field, were hired. They were working directly with the College administration and staff in pulling together that application.

And then the self-evaluation report, which literally did take about eight months of hard work, because as you may appreciate, of course Dr. Bernoteit understands this fully, but that manual, that self-evaluation report requires basically a documentation of every single aspect of Page 124

College, he's given his life, literally, to this.

2 Pardon me if I get emotional. That is the reason I

3 have given up my taking, running a global

4 multi-million dollar institutions for half the time

5 to be behind this gentleman, and his institution,

6 because this College is dedicated to serving the 7

diversity of American students, which are so

8 desperate. 9

And I hope you get a chance to hear from one of our students. The thing that hit me, when we spoke to her, is that she said we had no hope, when we came to this College. We didn't have any direction, in terms of education. We didn't have any money. We came to the College, they were guided, in terms of finance, in terms of the best education, and you will hear, how her life has been transformed. She's from Rwanda, and she's able now to not just be a dental assistant, because of the College, but she's running her own, and I'm proud to say that you're associated with us, running her own home services company.

She has come back, despite all this fuel about lack of accreditation. She has come back, and she said, I wanted to go through the Associate's

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	Page 141		Page 143
1	A I'm lost.	1	THE WITNESS: Uh-huh.
2	Q Okay. Sorry, strike that.	2	MS. STEFFY: Q And would you mind reading what
3	HEARING OFFICER: Counsel, is that a little	3	that says?
4	different than the you already obtained	4	A Loss of accreditation status with an
5	accreditation, so it's not	5	accrediting body with which the institution is or
6	MS. STEFFY: Q Right. Well, that's what I am	6	was affiliated.
7	trying to ask. They have obtained accreditation.	7	Q And directly above that, in A, these are
8	You lost accreditation, correct?	8	grounds for revocation?
9	A Yes, we stipulated	9	A Grounds for revocation, yes.
10	Q You lost, and pursuant to the code, and I	10	Q Correct. And your testimony is that you
11	would like to point out that the code was updated	11	have lost your accreditation; is that correct?
12	December 19th, 2017, so at the time, prior to it	12	A Accreditation has been lost, yes. What we
13	being prepared to the Board, the code was a little	13	are just saying it
14	bit different, for your knowledge.	14	Q Okay.
15	HEARING OFFICER: Thanks.	15	A We don't dispute that.
16	MS. STEFFY: Q So that's the reason why we	16	Q Okay.
17	cited to that. It has been updated, and pursuant to	17	A We're just saying the discretion is there.
18	the code, which it was still in there prior to that,	18	MS. STEFFY: No further questions.
19	loss of accreditation is grounds for revocation,	19	HEARING OFFICER: Okay. Redirect?
20	correct.	20	RE-DIRECT EXAMINATION
21	A Counsel, I am lost.	21	by Ms. Parker:
22	MS. PARKER: Can we just note something for the	22	MS. PARKER: Q Okay. One of the questions that
23	record, if we may, which is that if there was a	23 24	was just posed to you was about the efforts of the
24	change to the code, and it changed the section	24	College, once they learned that the Department of
	Page 142		Page 144
1	cited, would you please advise us, because if	1	Education was going to withdraw the authority of
2	there's been a change since.	2	ACICS to recognized
3	MS. STEFFY: It's, essentially, it's the same.	3	A Yes.
4	There was still, at the time loss of accreditation,	4	Q Are you aware, Mr. Irfan, if originally the
5	has always been, if you, has been grounds for	5	deadline for ACICS colleges to get new accrediting
6	revocation. And that's where we're at. There's a	6	agencies was December of 2017?
7	loss of accreditation.	7	Are you aware if there's an extension of
8	HEARING OFFICER: Just to clarify though, but if	8	time for ACICS schools to find new accrediting
9	you're going to ask that question, please direct us	9	agencies?
10	to the specific cite of that, because	10	A Yes. There has been at least two
11	MS. STEFFY: Okay.	11	extensions. There was one that was put in place
12	HEARING OFFICER: Because I know it's in the	12	because there was such a furor caused by this
13	code somewhere, but I think we should put it on the	13	disruption, and literally hundreds of institutions
14	record, and directly indicate specifically what it	14	came back and said there is no way that we can
15	says, so that we know if it's a possible revocation,	15	function as educational institutions if you just
16	or a mandatory revocation or things of that nature.	16	give us 18 months. So that 18-month period was
17 18	MS. STEFFY: Okay. I'm going to direct you to page 40, which is section 1030.80.	17 18	extended by another 18-month period. HEARING OFFICER: And where is that
19	HEARING OFFICER: Let us get to 40 first.	19	documentation?
20	Page 40, what subsection?	20	THE WITNESS: Sorry, I mean this is public
21	MS. STEFFY: So it would be B5A, I'm looking at	21	record, but, you're right.
		22	HEARING OFFICER: Well
22	from the beginning, obviousiv.		
22 23	from the beginning, obviously. HEARING OFFICER: Sure, right.	23	MS. PARKER: O But are vou aware of that
	HEARING OFFICER: Sure, right. MS. STEFFY: 6.	23 24	MS. PARKER: Q But are you aware of that A I am aware of that.
23	HEARING OFFICER: Sure, right.		· · · · · · · · · · · · · · · · · · ·

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Item #IV-11 December 12, 2017

APPOINTMENT OF HEARING OFFICER PERTAINING TO THE POTENTIAL REVOCATION OF OPERATINGAND DEGREE GRANTING AUTHORITY OF AN INDEPENDENT INSTITUTION

Submitted for: Action.

Summary: This item recommends the appointment of a hearing officer to conduct a

hearing regarding the possible revocation of operating authority for Northwest Suburban College of Basic and Allied Health Sciences pursuant to Section 1030.80(b)(5)(A) of the Illinois Board of Higher Education

Administrative Rules

Action Requested: That the Illinois Board of Higher Education approve the appointment of a

hearing officer pertaining to the potential revocation of an institution's

Authorizations to Operate and Grant Degrees.

STATE OF ILLINOIS BOARD OF HIGHER EDUCATION

APPOINTMENT OF HEARING OFFICER PERTAINING TO THE POTENTIAL REVOCATION OF OPERATINGAND DEGREE GRANTING AUTHORITY OF AN INDEPENDENT INSTITUTION

In 1979, the Illinois Board of Higher Education (IBHE) was assigned responsibility to administer "The Private College Act" (100 ILCS 1005/1 et. seq.) and "The Academic Degree Act" (110 ILCS 1010/1 et. seq.), two regulatory statutes governing the operation and degree-granting activity of private colleges and universities in the state of Illinois. Under these statutes and the rules to implement these statutes, postsecondary degree-granting institutions that were established after July 17, 1945, require approval from the IBHE to operate, and institutions established after 1961 require approval to operate and grant degrees.

In authorizing institutions to operate and grant degrees, the Board stipulates that approval is subject to maintenance of the conditions that were presented by the institution in its application and formed the basis upon which the specific authorizations were granted. The failure of an institution to maintain conditions of approval or conditions substantially equivalent to the conditions of approval constitutes grounds for revocation of authorizations as defined in Section 1030.80 of the rules to administer the statutes. Procedures for revocation as outlined in Section 1030.80 include the designation of a Hearing Officer who will schedule and conduct a hearing.

Northwest Suburban College of Basic and Allied Health Sciences 5999 South New Wilke Road, Building 400 Rolling Meadows, IL 60008 President: Dr. M. T. AliNiazee

Institutional Background and History

Northwest Suburban College of Basic and Allied Health Sciences (NWSC or the College) is an independent, not-for-profit institution located in Rolling Meadows, Illinois. NWSC was established in 2008 and received authorization to operate in the North Suburban region through IBHE in 2010. The College is currently approved to offer an Associate in Biology and Bachelors of Science degrees in Biology and Chemistry. In addition to approval as a degree-granting institution, the College is approved to offer non-degree programs through the Private Business and Vocational Schools division of IBHE. Since June of 2016, IBHE staff have been working with the College on accreditation and administrative capacity issues. The College has been unable to maintain compliance with IBHE requirements for institutional accreditation, despite frequent communication and site visits from IBHE staff.

Institutional Accreditation

1030.80(b)(5)(A) Grounds for revocation include the following: (ii) Failure to maintain the conditions under which the institution and/or its degrees were authorized and (iii) Failure to offer degrees or instruction for one continuous 12-month period.

In preparation for communication to be sent to institutions regarding the possible removal of recognition by the U.S. Department of Education (ED) for the Accrediting Council of Independent Colleges

and Schools (ACICS), IBHE staff reviewed ACICS-accredited Illinois institutions and programs. This review revealed that NWSC, though IBHE-approved for associate- and baccalaureate-level programs, was only listed on the ACICS site as accredited for one associate-level degree. IBHE staff immediately reached out to NWSC for clarification. Staff also reached out to ACICS to inquire as to the status of these unlisted programs. The institution responded and indicated that they were unaware of the requirement to receive accreditor approval before offering new degree programs. The institution was told by IBHE staff to remove references to the degrees from the school's website. The College assured IBHE that they would submit these programs for accreditor approval as soon as possible.

IBHE staff conducted a site visit at NWSC in October of 2016 in response to issues that had arisen through review of pending program applications, inconsistent listings of programs on the ACICS site and the developing status of their institutional accreditor, ACICS. IBHE staff were informed during the visit that the institution was also seeking regional accreditation from the Higher Learning Commission. The President of NWSC was informed by IBHE staff that the institution needed to consider an accreditor with a shorter timeline to avoid a lapse in accreditation in preparation for the potential loss of U.S. Department of Education recognition of ACICS. The President stated that the College was in discussions with the Accrediting Commission of Career Schools and Colleges. On December 12, 2016, ED withdrew recognition from ACICS and provided a provisional certification period of 18 months to affected institutions along with required transitional accreditation milestones. This prompted another focused site visit to NWSC in January of 2017 from the IBHE Deputy Director of Academic Affairs. This visit was to review the institution's accreditation plans and timelines in response to the ED decision and to reiterate IBHE's requirements around continuous accreditation.

The College's implementation of programs without accreditor approval prompted a show cause directive for the College from ACICS on February 28, 2017. In response to this directive, the College chose not to renew their accreditation with ACICS, but instead to allow their accreditation to expire on December 31, 2017. This decision by the College prompted another focused site visit by the IBHE Deputy Director of Academic Affairs. The deputy director reviewed the planned accreditation timelines with institutional leadership and found that there was a strong possibility that the institution would experience a lapse in accreditation at the end of 2017. He informed NWSC administrators that IBHE administrative rules do not permit a gap in accreditation, even if the College is in the process of moving toward accreditation with another appropriate body. Despite the College's decision to allow their accreditation to expire, ACICS moved ahead with processes to suspend the College's accreditation and withdrew their approval by suspension on August 9, 2017. The College filed an appeal of this suspension and the U.S. Department of Education placed NWSC on Heightened Cash Monitoring 2 status due to accreditation issues. The ACICS suspension prompted yet another site visit from IBHE staff in September 2017. This site visit focused on accreditation and administrative issues and reiterated the IBHE requirement around continuous accreditation. The College's appeal of their accreditation suspension by ACICS was denied on November 16, 2017, and was effective immediately. Consequently, NWSC was without accreditation on November 16, 2017. This loss of institutional accreditation resulted in the College being out of compliance with the IBHE requirements for maintenance of operating authority and the IBHE staff recommendation for revocation of approval to operate and grant degrees in the state of Illinois.

As noted above, four site visits were conducted by IBHE staff with the institution over the past year. All four of these site visits, and several follow-up communications from IBHE staff, emphasized the requirement of continuous accreditation in order to maintain operating authority in Illinois. The inability of the College to remain in compliance with their accreditor regarding program offerings and the lapse in institutional accreditation reveals an absence of the administrative capacity necessary to operate and grant degrees. Pursuant to these findings, IBHE staff recommend the appointment of a hearing officer to proceed to schedule and conduct a hearing pertaining to the potential revocation of the Authorizations to Operate and Grant Degrees for Northwest Suburban College of Basic and Allied Health Sciences.

Staff Conclusion

The staff has determined that Northwest Suburban College of Basic and Allied Health Sciences and its degree programs do not meet the criteria in Sections 1030.30 and 1030.60 of the rules to implement The Academic Degree Act (110 ILCS 1010) and the Illinois Board of Higher Education policies pertaining to assessment and accreditation for licensure.

Having considered staff findings and recommendations and pursuant to its authority under the rules to implement The Academic Degree Act, the Illinois Board of Higher Education hereby approves the appointment of a hearing officer to conduct a hearing relating to the possible revocation of operating authority for Northwest Suburban College of Basic and Allied Health Sciences. The hearing officer shall make a recommendation regarding revocation to the Board at a future Illinois Board of Higher Education meeting.



Illinois Administrative Code - 2017

West's Illinois Administrative Code

Title 23. Education and Cultural Resources
Subtitle A. Education
Chapter II. Board of Higher Education
Part 1030. Program Review (Private Colleges and Universities) (Refs & Annos)

23 Ill. Adm. Code 1030.80

1030.80. Maintenance of Authorization to Operate and/or Grant Degrees under the 1961 Act

Currentness

- a) Most institutions are approved to operate under both the 1945 Act and the 1961 Act. Institutions under only the 1945 Act shall comply with Section 1030.70. Institutions under only the 1961 Act shall comply with Section 1030.80. Institutions under both Acts shall comply with both Sections 1030.70 and 1030.80. When the two Sections are identical, the institution will be considered in compliance with the 1945 Act by complying with Section 1030.80 and vice versa.
- b) This subsection (b) governs the Maintenance of the Authorization to Operate and/or Award Specific Degrees procedure under the 1961 Act.

1) Annual Report

Each authorized institution shall file annually with the Board its current catalogs.

2) Reviews

The staff of the Board may conduct reviews and/or visitations of authorized institutions and/or their degree programs as necessary for the implementation of the statute. This may include a review in the fifth year of a new degree program's existence. Board staff may review the degree program, in cooperation with institutional staff, to verify the institution's implementation and maintenance of the conditions that were presented in its applications and that formed the basis upon which the authorizations were granted. The fifth year review may also include information on improvements in the institution's capacity to efficiently and effectively deliver degree programs using technological innovation and comprehensive data systems. In the case of a program in which State licensure is required for employment in the field, a program can be found to be in good standing if the institution is able to provide evidence that program graduates are eligible to take the appropriate licensure examination and pass rates are maintained as specified in the objectives of the unit of instruction. If there is no such evidence, approval of the program may be withdrawn by the Board.

3) Complaints Concerning Institutional Degree Practices

The staff of the Board may initiate an investigation in response to written or oral information suggesting that changes have occurred in the conditions under which Authorization to Operate and/or Award Specific Degrees was given. During the investigation, there may be a temporary hold placed on the institution's applications to

the Board for new program approvals and other programs. The hold will be for a specified period of time not to exceed six months, unless the Board begins the process for revocation as provided in subsection (b)(5), at which time the hold will continue until the Board decision is made.

4) Temporary Suspension of Program

An institution may place any approved program on temporary suspension after receiving Board approval. The institution shall provide an annual status report to the Board on any program under temporary suspension status. The Board will consider a program placed on temporary suspension status to be terminated if an annual status report is not received or if no reinstatement request is received within the first five years after the program was placed on temporary suspension. An institution may petition for reinstatement during the five-year period.

5) Revocation of Operating and/or Degree-Granting Authority

A) Grounds for revocation include:

- i) Failure to permit any duly authorized representative of the Board to enter upon the premises of the institution and to inspect or otherwise examine the institution and its books, papers or other records.
- ii) Failure to maintain the conditions under which the institution and/or its degrees were authorized.
- iii) Failure to offer degrees or instruction for one continuous 12-month period.
- iv) Abandonment of the institution.

B) Procedures for Revocation

- i) Following the Board staff investigation of the institutional degree practices, the staff may recommend to the Board revocation of the Authorization to Operate and/or Award Specific Degrees.
- ii) If the Board votes to revoke the Authorization to Operate and/or Award Specific Degrees, the institution may request a hearing. The Board shall not be required to schedule a hearing and has the option to waive a hearing if the institution has not operated for one continuous 12-month period or the institution has been abandoned; even in these cases, however, the Board shall be required to revoke the authority at a public hearing at which any opponent who is injured or impacted by the revocation must be given the opportunity to be heard.
- iii) The Board shall designate a Hearing Officer who shall schedule and conduct a hearing.
- iv) The Hearing Officer shall make a written report of findings and recommendation to the Board, which shall make a final determination and shall notify the institution of its decision.

- v) Following a Board decision to revoke the Authorization to Operate and/or Award Specific Degrees, the letter of authorization shall be rendered invalid.
- vi) At any time after revocation, the Board may restore an Authority to Operate and/or Award Specific Degrees.
- vii) A closed institution shall arrange for its student records to be maintained in a safe and suitable place as determined by the Board (such as another like kind of institution or the Board).

Credits

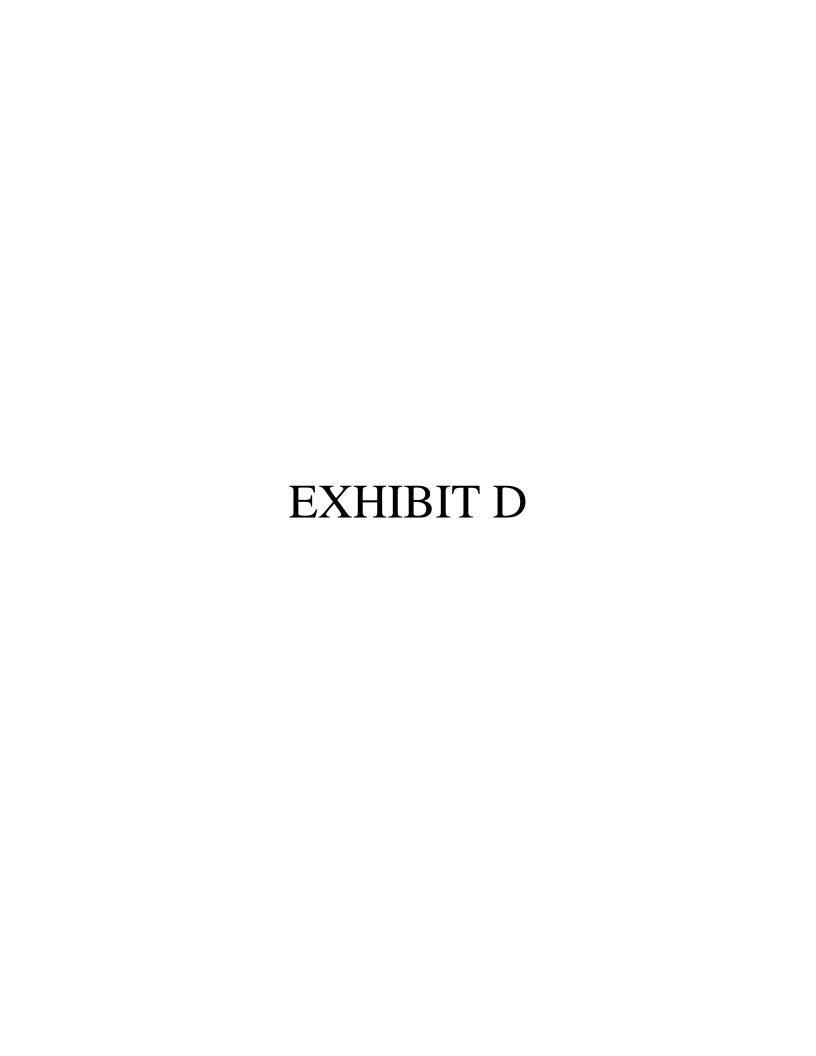
(Source: Amended at 33 Ill. Reg. 78, effective December 23, 2008)

Current through rules published in the Illinois Register Volume 41, Issue 52, December 29, 2017.

23 ILAC § 1030.80, 23 IL ADC 1030.80

End of Document

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Item #IV-4 March 13, 2018

RECOMMENDATION OF HEARING OFFICER RE: POSSIBLE REOVCATION OF OPERATING AND DEGREE GRANTING AUTHORITY – NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

Submitted for: Action.

Summary: Item IV-4 presents the hearing officers recommendations from the

March 6, 2018, hearing on the Possible Revocation of Operating and Degree Granting Authority for Northwest Suburban College

of Basic and Allied Health Sciences.

Action Requested: That the Illinois Board of Higher Education approve the hearing

officers recommendations from the March 6, 2018, hearing on the Possible Revocation of Operating and Degree Granting Authority for Northwest Suburban College of Basic and Allied Health

Sciences as presented in Item IV-4.

Please note: As of the agenda mailing date (March 2, 2018), Item IV-4 could not be finalized until after the March 6, 2018, hearing on this matter. We will have this information available in a supplemental item to be distributed prior to the March 13, 2018, Board meeting.

STATE OF ILLINOIS BOARD OF HIGHER EDUCATION

RECOMMENDATION OF HEARING OFFICER RE: POSSIBLE REOVCATION OF OPERATING AND DEGREE GRANTING AUTHORITY – NORTHWEST SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

As of the agenda mailing date (March 2, 2018), Item IV-4 could not be finalized until after the March 6, 2018, hearing on this matter. We will have this information available in a supplemental item to be distributed prior to the March 13, 2018, Board meeting.

ILLINOIS BOARD OF HIGHER EDUCATION

V.

NORTHWESTERN SUBURBAN COLLEGE OF BASIC AND ALLIED HEALTH SCIENCES

HEARING OFFICER'S DECISION ON MOTIONS TO RECONSIDER

This Matter coming before the Hearing Officer on the Illinois Board of Higher Education's (the "IBHE Staff") Motion to Reconsider and Northwestern Suburban College of Basic and Allied Health Sciences' ("NWSC") Motion to Reconsider the Hearing Officers Findings and Recommendations, issued on April 13, 2018. Those findings recommended that the Illinois Board of Higher Education revoke degree-granting authority for NWSC's baccalaureate-level degree in biology and associate-level degrees in physical therapy assisting, but to allow NWSC to continue granting degrees in associate-level Biology. While both sides proffer arguments in their favor, ultimately the Hearing Officer finds none so persuasive as to change the findings and recommendations.

<u>ANALYSIS</u>

THE IBHE STAFF'S MOTION TO RECONSIDER

The IBHE staff argue that Section 1030.80 of Title 23 of the Illinois Administrative Code (the "Code") sets out a mandatory requirement that the Board revoke an institution's operating and degree-

granting authority when that institution loses accreditation.¹ Examining the Code's plain language and structure, as well as its intent, the Hearing Officer finds that the revocation powers granted in 1030.80 are discretionary. Because the Illinois Administrative Code has the force and effect of law, the rules of statutory construction apply to interpreting its provision. People v. Montalvo, 2016 IL App (2d) 140905, ¶ 18. In determining the plain language of a statute, a tribunal must "consider the statute in its entirety, keeping in mind the subject it addresses and the intent of the legislature in enacting the statute." Lawler v. Univ. of Chicago Med. Ctr., 2017 IL 120745, ¶ 12. Here, we will first look into the statute's wording and form. Section 1030.80(b)(5)(A), upon which the IBHE staff base their argument, is part of the section 1030.80 entitled "Maintenance of Authorization to Operate and/or Grant Degrees under the 1961 Act". 23 Ill. Adm. Code § 1030.80. Section (5) of 1030.80 is entitled "Revocation of Operating and/or Degree-Granting Authority". Id. at 1030.80(b)(5)Subsection (A) states that "Grounds for revocation include:" Here we have two indications that the listed grounds are not mandatory. The first is the use of the word "Grounds". "Grounds" is defined as "as basis of ... action ... "See https://www.merriamwebster.com/dictionary/ ground. Setting out grounds, therefore, does not speak to a duty, but of a choice. Second, the legislator's use of the word "include" indicates that the list of enumerated grounds is illustrative, and not exhaustive. See People v. Perry, 224 Ill. 2d 312, 331 (2007). This means that there are other possible grounds for revocation, not listed. If we accept the IBHE staff's argument that the loss of accreditation, one example in an open sea of possibilities, leads to mandatory revocation, we must then accept that an unspecified number of other, unlisted conditions also must lead to mandatory revocation. Furthermore, looking back at Section (5) "Revocation of Operating and/or Degree-Granting Authority" necessitates the exercise of discretion as the Code does not indicate when each class of

¹ The IBHE requested hearing on 1030.30(a)(2)(B), not 1030.80(b)(5)(A)(vi), as the IBHE's motion suggests. Nevertheless, the Hearing Officer accepts the IBHE staff's argument because of the substantial notice given NWSC regarding the grounds under which revocation was sought and the open-ended language adopted in 1030.80(b)(5), discussed *infra*.

revocation would be appropriate. *See* 23 II. Adm. Code 1030.80(b)(5). If the legislature had intended such an extreme course of action, it could have used phrasing indicating mandatory action including words such as "shall" or "must". However, since the legislature did not use such words, the Hearing Officer finds that the legislature cannot have intended such an extreme and ambiguous implementation of the Code.

Looking at the context of 1030.80(b)(5)(A), we find further support for finding the Board's powers are discretionary. The very next section, 1030.80(b)(5)(B), supplies Procedures for Recommendation. Subsection (B)(i), the provision immediately following 1030.80(b)(5)(A), states that "the staff may *recommend* to the Board revocation..." *Id.* at 1030.80(b)(5)(B)(i) (emphasis added). In the next subsection, the Code reads "*If* the Board *votes* to revoke..." *Id.* at 1030.80(b)(5)(B)(ii) (emphasis added). If the Board had no discretion, the Board would have no right to vote, nor would the staff need to recommend revocation as it would be automatic upon a hearing officer's finding of fact. Section (B)(iv) similarly tasks a hearing officer with making a recommendation to the Board and Section (B)(v) references a Board *decision* to revoke. *Id.* at 1030.80(b)(5)(B)(iv) and (v). A *decision* requires choice, which would not be available if the statute had set out *mandatory* requirements. The contextual language of Section 1030.80 of the Code lends itself most clearly to a determination that the Board may *decide* to revoke and is not compelled to do so by law.

Additionally, adopting the interpretation suggested by the IBHE staff would lead to absurd results. A Hearing Officer should avoid statutory interpretations that lead to absurd results. See Du Page County Election Comm'n v. State Bd. of Elections, 345 Ill. App. 3d 200, 208, (2d Dist. 2003). As NWSC points out in its response, if section 1030.80(b)(5) were mandatory, then 1030.80(b)(5) would require revocation for any instance in which an institution failed to maintain any condition that was present when it was authorized. 23 Il. Adm. Code § 1030.80(b)(5)(A)(ii). Given that an institution is required to

submit its faculty and management lists to obtain approval, a simple change in personnel would also trigger mandatory revocation. Likewise, if an institution changed its address, the Board would have no choice but to revoke operating authority. As such changes in personnel or location would have no detrimental effect with regards to the purposes of the Academic Degree Act or the Private Colleges Act, the Hearing Officer finds that section 1030.80(b)(5) of the Code provides the Board discretionary authority to revoke approval on the basis of loss of accreditation.

The IBHE staff further argue that revocation should be mandatory because continuous accreditation is essential to fulfil the purpose of the Academic Degree Act. The Act is designed to protect the public from fraudulent, unqualified educational institutions. While accreditation is clearly an important part in fulfilling this mandate, accreditation status is clearly not a sine qua non for operating and degree-granting authority. First, section 1030.30(a)(7)(vii), which provides guidelines for course catalogs, states that if an institution is not accredited, it "must prominently state this in its advertising and published materials." Id. at 1030.30(a)(7)(vii). Further, section 1030.30(a)(16) implies that some operation without accreditation is acceptable since it only requires new institutions to have a 5-year plan to achieve accreditation in order to obtain operational and degree-granting approval. Further, the Board has the discretion to extend that 5-year period, which suggests that, as long as other requirements are met, the barrier posed by lack of accreditation is a flexible one. Id. at §1030.30(a)(16). Likewise, section 1030.30(c)(3), which sets out guidelines for a five-year review, states that lack of accreditation is a grounds for revocation, but, if the Board does not revoke, the "institution shall clearly and appropriately state in all promotional materials and advertisements and on its webpage that it is not accredited." Id. at § 1030.30(c)(3). Furthermore, the United States Department of Education, whose goals with regards to universal accreditation mirror those of the IBHE, granted all institutions who lost accreditation when ACICS lost its accreditation-granting authority 18-months to obtain alternative

accreditation. This leniency from one of the IBHE's administrative partners indicates that in special circumstances some leeway is acceptable. Therefore, the Hearing Officer finds that accreditation is not so vital that the Code deprives the Board of its exercise of discretion when deciding whether to revoke.

For its part, NWSC argues that the hearing officer may not consider loss of accreditation under 1030.80(b)(5) because it was not listed as grounds for revocation in the Hearing Notice. Rather, the IBHE listed 1030.30(a)(2)(B), which concerns criteria for an initial grant of approval. NWSC also notes that at the time the hearing was sought, 1030.80(b)(5) did not list "loss of accreditation" as one of the grounds for revocation. However, as noted above, the same open-ended construction that makes 1030.80(b)(5) so clearly discretionary also leaves (and left, as of the day the hearing was requested) the Board room to revoke authority for reasons unlisted. Even if the IBHE sought a hearing under an inapplicable section of the Code, the Hearing Officer finds that the Hearing Notice and—the explanatory letter sent in response to NWSC's request for clarification—gave NWSC adequate notice that the IBHE was seeking revocation based on loss of accreditation, which, in turn, section 1030.80(b)(5) allows through its open-ended language. Furthermore, NWSC showed that it had received that notice insofar as it tailored its defense by admitting that it had lost accreditation and proffering arguments responsive to revocation on that basis. To alter the Hearing Officer's findings on that basis would simply invite a duplicative hearing, which would ultimately arrive at the same findings.

Finally, the IBHE staff argue that the Hearing Officer may not consider evidence or materials not introduced at the hearing. The thrust of the IBHE staff's argument, though not supported by any concrete argument, suggests that it has been prejudiced by the utilization of evidence pertaining to NWSC's ACICS appeal not introduced in the hearing. However, it was the IBHE who provided the Hearing Officer with the preliminary materials which included the NWSC appeal. Therefore, the Hearing Officer finds that no prejudice exists and that the IBHE staff have not raised any issue in their

motion sufficient to merit reconsideration of the findings and recommendations.

NWSC'S MOTION TO RECONSIDER

Northwest Suburban College argues that the Hearing Officer should reconsider its findings and recommendations because it has new evidence for consideration. The purpose of a motion to reconsider is to bring to the tribunal's attention a change in the law, an error in the court's previous application of existing law, or newly discovered evidence that was not available at the time of the hearing. *People v.* \$280,020 U.S. Currency, 372 Ill. App. 3d 785, 791 (1st Dist. 2007). NWSC proffers as new evidence its subsequent efforts to obtain baccalaureate accreditation from a new accrediting body, the Accrediting Bureau of Health Education Schools (ABHES). However, as this is new evidence, not newly discovered evidence as required by case law, NWSC's subsequent activities are outside the scope of a motion to reconsider.

Therefore, the Hearing Officer still recommends that the Board revoke NWSC's baccalaureate degree-granting authority. NWSC's new evidence should not be considered because the IBHE staff has not had a chance to contest the evidence or examine its veracity. Proper admission of this new evidence would require another hearing, which the Hearing Officer finds to be unnecessary. The "new evidence" is responsive to the findings and recommendations. As such, the Hearing Officer will not reconsider on its basis because it would disrupt the hearing process and constitute an overreach of authority. First, NWSC could indefinitely delay all findings by responding to the reasoning put forward by the Hearing Officer. Further, the Hearing Officer's sole purpose is to find and present pertinent facts and findings on an issue to the Board. Second, by responding to NWSC's post-hearing developments and altering his recommendations, the Hearing Officer would be overstepping his authority and allowing NWSC to circumvent the IBHE staff, whose proper role is the administration of private colleges. Ultimately, it is in the best interest of all parties to obtain finality in these issues, as NWSC cannot obtain accreditation

until the Board has either allowed it to continue granting degrees or reauthorized it to do so after revocation.

WHEREFORE, the Hearing Officer denies both the Illinois Board of Higher Education and the Northwestern Suburban College of Basic and Allied Health Sciences' Motions to Reconsider and affirms his initial findings and recommendations.

Respectfully Submitted,

Joseph Gavanaugh

By Joseph Cavanaugh, Hearing Officer

Date: June 13 , 2018

STATE OF ILLINOIS BOARD OF HIGHER EDUCATION

APPOINTMENT OF HEARING OFFICER PERTAINING TO THE POTENTIAL REVOCATION OF OPERATINGAND DEGREE GRANTING AUTHORITY OF AN INDEPENDENT INSTITUTION

In 1979, the Illinois Board of Higher Education (IBHE) was assigned responsibility to administer "The Private College Act" (100 ILCS 1005/1 et. seq.) and "The Academic Degree Act" (110 ILCS 1010/1 et. seq.), two regulatory statutes governing the operation and degree-granting activity of private colleges and universities in the state of Illinois. Under these statutes and the rules to implement these statutes, postsecondary degree-granting institutions that were established after July 17, 1945, require approval from the IBHE to operate, and institutions established after 1961 require approval to operate and grant degrees.

In authorizing institutions to operate and grant degrees, the Board stipulates that approval is subject to maintenance of the conditions that were presented by the institution in its application and formed the basis upon which the specific authorizations were granted. The failure of an institution to maintain conditions of approval or conditions substantially equivalent to the conditions of approval constitutes grounds for revocation of authorizations as defined in Section 1030.80 of the rules to administer the statutes. Procedures for revocation as outlined in Section 1030.80 include the designation of a Hearing Officer who will schedule and conduct a hearing.

Northwest Suburban College of Basic and Allied Health Sciences 5999 South New Wilke Road, Building 400 Rolling Meadows, IL 60008 President: Dr. M. T. AliNiazee

Institutional Background and History

Northwest Suburban College of Basic and Allied Health Sciences (NWSC or the College) is an independent, not-for-profit institution located in Rolling Meadows, Illinois. NWSC was established in 2008 and received authorization to operate in the North Suburban region through IBHE in 2010. The College is currently approved to offer an Associate in Biology and Bachelors of Science degrees in Biology and Chemistry. In addition to approval as a degree-granting institution, the College is approved to offer non-degree programs through the Private Business and Vocational Schools division of IBHE. Since June of 2016, IBHE staff have been working with the College on accreditation and administrative capacity issues. The College has been unable to maintain compliance with IBHE requirements for institutional accreditation, despite frequent communication and site visits from IBHE staff.

Institutional Accreditation

1030.80(b)(5)(A) Grounds for revocation include the following: (ii) Failure to maintain the conditions under which the institution and/or its degrees were authorized and (iii) Failure to offer degrees or instruction for one continuous 12-month period.

In preparation for communication to be sent to institutions regarding the possible removal of recognition by the U.S. Department of Education (ED) for the Accrediting Council of Independent Colleges

and Schools (ACICS), IBHE staff reviewed ACICS-accredited Illinois institutions and programs. This review revealed that NWSC, though IBHE-approved for associate- and baccalaureate-level programs, was only listed on the ACICS site as accredited for one associate-level degree. IBHE staff immediately reached out to NWSC for clarification. Staff also reached out to ACICS to inquire as to the status of these unlisted programs. The institution responded and indicated that they were unaware of the requirement to receive accreditor approval before offering new degree programs. The institution was told by IBHE staff to remove references to the degrees from the school's website. The College assured IBHE that they would submit these programs for accreditor approval as soon as possible.

IBHE staff conducted a site visit at NWSC in October of 2016 in response to issues that had arisen through review of pending program applications, inconsistent listings of programs on the ACICS site and the developing status of their institutional accreditor, ACICS. IBHE staff were informed during the visit that the institution was also seeking regional accreditation from the Higher Learning Commission. The President of NWSC was informed by IBHE staff that the institution needed to consider an accreditor with a shorter timeline to avoid a lapse in accreditation in preparation for the potential loss of U.S. Department of Education recognition of ACICS. The President stated that the College was in discussions with the Accrediting Commission of Career Schools and Colleges. On December 12, 2016, ED withdrew recognition from ACICS and provided a provisional certification period of 18 months to affected institutions along with required transitional accreditation milestones. This prompted another focused site visit to NWSC in January of 2017 from the IBHE Deputy Director of Academic Affairs. This visit was to review the institution's accreditation plans and timelines in response to the ED decision and to reiterate IBHE's requirements around continuous accreditation.

The College's implementation of programs without accreditor approval prompted a show cause directive for the College from ACICS on February 28, 2017. In response to this directive, the College chose not to renew their accreditation with ACICS, but instead to allow their accreditation to expire on December 31, 2017. This decision by the College prompted another focused site visit by the IBHE Deputy Director of Academic Affairs. The deputy director reviewed the planned accreditation timelines with institutional leadership and found that there was a strong possibility that the institution would experience a lapse in accreditation at the end of 2017. He informed NWSC administrators that IBHE administrative rules do not permit a gap in accreditation, even if the College is in the process of moving toward accreditation with another appropriate body. Despite the College's decision to allow their accreditation to expire, ACICS moved ahead with processes to suspend the College's accreditation and withdrew their approval by suspension on August 9, 2017. The College filed an appeal of this suspension and the U.S. Department of Education placed NWSC on Heightened Cash Monitoring 2 status due to accreditation issues. The ACICS suspension prompted yet another site visit from IBHE staff in September 2017. This site visit focused on accreditation and administrative issues and reiterated the IBHE requirement around continuous accreditation. The College's appeal of their accreditation suspension by ACICS was denied on November 16, 2017, and was effective immediately. Consequently, NWSC was without accreditation on November 16, 2017. This loss of institutional accreditation resulted in the College being out of compliance with the IBHE requirements for maintenance of operating authority and the IBHE staff recommendation for revocation of approval to operate and grant degrees in the state of Illinois.

As noted above, four site visits were conducted by IBHE staff with the institution over the past year. All four of these site visits, and several follow-up communications from IBHE staff, emphasized the requirement of continuous accreditation in order to maintain operating authority in Illinois. The inability of the College to remain in compliance with their accreditor regarding program offerings and the lapse in institutional accreditation reveals an absence of the administrative capacity necessary to operate and grant degrees. Pursuant to these findings, IBHE staff recommend the appointment of a hearing officer to proceed to schedule and conduct a hearing pertaining to the potential revocation of the Authorizations to Operate and Grant Degrees for Northwest Suburban College of Basic and Allied Health Sciences.

Staff Conclusion

The staff has determined that Northwest Suburban College of Basic and Allied Health Sciences and its degree programs do not meet the criteria in Sections 1030.30 and 1030.60 of the rules to implement The Academic Degree Act (110 ILCS 1010) and the Illinois Board of Higher Education policies pertaining to assessment and accreditation for licensure.

Having considered staff findings and recommendations and pursuant to its authority under the rules to implement The Academic Degree Act, the Illinois Board of Higher Education hereby approves the appointment of a hearing officer to conduct a hearing relating to the possible revocation of operating authority for Northwest Suburban College of Basic and Allied Health Sciences. The hearing officer shall make a recommendation regarding revocation to the Board at a future Illinois Board of Higher Education meeting.